



Copperleaf Market

EXECUTIVE REPORT

Copperleaf Market checkout regression - release 24.9

Run 3120 · Staging · 22 Sep 2026, 02:00 UTC

FAILED 9 of 248 test cases failed

Exported 7 Oct 2026, 15:30 UTC



Scan to open this run

✓ PASS RATE

94%

✗ FAILED

9

+2 new, 3 fixed vs last run

🕒 DURATION

3 h 12 m

▶ EXECUTED

244

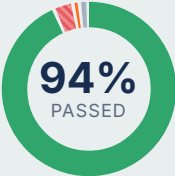
of 248 planned

9 of 248 test cases failed

232 passed, 3 skipped and 4 not run.

Open the run in Testsigma

Since run 3114: 2 test cases newly failed, 3 test cases newly passed.



Passed	232	94%
Failed	9	4%
Skipped	3	1%
Not run	4	2%

FAILURES BY SUITE

Cart & checkout		4
Payments		3
Reporting & exports		1
Catalogue & search		1

WHAT CHANGED

Reporting & exports

newly failed1

Catalogue & search

newly failed1

EXHIBIT 1 Run results and details

RUN

Run ID	3120
Build number	release-24.9.3
Environment	Staging
Triggered by	Regression Pipeline
Test data profile	Checkout — standard customer
Device	Windows 11 · Chrome 140
Device	macOS 15 · Safari 18

WHEN

Start time	22 Sep 2026, 02:00 UTC
End time	22 Sep 2026, 05:12 UTC

3 h 12 m

02:0005:12

EVIDENCE

Screenshots captured	Every step
Screenshot capture mode	browser window
Screenshots in this report	All steps
Visual screenshots in this report	All steps
Steps in this report	Failed test cases

Every test in this run is listed in the outline. Execution steps are reproduced for failed tests; passed, skipped and not-run tests link to their full execution record in Testsigma.

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TC-0738 · Verify the order receipt totals match the basket · Windows 11	Go to page 28 >
TC-0723 · Verify a refund returns the full amount · macOS 15	Go to page 49 >
TC-0790 · Verify the payments API rejects an expired card · API runner	Go to page 74 >
TC-0856 · Verify the delivery address can be edited at checkout · Windows 11	Go to page 75 >
TC-0411 · Verify a promo code is applied at checkout · Windows 11	Go to page 97 >
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TC-0986 · Verify the sales export completes · Windows 11	Go to page 133 >
TC-0143 · Verify search returns a newly indexed item · Windows 11	Go to page 152 >
Passed test cases (6)	Go to page 176 >
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Skipped and not run (7)	Go to page 188 >

Failed test cases

Failed test cases

9 failed

EXHIBIT 2 Failed test cases and their reasons

TEST	TEST CASE	SUITE	REASON	IN TESTSIGMA
TC-0722	Verify payment succeeds for a valid Visa card	Payments	Payment status remained PROCESSING after 90 seconds.	Open
TC-0738	Verify the order receipt totals match the basket	Cart & checkout	Receipt total exceeded the order total by the tax amount.	Open
TC-0723	Verify a refund returns the full amount	Payments	Refund amount rounded down to the nearest ten cents.	Open
TC-0790	Verify the payments API rejects an expired card	Payments	The API returned 200 where 402 was expected.	Open
TC-0856	Verify the delivery address can be edited at checkout	Cart & checkout	The address dialog exposed no accessible name.	Open
TC-0411	Verify a promo code is applied at checkout	Cart & checkout	The order submit control could not be found.	Open
TC-0412	Verify the basket survives a page reload	Cart & checkout	The basket emptied after the reload.	Open
TC-0986	Verify the sales export completes	Reporting & exports	The export did not start within 30 seconds.	Open
TC-0143	Verify search returns a newly indexed item	Catalogue & search	Search returned the previous result set after a reindex.	Open

Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / [TC-0722](#) / Failure and steps

Verify payment succeeds for a valid Visa card

[Open in Testsigma](#) **FAILED**

TC-0722 · Payments · Windows 11 · 1 m 34 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Visa — domestic	-	-	-

Reason	Payment status remained PROCESSING after 90 seconds.
Failed step	Step 23 of 42 · Verify payment status changes to SETTLED
Expected	SETTLED
Actual	PROCESSING

EXHIBIT 3 Steps 18-28 of 42, around the failure

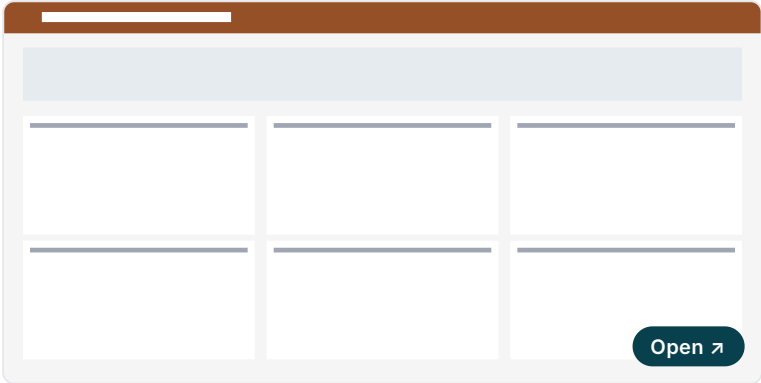
#	STEP	TEST DATA	DURATION	RESULT
018	Open the payment sheet		600 ms	Passed
019	Select the payment method		1.3 s	Passed
020	Enter the card number		2.0 s	Passed
021	Enter the expiry date		2.7 s	Passed
022	Enter the security code		3.4 s	Passed
023	Verify payment status changes to SETTLED		600 ms	Failed
024	Sign in as the test customer		-	Not run
025	Add the sample item to the cart		-	Not run
026	Open the cart		-	Not run
027	Select Proceed to checkout		-	Not run
028	Confirm the delivery address		-	Not run

Steps 1-17 passed · steps 29-42 not run · [full record in Testsigma](#)

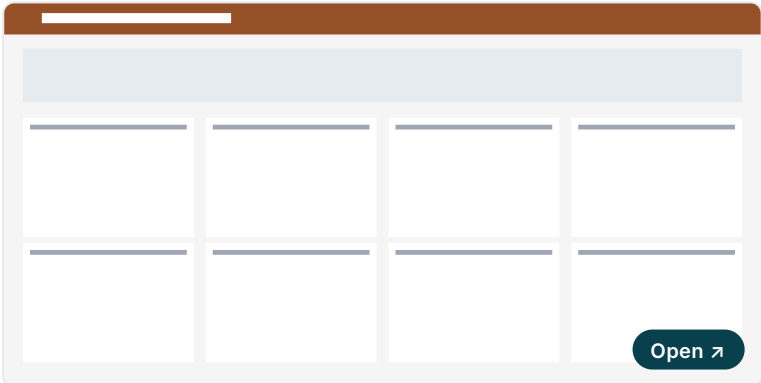
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 4 The screens before the failure, and the failed step

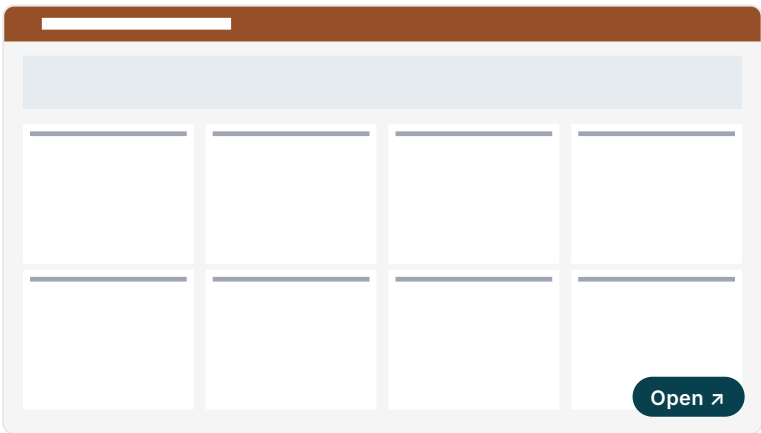
Reason	Payment status remained PROCESSING after 90 seconds.
Failed step	Step 23 of 42 · Verify payment status changes to SETTLED
Expected	SETTLED
Actual	PROCESSING



Step 021 · Enter the expiry date



Step 022 · Enter the security code



Step 23 · payment screen still showing status PROCESSING

All 42 screenshots

Source: Testsigma run 3120, 22 Sep 2026

42 captures

TC-0722 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



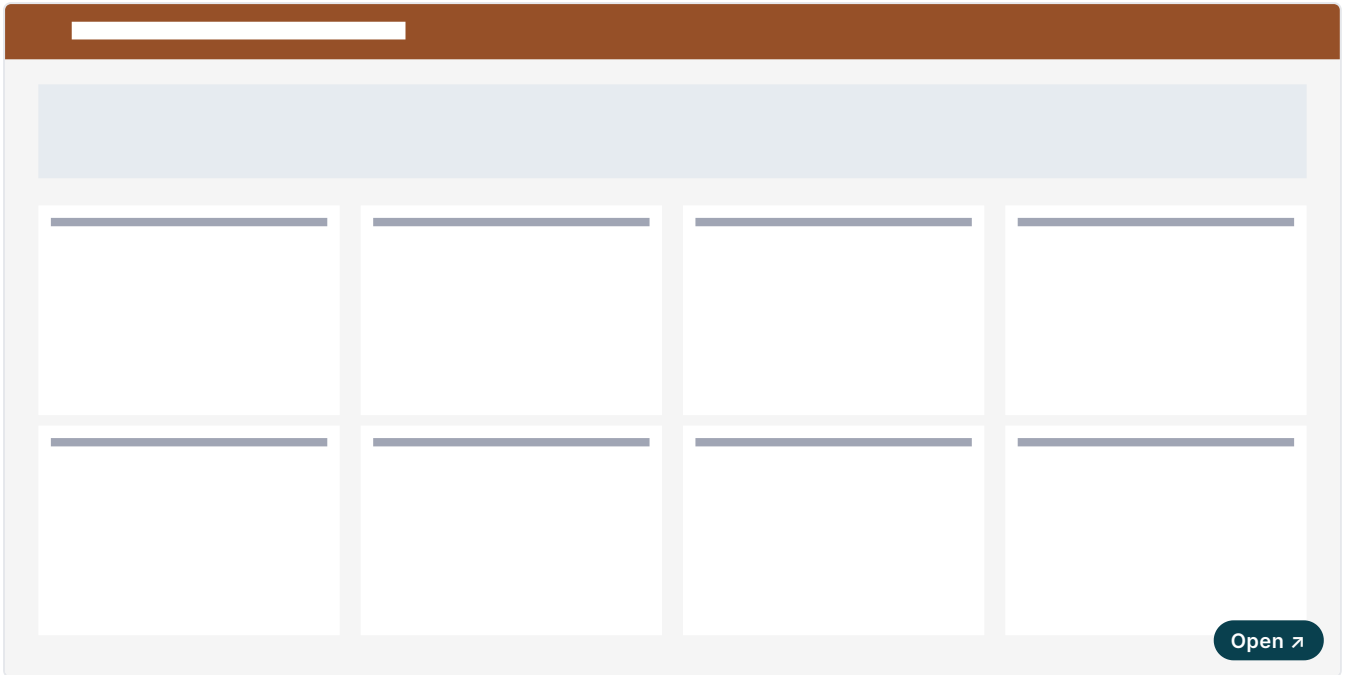
TC-0722 · STEP 003 Add the sample item to the cart Passed · 0 ms [Open step in Testsigma](#)

Open ↗

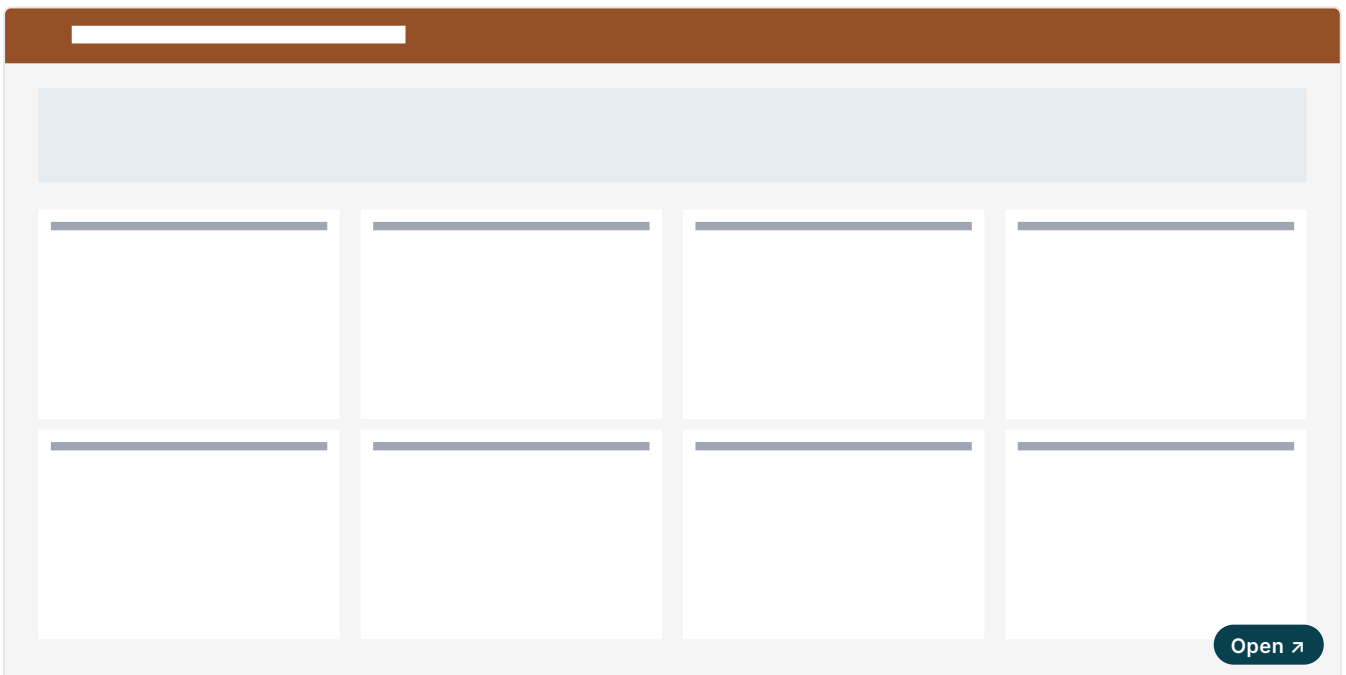
TC-0722 · STEP 004 Open the cart Passed · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 009 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 010 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

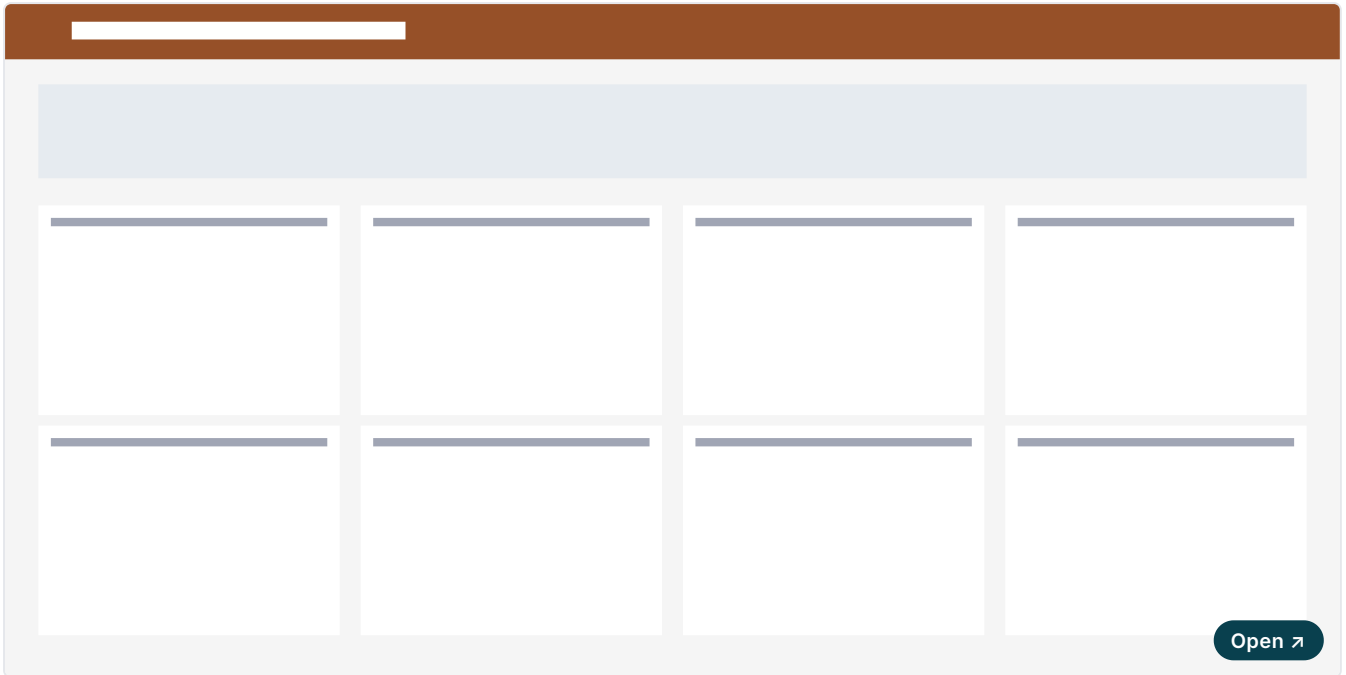
TC-0722 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

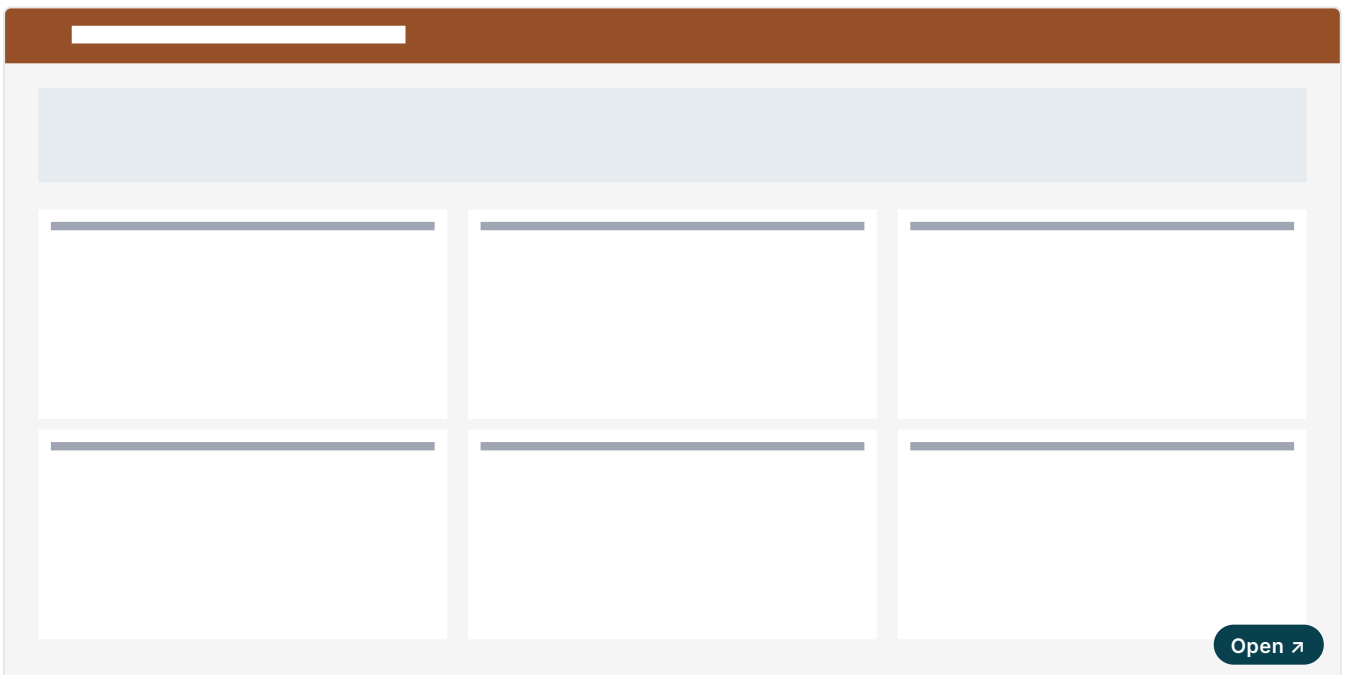
TC-0722 · STEP 012 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

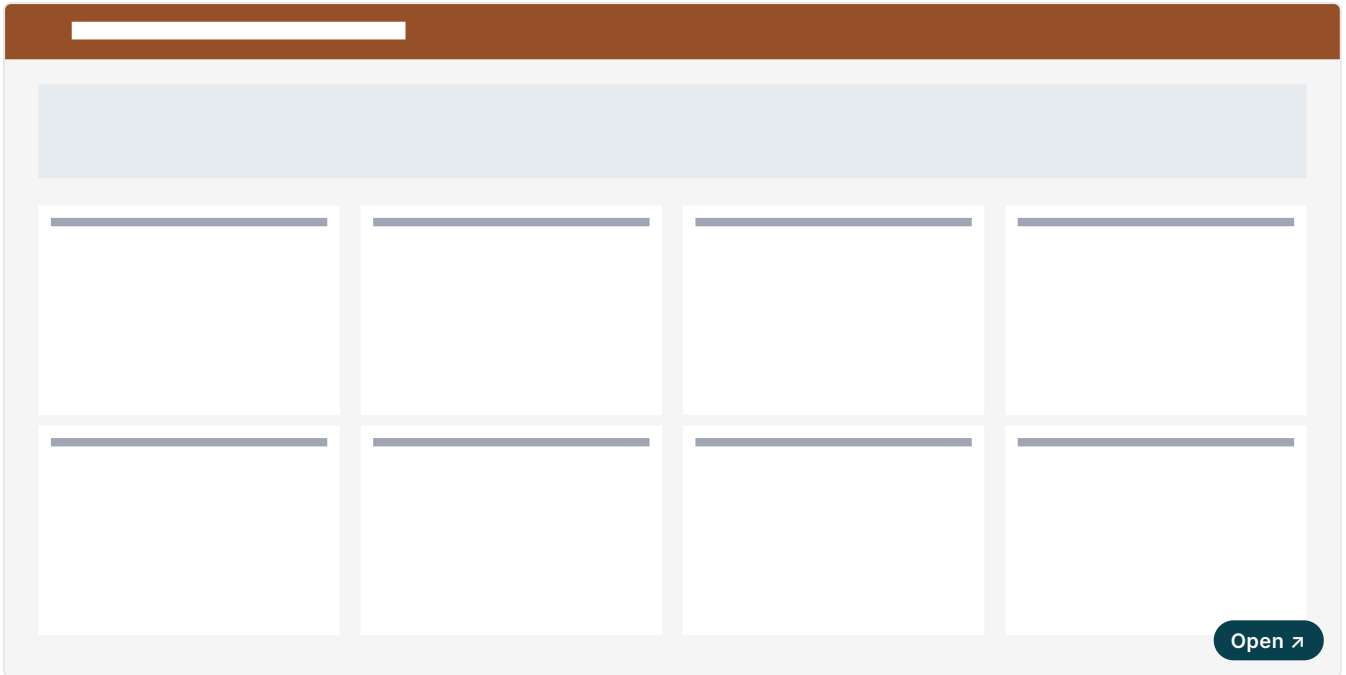
TC-0722 · STEP 013 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



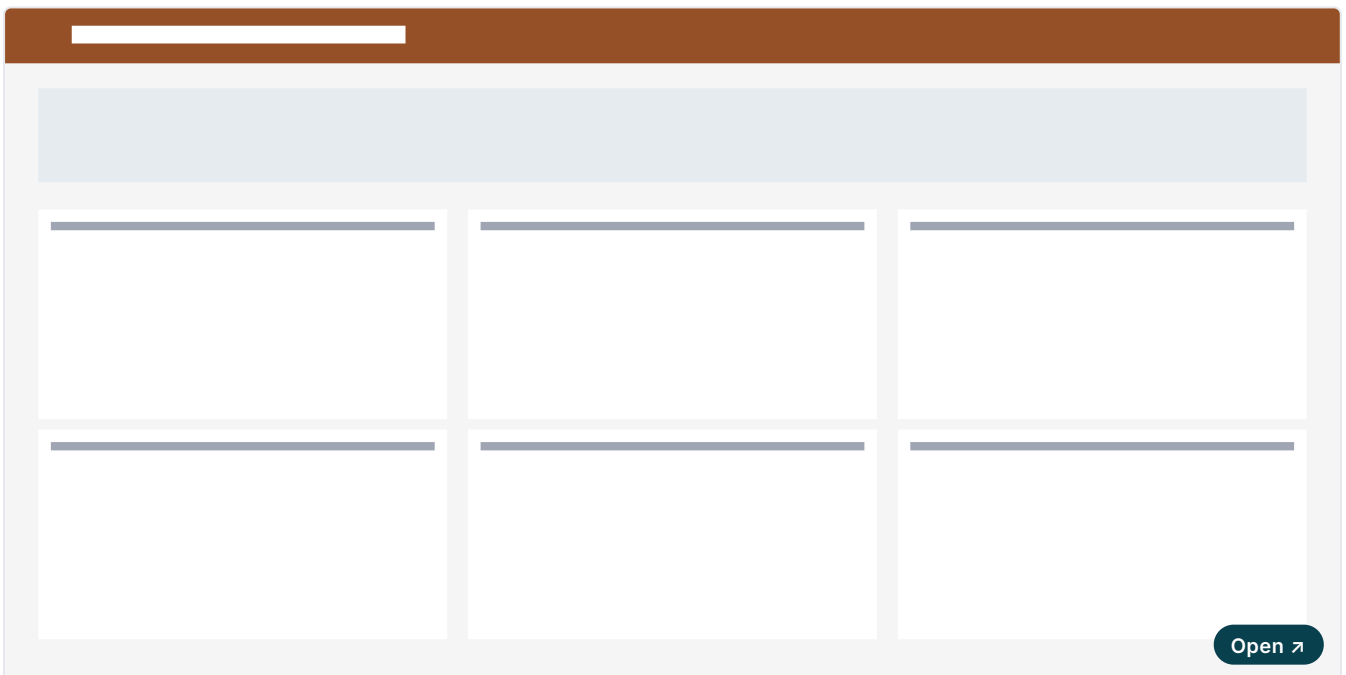
TC-0722 · STEP 014 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 015 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 016 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 017 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 018 Open the payment sheet **Passed** · 600 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 019 Select the payment method **Passed** · 1.3 s [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 020 Enter the card number **Passed** · 2.0 s [Open step in Testsigma](#)

Open ↗

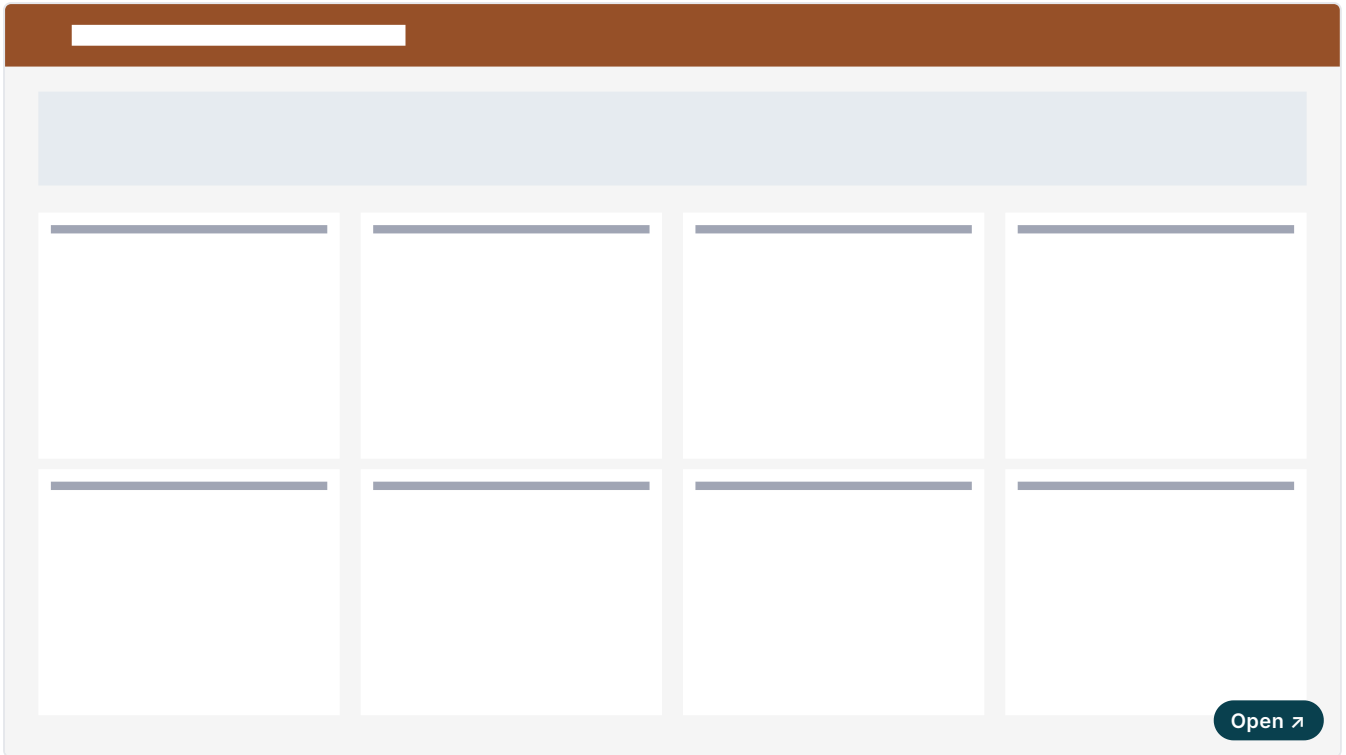
TC-0722 · STEP 021 Enter the expiry date **Passed** · 2.7 s [Open step in Testsigma](#)

Open ↗

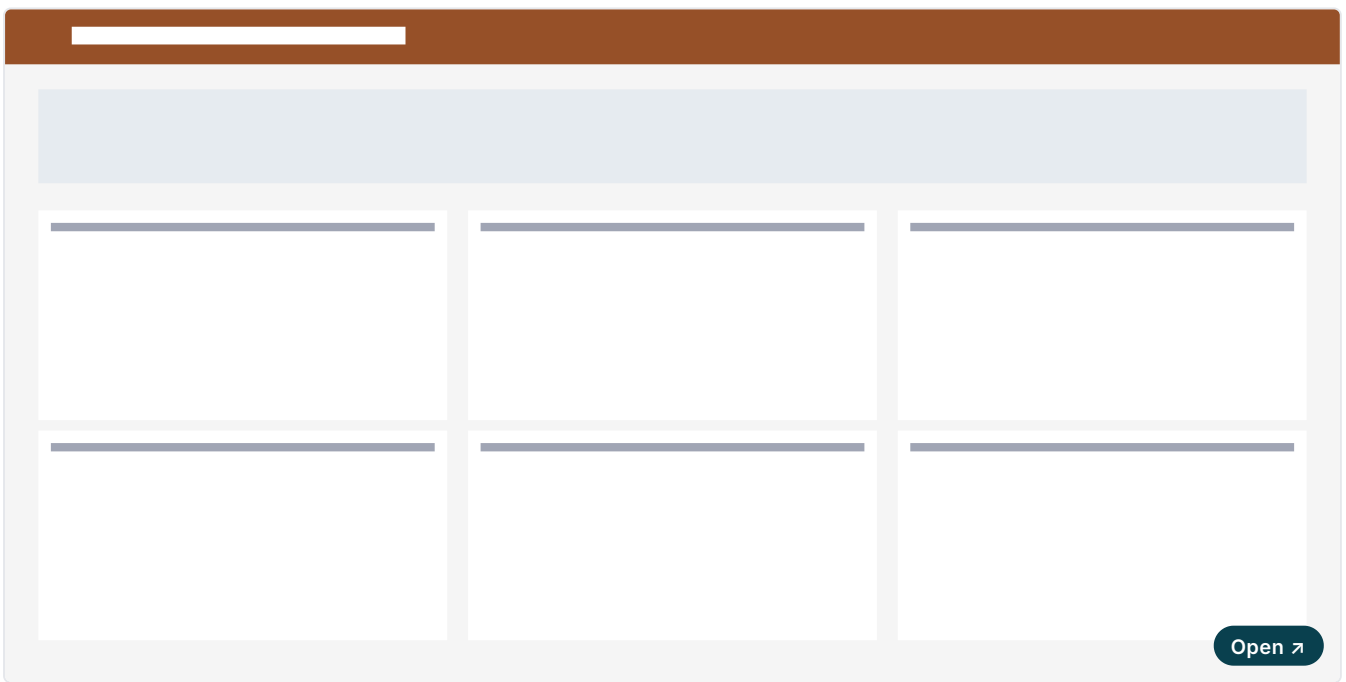
TC-0722 · STEP 022 Enter the security code **Passed** · 3.4 s [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 023 payment screen still showing status PROCESSING **Failed** · 600 ms [Open step in Testsigma](#)



TC-0722 · STEP 024 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 025 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 026 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 027 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 028 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 029 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 030 Select the payment method **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 031 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 032 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

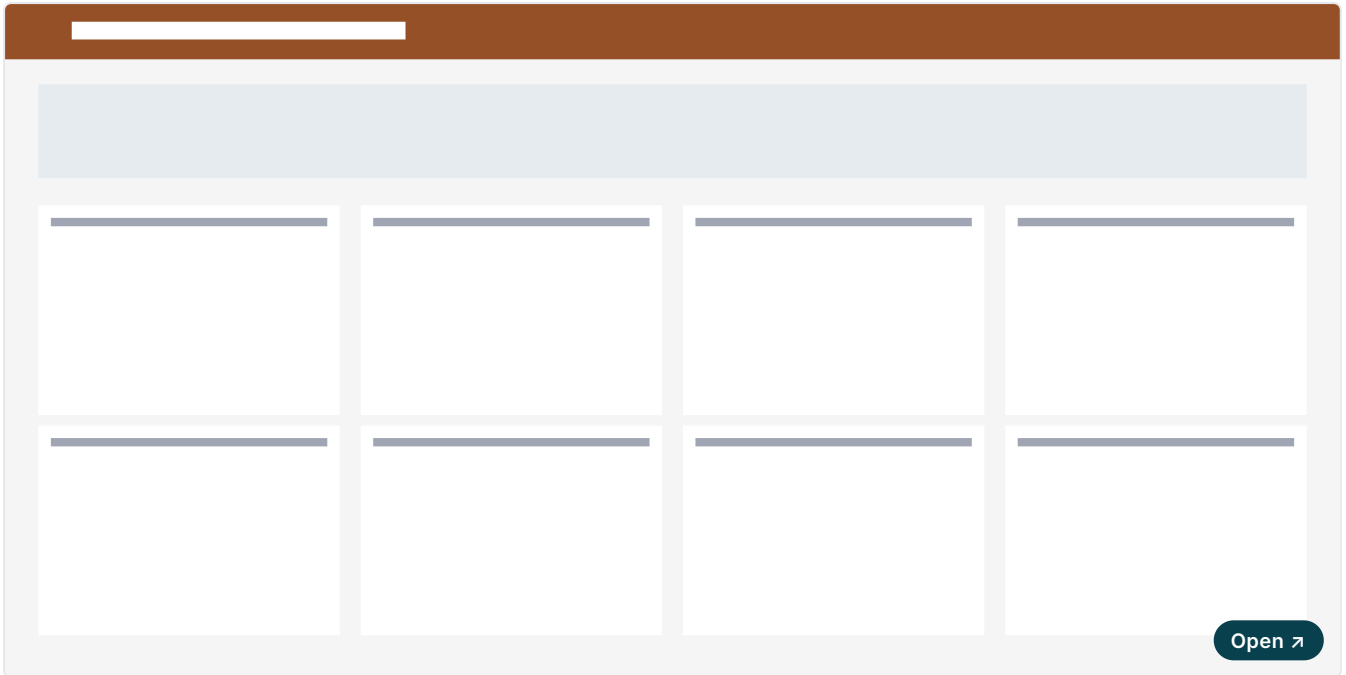
TC-0722 · STEP 033 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

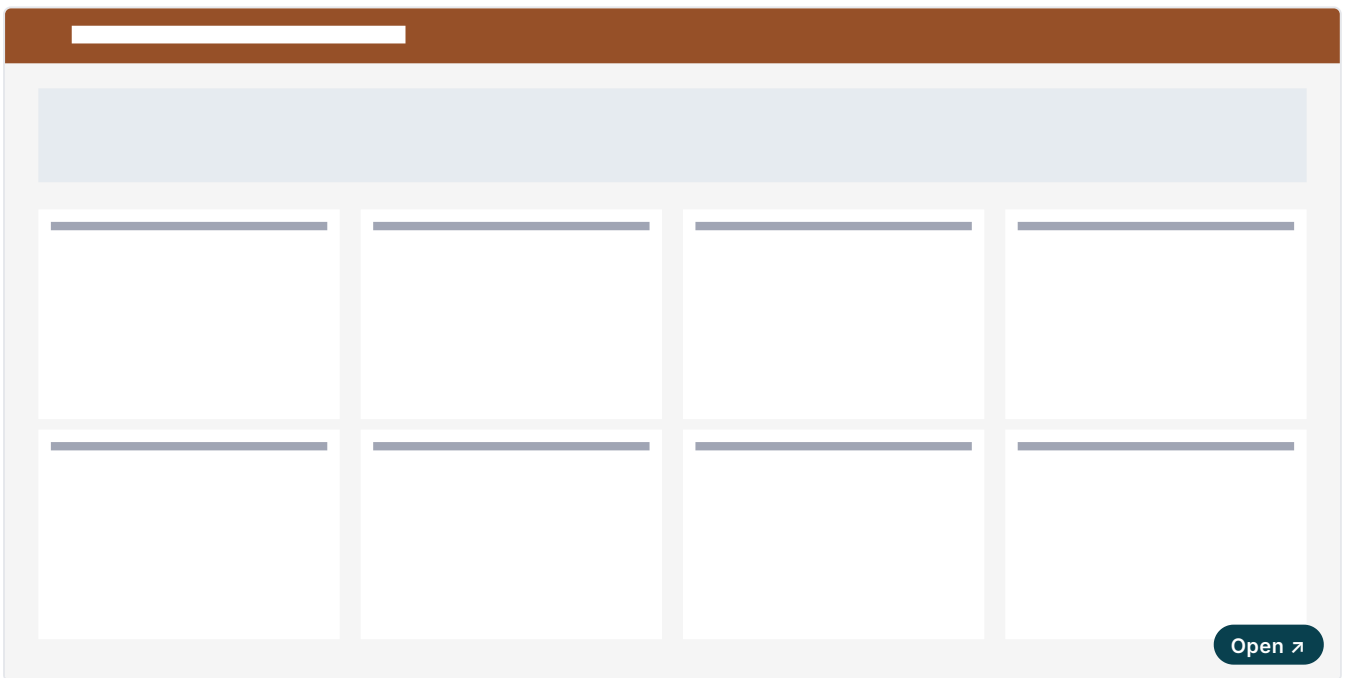
TC-0722 · STEP 034 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

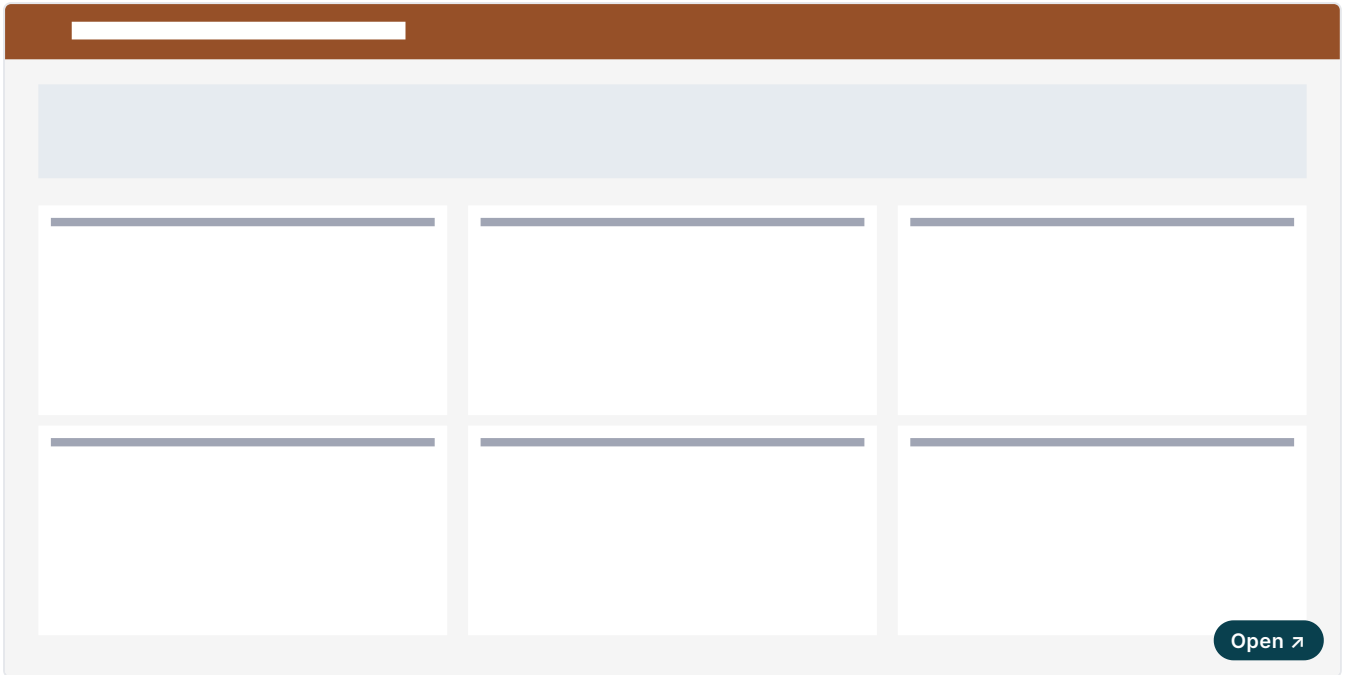
TC-0722 · STEP 035 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



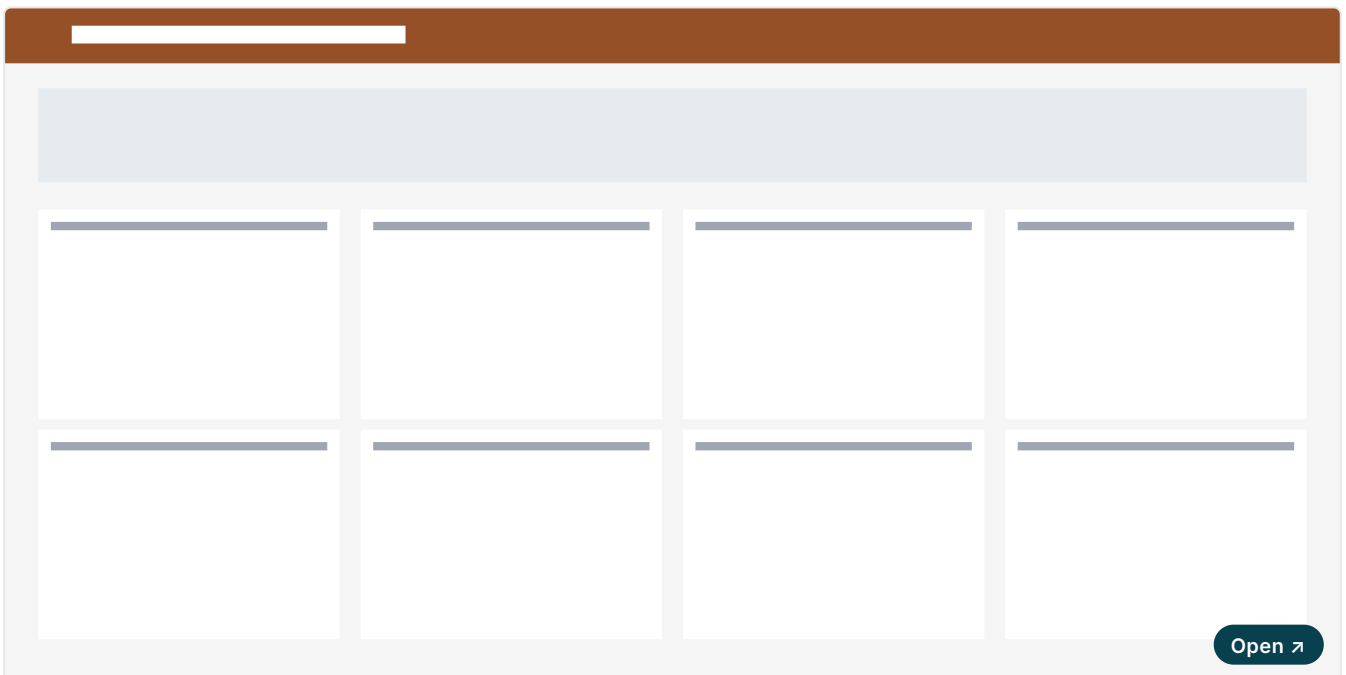
TC-0722 · STEP 036 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 037 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 038 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0722 · STEP 039 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 040 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 041 Select the payment method Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0722 · STEP 042 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / [TC-0738](#) / Failure and steps

Verify the order receipt totals match the basket

[Open in Testsigma](#) **FAILED**

[TC-0738](#) · [Cart & checkout](#) · [Windows 11](#) · 58.0 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Split bill	-	-	-

Reason	Receipt total exceeded the order total by the tax amount.
Failed step	Step 26 of 38 · Verify the receipt total equals the order total
Expected	\$24.80
Actual	\$26.78

EXHIBIT 6 [Steps 21-31 of 38, around the failure](#)

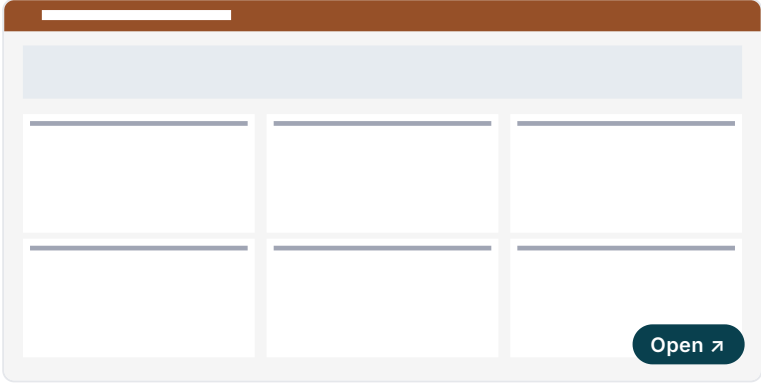
#	STEP	TEST DATA	DURATION	RESULT
021	Enter the expiry date		2.7 s	Passed
022	Enter the security code		3.4 s	Passed
023	Navigate to the checkout page		1.0 s	Passed
024	Sign in as the test customer		1.7 s	Passed
025	Add the sample item to the cart		2.4 s	Passed
026	Verify the receipt total equals the order total		600 ms	Failed
027	Select Proceed to checkout		-	Not run
028	Confirm the delivery address		-	Not run
029	Open the payment sheet		-	Not run
030	Select the payment method		-	Not run
031	Enter the card number		-	Not run

Steps 1-20 passed · steps 32-38 not run · [full record in Testsigma](#)

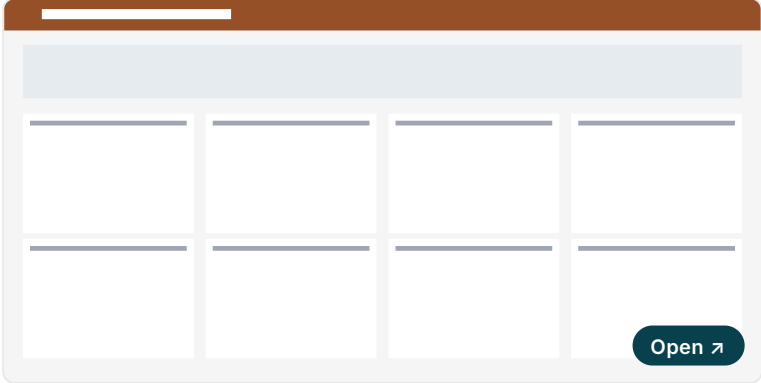
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 7 The screens before the failure, and the failed step

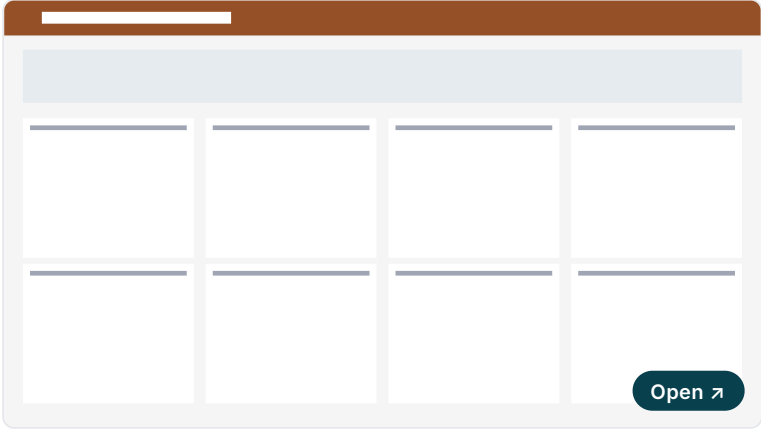
Reason	Receipt total exceeded the order total by the tax amount.
Failed step	Step 26 of 38 · Verify the receipt total equals the order total
Expected	\$24.80
Actual	\$26.78



Step 024 · Sign in as the test customer



Step 025 · Add the sample item to the cart



Step 26 · receipt showing tax applied twice

All 38 screenshots

Source: Testsigma run 3120, 22 Sep 2026

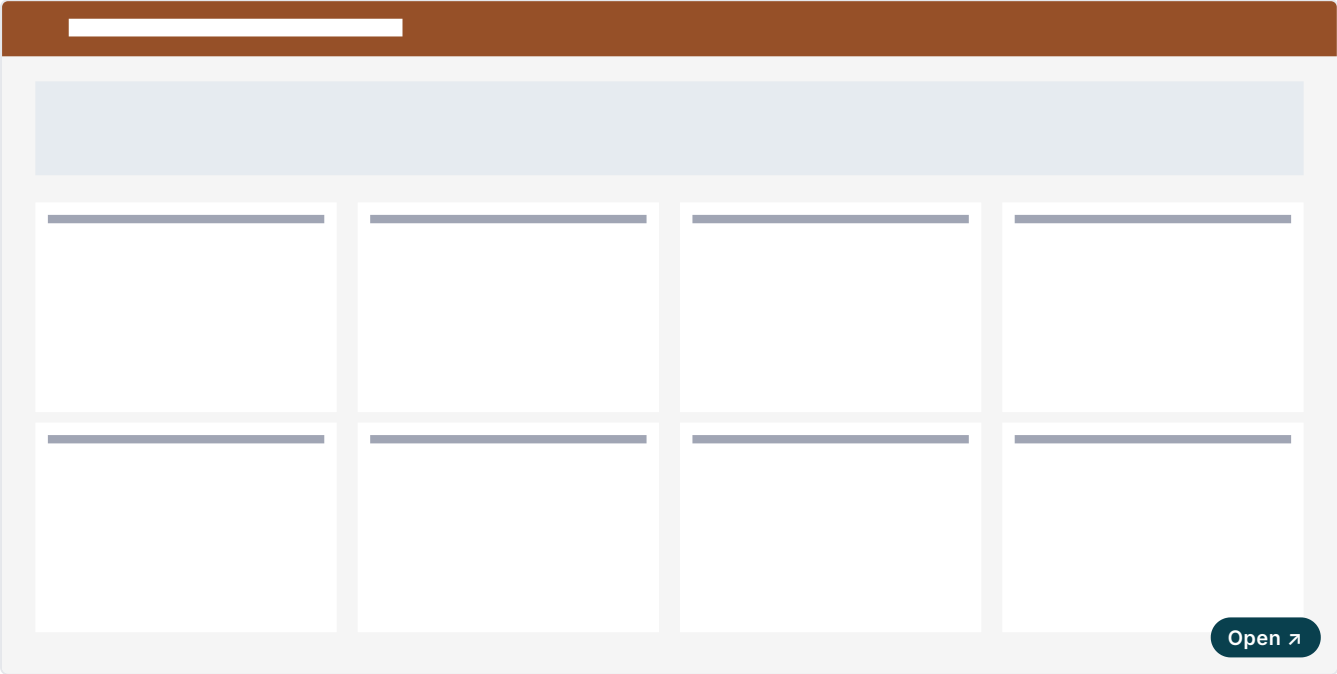
Failed test cases / [TC-0738](#) / [Screenshots](#)

TC-0738 · screenshots

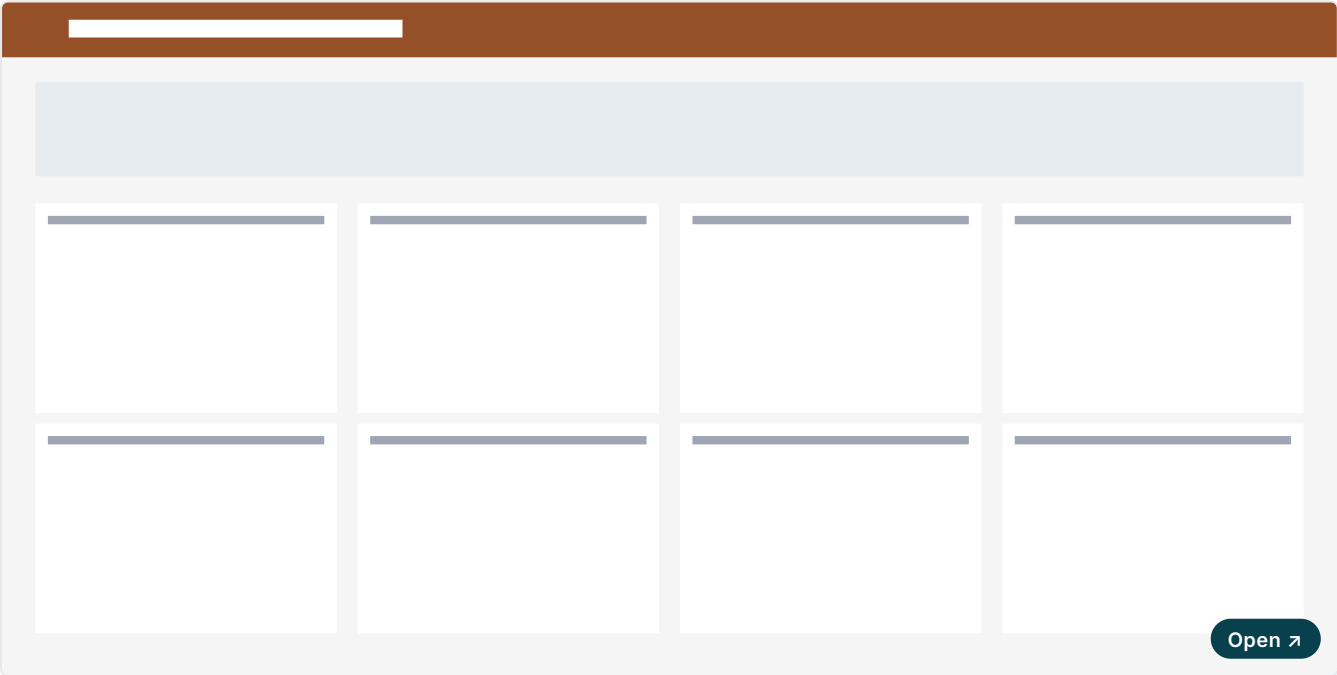
38 captures

EXHIBIT 8 **TC-0738: all 38 screenshots, in step order**

TC-0738 · STEP 001 Navigate to the checkout page Passed · 0 ms [Open step in Testsigma](#)

A screenshot of a web application interface. At the top is a dark blue header bar with a white search bar. Below the header is a light blue banner. The main content area features a 2x4 grid of white boxes, each with a thin blue border and a horizontal line at the top, representing a list of items. In the bottom right corner of the grid area, there is a dark blue button with the text "Open" and a right-pointing arrow.

TC-0738 · STEP 002 Sign in as the test customer Passed · 0 ms [Open step in Testsigma](#)

A screenshot of a web application interface, similar to the one above. It has a dark blue header bar with a white search bar, a light blue banner, and a 2x4 grid of white boxes with blue borders and horizontal lines. A dark blue button with the text "Open" and a right-pointing arrow is located in the bottom right corner of the grid area.

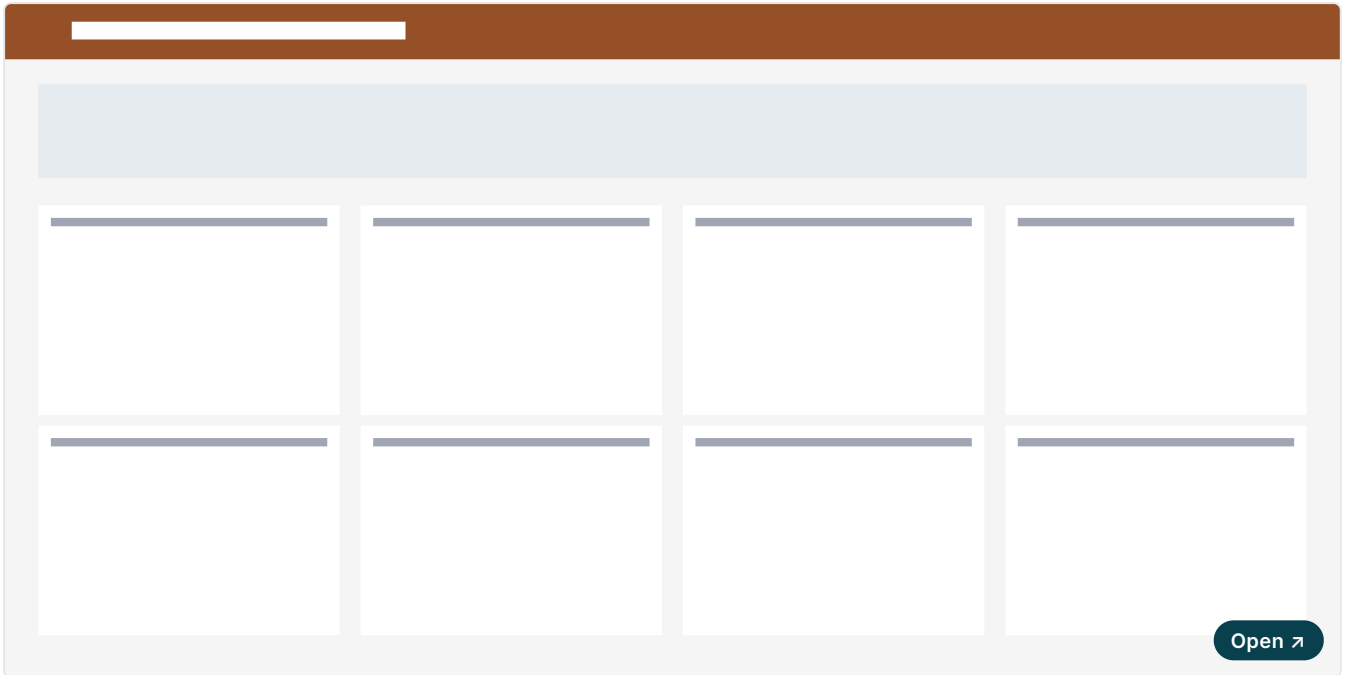
TC-0738 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

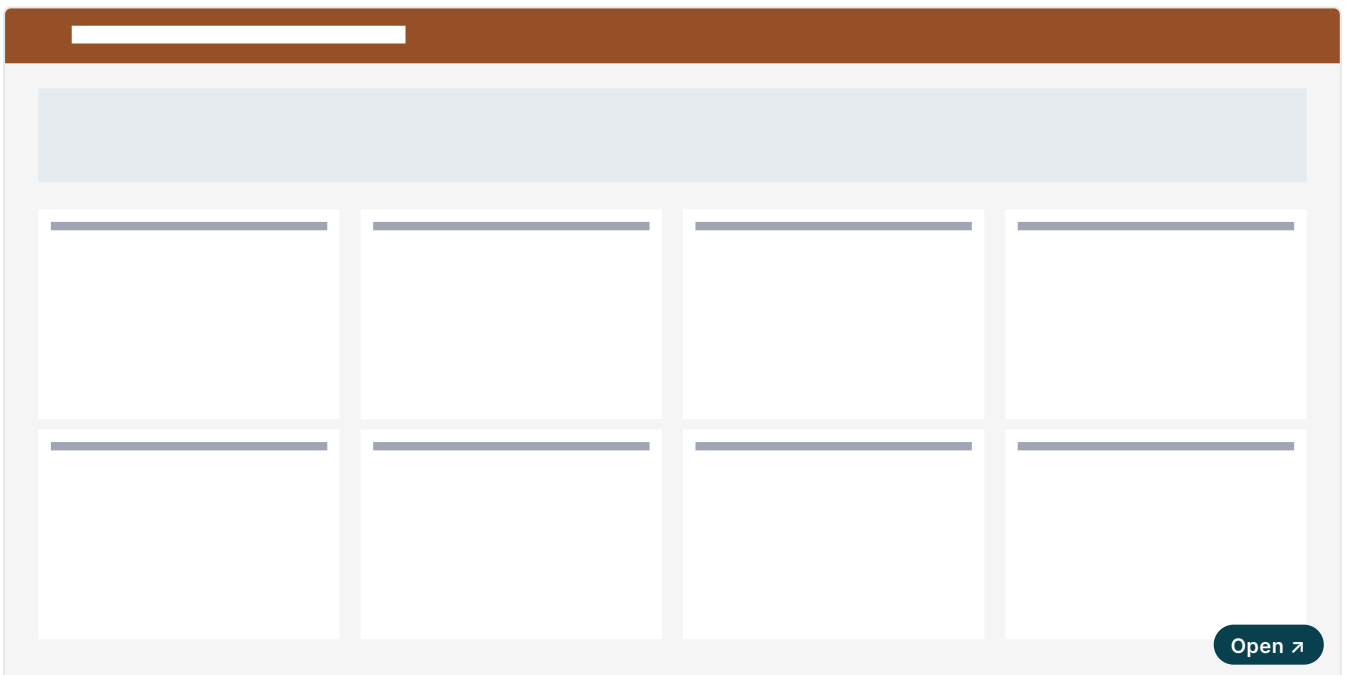
TC-0738 · STEP 004 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0738 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0738 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 009 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 010 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

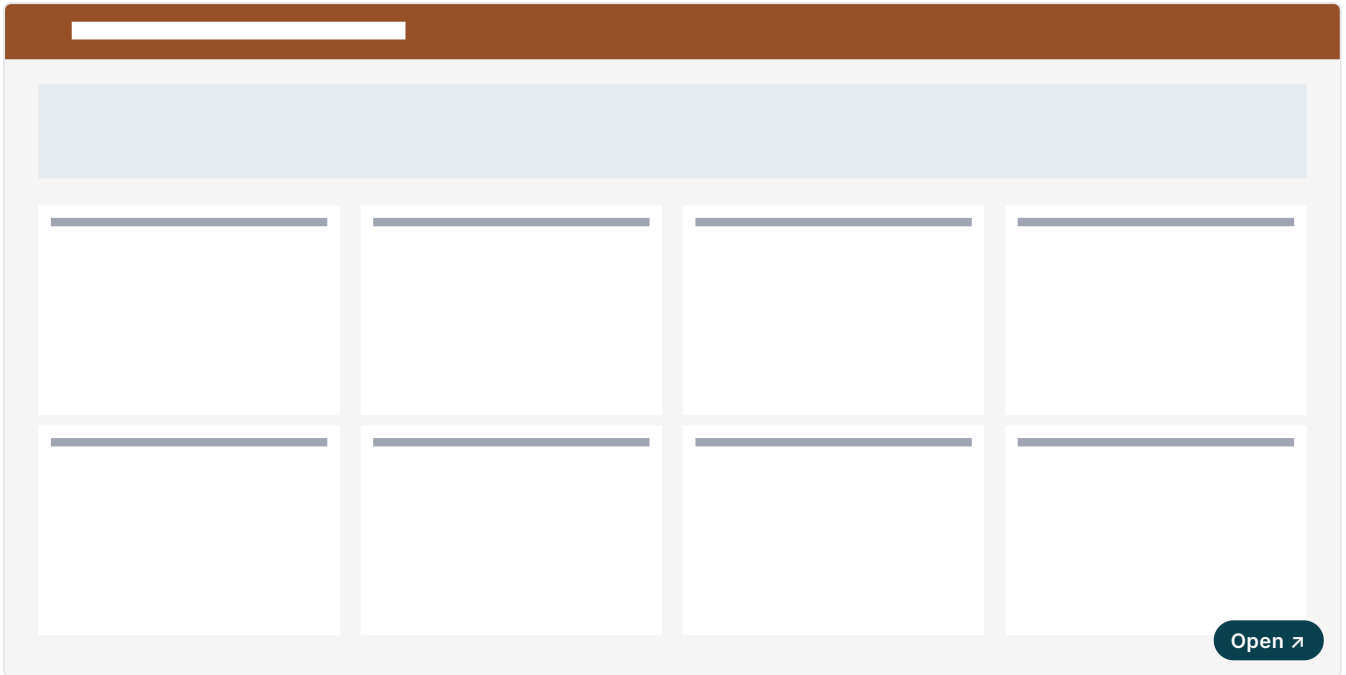
TC-0738 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

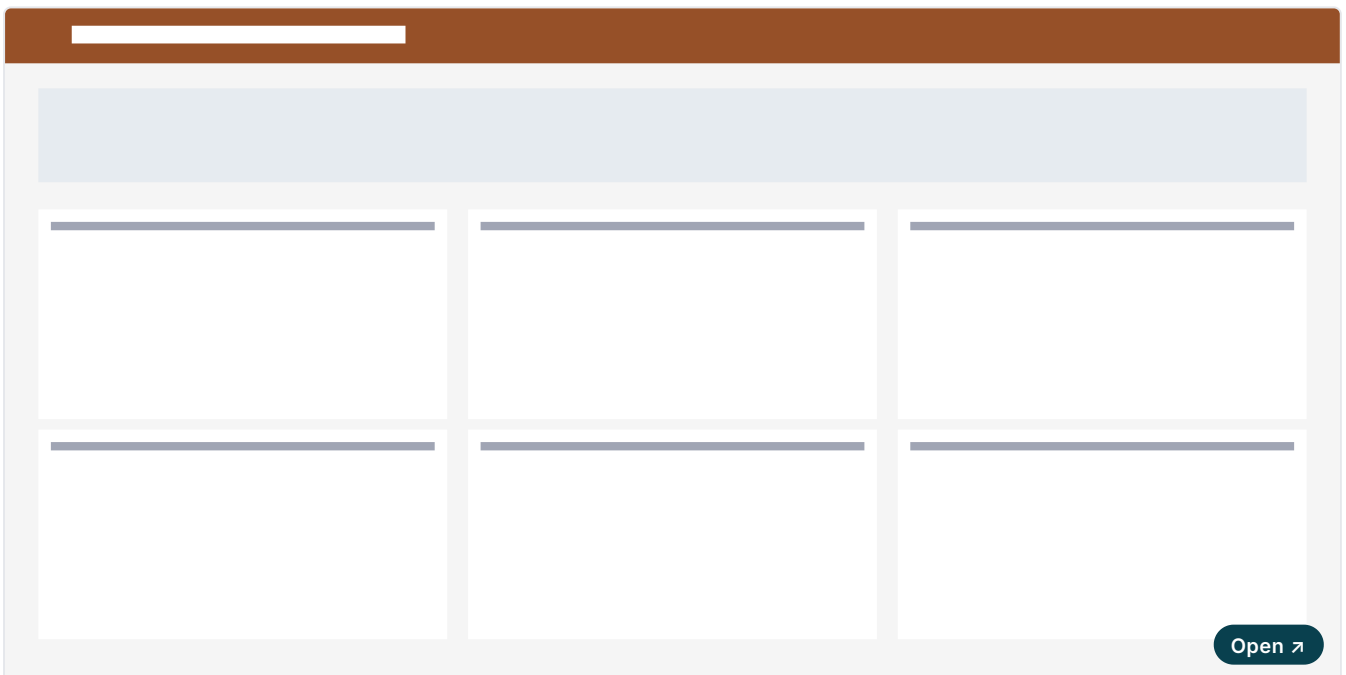
TC-0738 · STEP 012 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

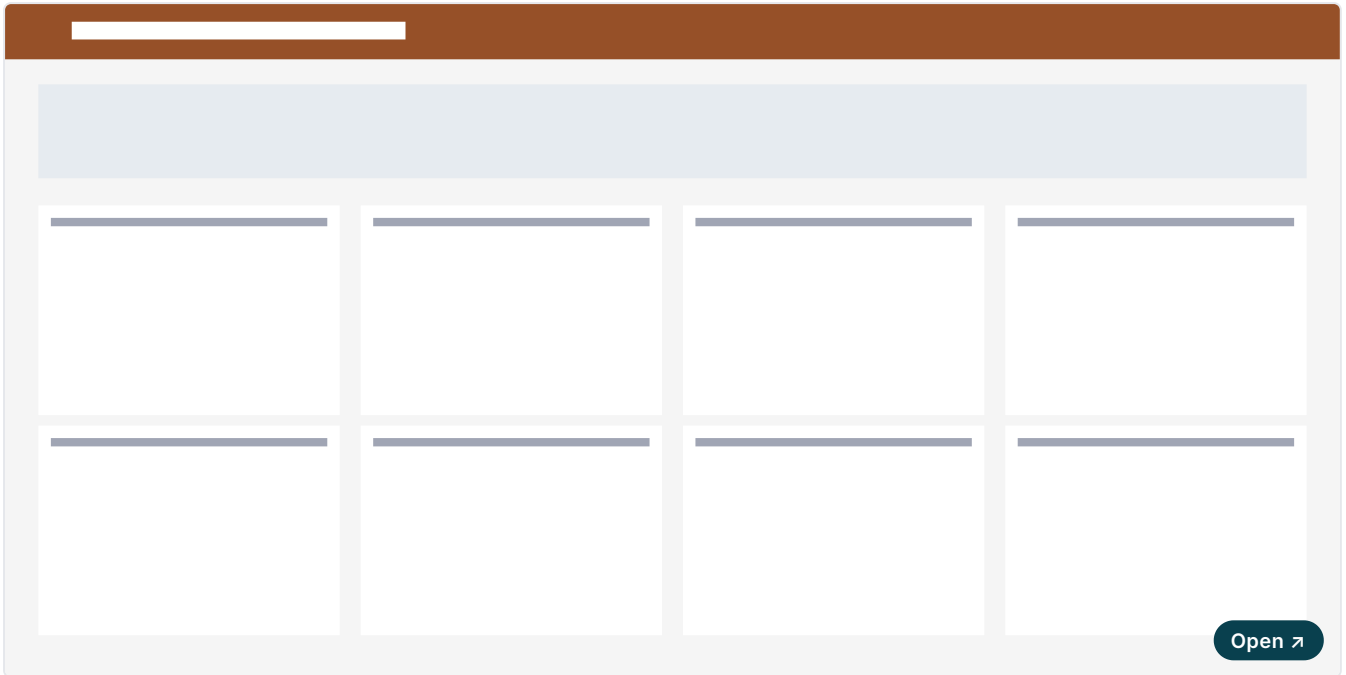
TC-0738 · STEP 013 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



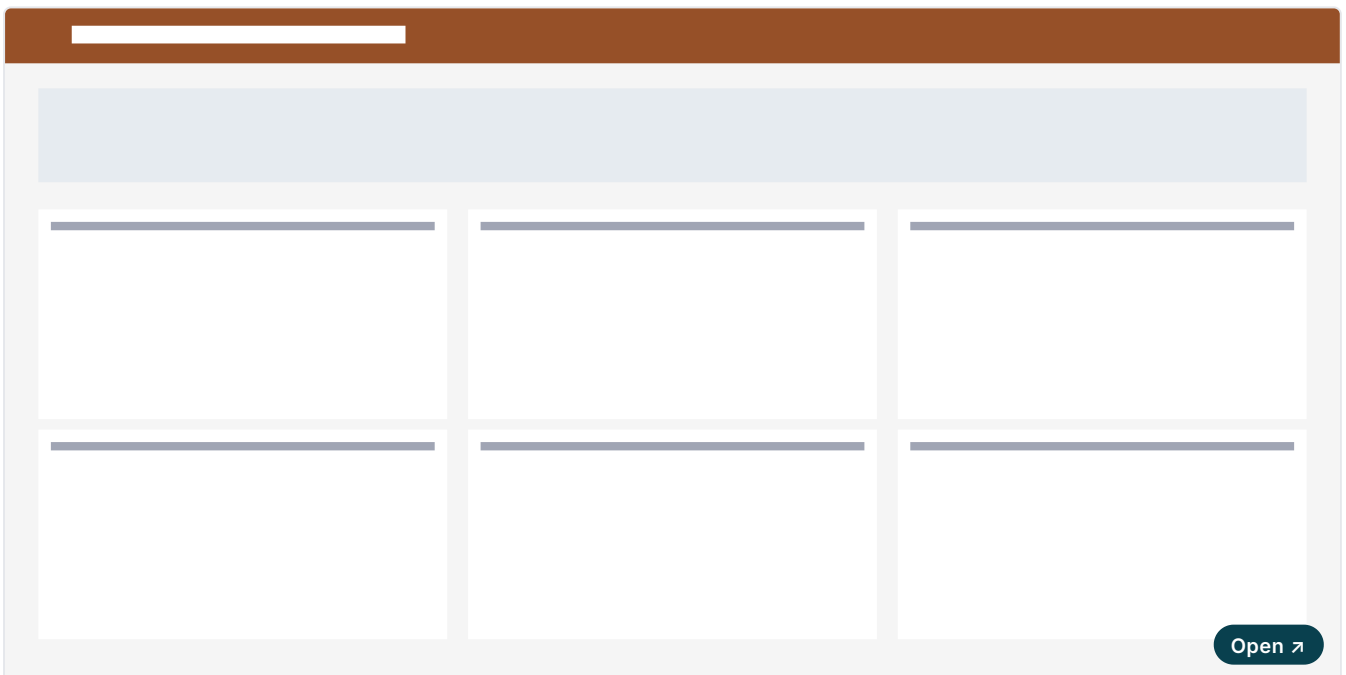
TC-0738 · STEP 014 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0738 · STEP 015 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0738 · STEP 016 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



[CLICK HERE TO NAVIGATE](#)

Passed

- 0 ms

Open step in Testsigma

Open ↗

sed · 0 m

Op

Open step in Testsigma

Open ↗

TC-0738 · STEP 019 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 020 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

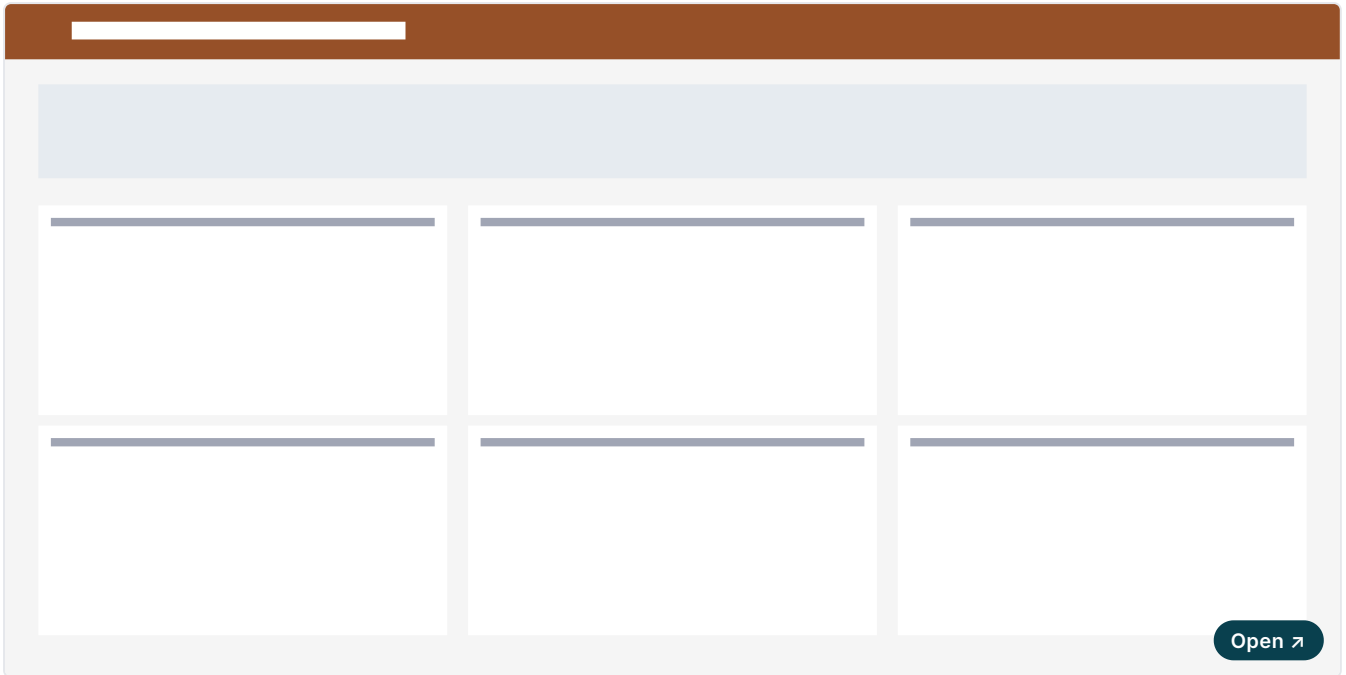
TC-0738 · STEP 021 Enter the expiry date **Passed** · 2.7 s [Open step in Testsigma](#)

Open ↗

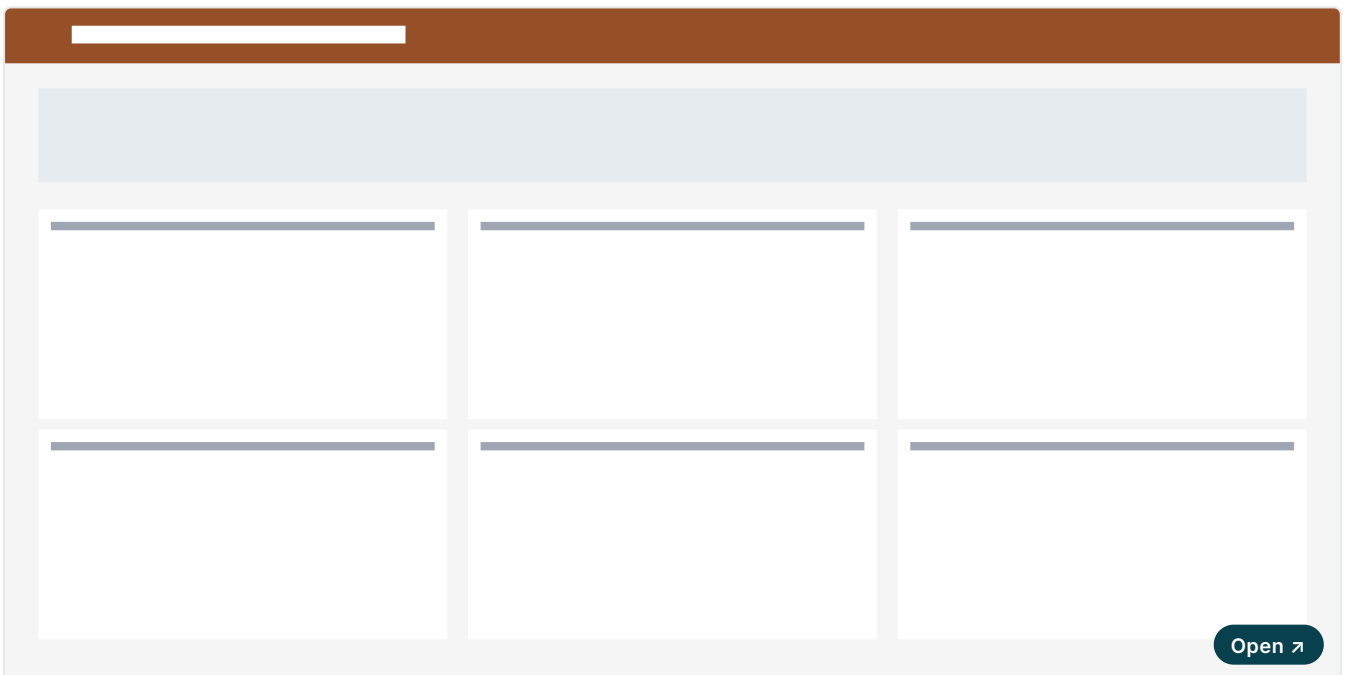
TC-0738 · STEP 022 Enter the security code **Passed** · 3.4 s [Open step in Testsigma](#)

Open ↗

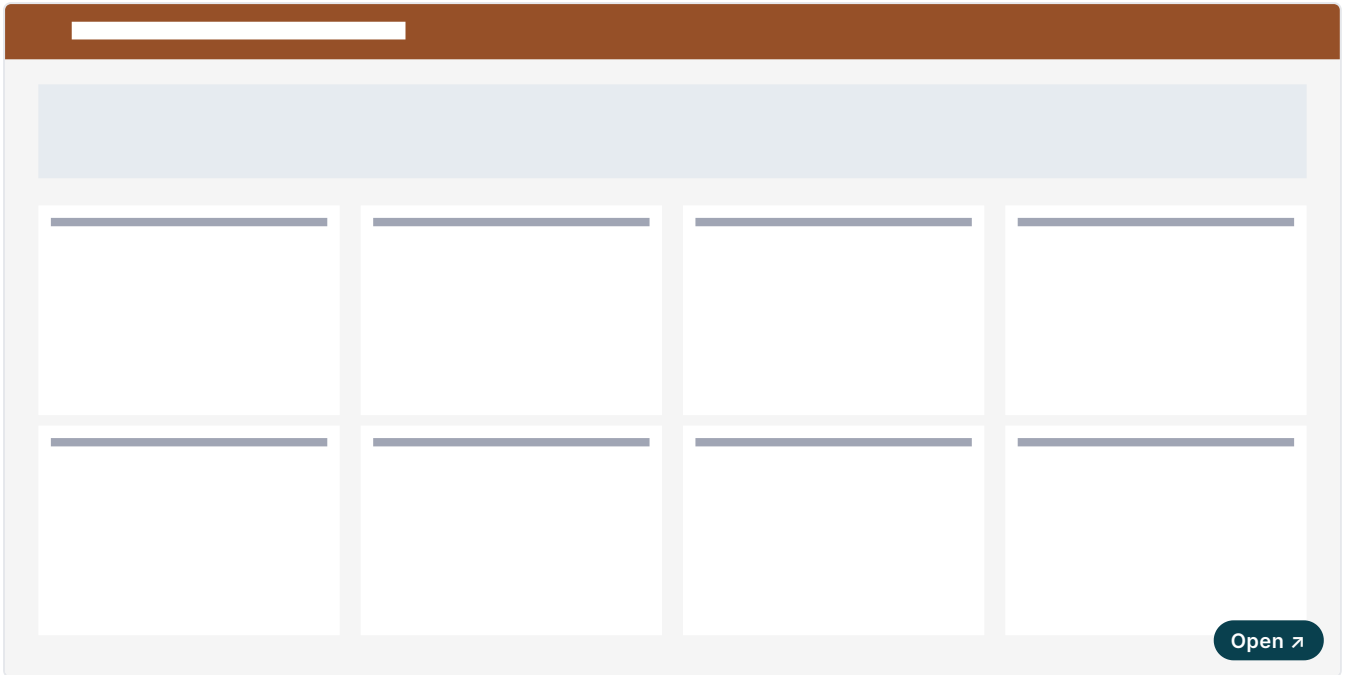
TC-0738 · STEP 023 Navigate to the checkout page **Passed** · 1.0 s [Open step in Testsigma](#)



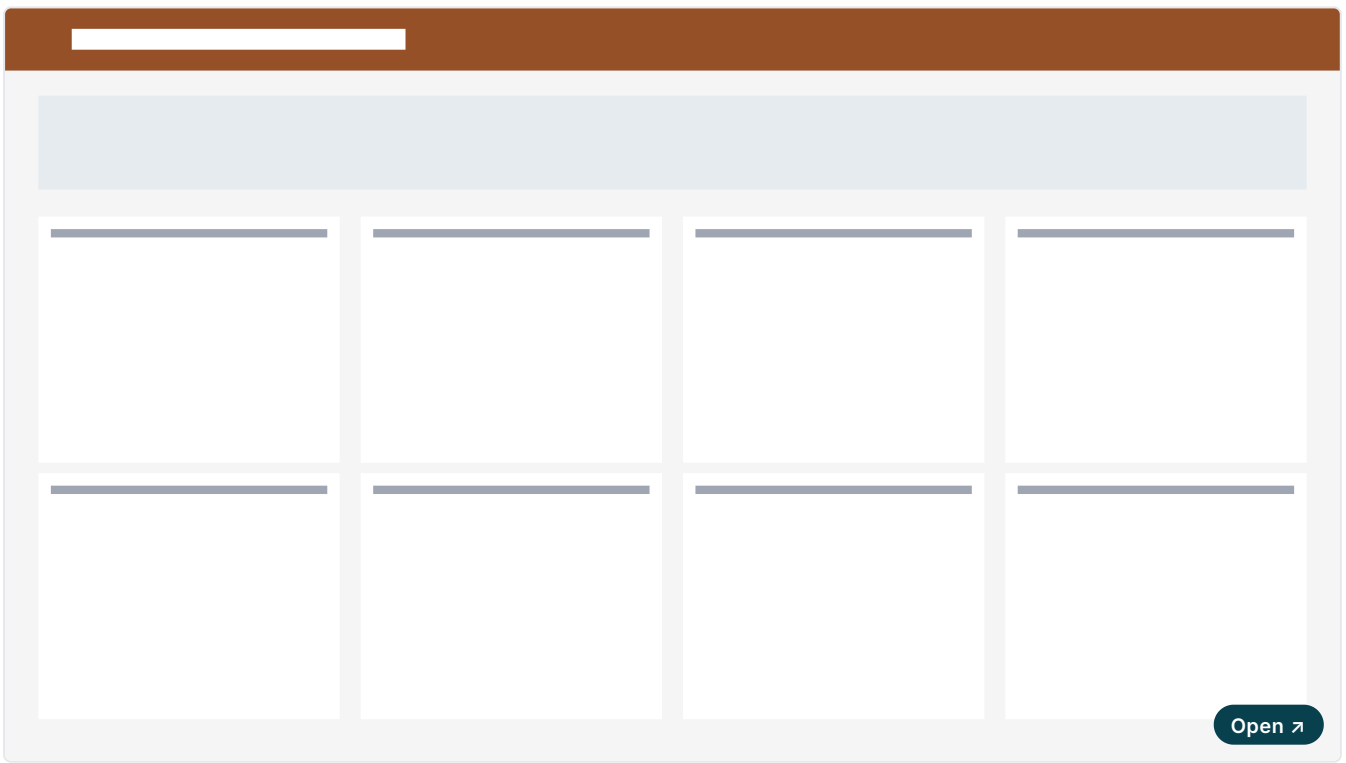
TC-0738 · STEP 024 Sign in as the test customer **Passed** · 1.7 s [Open step in Testsigma](#)



TC-0738 · STEP 025 Add the sample item to the cart **Passed** · 2.4 s [Open step in Testsigma](#)



TC-0738 · STEP 026 receipt showing tax applied twice **Failed** · 600 ms [Open step in Testsigma](#)



TC-0738 · STEP 027 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 028 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 029 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 030 Select the payment method **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 031 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0738 · STEP 032 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

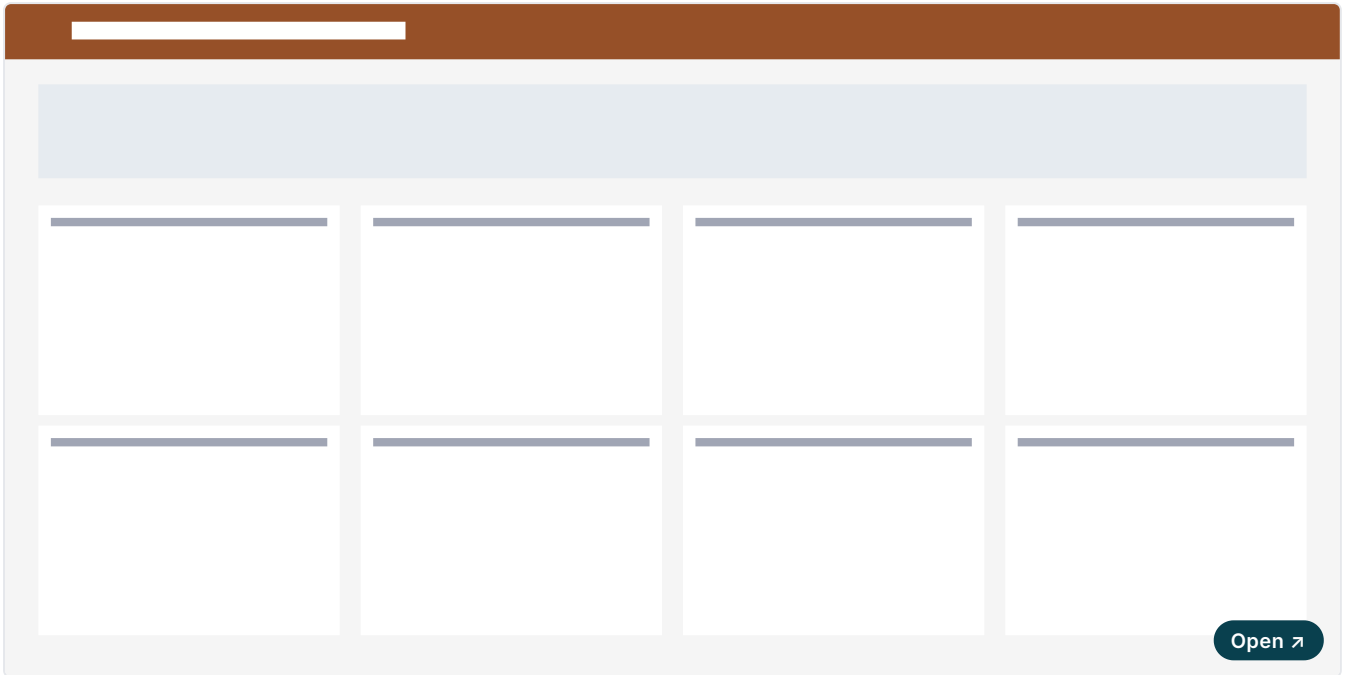
TC-0738 · STEP 033 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

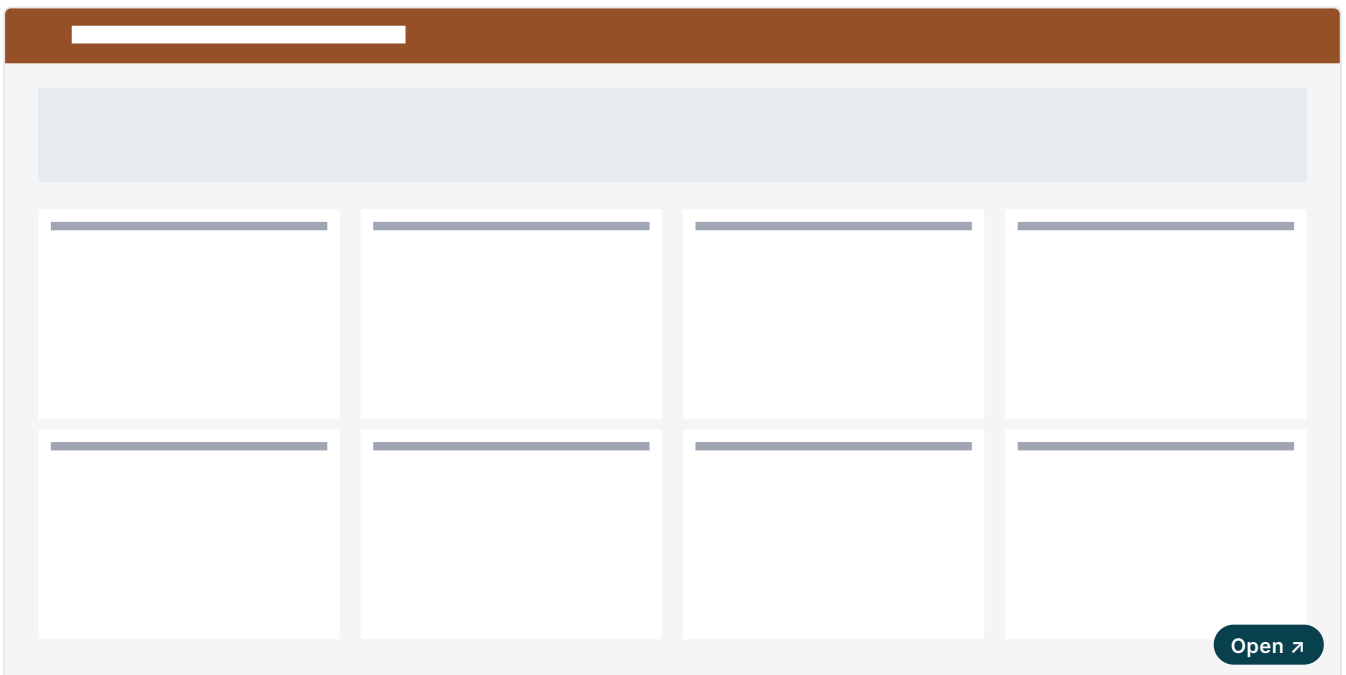
TC-0738 · STEP 034 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

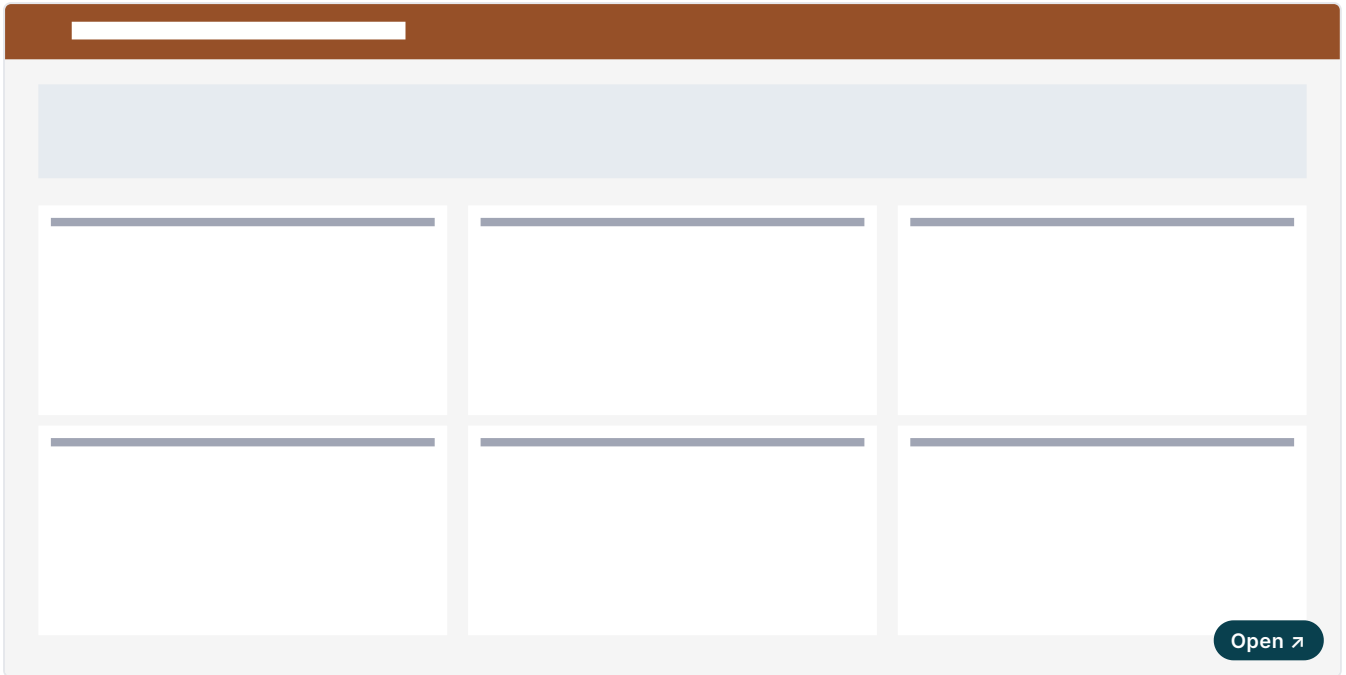
TC-0738 · STEP 035 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



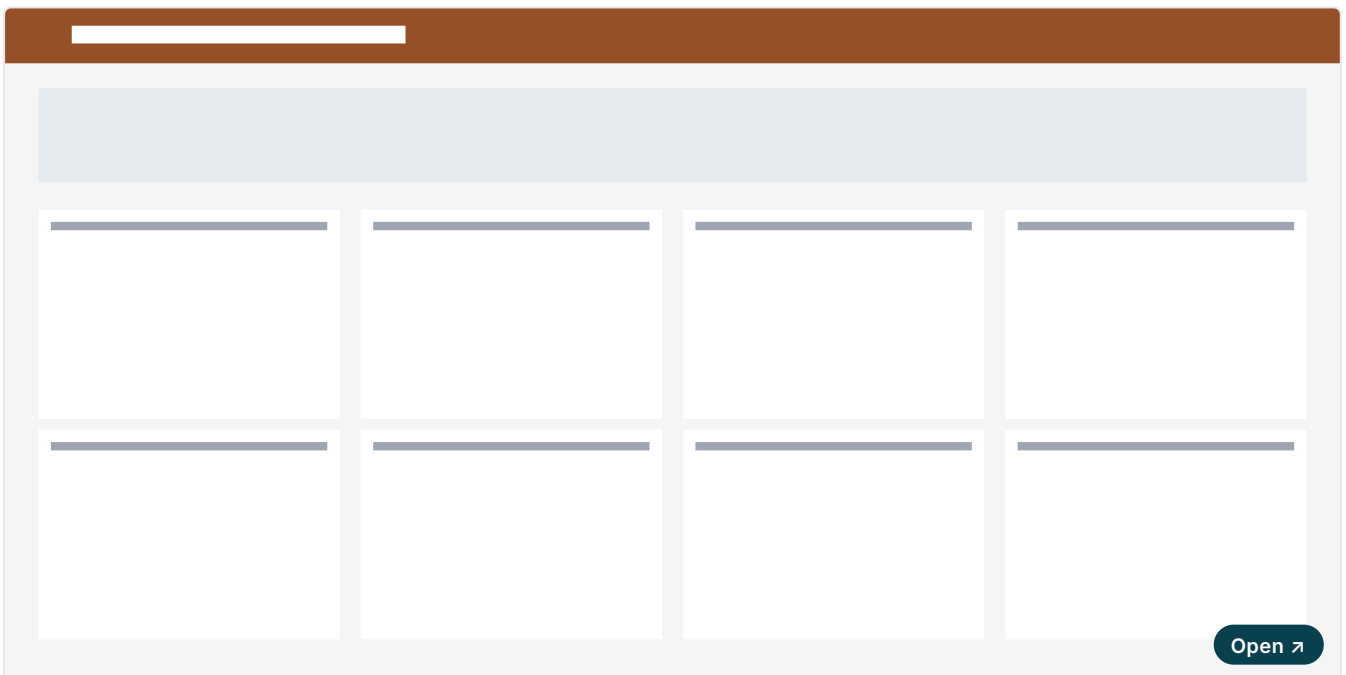
TC-0738 · STEP 036 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0738 · STEP 037 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0738 · STEP 038 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / TC-0723 / Failure and steps

Verify a refund returns the full amount

[Open in Testsigma](#) **FAILED**

TC-0723 · Payments · macOS 15 · 1 m 12 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Partial refund	-	-	-

Reason	Refund amount rounded down to the nearest ten cents.
Failed step	Step 19 of 46 · Verify the refund amount
Expected	\$4.37
Actual	\$4.30

EXHIBIT 9 Steps 14-24 of 46, around the failure

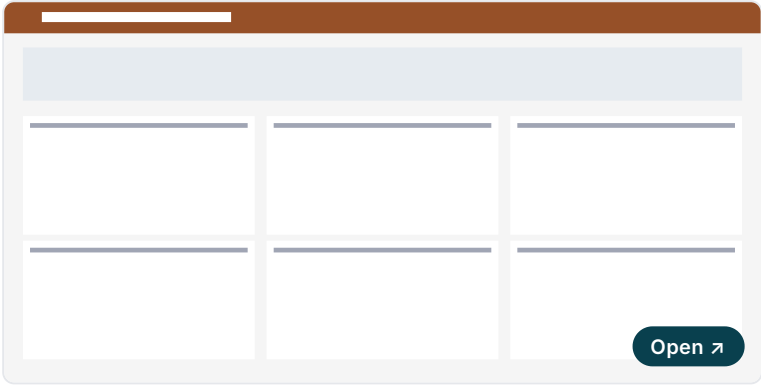
#	STEP	TEST DATA	DURATION	RESULT
014	Add the sample item to the cart		900 ms	Passed
015	Open the cart		1.6 s	Passed
016	Select Proceed to checkout		2.3 s	Passed
017	Confirm the delivery address		3.0 s	Passed
018	Open the payment sheet		600 ms	Passed
019	Verify the refund amount		600 ms	Failed
020	Enter the card number		-	Not run
021	Enter the expiry date		-	Not run
022	Enter the security code		-	Not run
023	Navigate to the checkout page		-	Not run
024	Sign in as the test customer		-	Not run

Steps 1-13 passed · steps 25-46 not run · [full record in Testsigma](#)

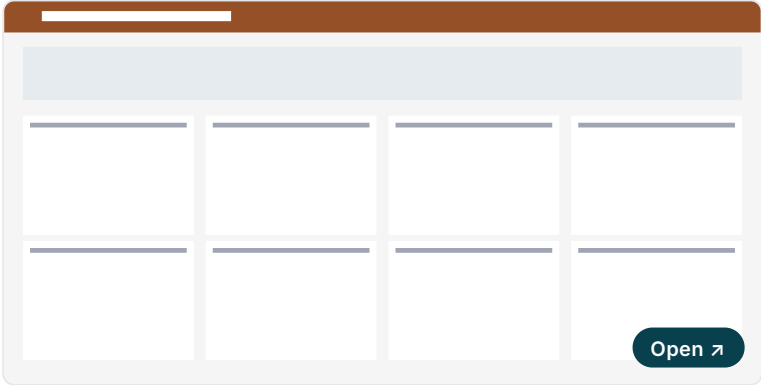
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 10 The screens before the failure, and the failed step

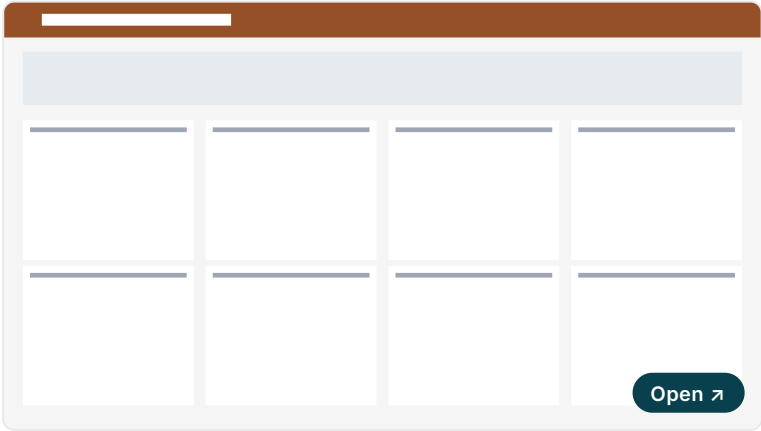
Reason	Refund amount rounded down to the nearest ten cents.
Failed step	Step 19 of 46 · Verify the refund amount
Expected	\$4.37
Actual	\$4.30



Step 017 · Confirm the delivery address



Step 018 · Open the payment sheet



Step 19 · ledger showing the rounded refund

All 46 screenshots

Source: Testsigma run 3120, 22 Sep 2026

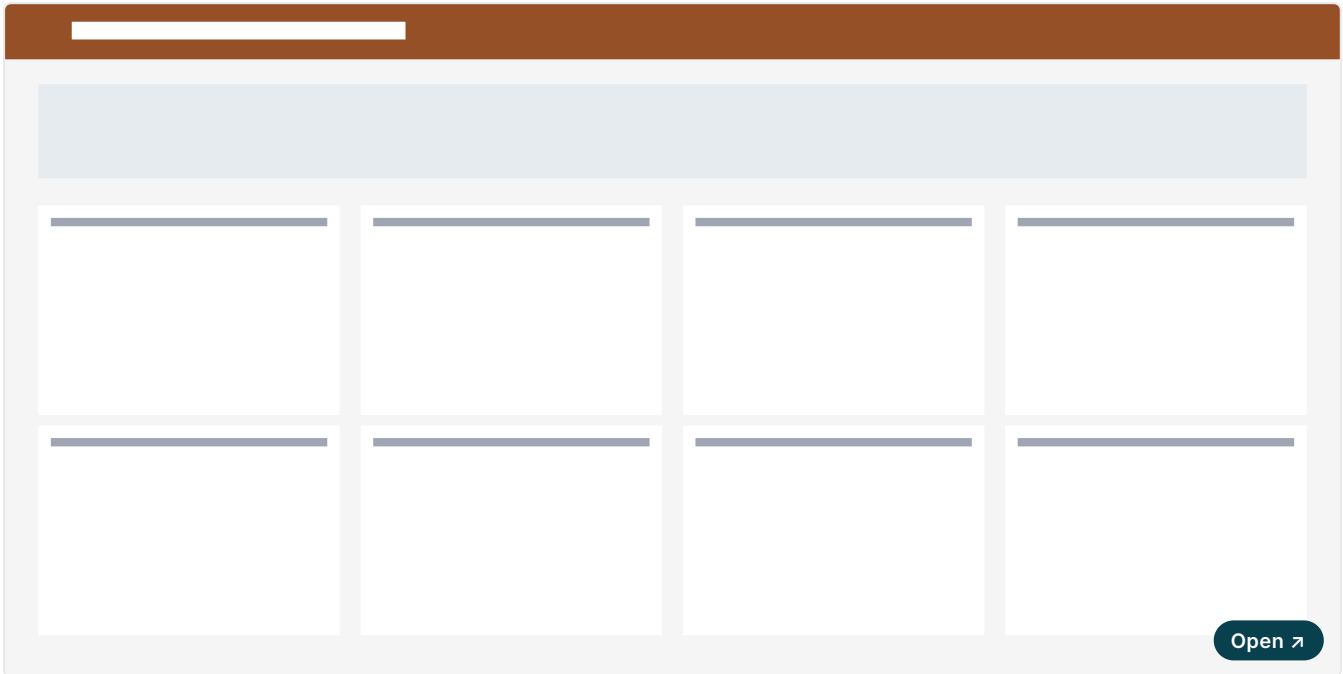
Failed test cases / TC-0723 / Screenshots

TC-0723 · screenshots

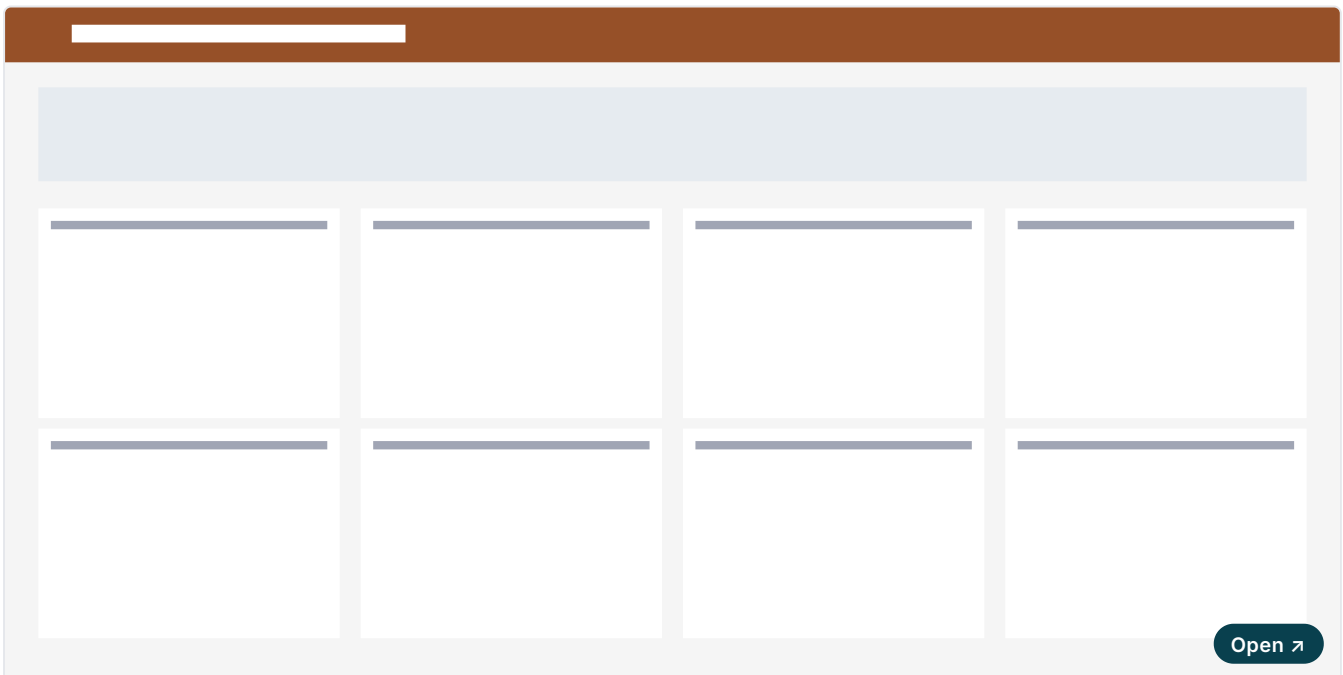
46 captures

EXHIBIT 11 TC-0723: all 46 screenshots, in step order

TC-0723 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



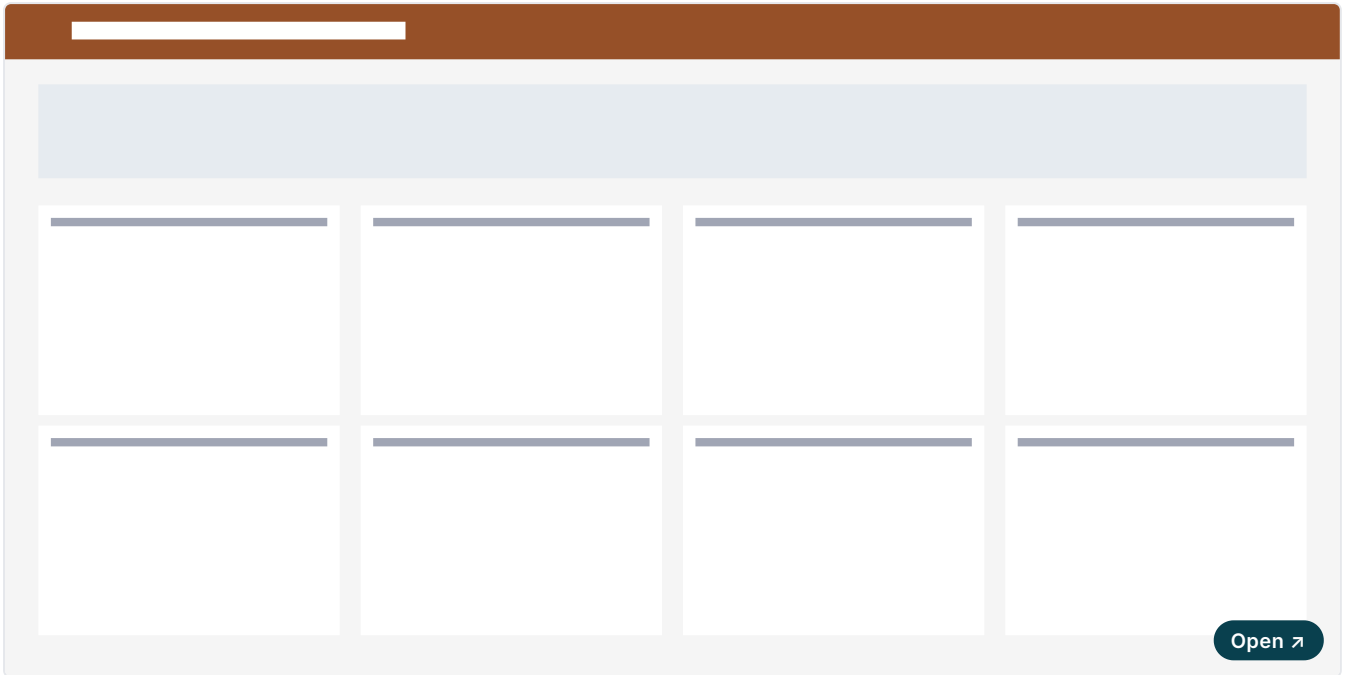
TC-0723 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

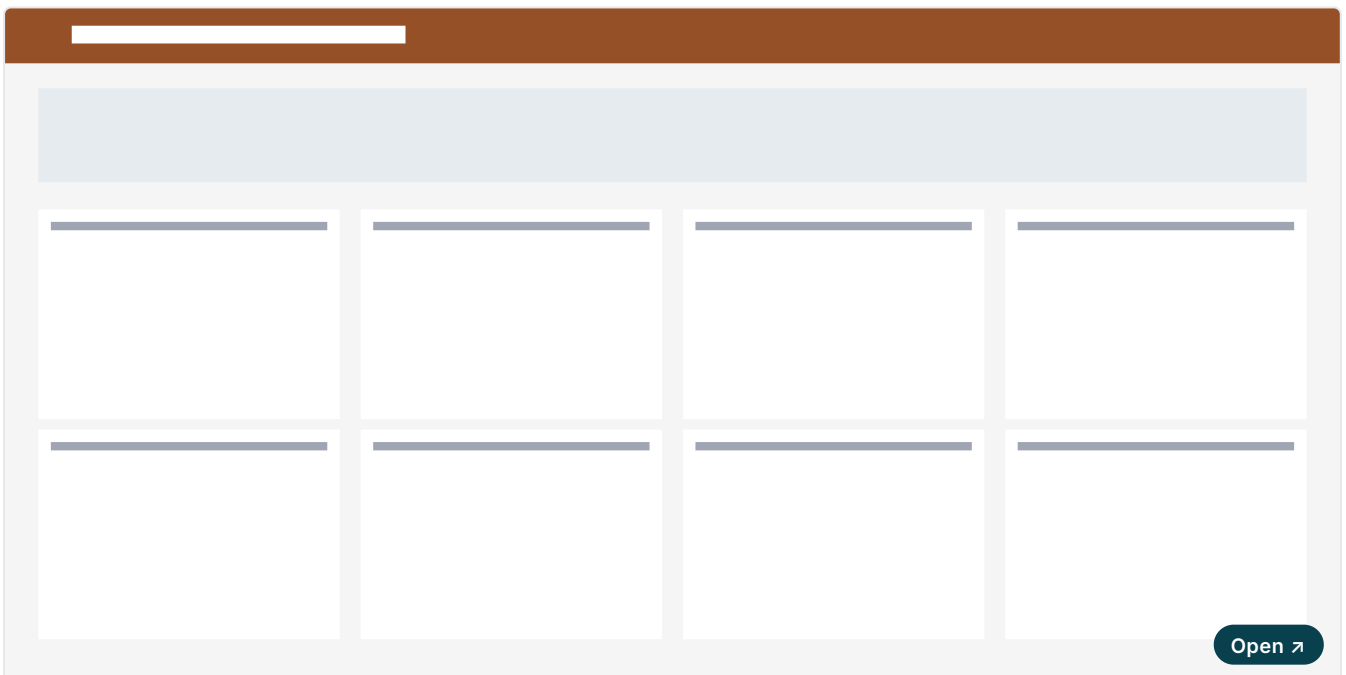
TC-0723 · STEP 004 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 009 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

[Open ↗](#)

TC-0723 · STEP 010 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

[Open ↗](#)

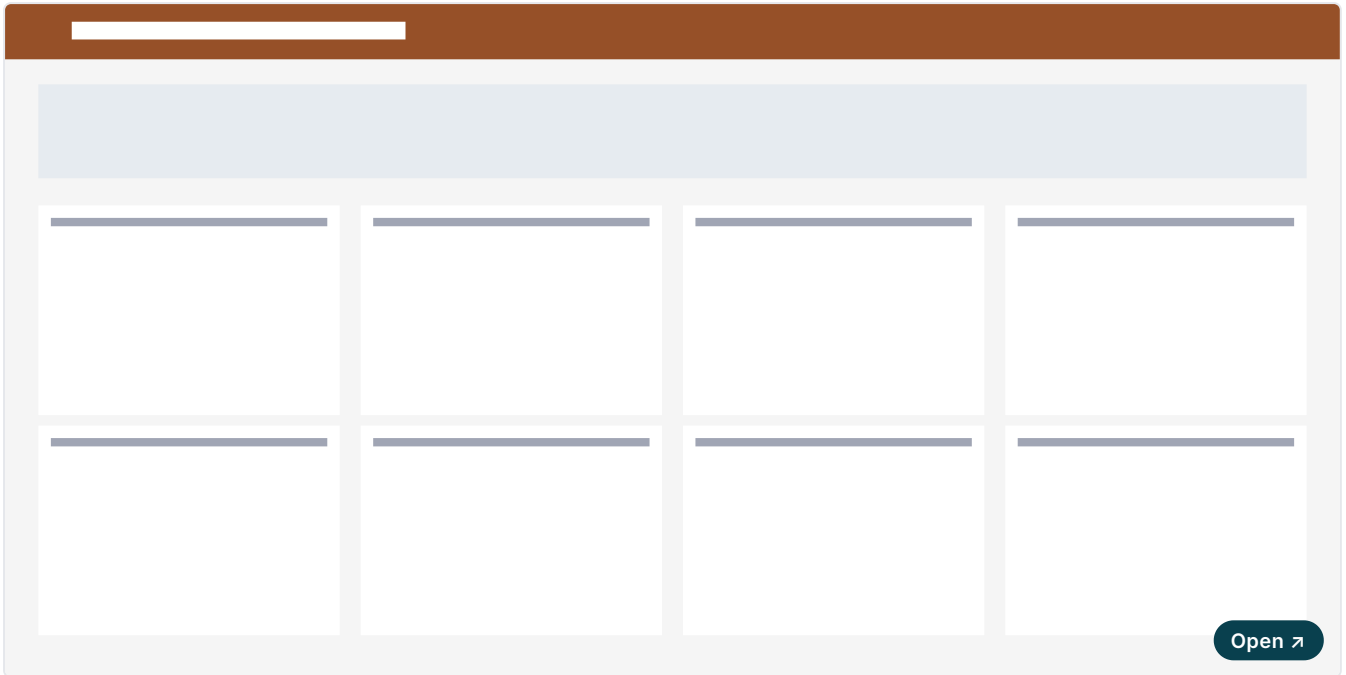
TC-0723 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

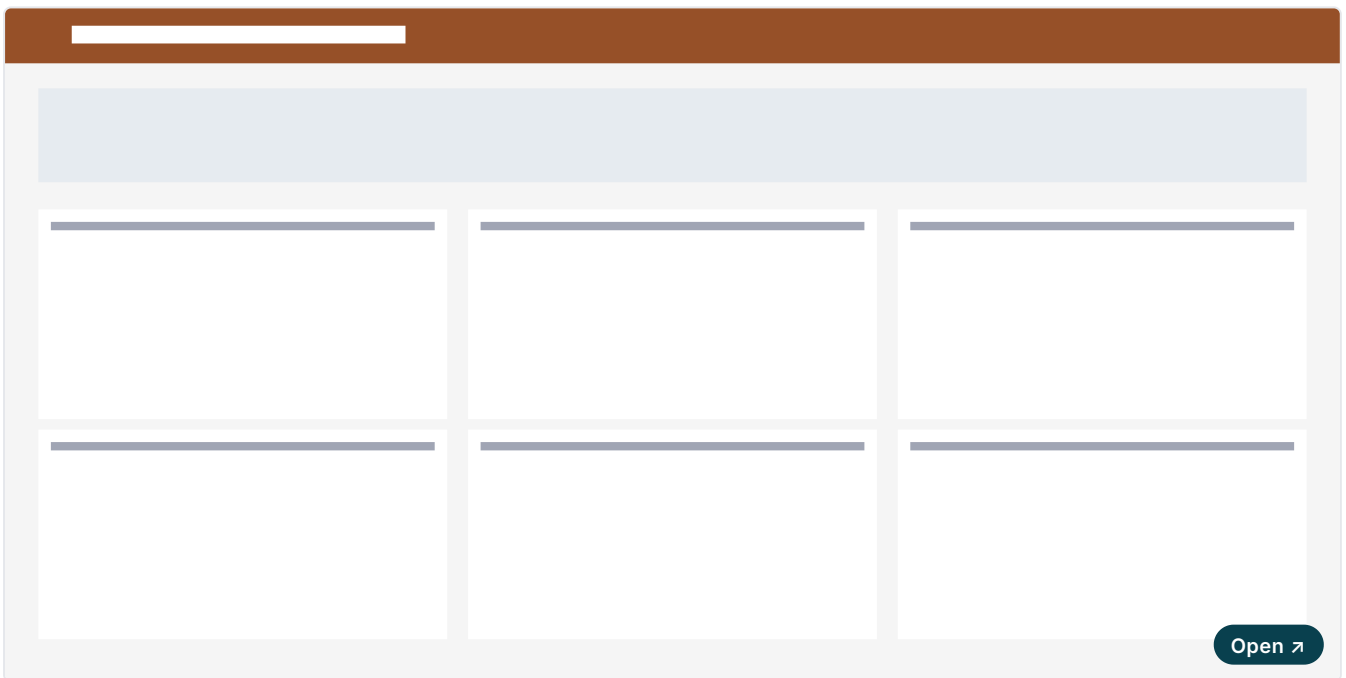
TC-0723 · STEP 012 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

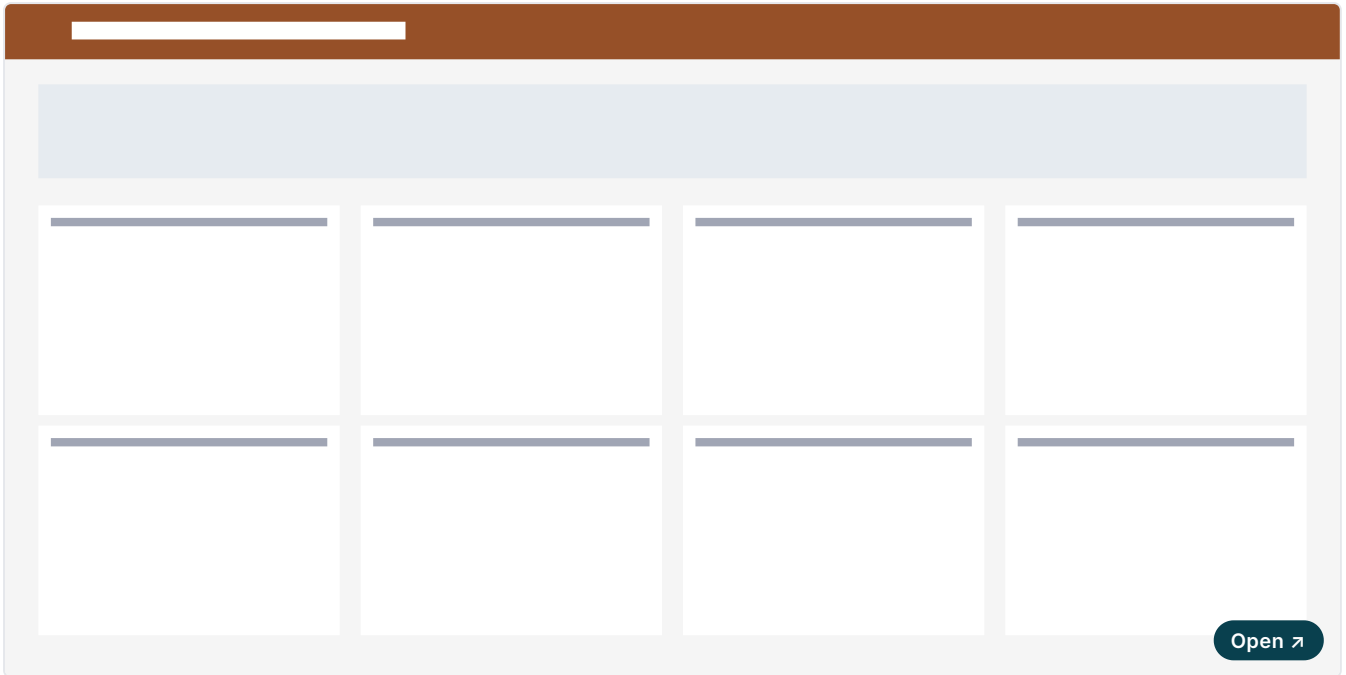
TC-0723 · STEP 013 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



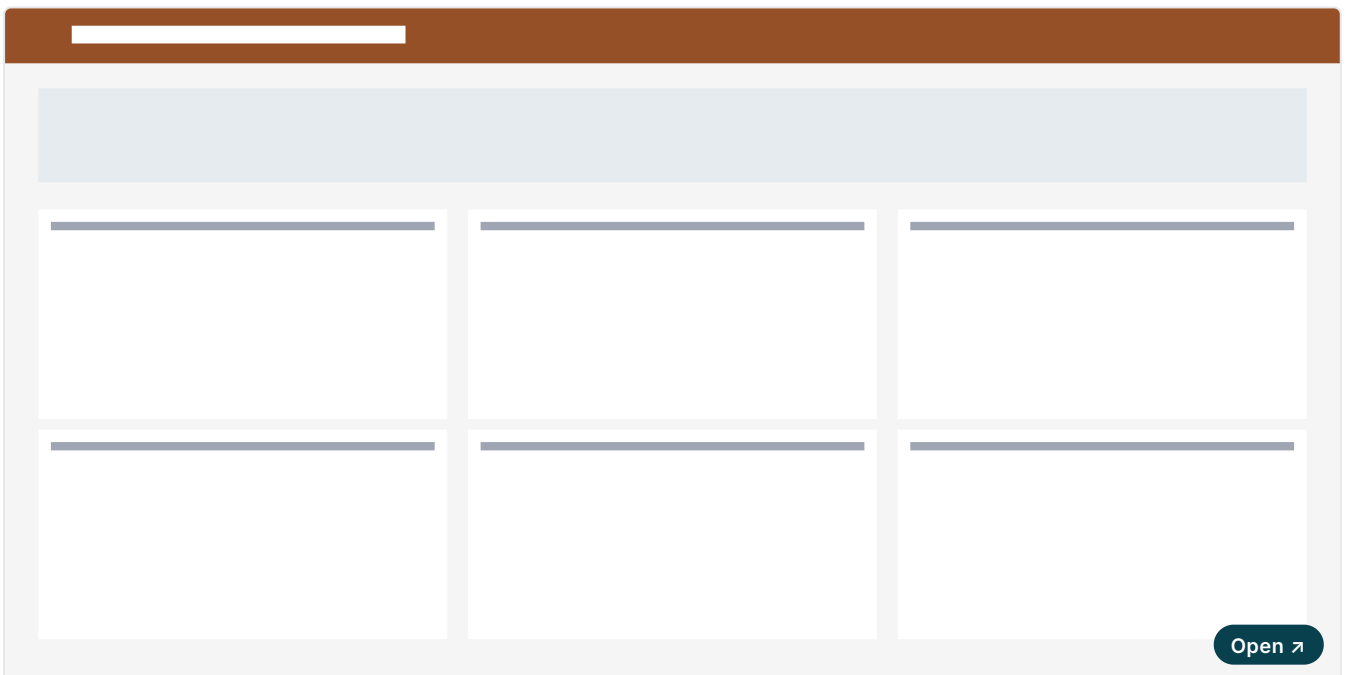
TC-0723 · STEP 014 Add the sample item to the cart **Passed** · 900 ms [Open step in Testsigma](#)



TC-0723 · STEP 015 Open the cart **Passed** · 1.6 s [Open step in Testsigma](#)



TC-0723 · STEP 016 Select Proceed to checkout **Passed** · 2.3 s [Open step in Testsigma](#)



TC-0723 · STEP 017 Confirm the delivery address **Passed** · 3.0 s [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 018 Open the payment sheet **Passed** · 600 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 019 ledger showing the rounded refund **Failed** · 600 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 020 Enter the card number **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

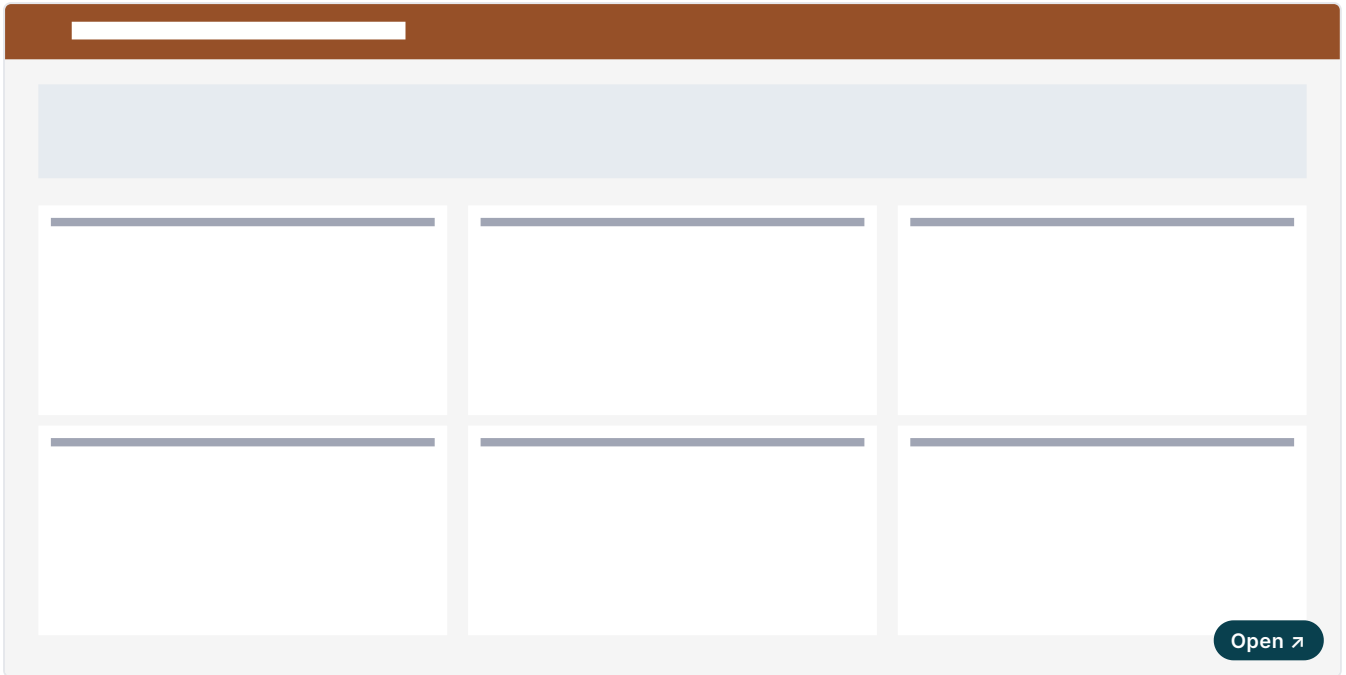
TC-0723 · STEP 021 Enter the expiry date **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

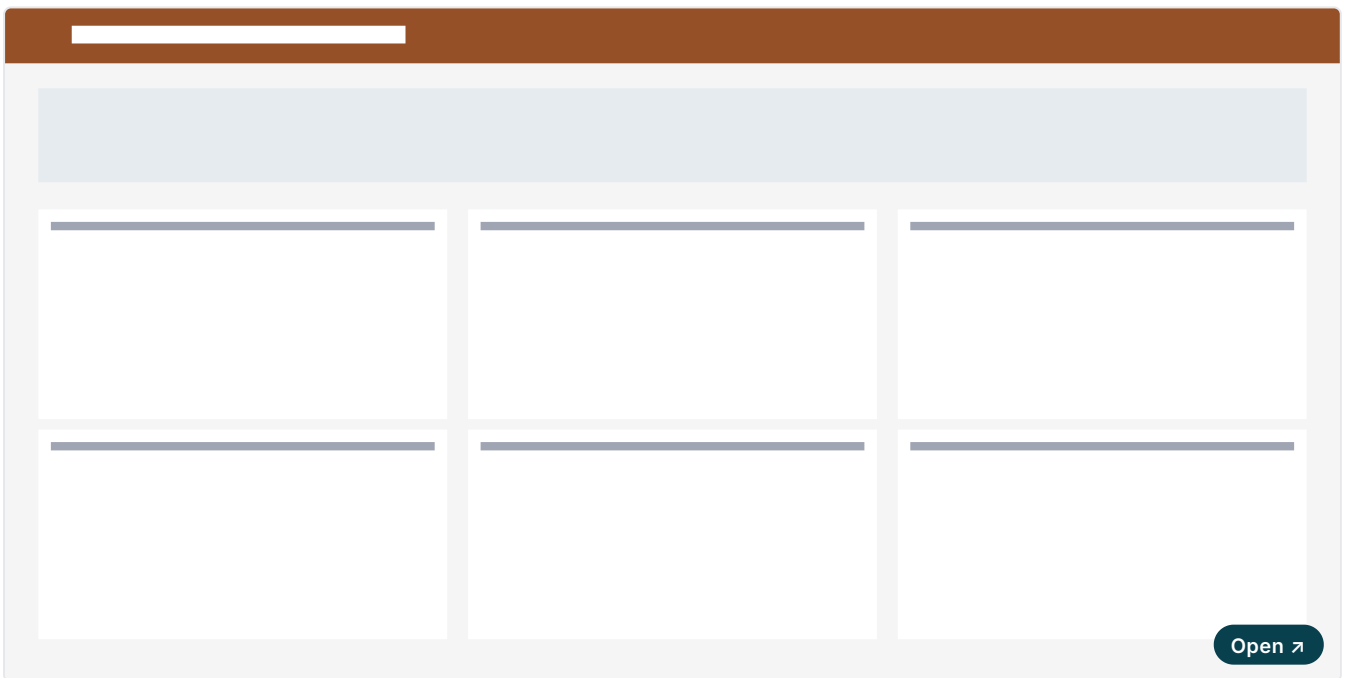
TC-0723 · STEP 022 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 023 Navigate to the checkout page Not run · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 024 Sign in as the test customer Not run · 0 ms [Open step in Testsigma](#)



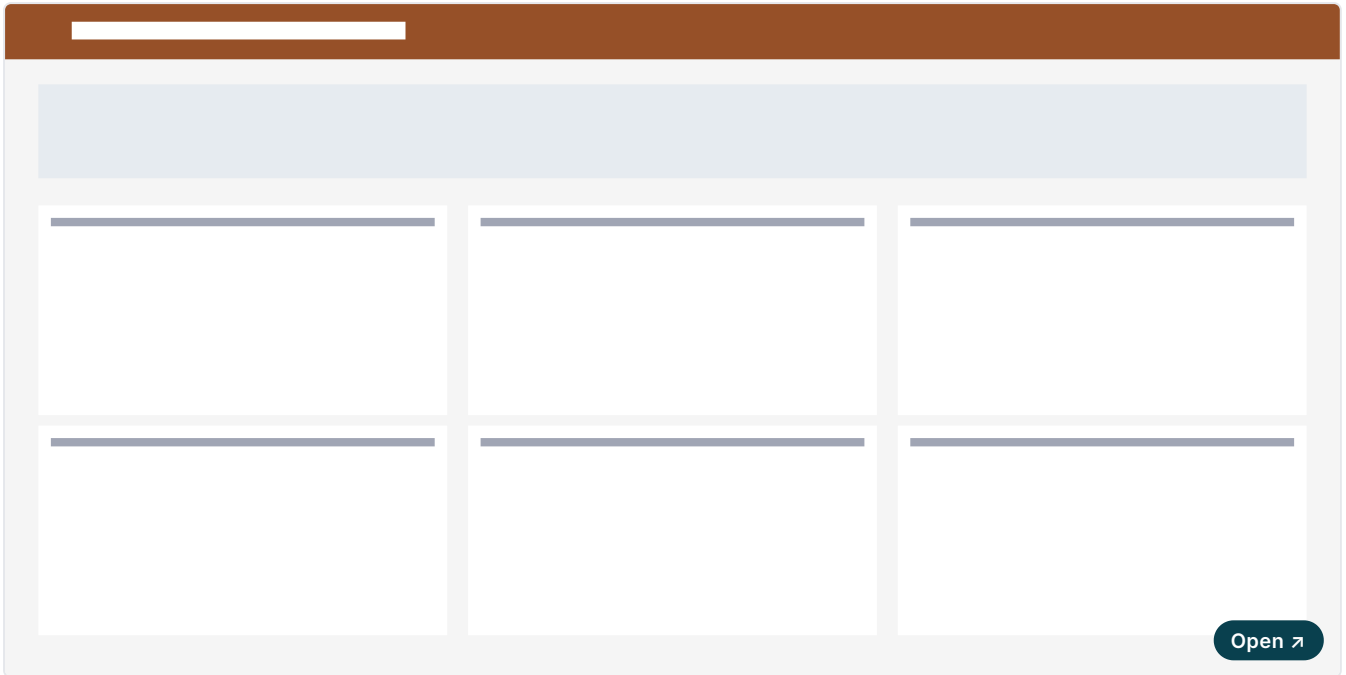
TC-0723 · STEP 025 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

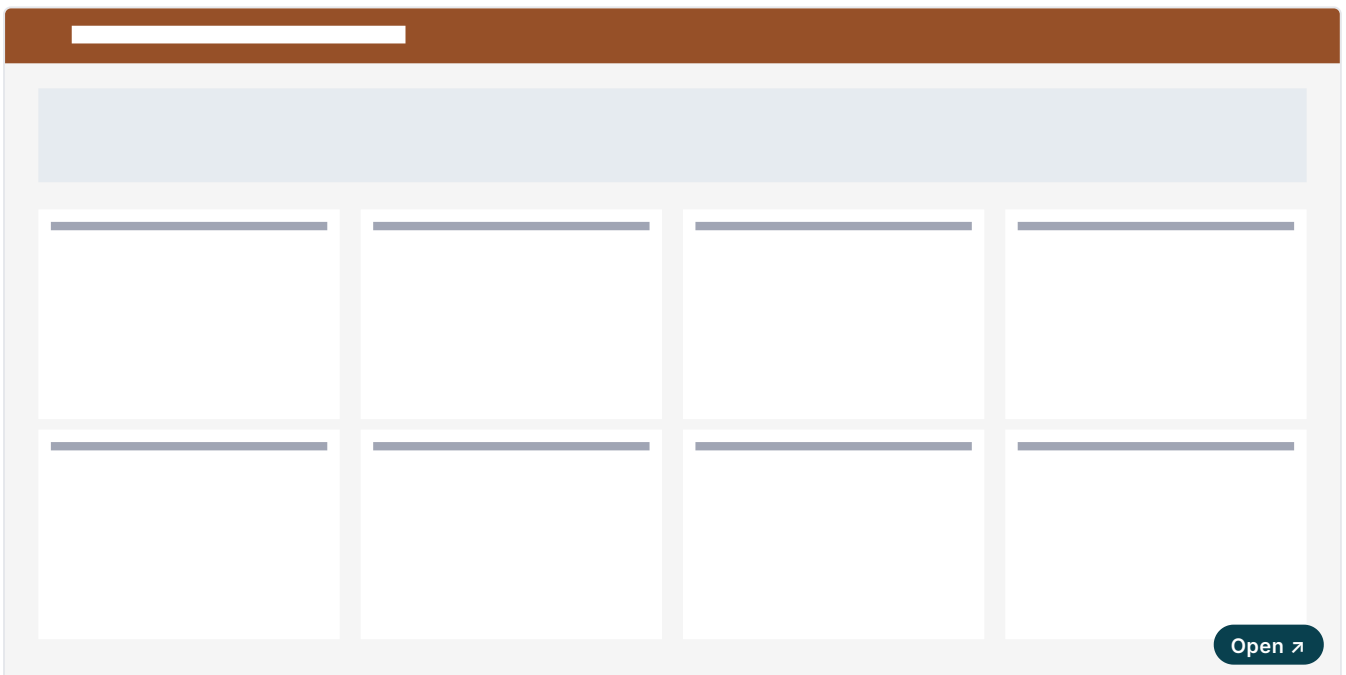
TC-0723 · STEP 026 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 027 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 028 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 029 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 030 Select the payment method **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 031 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 032 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

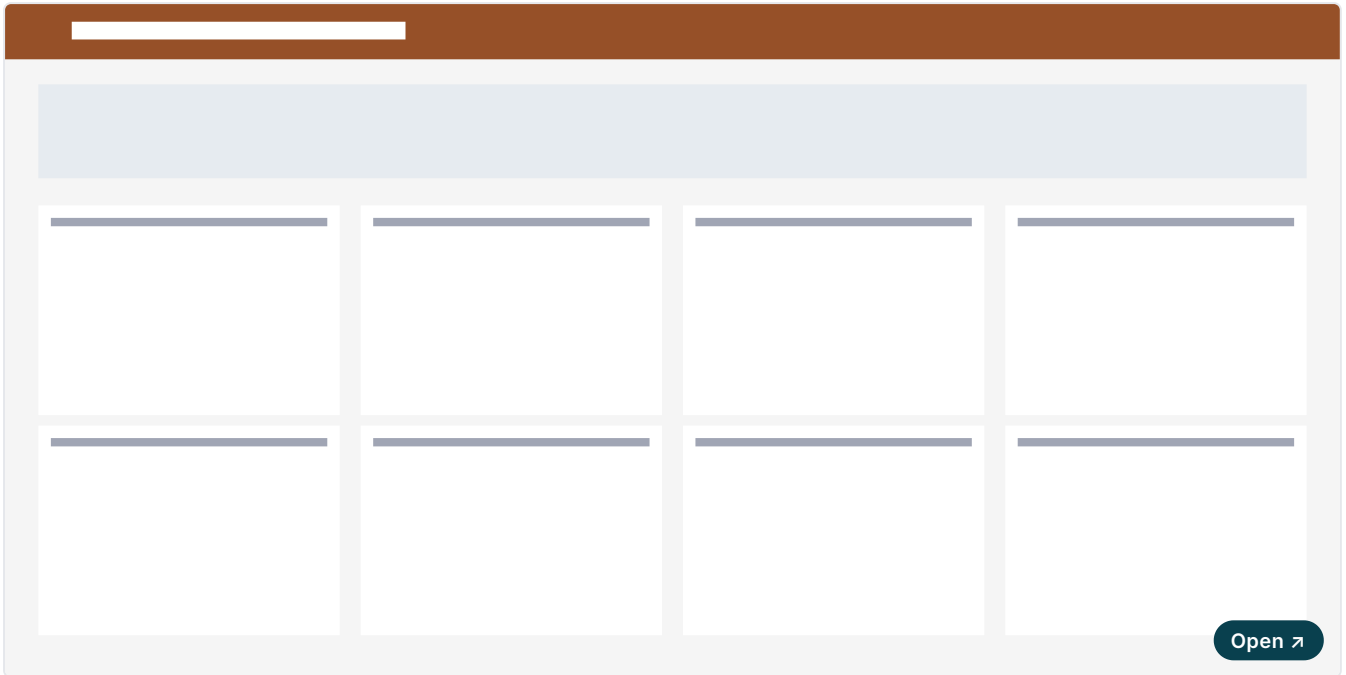
TC-0723 · STEP 033 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

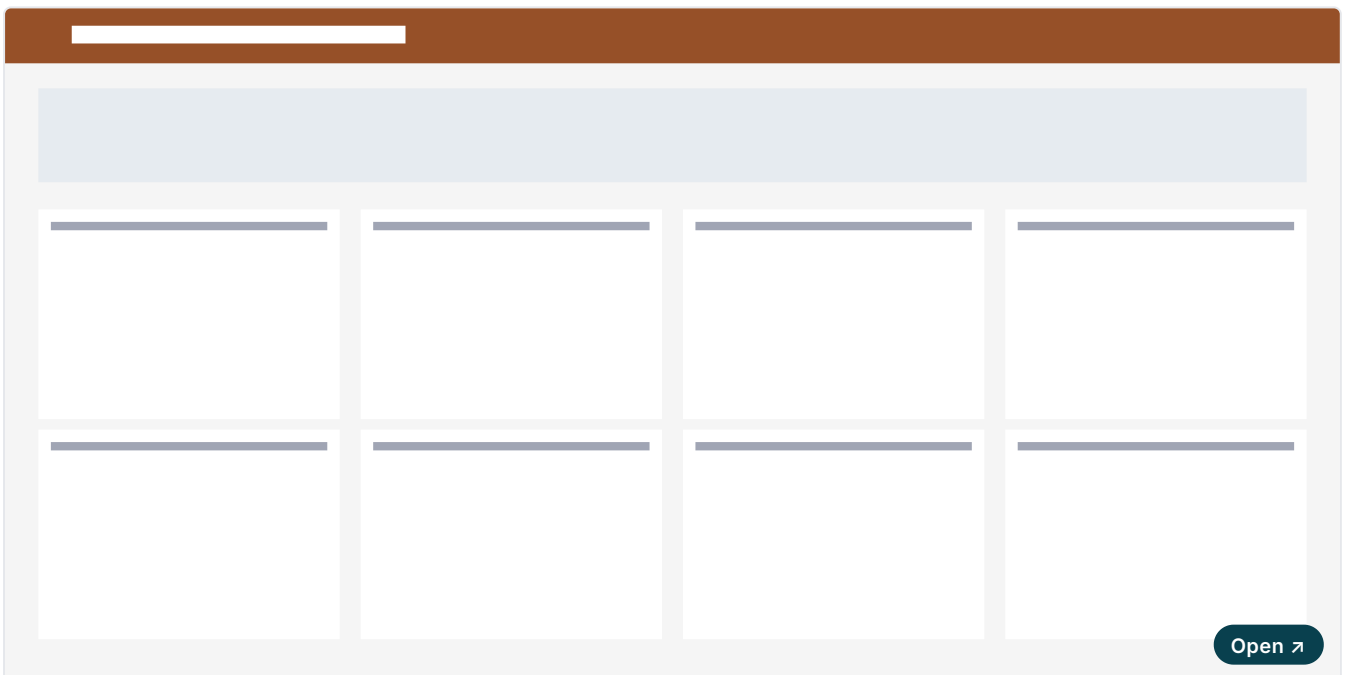
TC-0723 · STEP 034 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

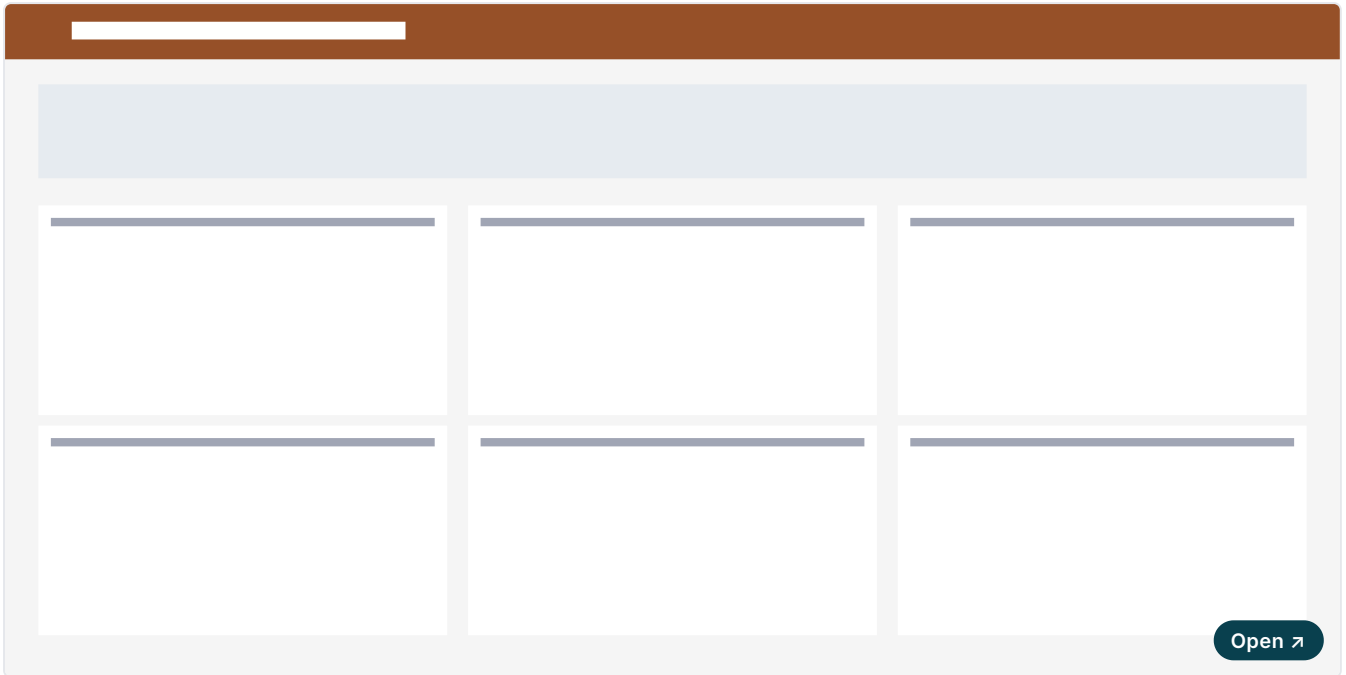
TC-0723 · STEP 035 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



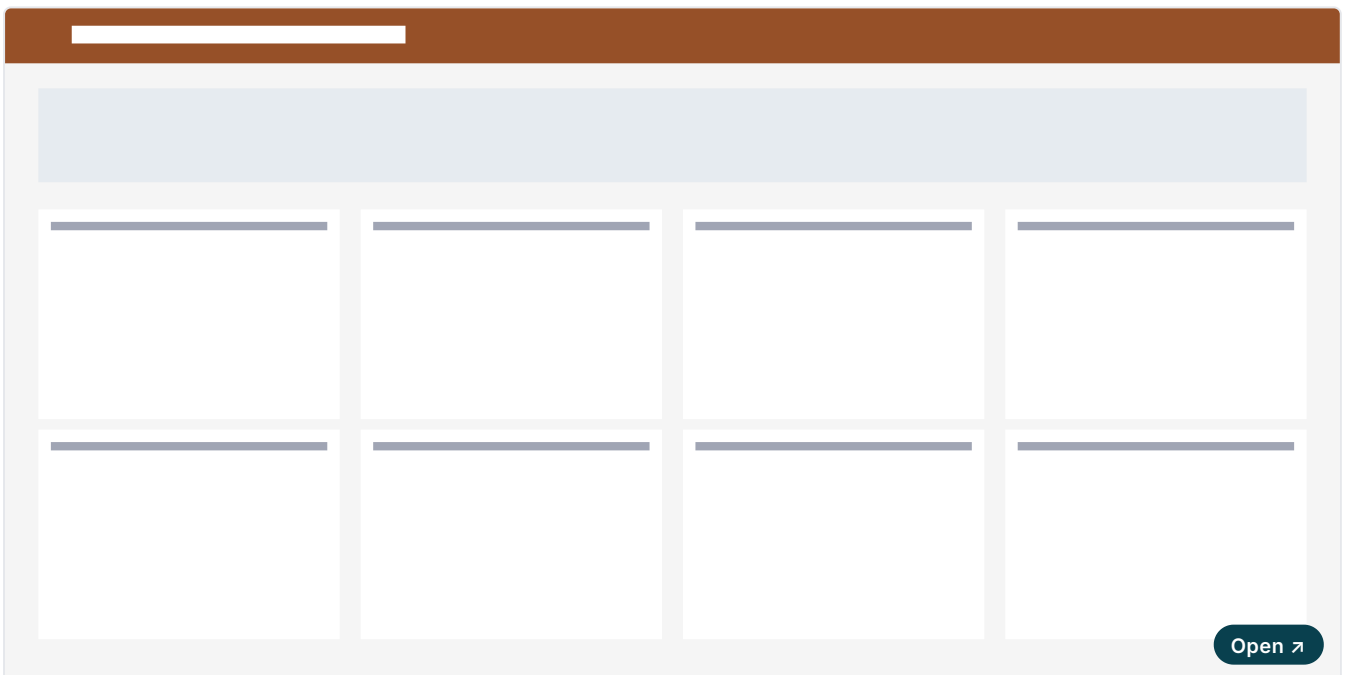
TC-0723 · STEP 036 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 037 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 038 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 039 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 040 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 041 Select the payment method **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 042 Enter the card number **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

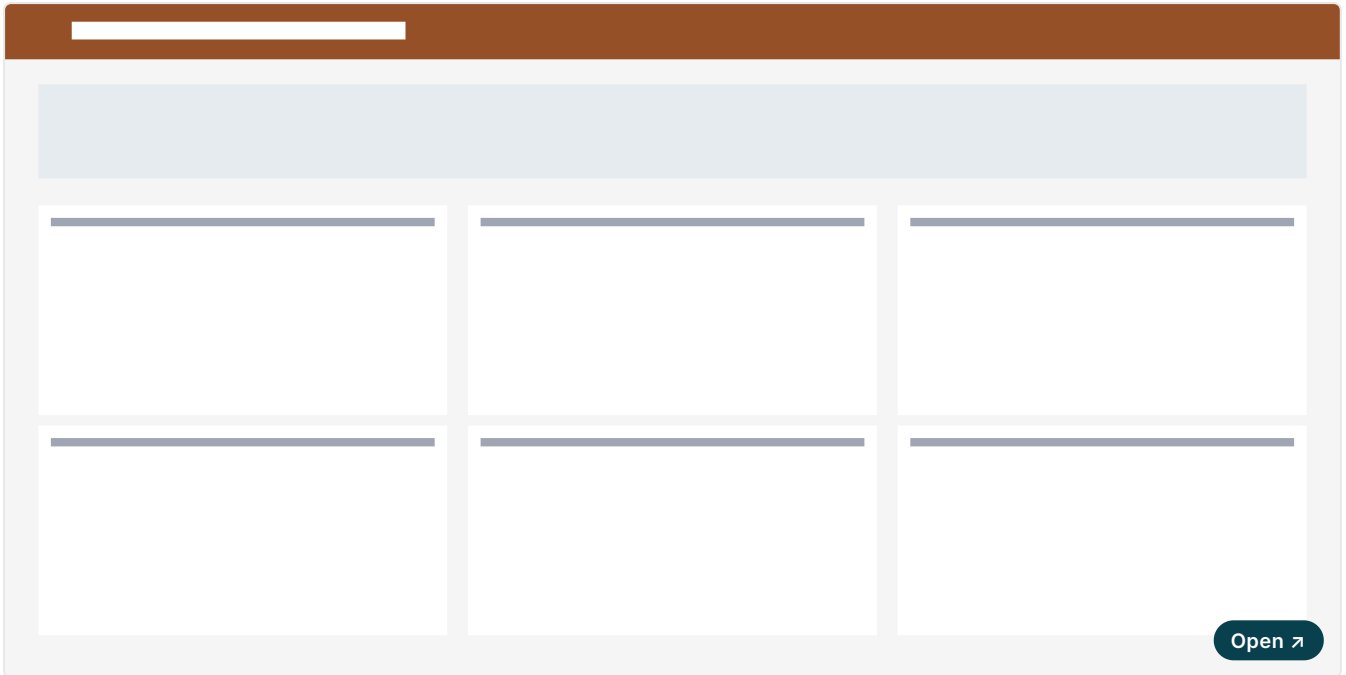
TC-0723 · STEP 043 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

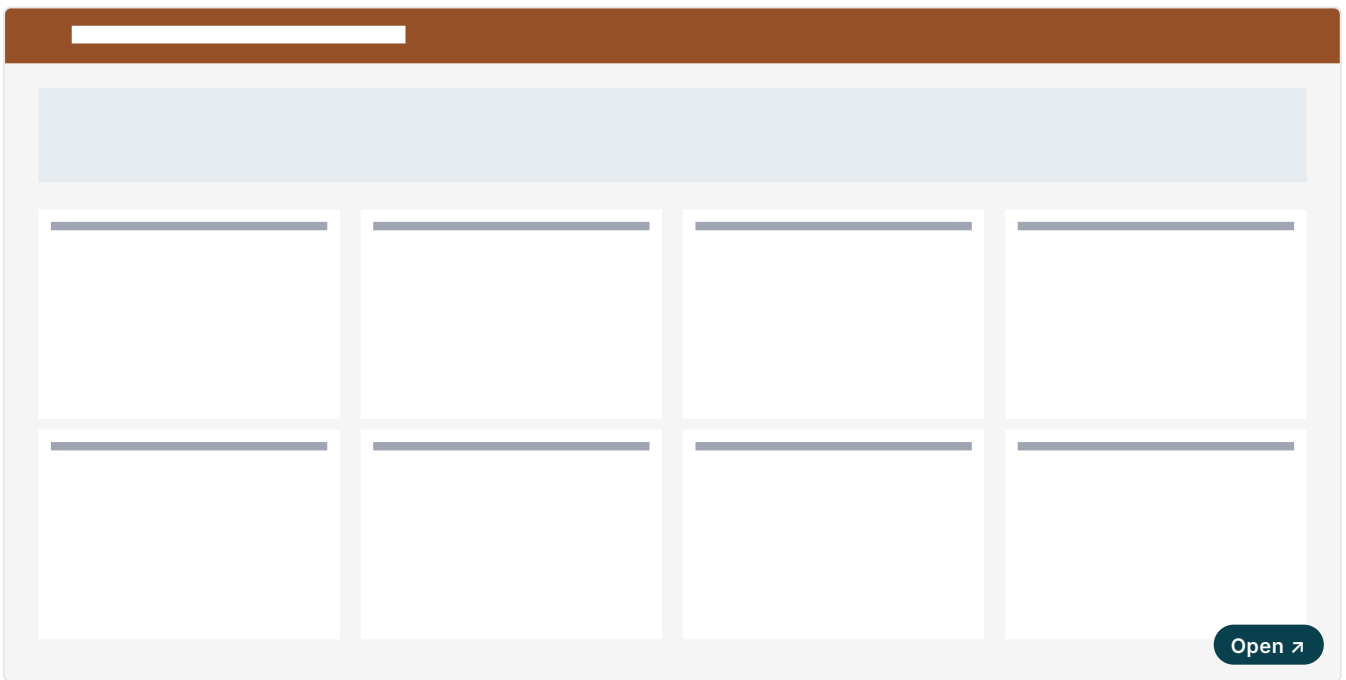
TC-0723 · STEP 044 Enter the security code Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0723 · STEP 045 Navigate to the checkout page Not run · 0 ms [Open step in Testsigma](#)



TC-0723 · STEP 046 Sign in as the test customer Not run · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / TC-0790 / Failure and steps

Verify the payments API rejects an expired card

[Open in Testsigma](#) **FAILED**

TC-0790 · Payments · API runner · 4.0 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	API — expired card	-	-	-

Reason	The API returned 200 where 402 was expected.
Failed step	Step 12 of 31 · Assert the response status is 402
Expected	402
Actual	200

EXHIBIT 12 Steps 7-17 of 31, around the failure

#	STEP	TEST DATA	DURATION	RESULT
007	Open the payment sheet		2.2 s	Passed
008	Select the payment method		2.9 s	Passed
009	Enter the card number		500 ms	Passed
010	Enter the expiry date		1.2 s	Passed
011	Enter the security code		1.9 s	Passed
012	Assert the response status is 402		600 ms	Failed
013	Sign in as the test customer		-	Not run
014	Add the sample item to the cart		-	Not run
015	Open the cart		-	Not run
016	Select Proceed to checkout		-	Not run
017	Confirm the delivery address		-	Not run

Steps 1-6 passed · steps 18-31 not run · [full record in Testsigma](#)

Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / [TC-0856](#) / Failure and steps

Verify the delivery address can be edited at checkout

[Open in Testsigma](#) **FAILED**

TC-0856 · [Cart & checkout](#) · [Windows 11](#) · 1 m 3 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Address edit	-	-	-

Reason	The address dialog exposed no accessible name.
Failed step	Step 33 of 40 · Scan the dialog for accessibility violations
Expected	Dialog exposes an accessible name
Actual	Dialog announced with no name

EXHIBIT 13 Steps 28-38 of 40, around the failure

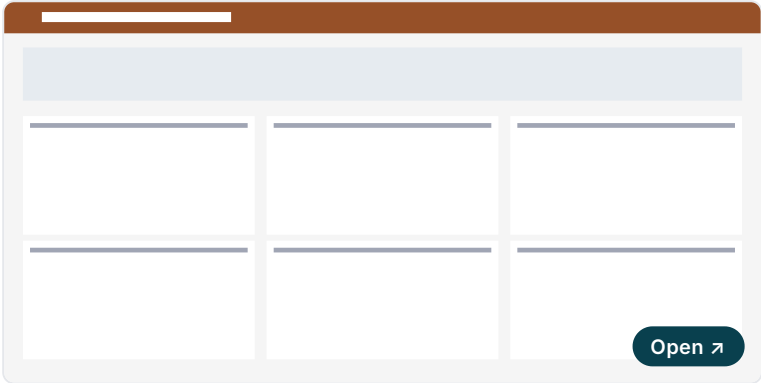
#	STEP	TEST DATA	DURATION	RESULT
028	Confirm the delivery address		1.4 s	Passed
029	Open the payment sheet		2.1 s	Passed
030	Select the payment method		2.8 s	Passed
031	Enter the card number		400 ms	Passed
032	Enter the expiry date		1.1 s	Passed
033	Scan the dialog for accessibility violations		600 ms	Failed
034	Navigate to the checkout page		-	Not run
035	Sign in as the test customer		-	Not run
036	Add the sample item to the cart		-	Not run
037	Open the cart		-	Not run
038	Select Proceed to checkout		-	Not run

Steps 1-27 passed · steps 39-40 not run · [full record in Testsigma](#)

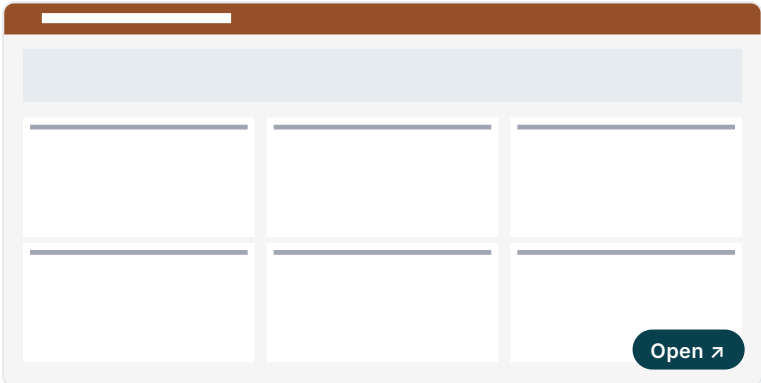
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 14 The screens before the failure, and the failed step

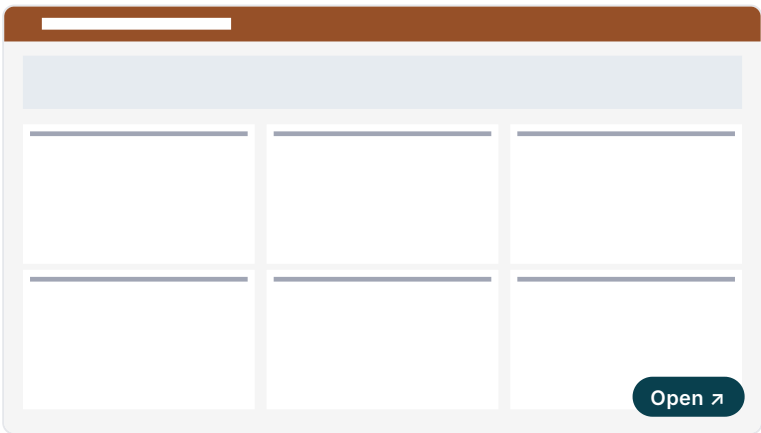
Reason	The address dialog exposed no accessible name.
Failed step	Step 33 of 40 · Scan the dialog for accessibility violations
Expected	Dialog exposes an accessible name
Actual	Dialog announced with no name



Step 031 · Enter the card number



Step 032 · Enter the expiry date



Step 33 · the address dialog as the scan found it

All 40 screenshots

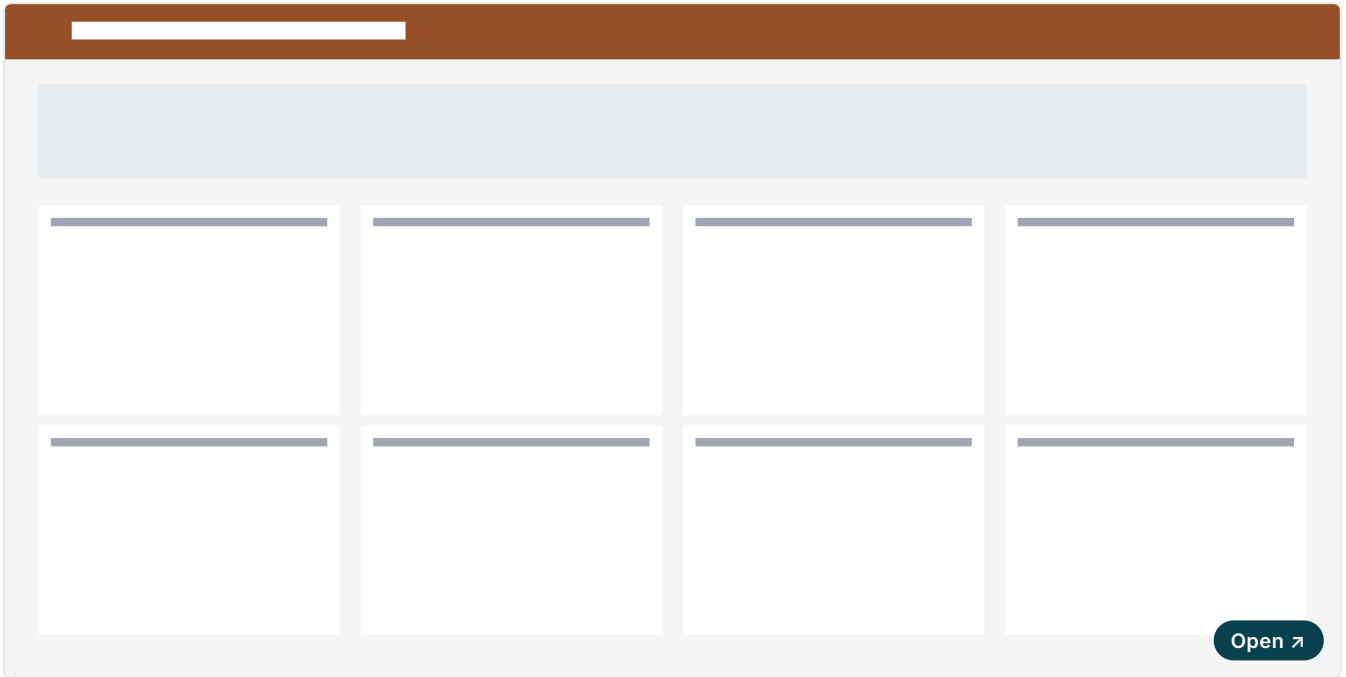
Source: Testsigma run 3120, 22 Sep 2026

TC-0856 · screenshots

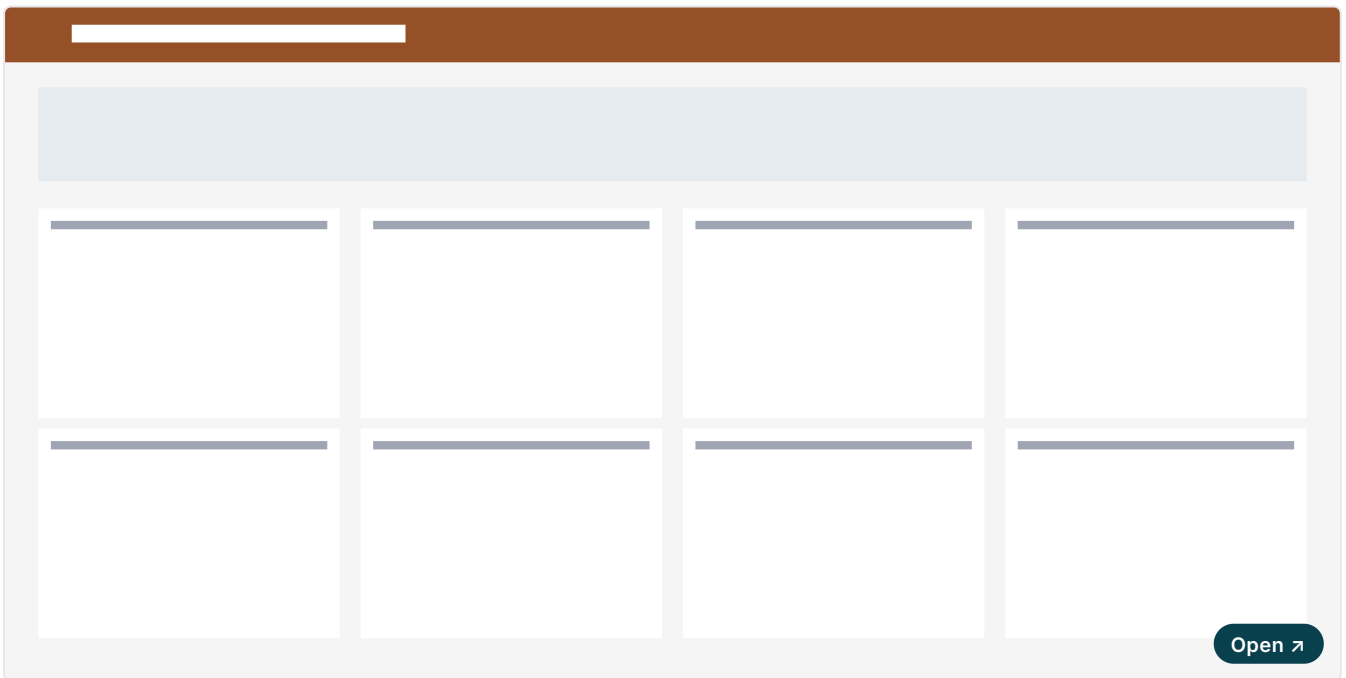
40 captures

EXHIBIT 15 TC-0856: all 40 screenshots, in step order

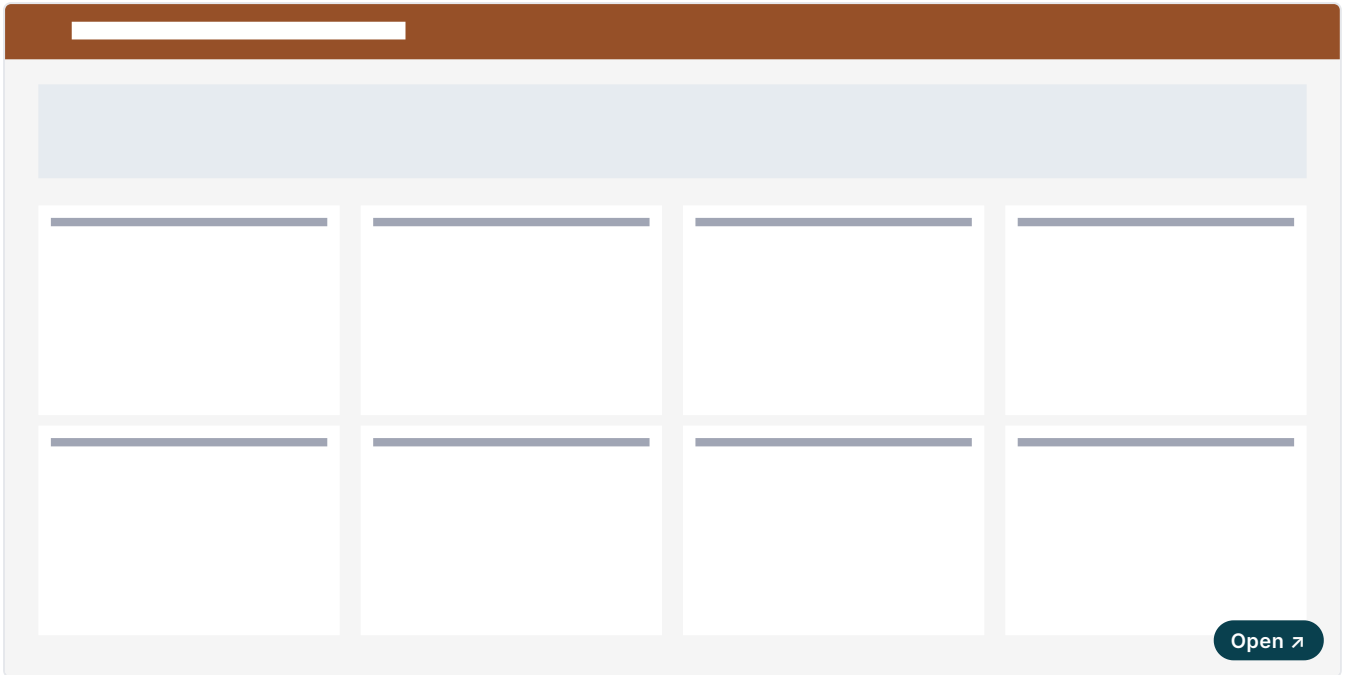
TC-0856 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



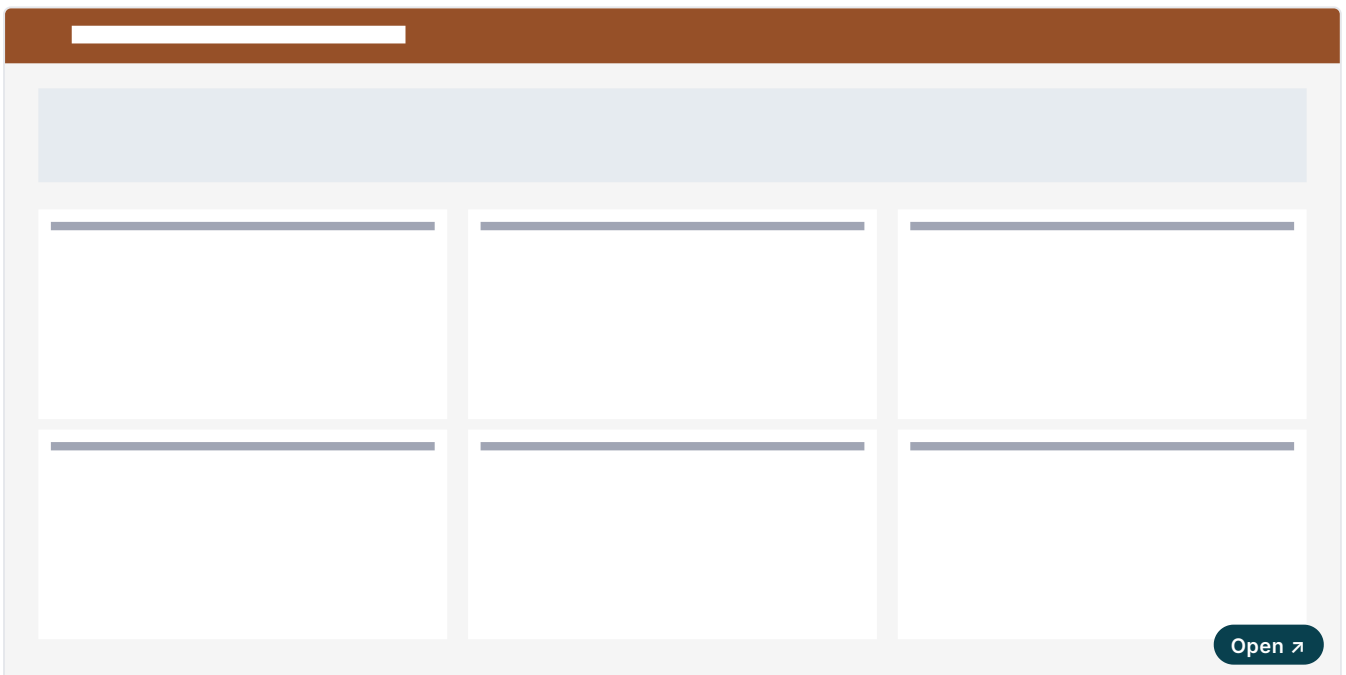
TC-0856 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



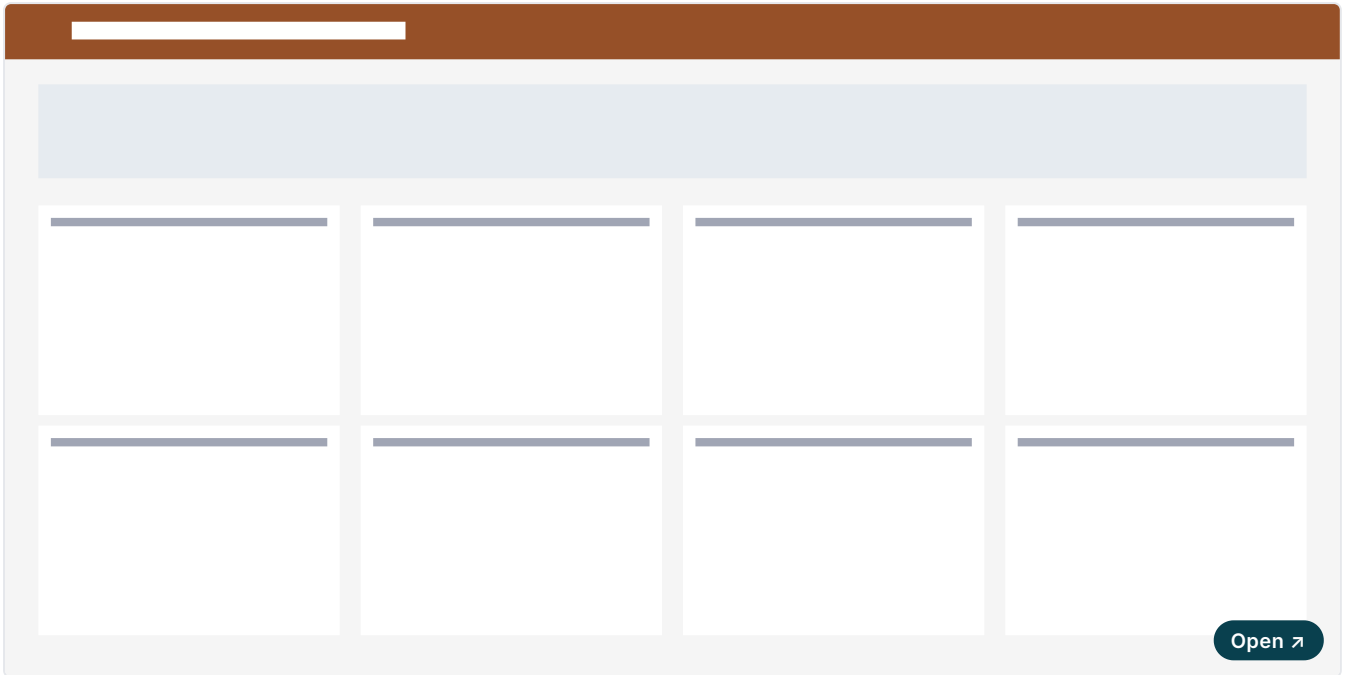
TC-0856 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



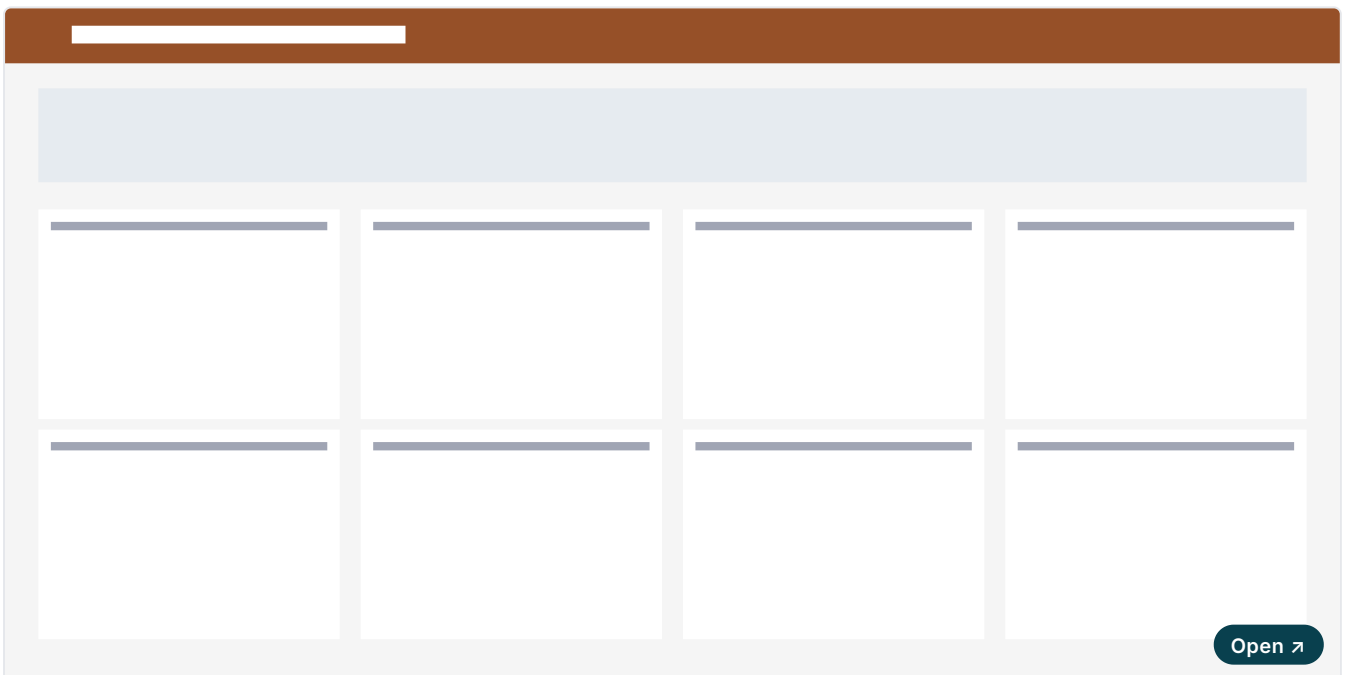
TC-0856 · STEP 004 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 009 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 010 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

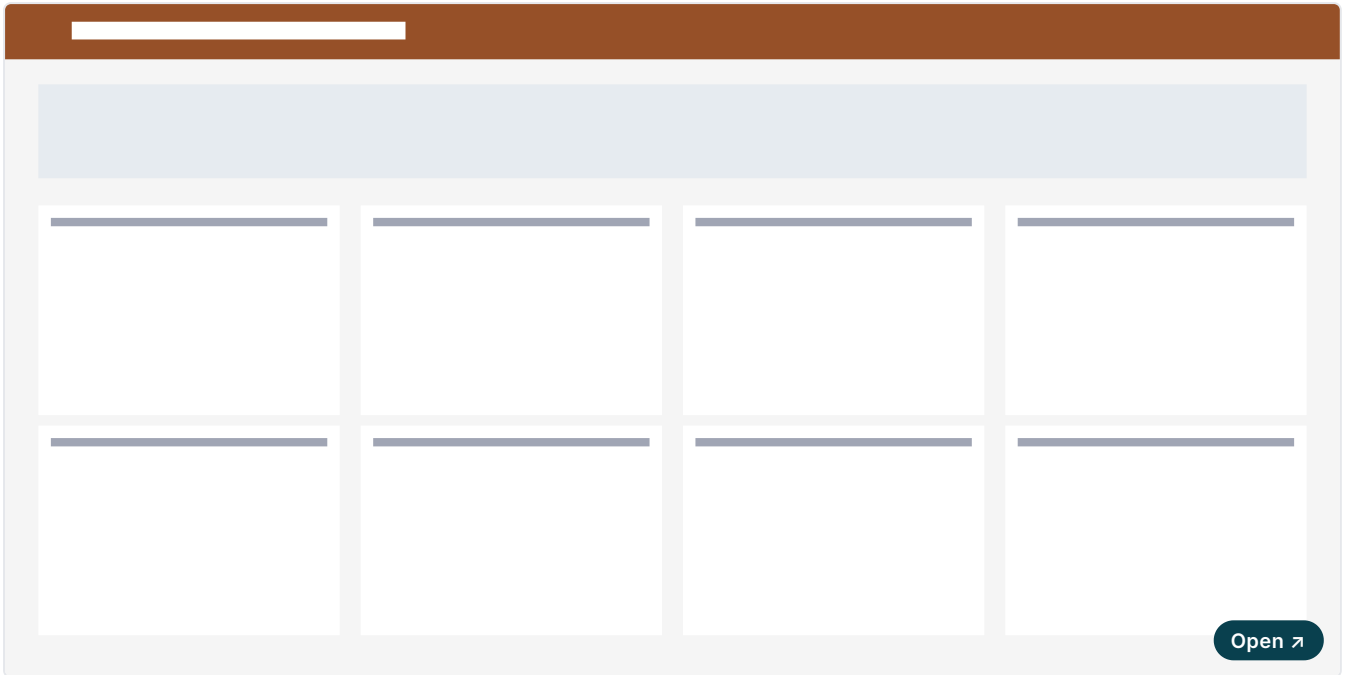
TC-0856 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

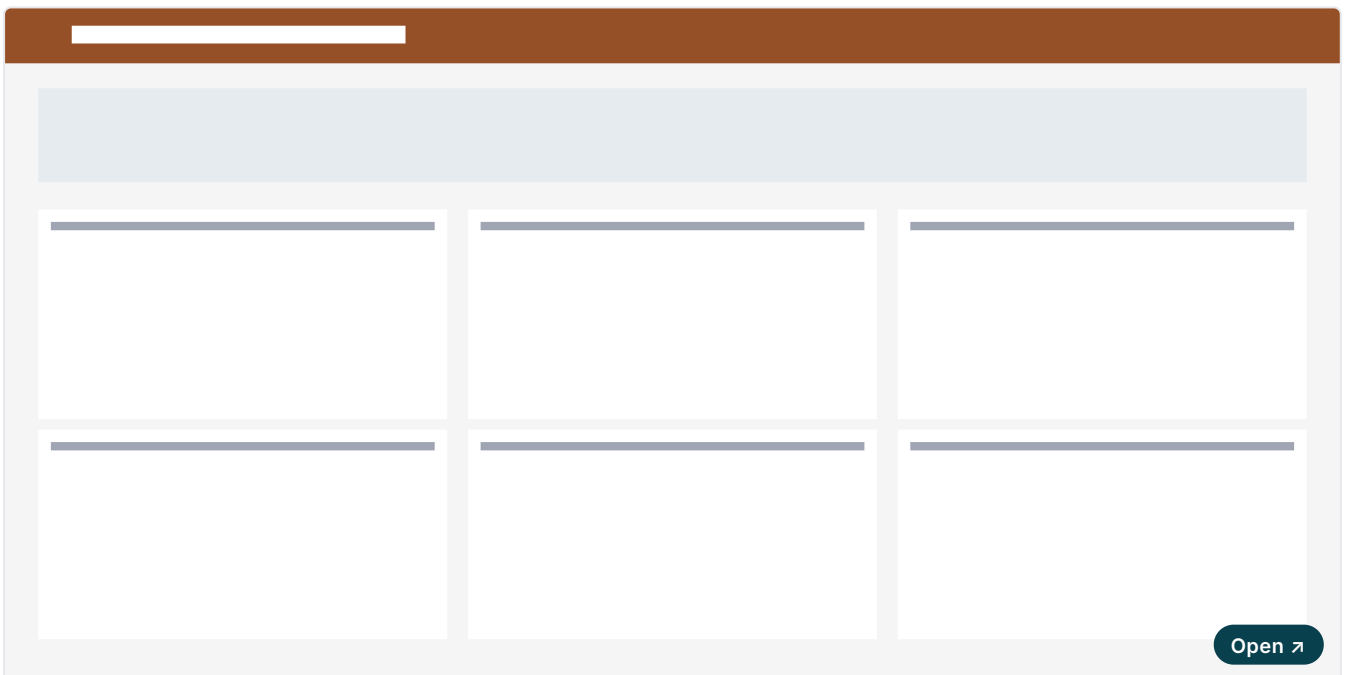
TC-0856 · STEP 012 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

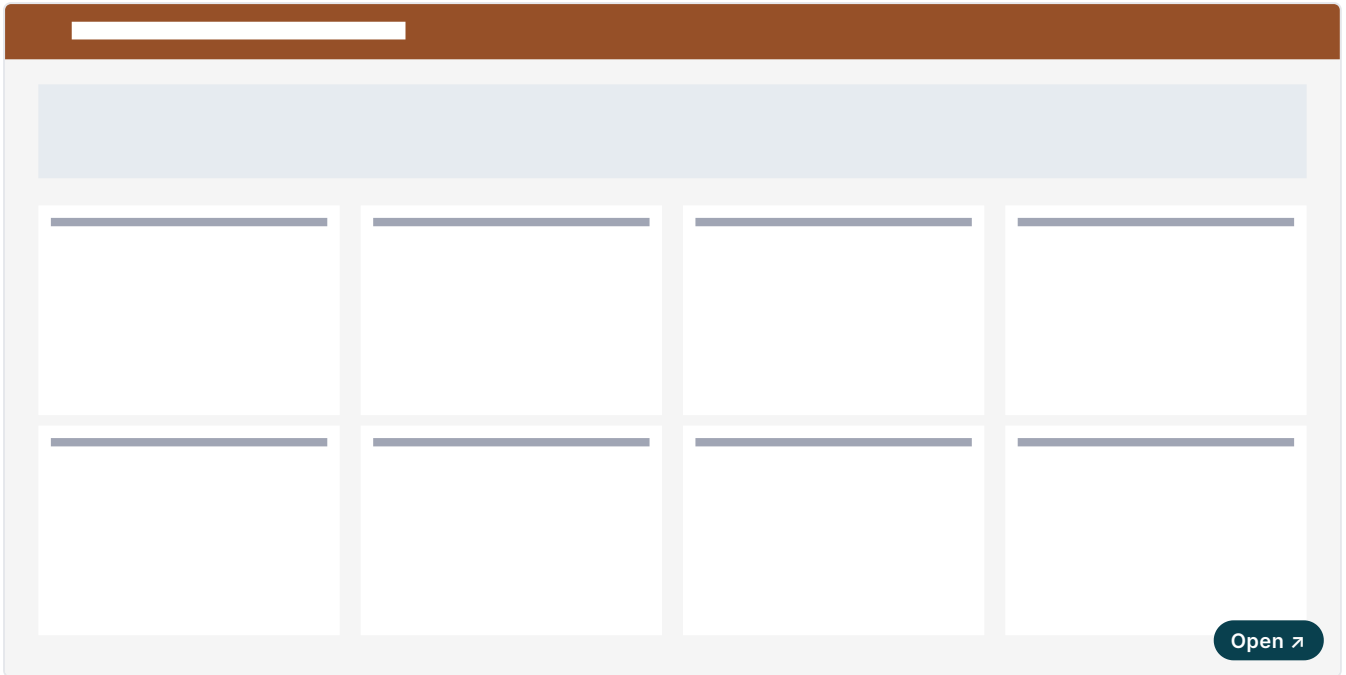
TC-0856 · STEP 013 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



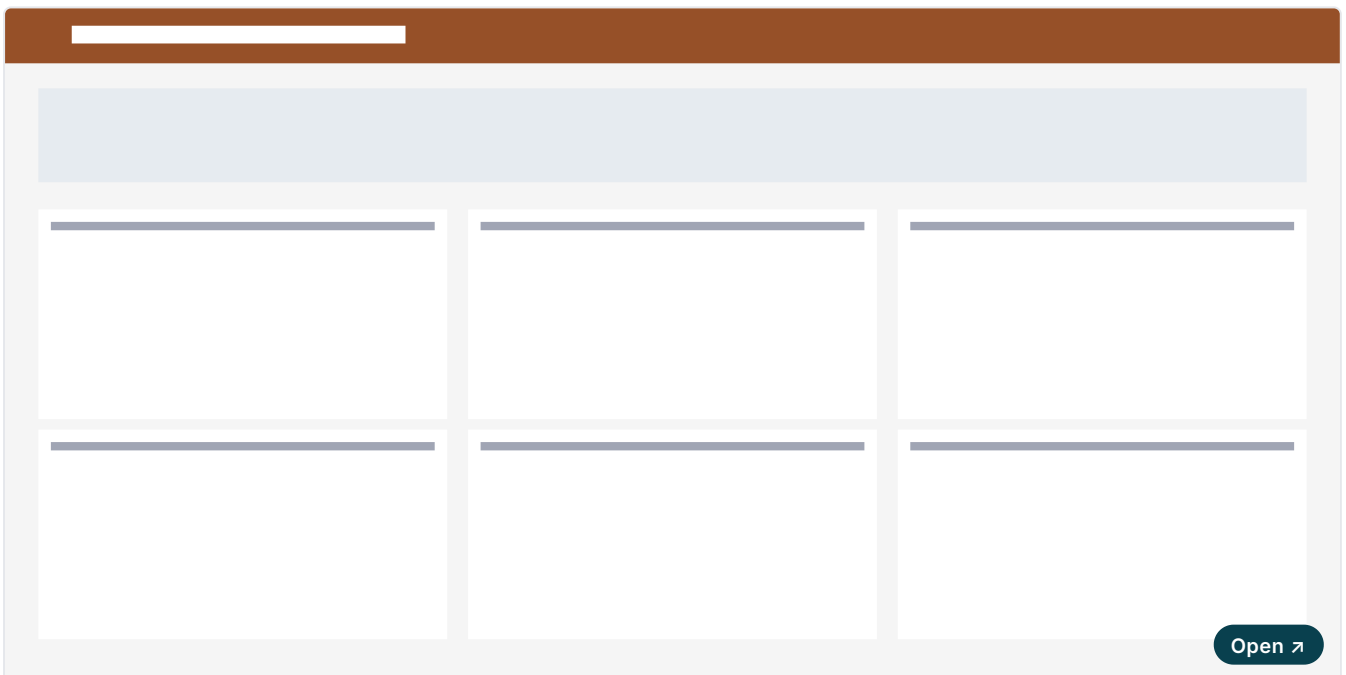
TC-0856 · STEP 014 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 015 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 016 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 017 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 018 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 019 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 020 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

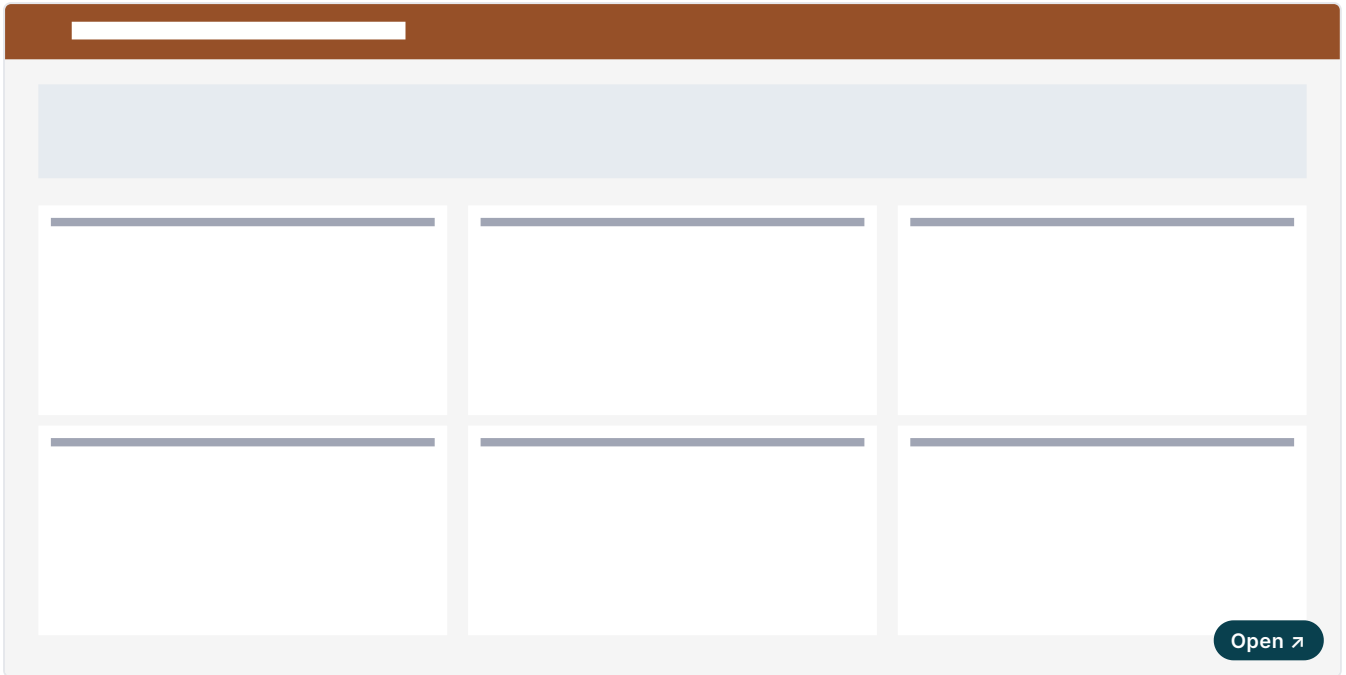
TC-0856 · STEP 021 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

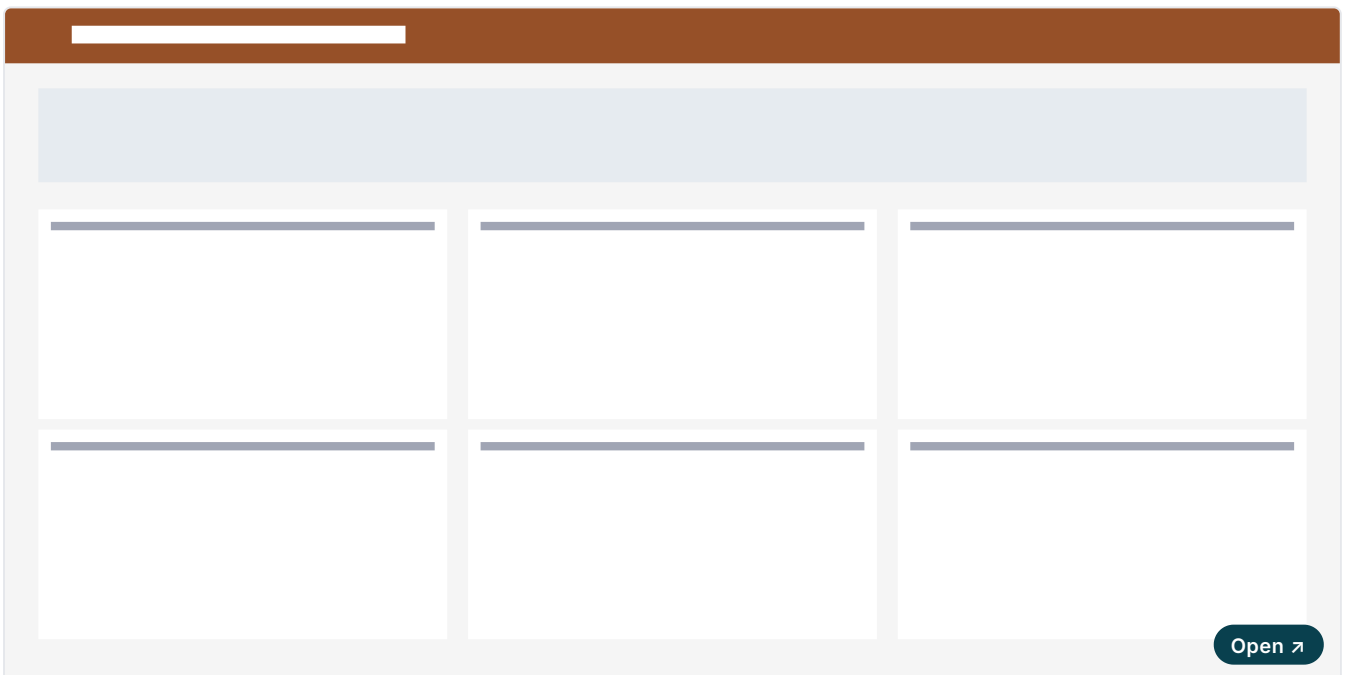
TC-0856 · STEP 022 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

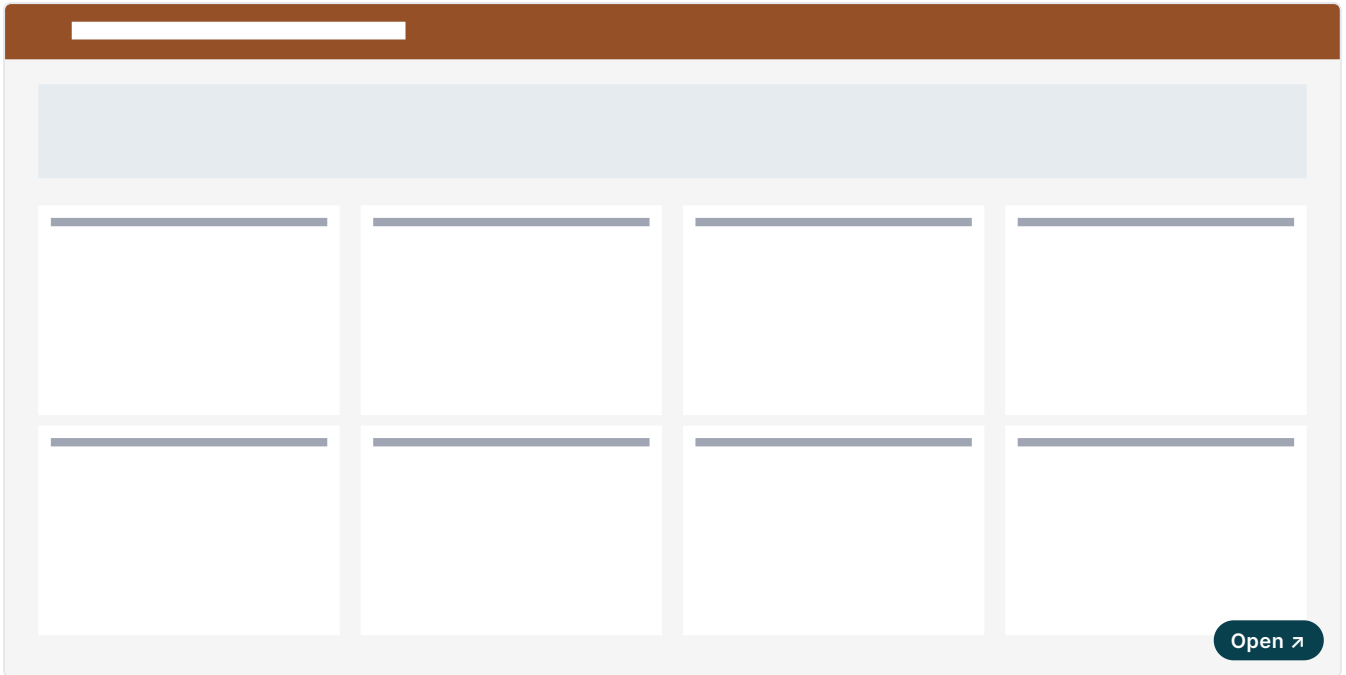
TC-0856 · STEP 023 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



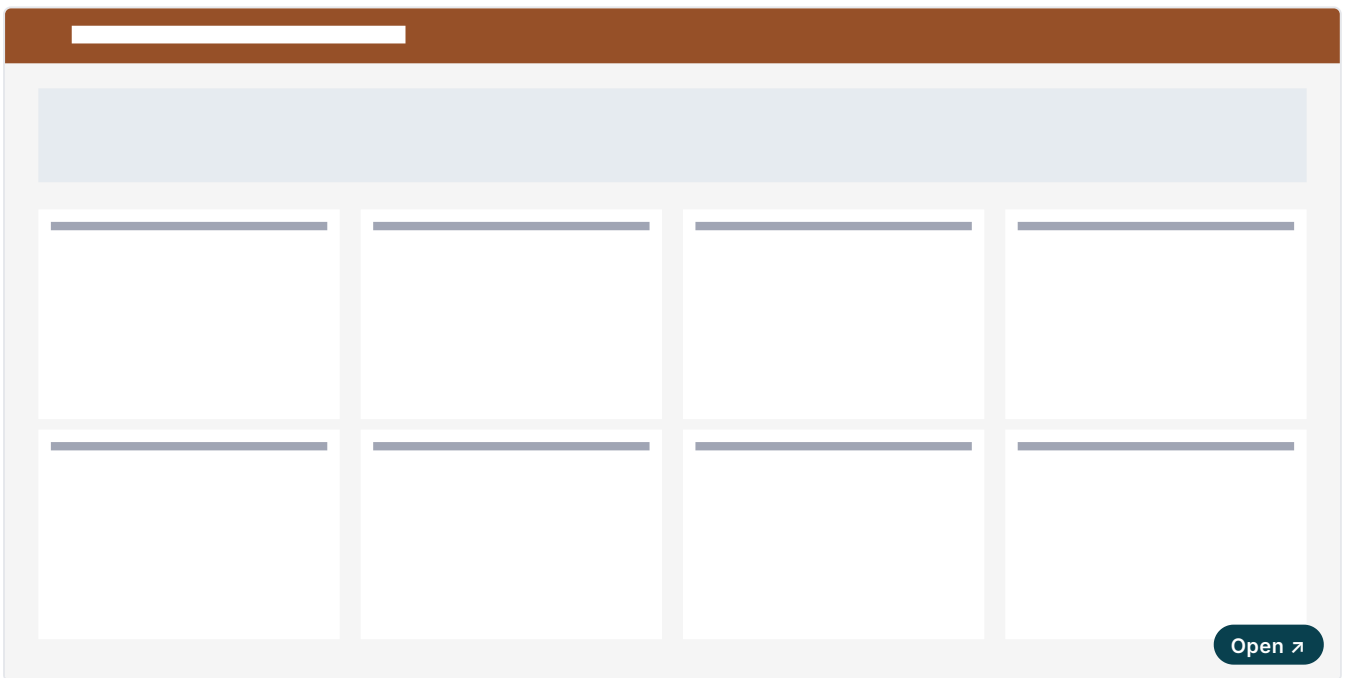
TC-0856 · STEP 024 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



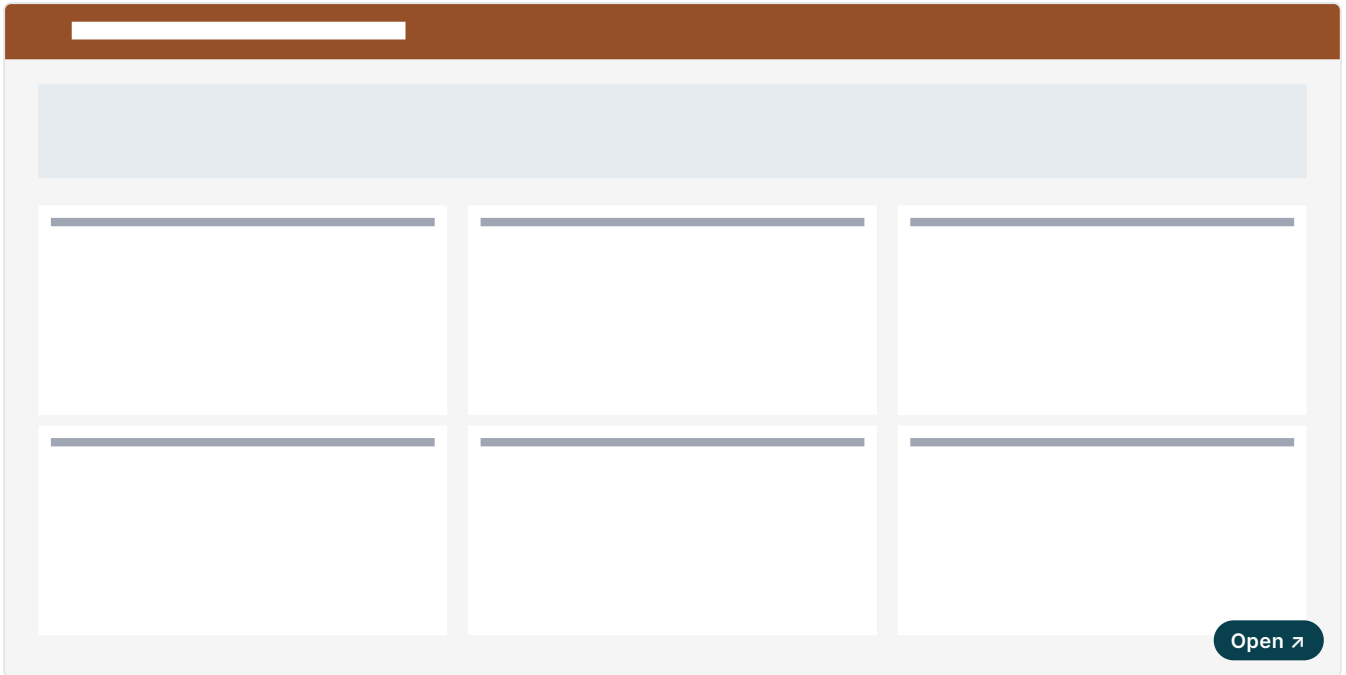
TC-0856 · STEP 025 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



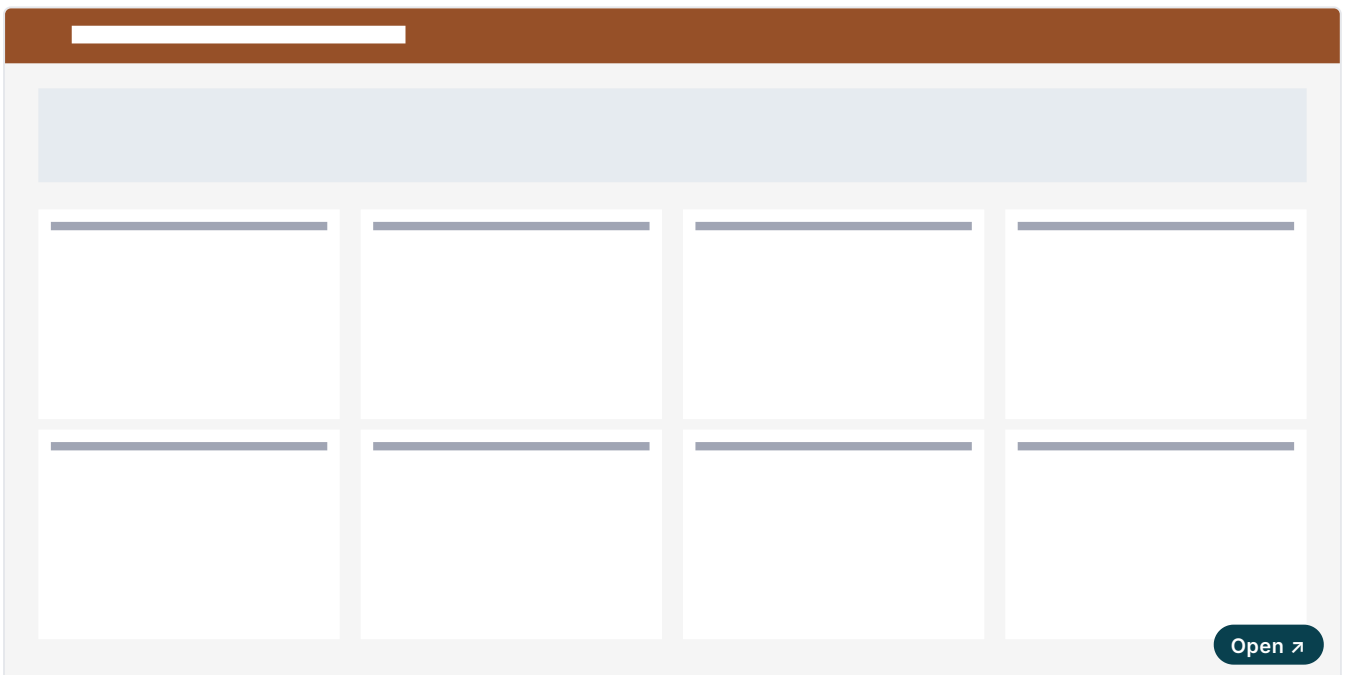
TC-0856 · STEP 026 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 027 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 028 Confirm the delivery address **Passed** · 1.4 s [Open step in Testsigma](#)



TC-0856 · STEP 029 Open the payment sheet **Passed** · 2.1 s [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 030 Select the payment method **Passed** · 2.8 s [Open step in Testsigma](#)

Open ↗

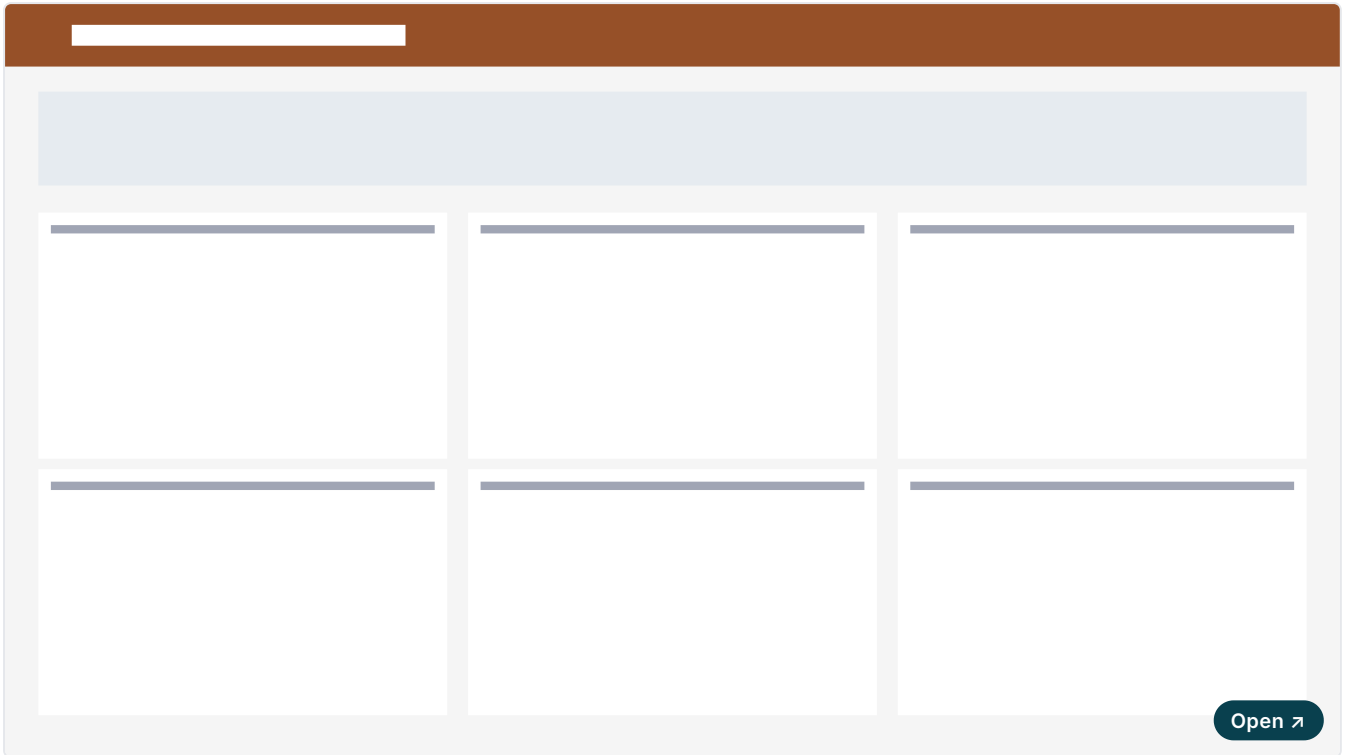
TC-0856 · STEP 031 Enter the card number **Passed** · 400 ms [Open step in Testsigma](#)

Open ↗

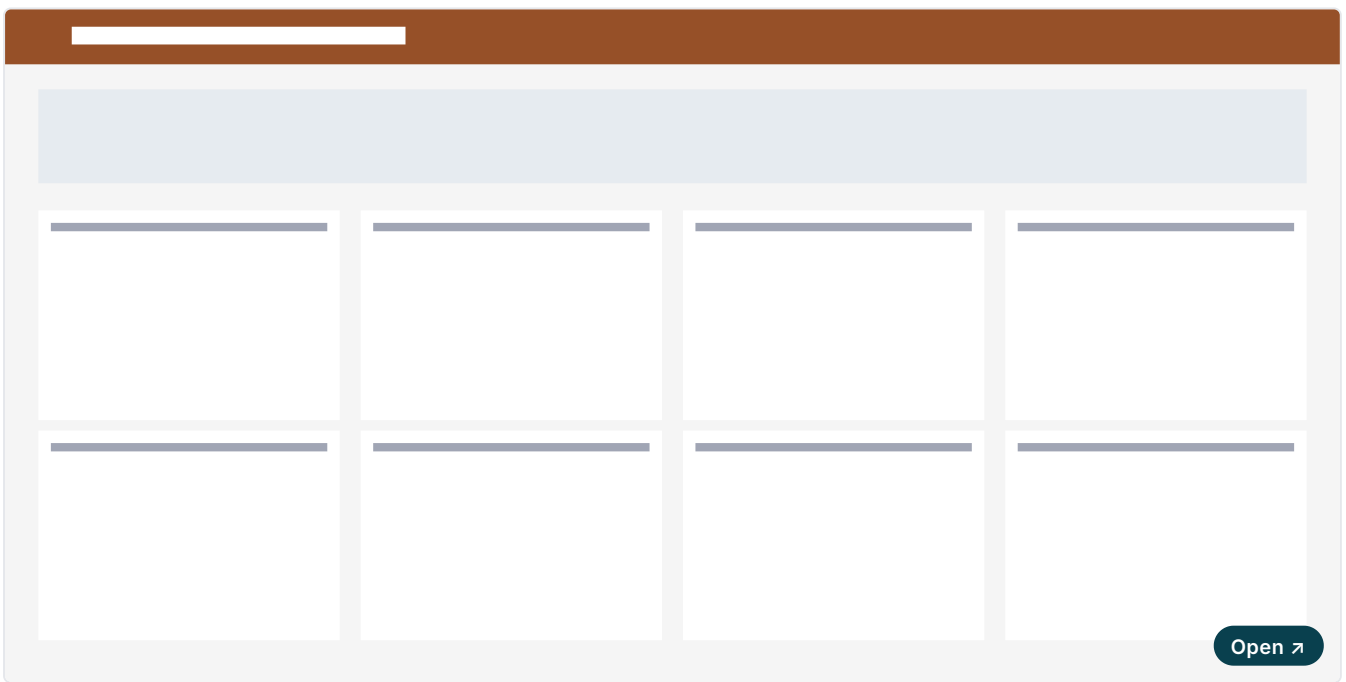
TC-0856 · STEP 032 Enter the expiry date **Passed** · 1.1 s [Open step in Testsigma](#)

Open ↗

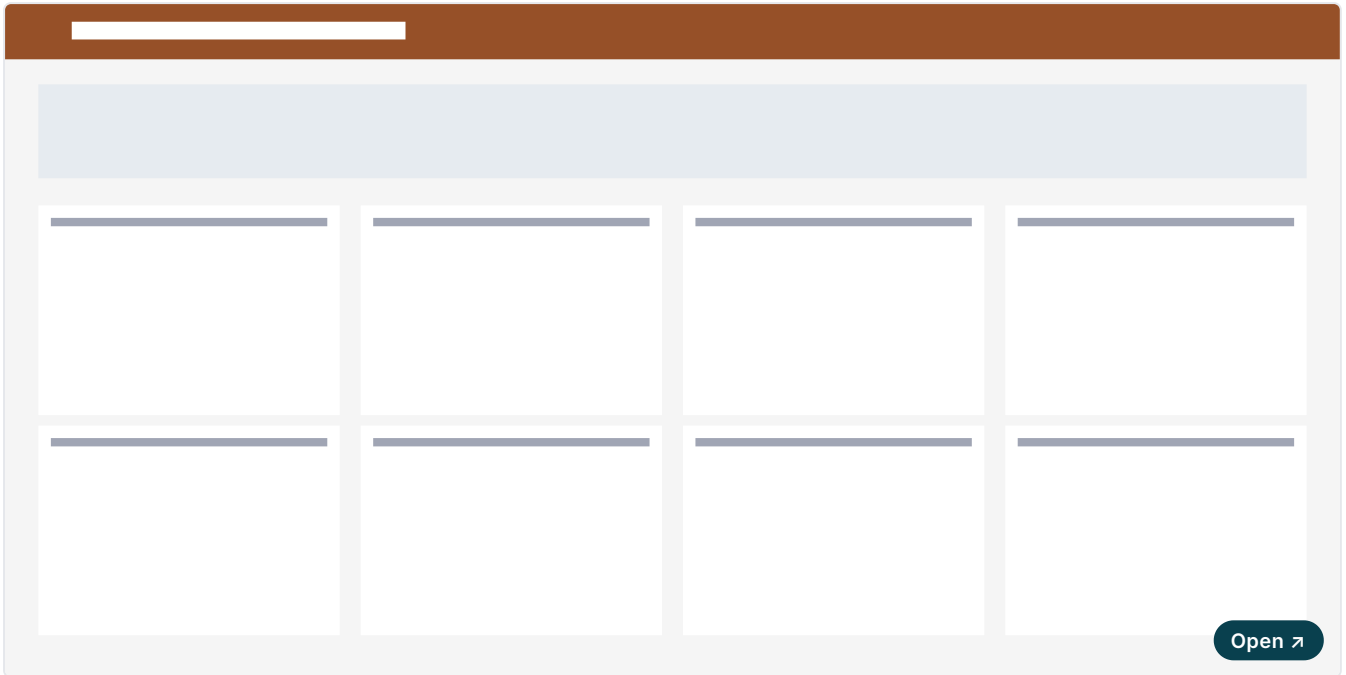
TC-0856 · STEP 033 the address dialog as the scan found it **Failed** · 600 ms [Open step in Testsigma](#)



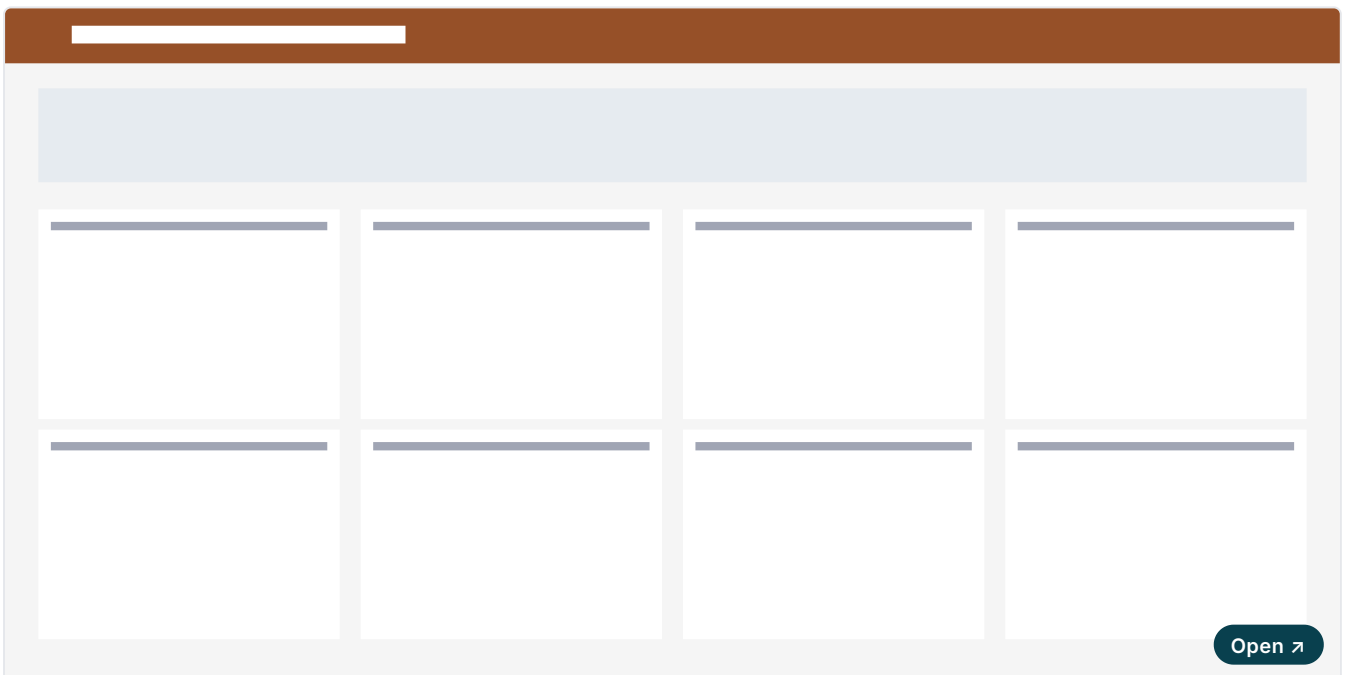
TC-0856 · STEP 034 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)



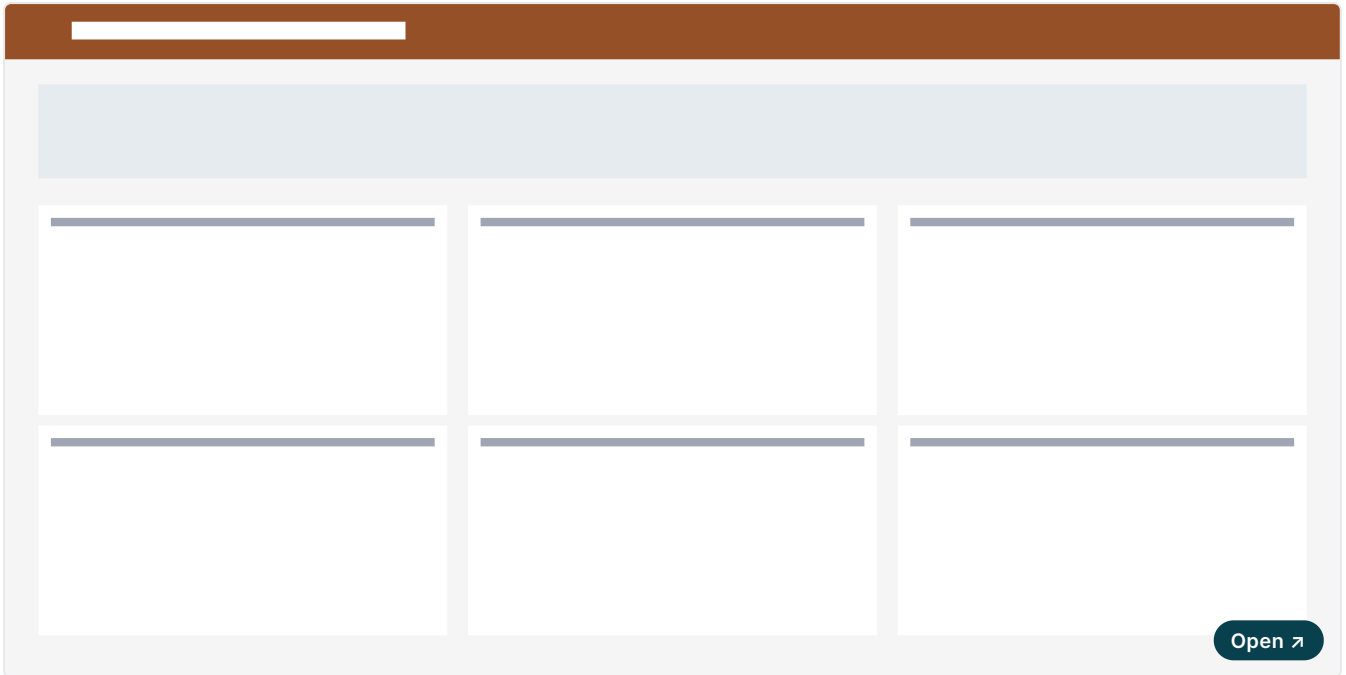
TC-0856 · STEP 035 Sign in as the test customer Not run · 0 ms [Open step in Testsigma](#)



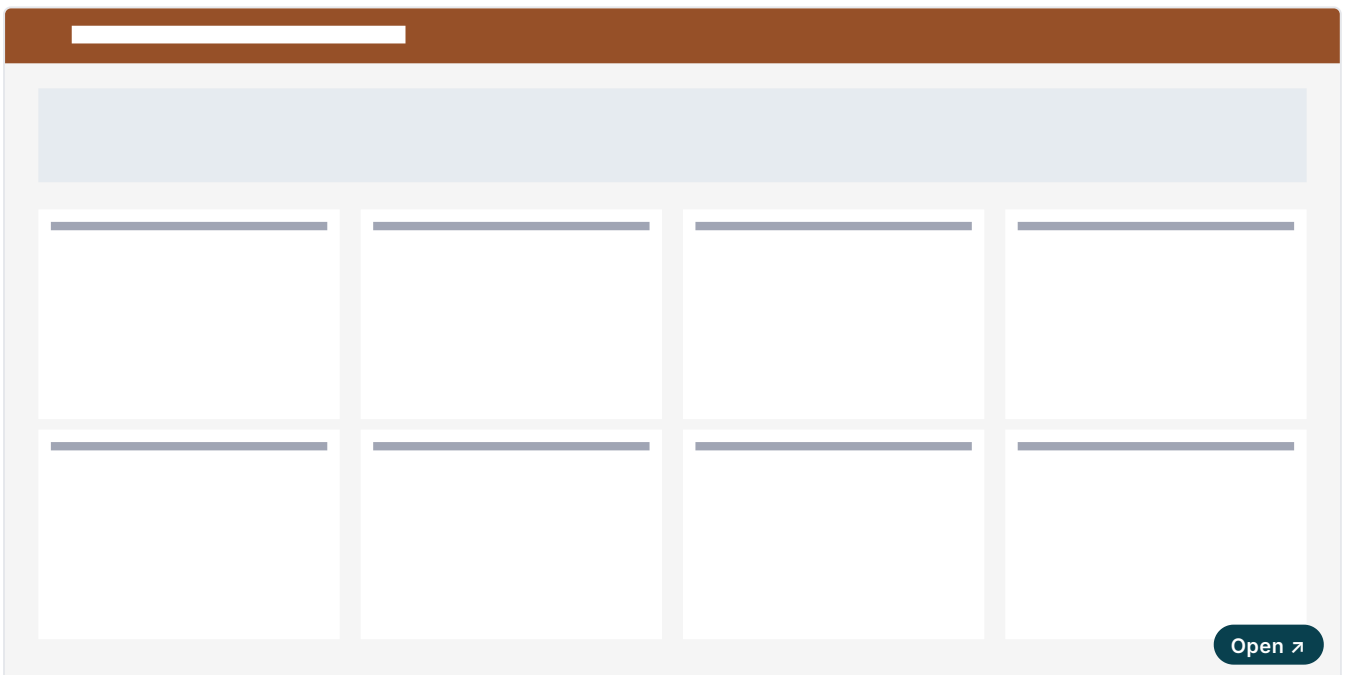
TC-0856 · STEP 036 Add the sample item to the cart Not run · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 037 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 038 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0856 · STEP 039 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0856 · STEP 040 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / TC-0411 / Failure and steps

Verify a promo code is applied at checkout

[Open in Testsigma](#) **FAILED**

TC-0411 · Cart & checkout · Windows 11 · 47.0 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Promo — SPRING10	-	-	-

Reason	The order submit control could not be found.
Failed step	Step 21 of 36 · Select Place order
Expected	[data-testid="submit-order"] present
Actual	Element not found

EXHIBIT 16 Steps 16-26 of 36, around the failure

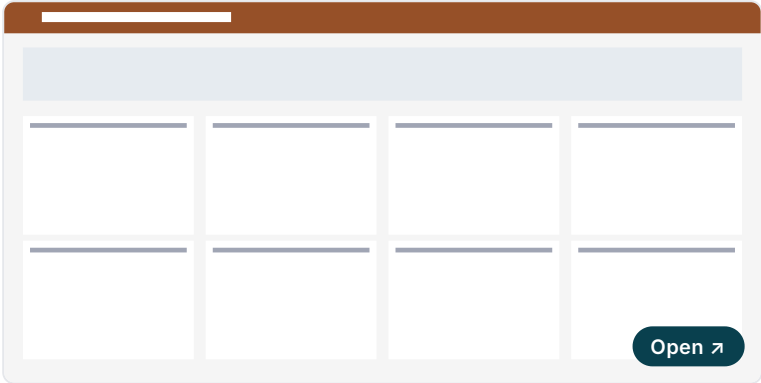
#	STEP	TEST DATA	DURATION	RESULT
016	Select Proceed to checkout		2.3 s	Passed
017	Confirm the delivery address		3.0 s	Passed
018	Open the payment sheet		600 ms	Passed
019	Select the payment method		1.3 s	Passed
020	Enter the card number		2.0 s	Passed
021	Select Place order		600 ms	Failed
022	Enter the security code		-	Not run
023	Navigate to the checkout page		-	Not run
024	Sign in as the test customer		-	Not run
025	Add the sample item to the cart		-	Not run
026	Open the cart		-	Not run

Steps 1-15 passed · steps 27-36 not run · [full record in Testsigma](#)

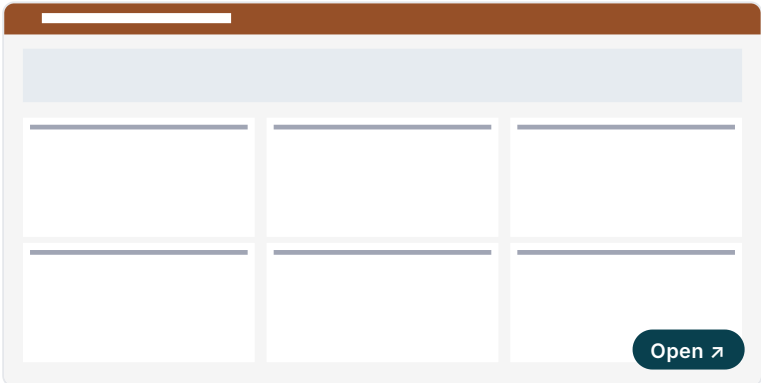
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 17 The screens before the failure, and the failed step

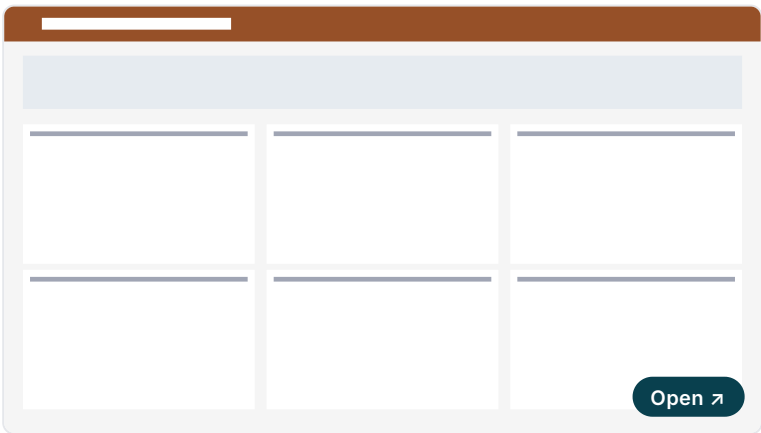
Reason	The order submit control could not be found.
Failed step	Step 21 of 36 · Select Place order
Expected	[data-testid="submit-order"] present
Actual	Element not found



Step 019 · Select the payment method



Step 020 · Enter the card number



Step 21 · checkout with the submit control missing

All 36 screenshots

Source: Testsigma run 3120, 22 Sep 2026

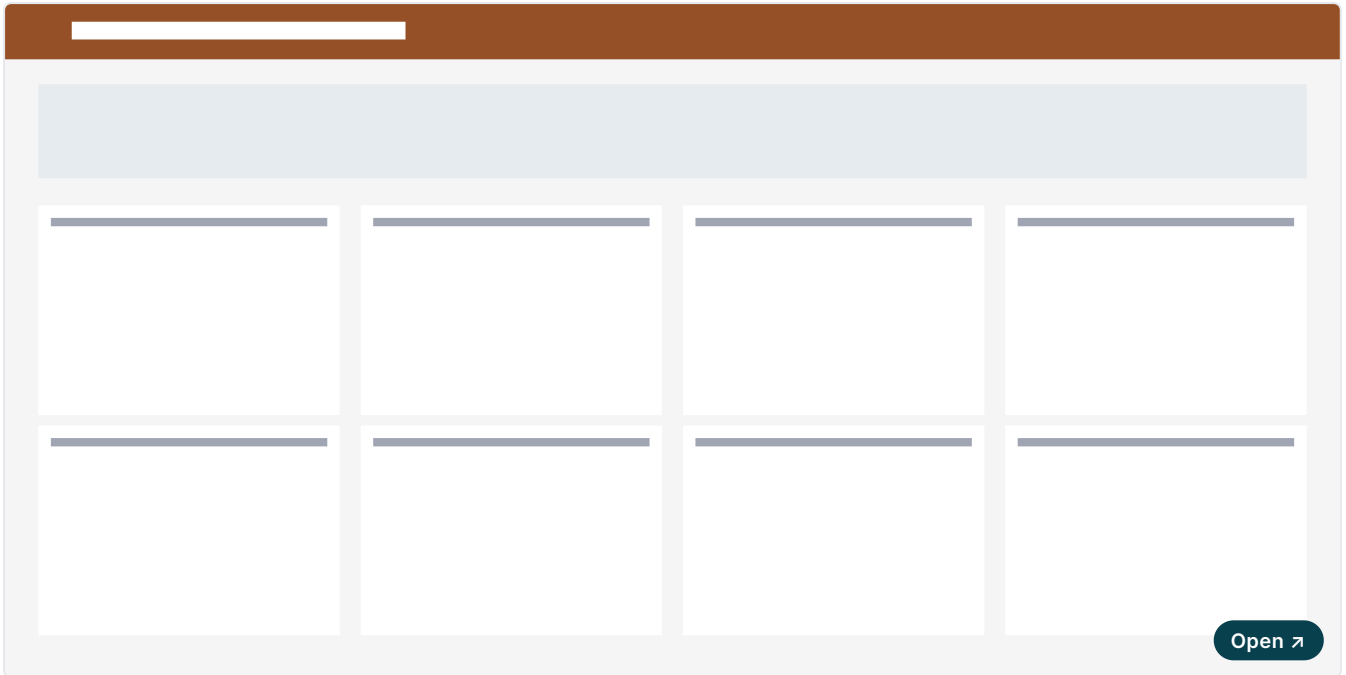
TC-0411 · screenshots

36 captures

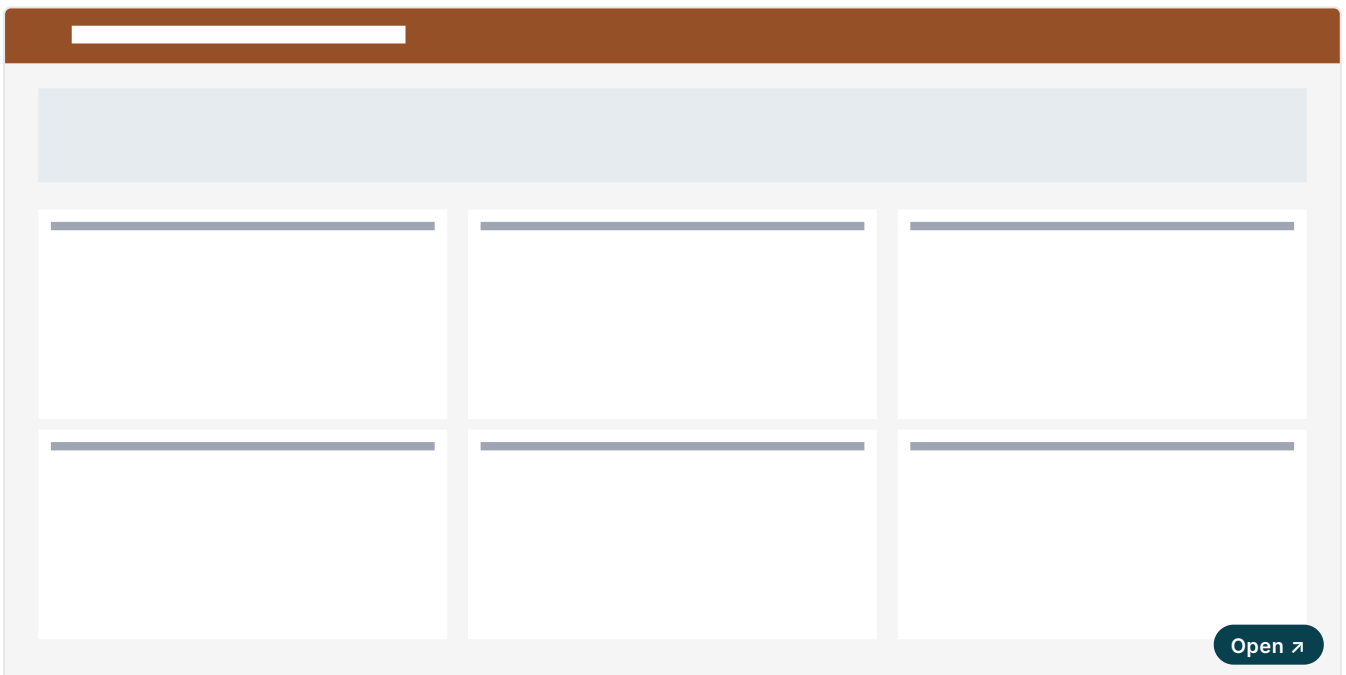
EXHIBIT 18 TC-0411: all 36 screenshots, in step order

[illegible]

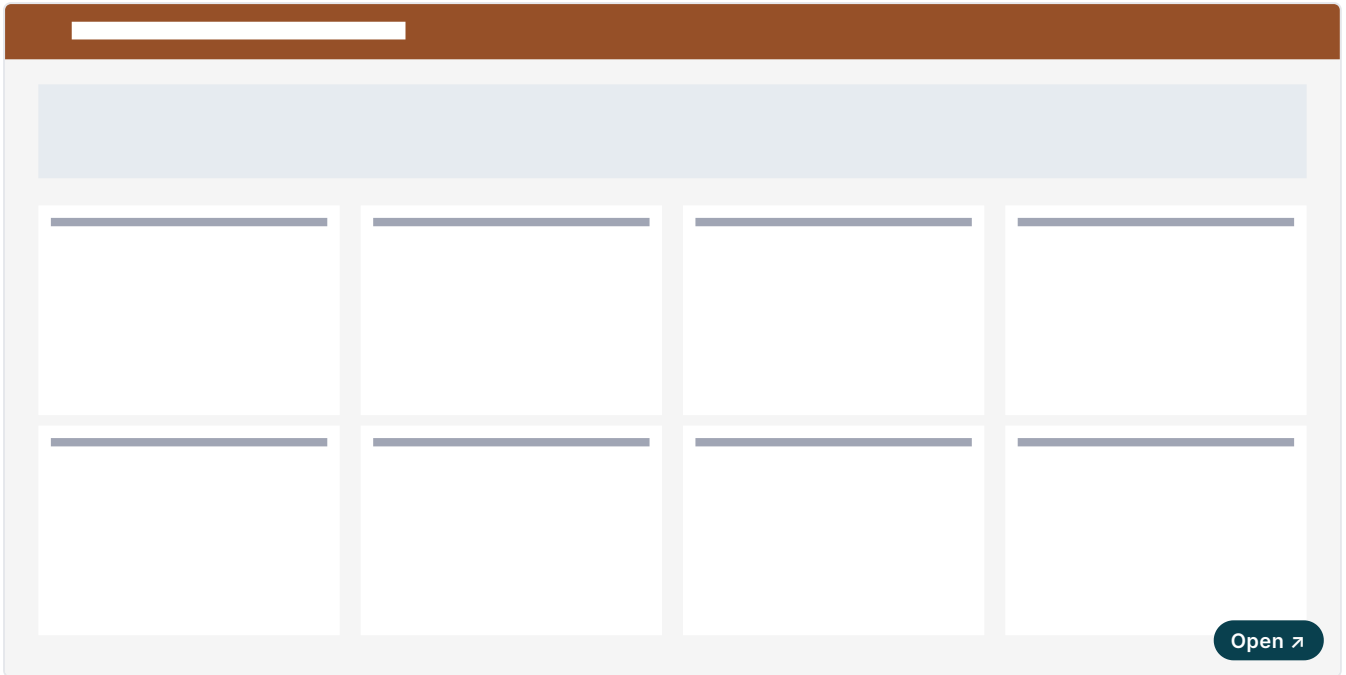
TC-0411 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



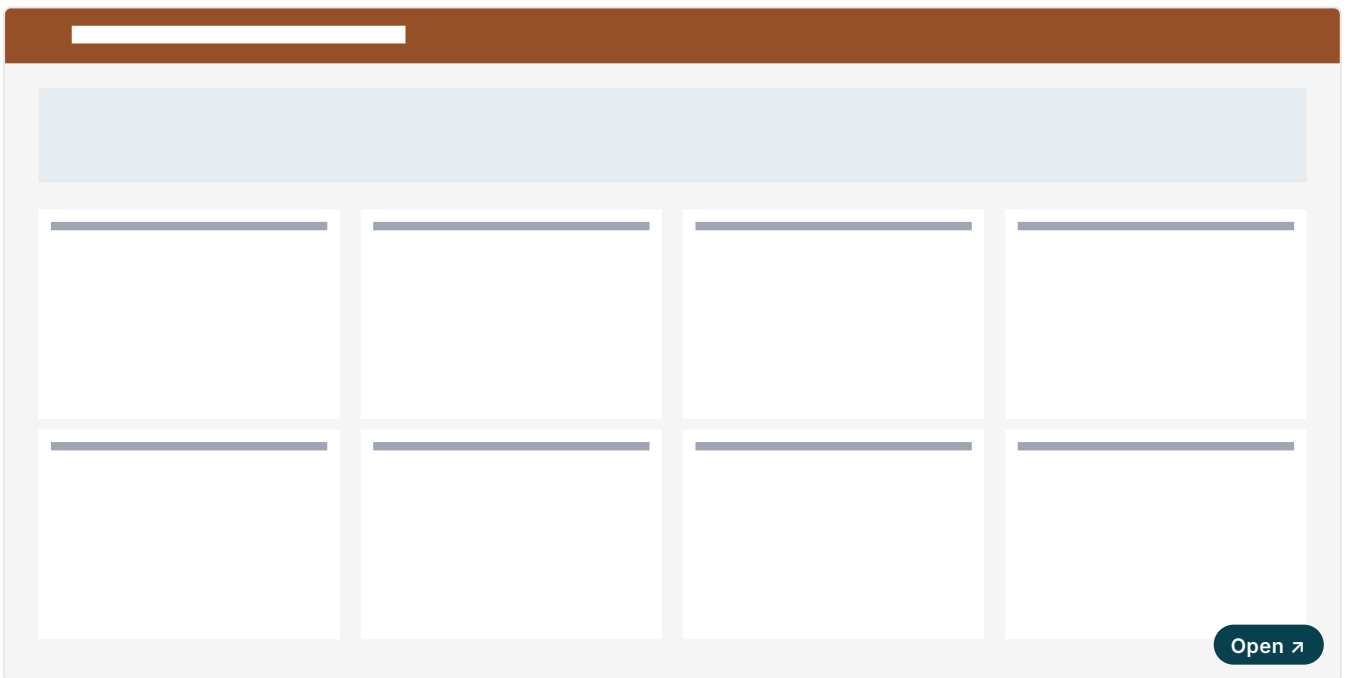
TC-0411 · STEP 004 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

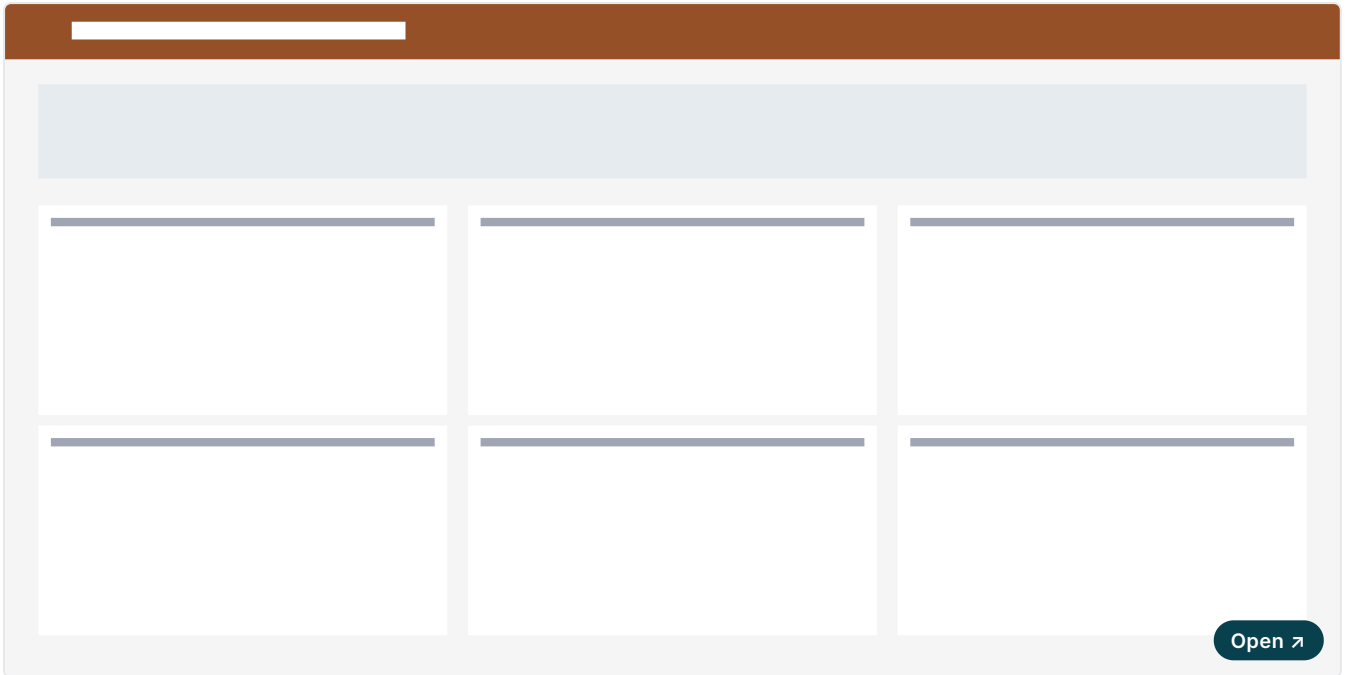
TC-0411 · STEP 009 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

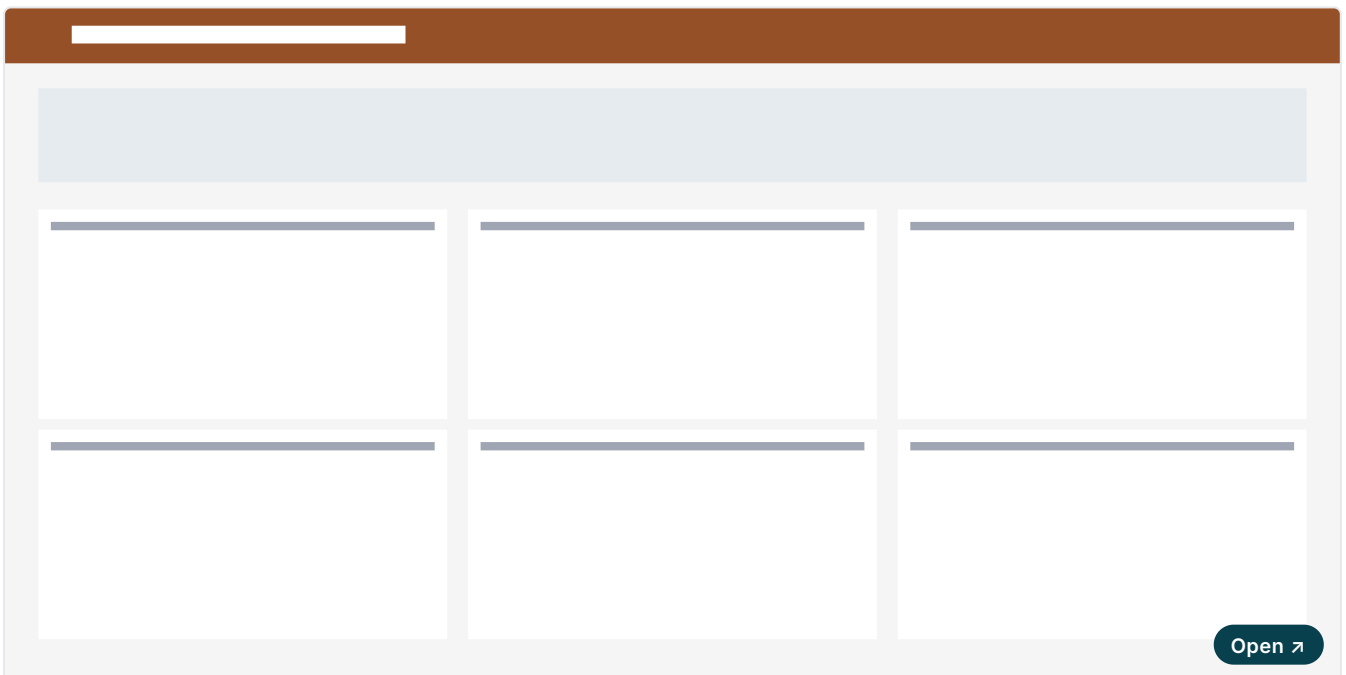
TC-0411 · STEP 010 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

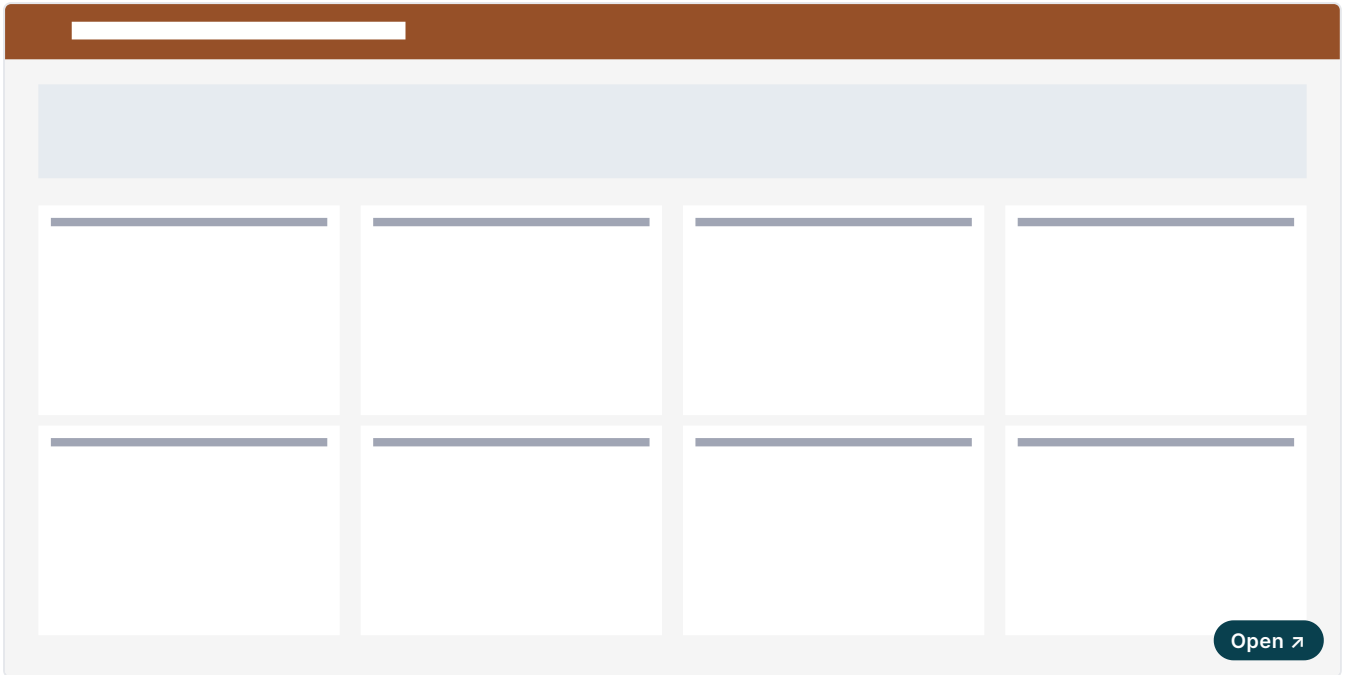
TC-0411 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)



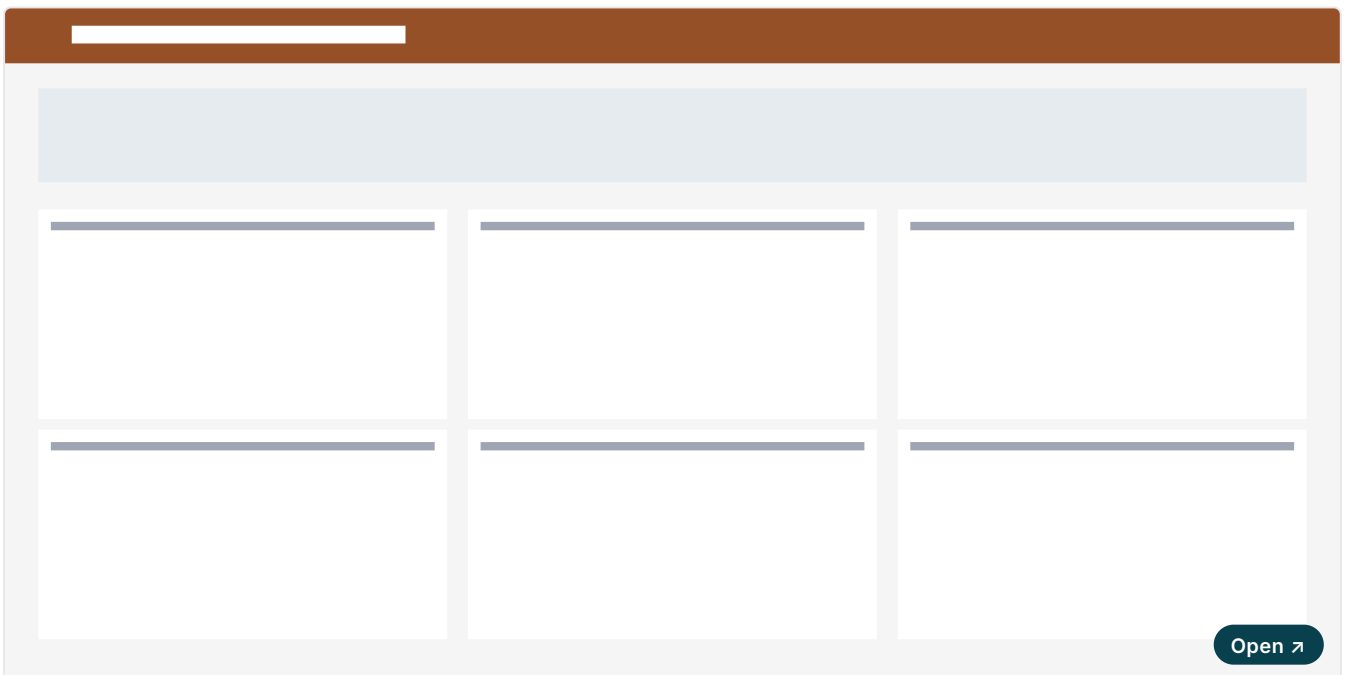
TC-0411 · STEP 012 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



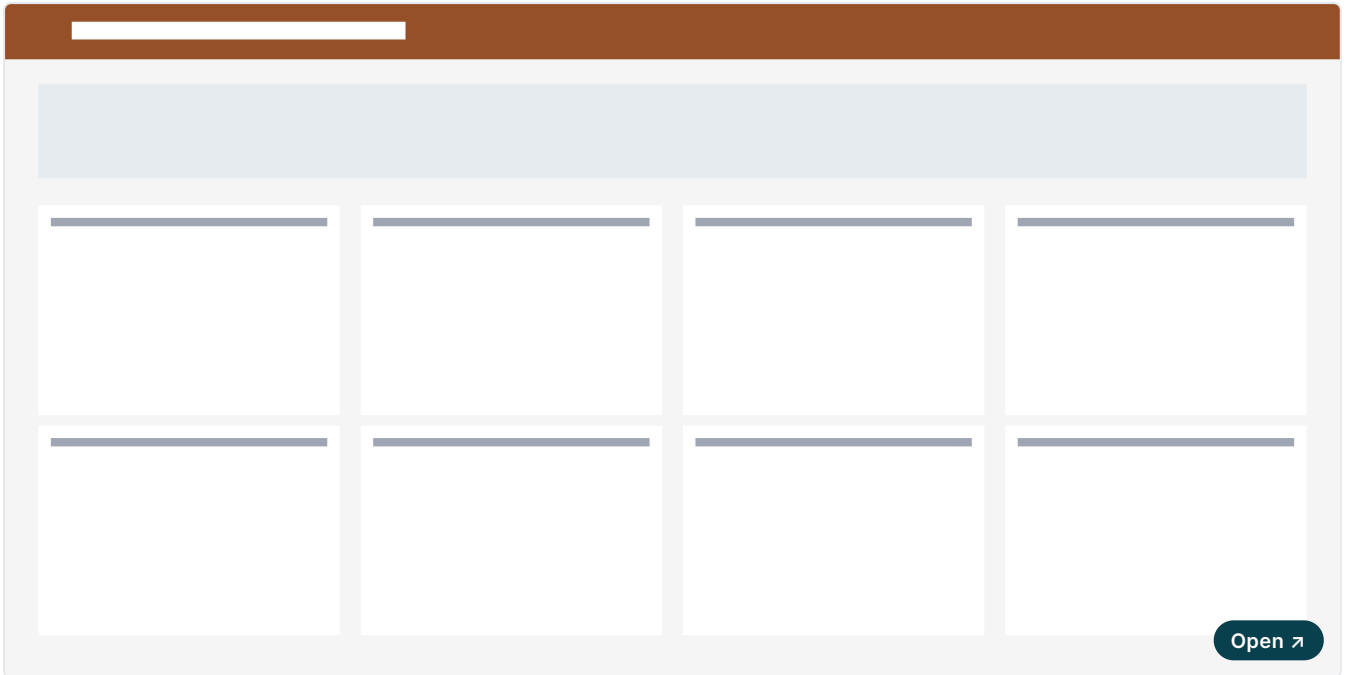
TC-0411 · STEP 013 Sign in as the test customer Passed · 0 ms [Open step in Testsigma](#)



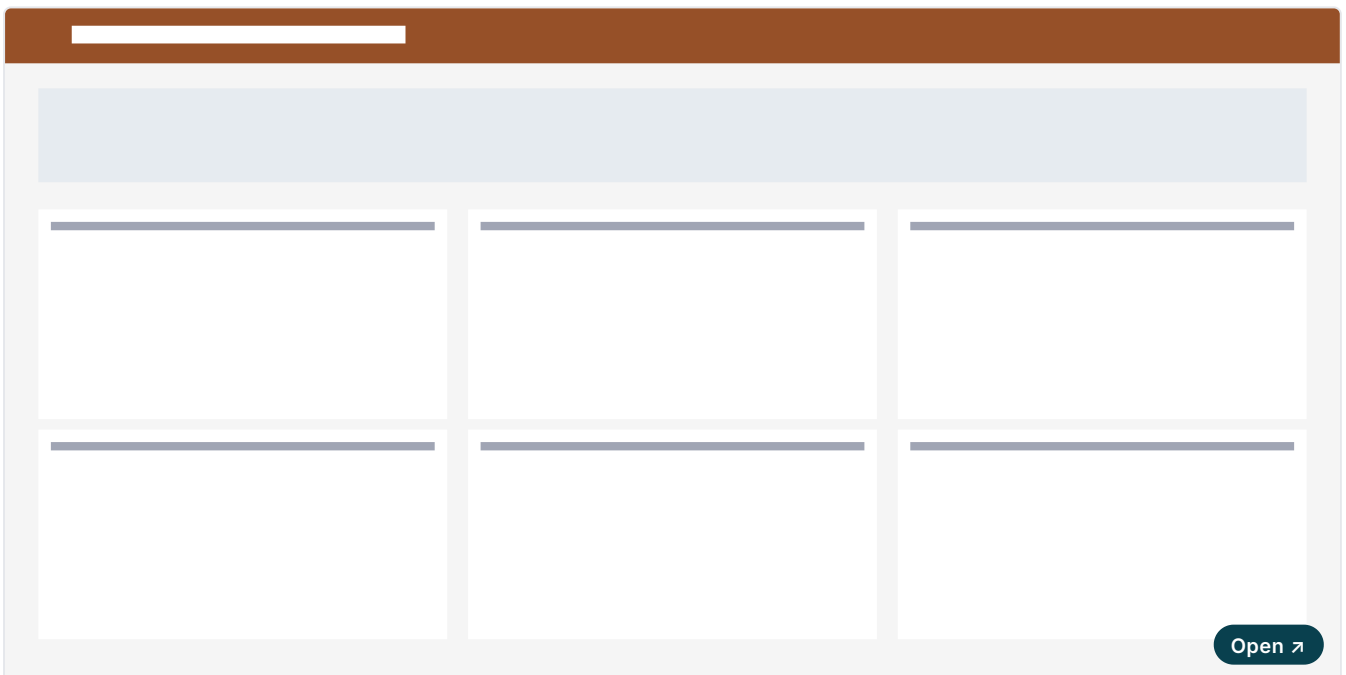
TC-0411 · STEP 014 Add the sample item to the cart Passed · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 015 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 016 Select Proceed to checkout **Passed** · 2.3 s [Open step in Testsigma](#)



TC-0411 · STEP 017 Confirm the delivery address **Passed** · 3.0 s [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 018 Open the payment sheet **Passed** · 600 ms [Open step in Testsigma](#)

Open ↗

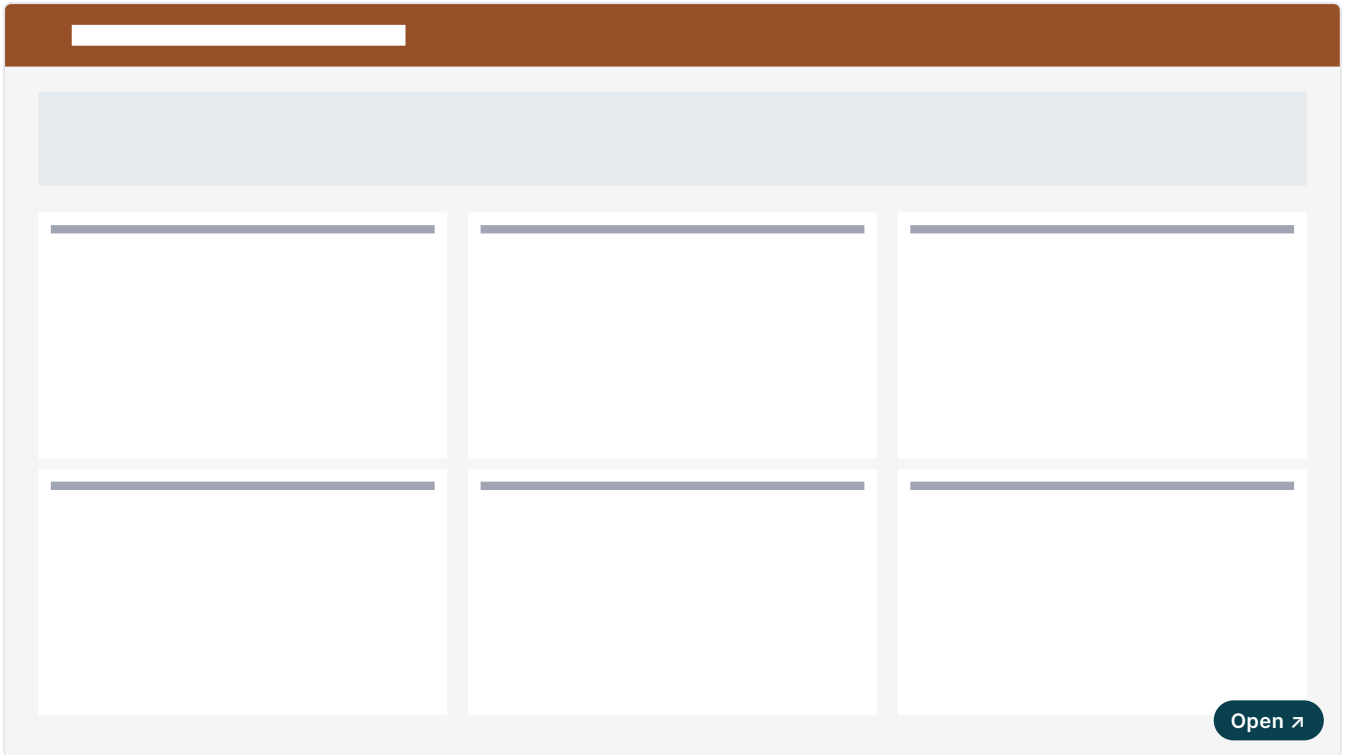
TC-0411 · STEP 019 Select the payment method **Passed** · 1.3 s [Open step in Testsigma](#)

Open ↗

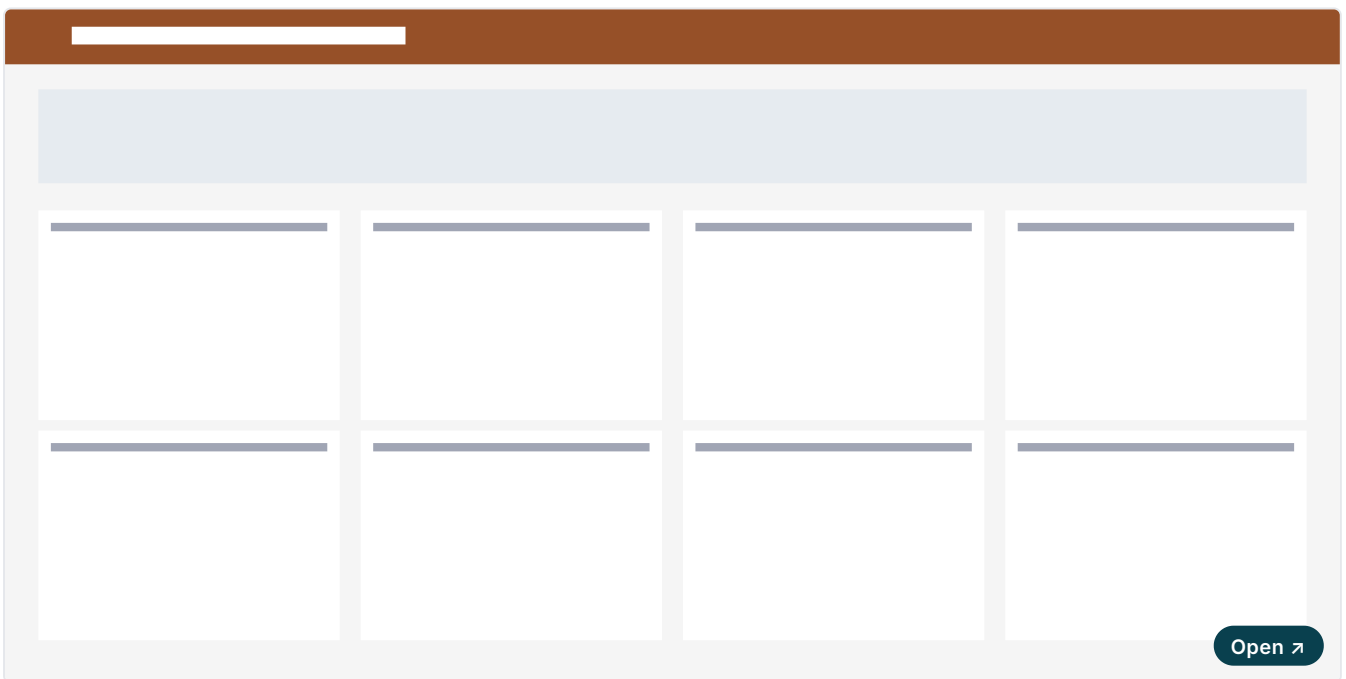
TC-0411 · STEP 020 Enter the card number **Passed** · 2.0 s [Open step in Testsigma](#)

Open ↗

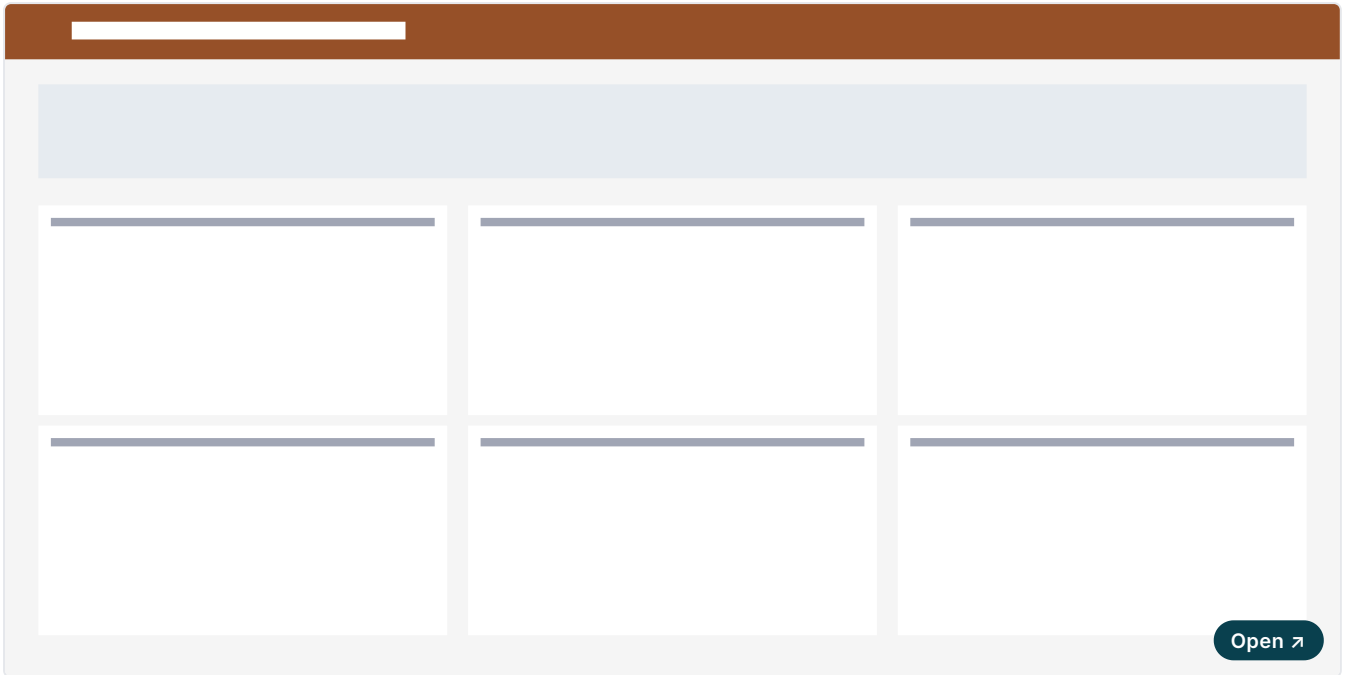
TC-0411 · STEP 021 checkout with the submit control missing **Failed** · 600 ms [Open step in Testsigma](#)



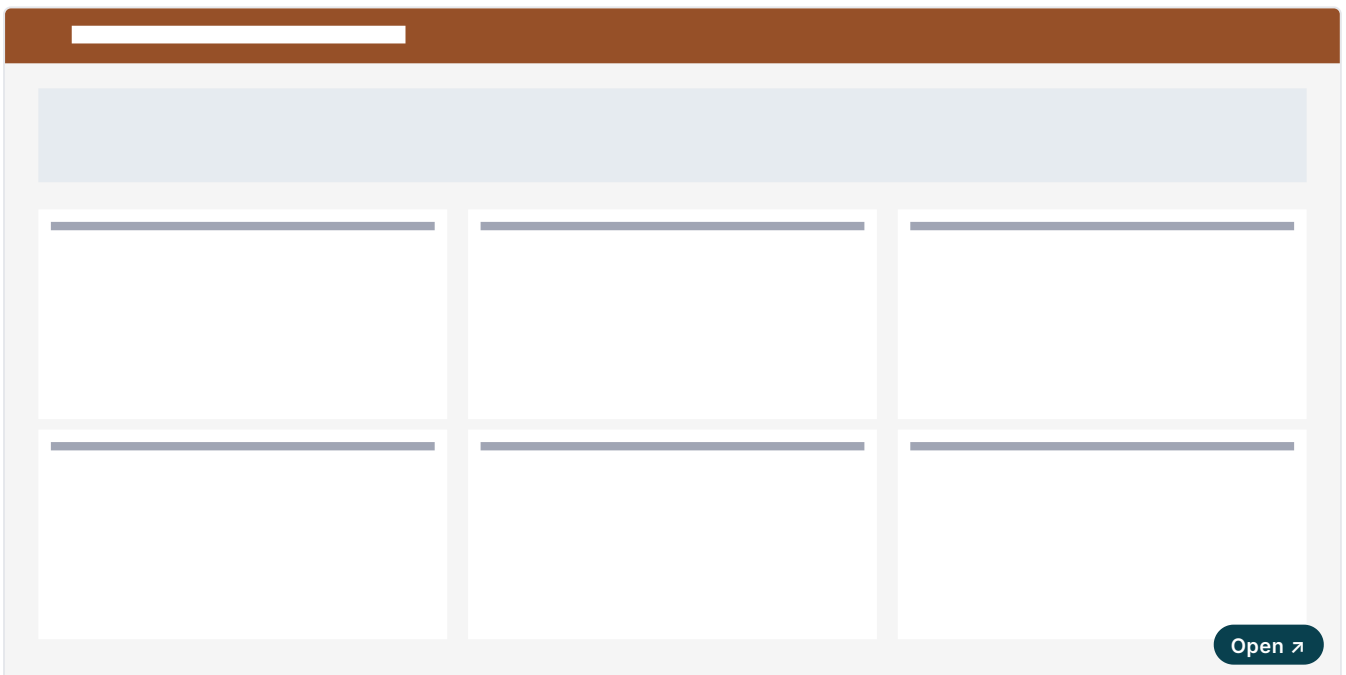
TC-0411 · STEP 022 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 023 Navigate to the checkout page Not run · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 024 Sign in as the test customer Not run · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 025 Add the sample item to the cart Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 026 Open the cart Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 027 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 028 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 029 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 030 Select the payment method **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 031 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 032 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

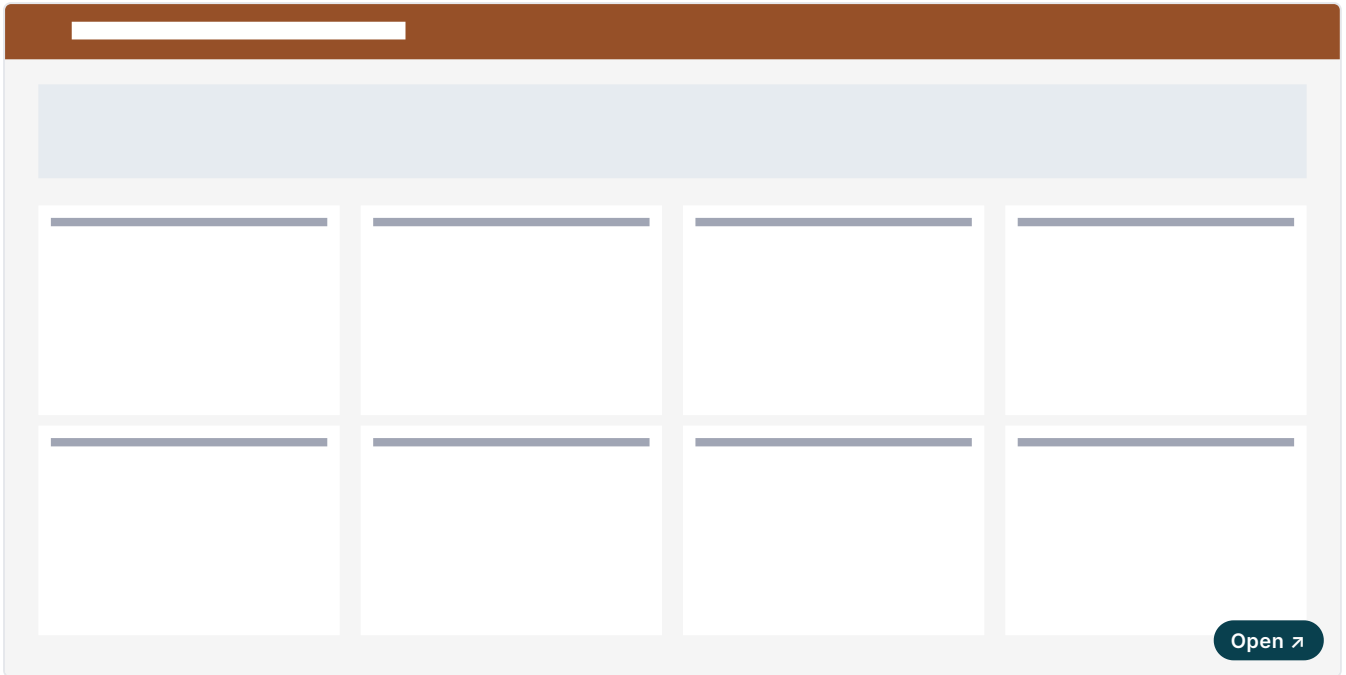
TC-0411 · STEP 033 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

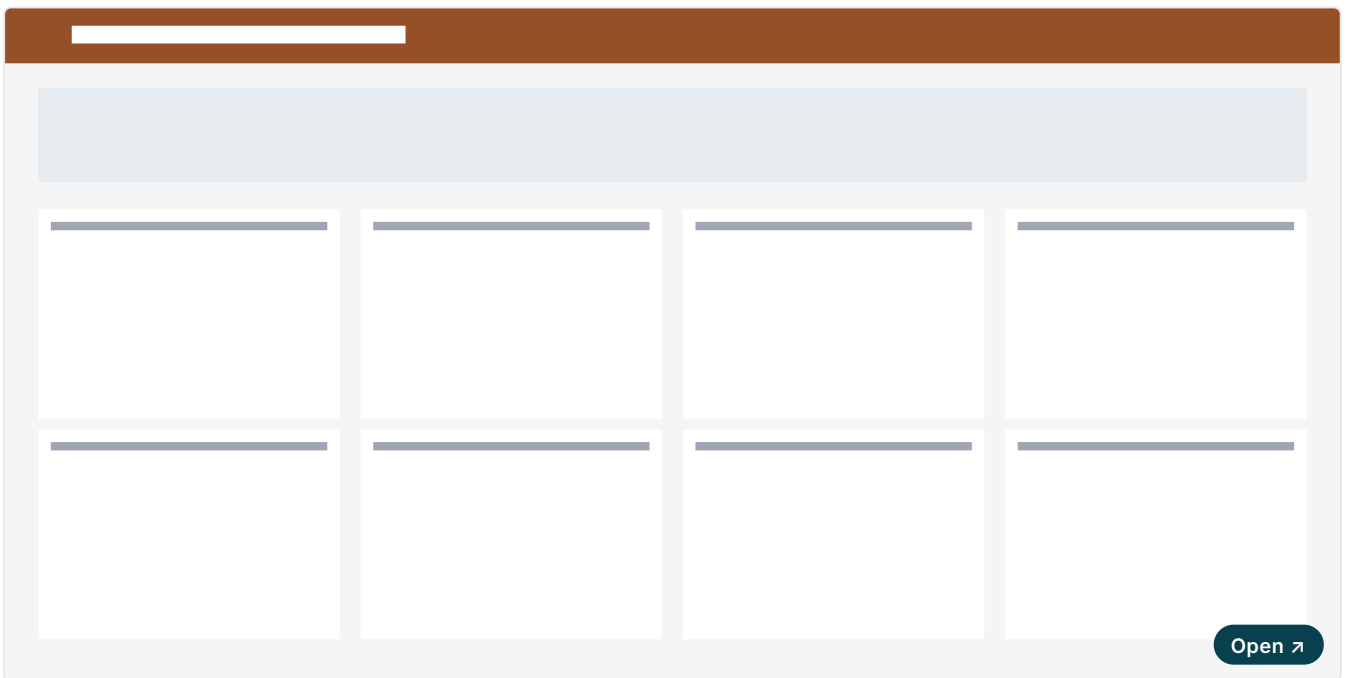
TC-0411 · STEP 034 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0411 · STEP 035 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



TC-0411 · STEP 036 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / [TC-0412](#) / Failure and steps

Verify the basket survives a page reload

[Open in Testsigma](#) **FAILED**

[TC-0412](#) · [Cart & checkout](#) · [Windows 11](#) · 39.0 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Reload	-	-	-

Reason	The basket emptied after the reload.
Failed step	Step 8 of 28 · Verify the basket still holds two items
Expected	2 items
Actual	0 items

EXHIBIT 19 Steps 3-13 of 28, around the failure

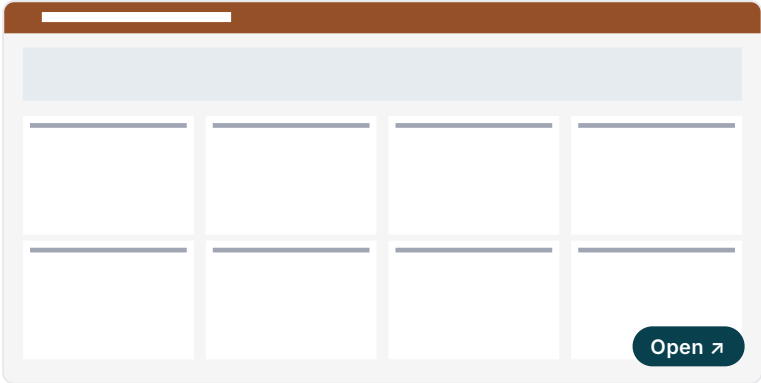
#	STEP	TEST DATA	DURATION	RESULT
003	Add the sample item to the cart		2.5 s	Passed
004	Open the cart		3.2 s	Passed
005	Select Proceed to checkout		800 ms	Passed
006	Confirm the delivery address		1.5 s	Passed
007	Open the payment sheet		2.2 s	Passed
008	Verify the basket still holds two items		600 ms	Failed
009	Enter the card number		-	Not run
010	Enter the expiry date		-	Not run
011	Enter the security code		-	Not run
012	Navigate to the checkout page		-	Not run
013	Sign in as the test customer		-	Not run

Steps 1-2 passed · steps 14-28 not run · [full record in Testsigma](#)

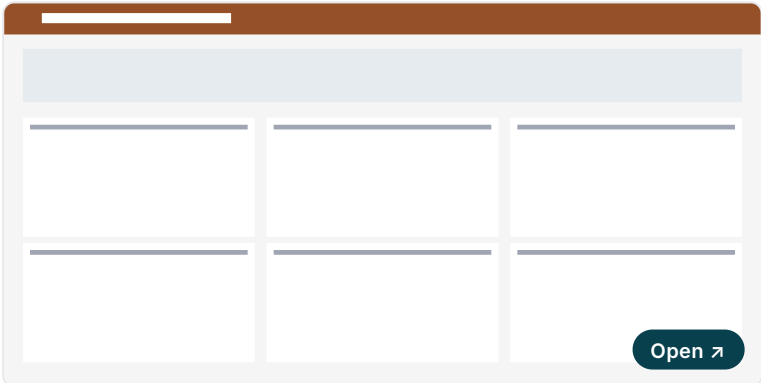
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 20 The screens before the failure, and the failed step

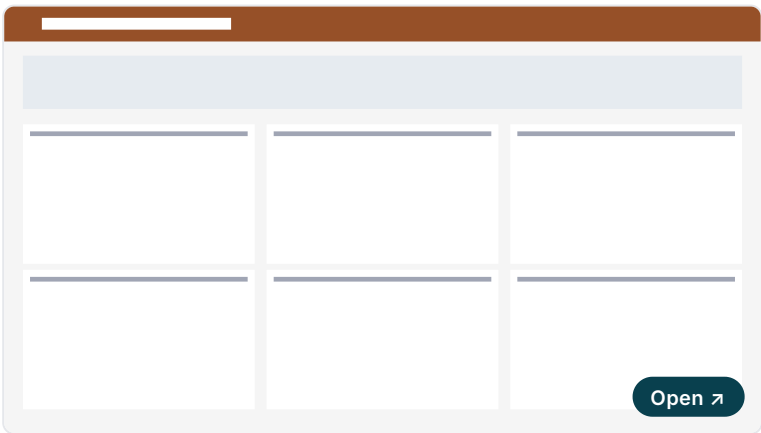
Reason	The basket emptied after the reload.
Failed step	Step 8 of 28 · Verify the basket still holds two items
Expected	2 items
Actual	0 items



Step 006 · Confirm the delivery address



Step 007 · Open the payment sheet



Step 8 · the basket after the reload

All 28 screenshots

Source: Testsigma run 3120, 22 Sep 2026

TC-0412 · screenshots

28 captures

EXHIBIT 21 TC-0412: all 28 screenshots, in step order

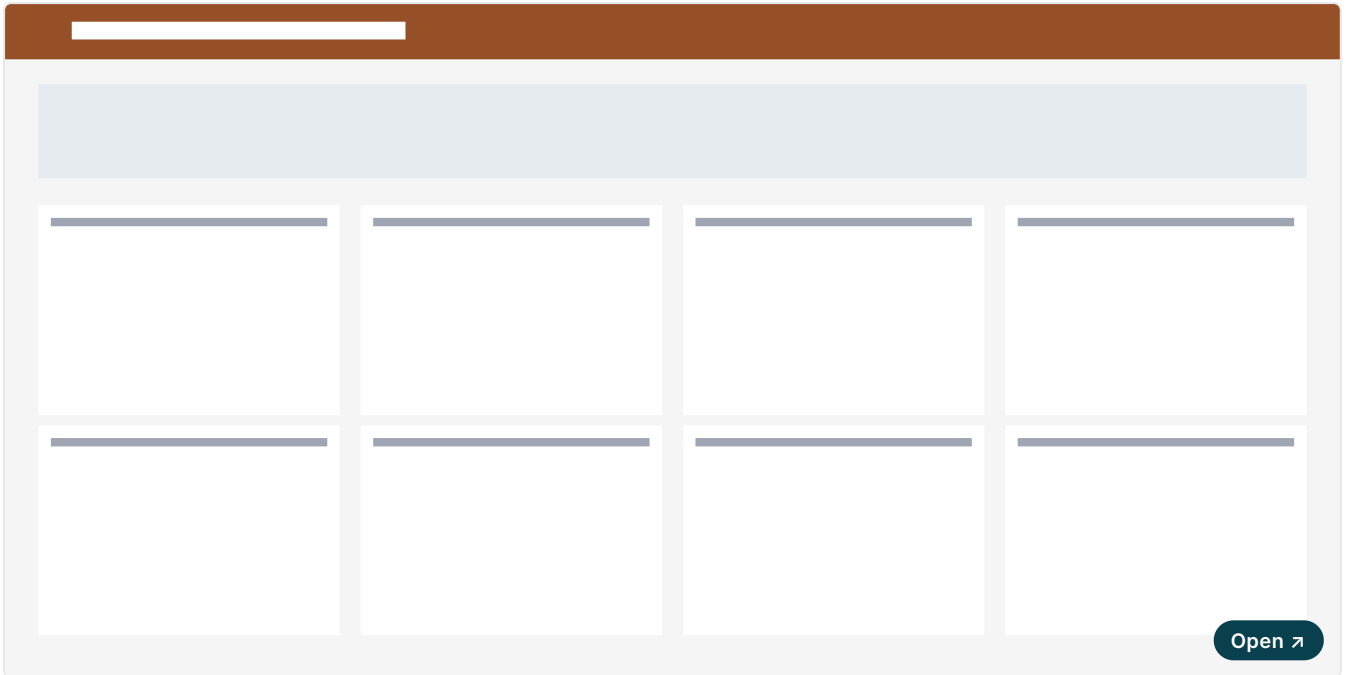
TC-0412 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot shows a checkout page layout. At the top is a dark blue header bar. Below it is a light blue banner. The main content area features a 2x4 grid of product cards. Each card has a placeholder image at the top, a title, a price, and a 'Add to cart' button. The bottom right corner of the screenshot contains a dark blue button with the text 'Open' and an external link icon.

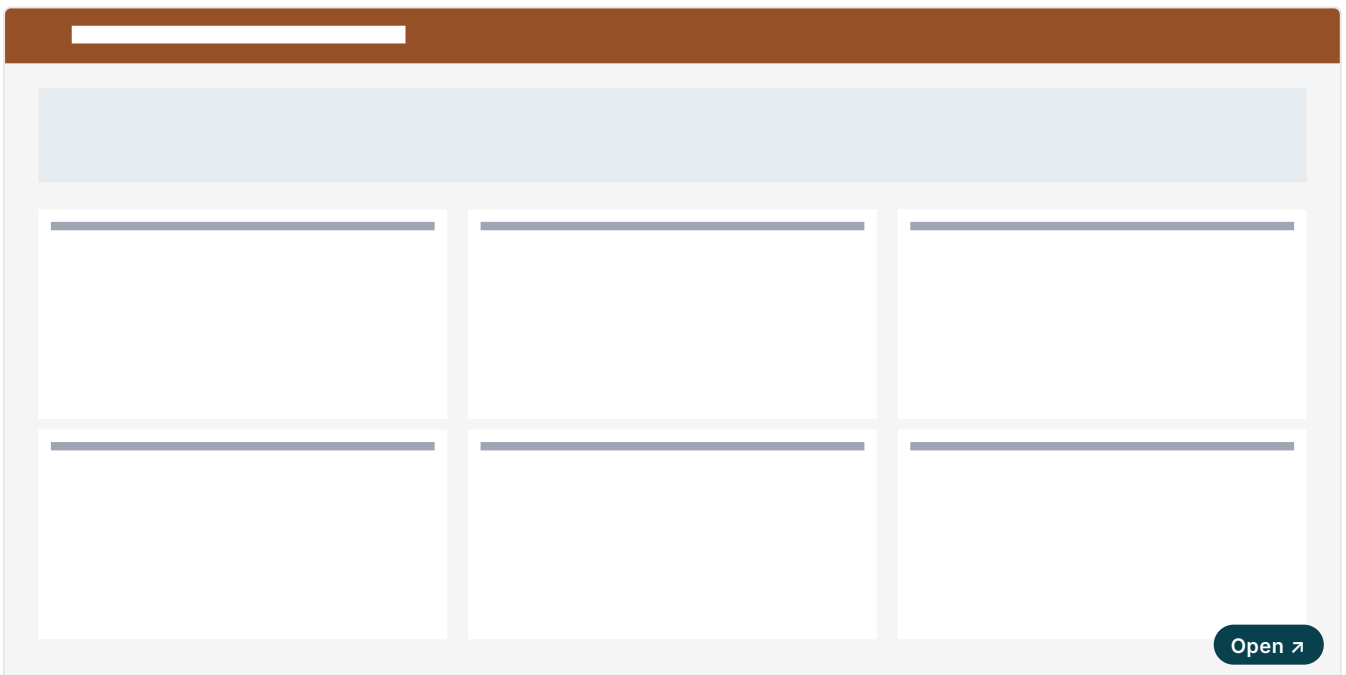
TC-0412 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot shows a web application interface for a test step. At the top, a dark blue header bar contains the text 'Sign in as the test customer'. Below this, a light blue banner displays the test ID 'TC-0412', the step number 'STEP 002', the status 'Passed' in green, the duration '0 ms', and a link 'Open step in Testsigma'. The main content area is a grid of eight white rectangular boxes arranged in two rows of four. Each box has a thin blue border and a small blue horizontal line at the top, representing input fields or form elements. A dark blue button with the text 'Open' and an external link icon is located in the bottom right corner of the grid.

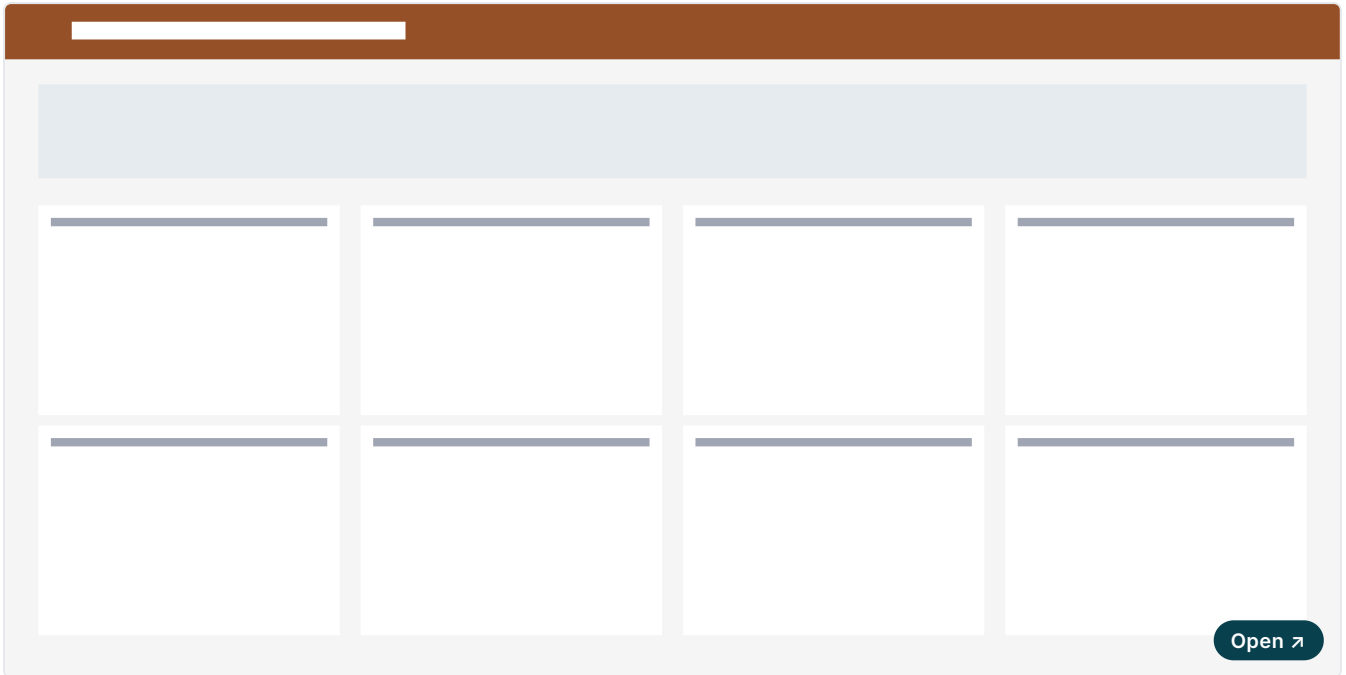
TC-0412 · STEP 003 Add the sample item to the cart **Passed** · 2.5 s [Open step in Testsigma](#)



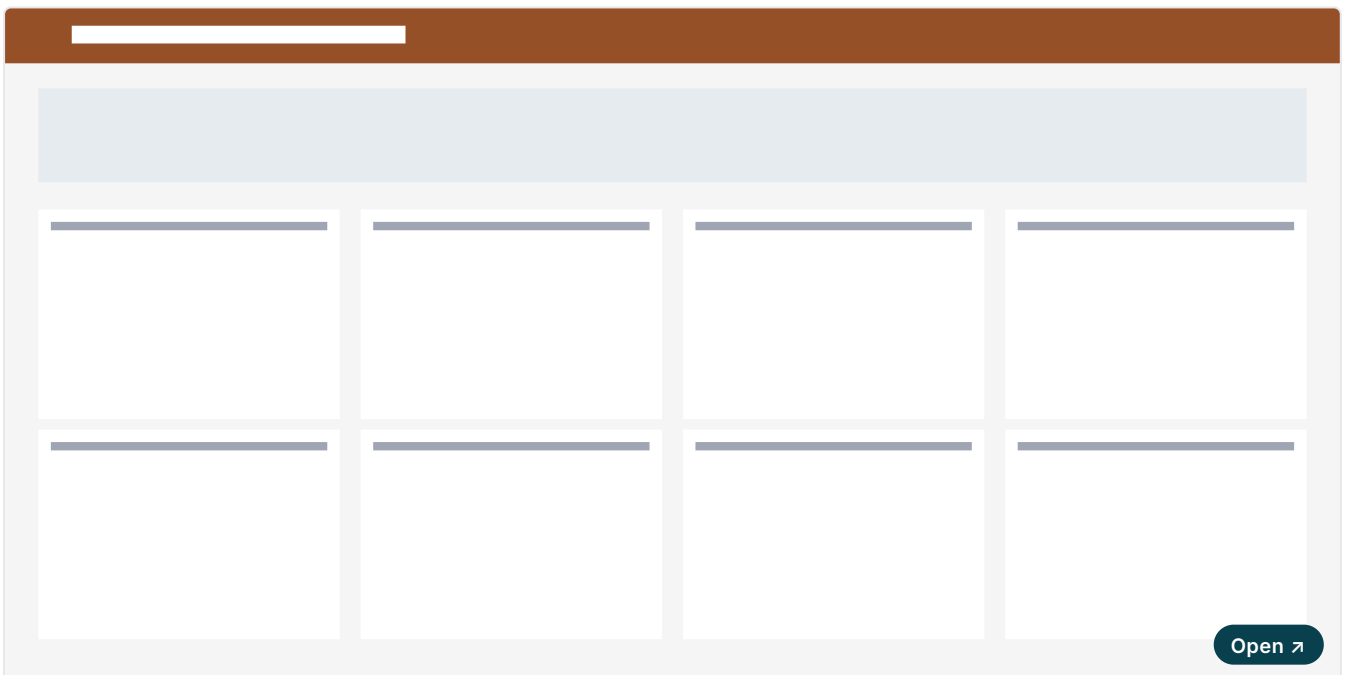
TC-0412 · STEP 004 Open the cart **Passed** · 3.2 s [Open step in Testsigma](#)



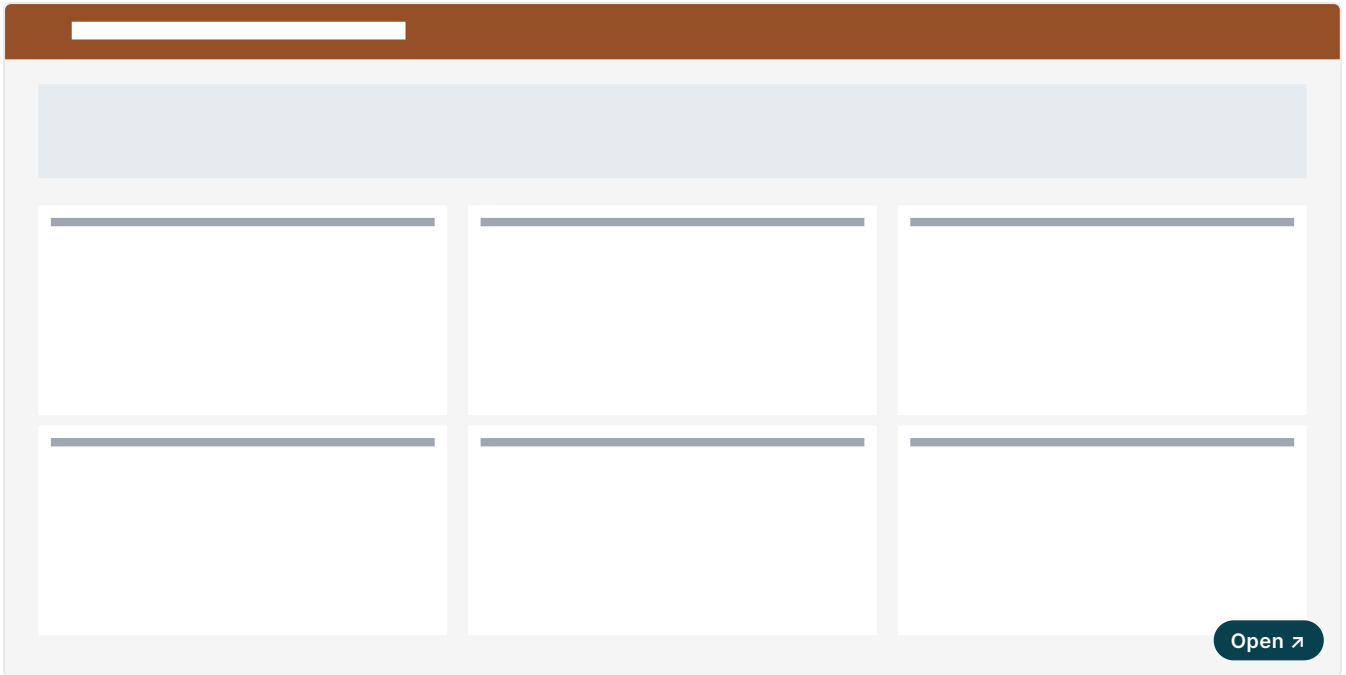
TC-0412 · STEP 005 Select Proceed to checkout **Passed** · 800 ms [Open step in Testsigma](#)



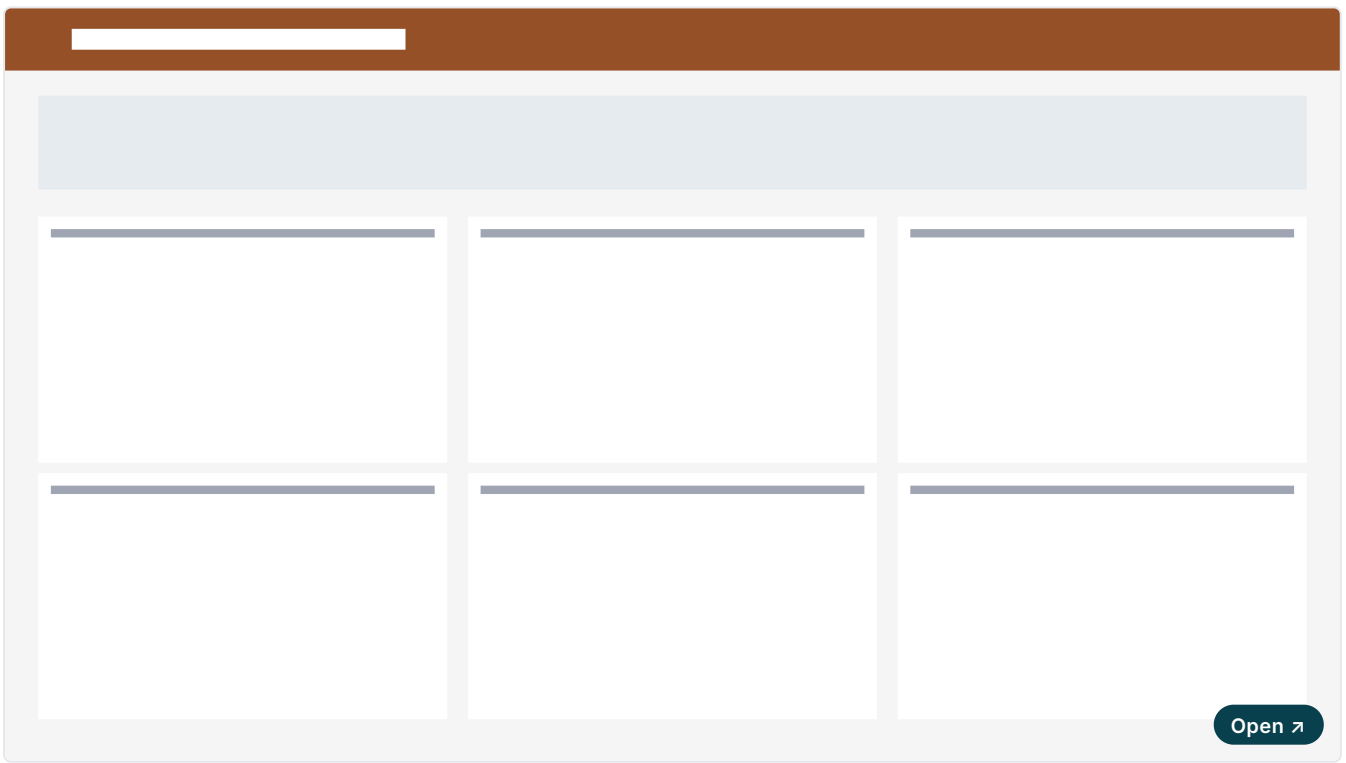
TC-0412 · STEP 006 Confirm the delivery address **Passed** · 1.5 s [Open step in Testsigma](#)



TC-0412 · STEP 007 Open the payment sheet **Passed** · 2.2 s [Open step in Testsigma](#)



TC-0412 · STEP 008 the basket after the reload **Failed** · 600 ms [Open step in Testsigma](#)



TC-0412 · STEP 009 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0412 · STEP 010 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

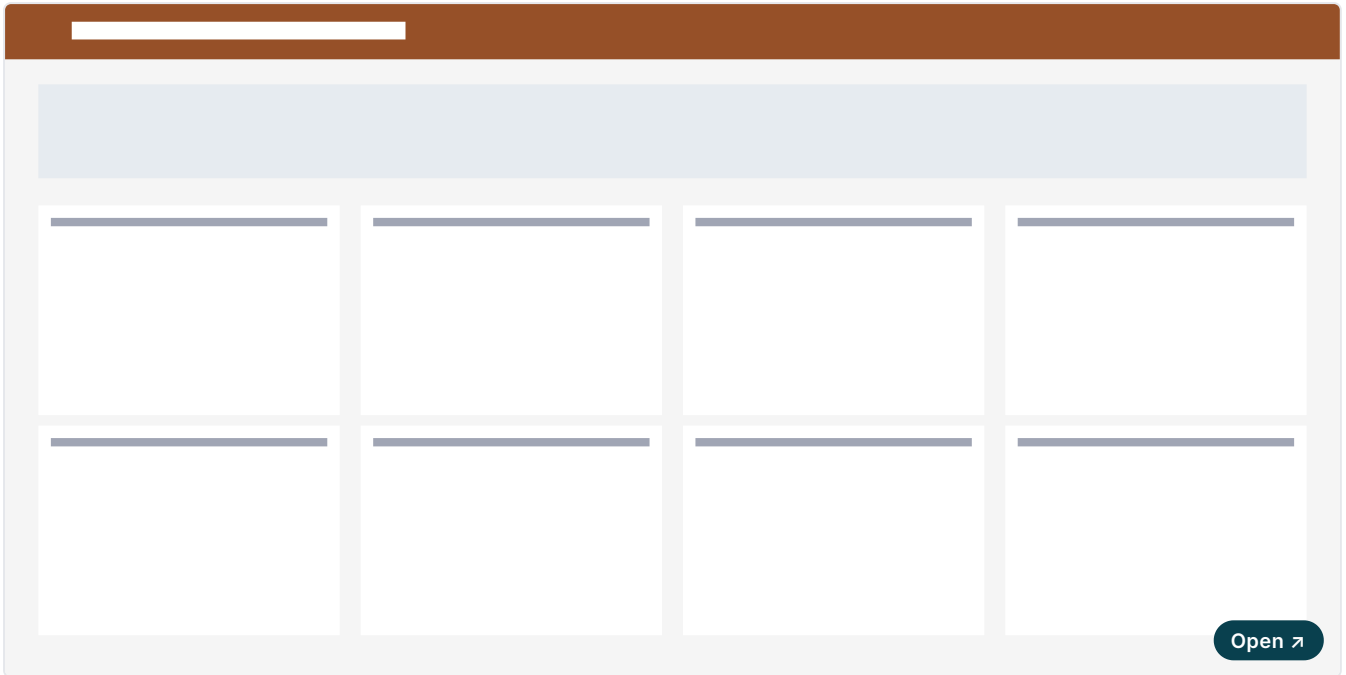
TC-0412 · STEP 011 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

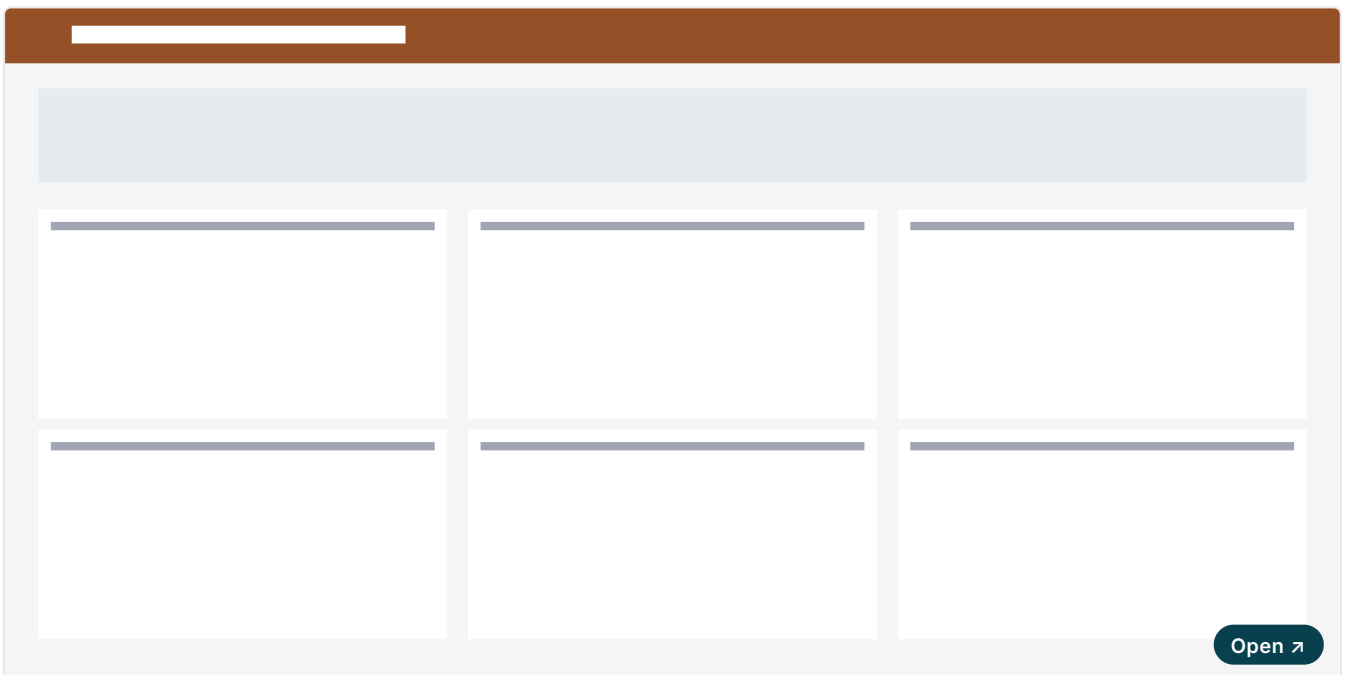
TC-0412 · STEP 012 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

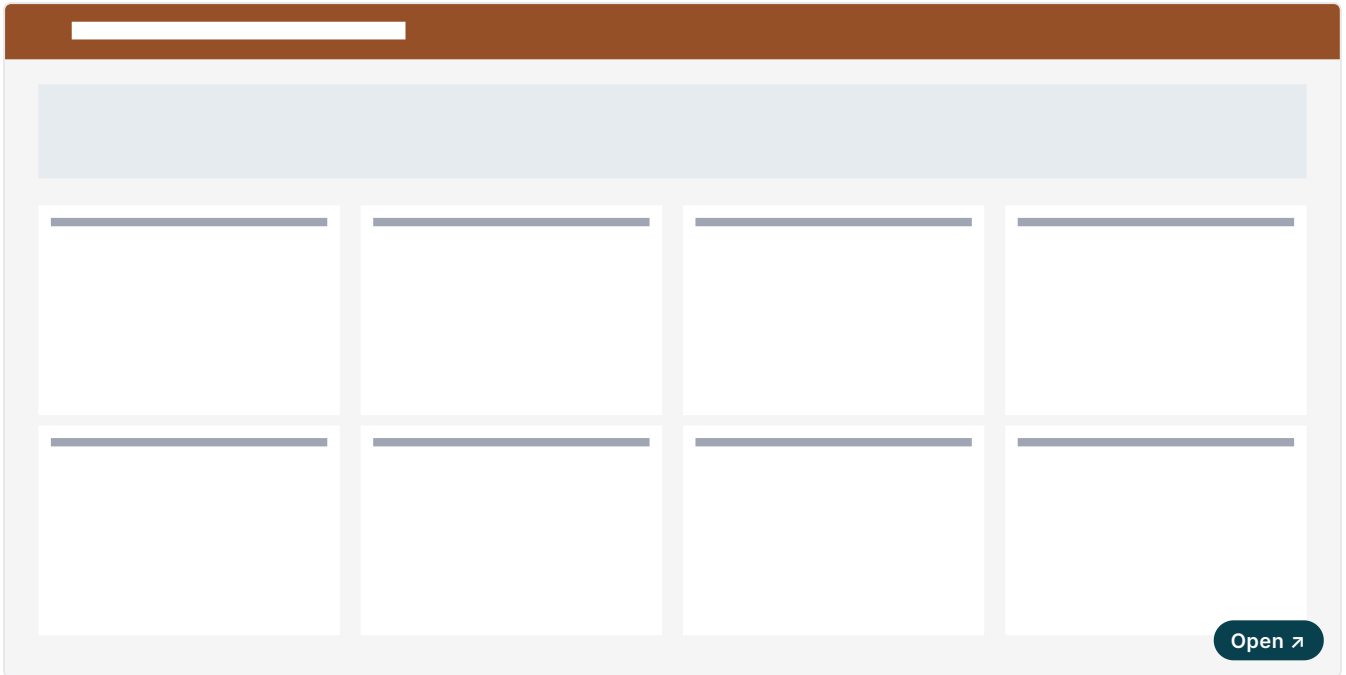
TC-0412 · STEP 013 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



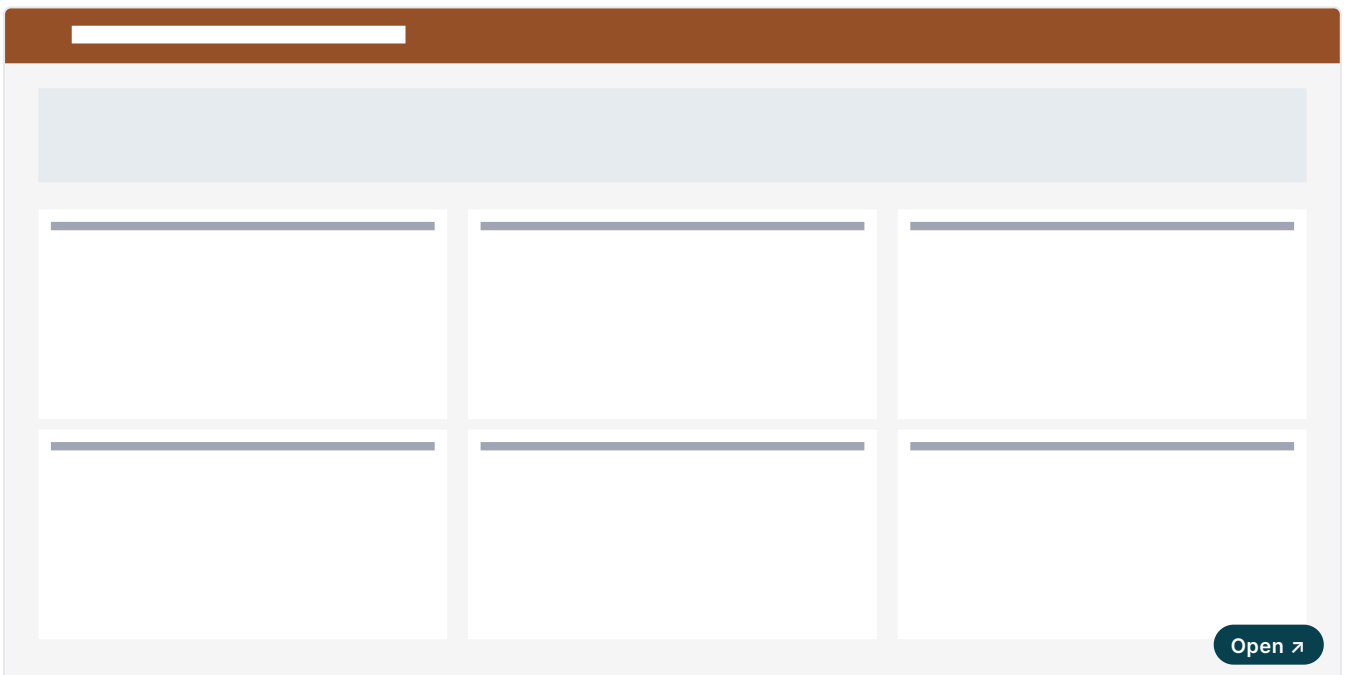
TC-0412 · STEP 014 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0412 · STEP 015 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0412 · STEP 016 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0412 · STEP 017 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0412 · STEP 018 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0412 · STEP 019 Select the payment method Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0412 · STEP 020 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

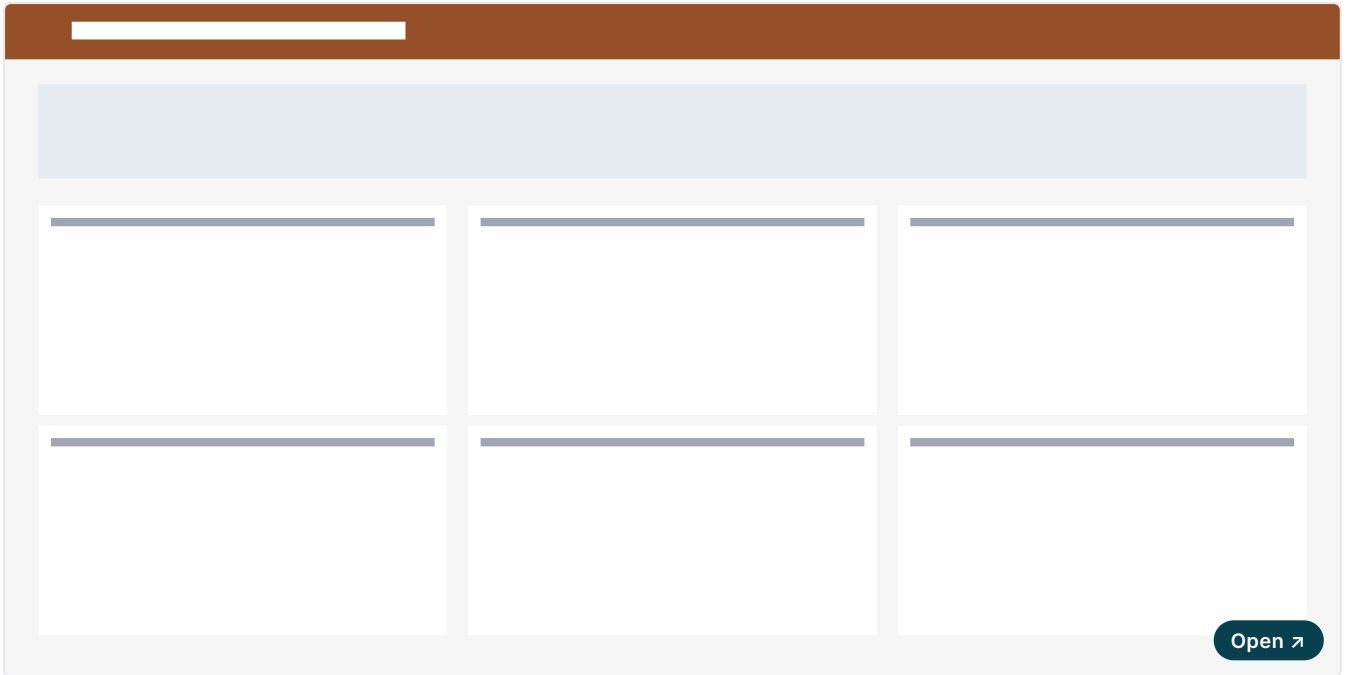
TC-0412 · STEP 021 Enter the expiry date **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

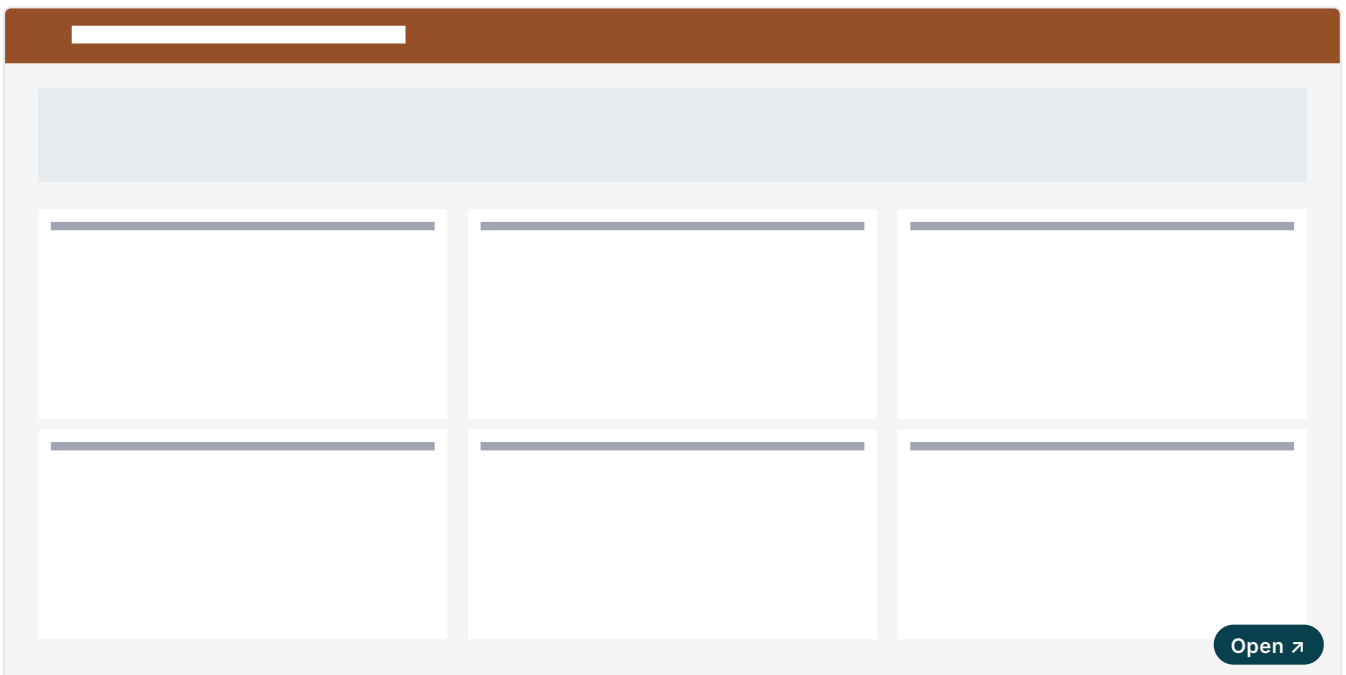
TC-0412 · STEP 022 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0412 · STEP 023 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)



TC-0412 · STEP 024 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



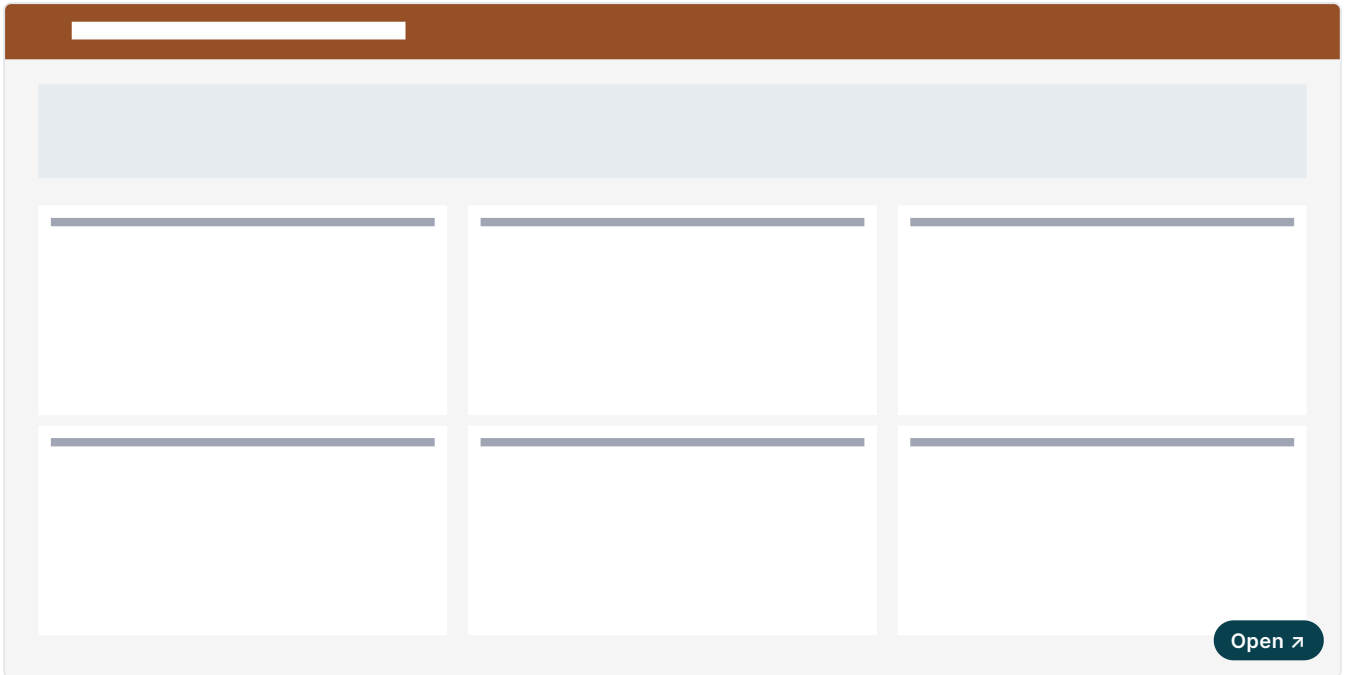
TC-0412 · STEP 025 Add the sample item to the cart Not run · 0 ms [Open step in Testsigma](#)

Open ↗

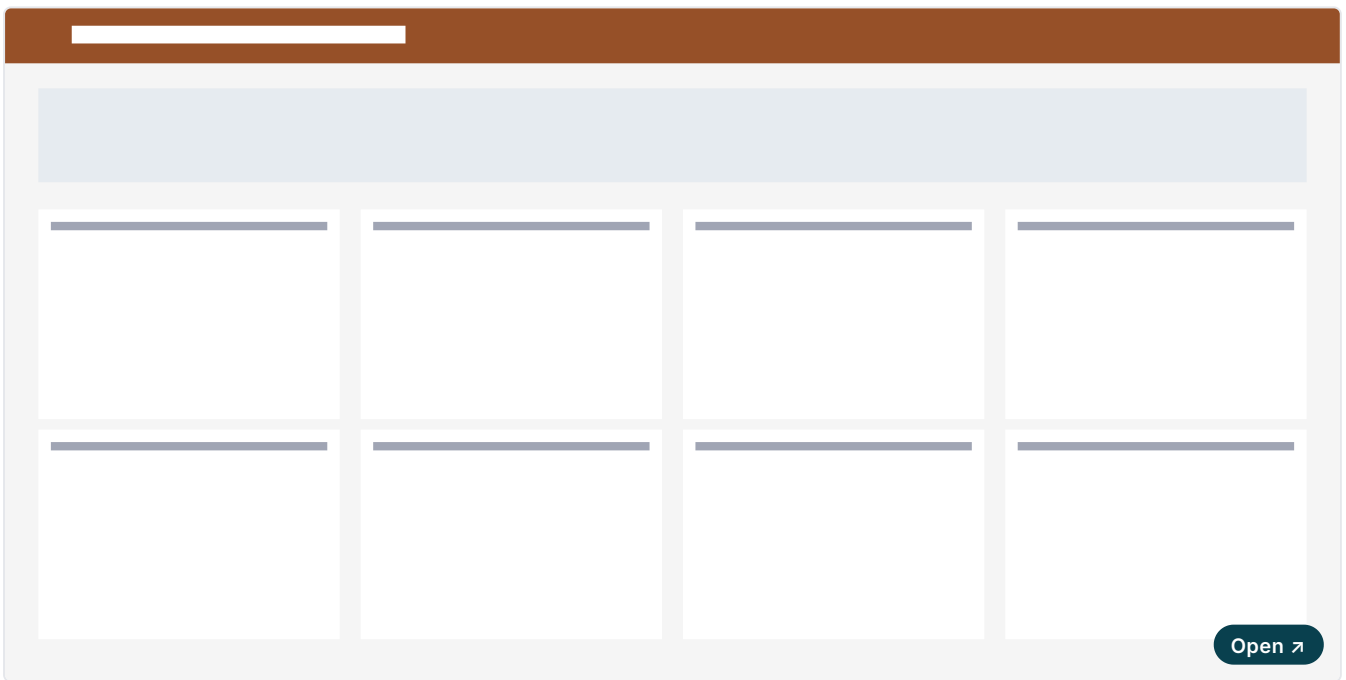
TC-0412 · STEP 026 Open the cart Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0412 · STEP 027 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0412 · STEP 028 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / TC-0986 / Failure and steps

Verify the sales export completes

[Open in Testsigma](#) **FAILED**

TC-0986 · Reporting & exports · Windows 11 · 30.0 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Large export	-	-	-

Reason	The export did not start within 30 seconds.
Failed step	Step 31 of 33 · Wait for the export download
Expected	Download starts within 30,000 ms
Actual	No download after 30,000 ms

EXHIBIT 22 Steps 26-33 of 33, around the failure

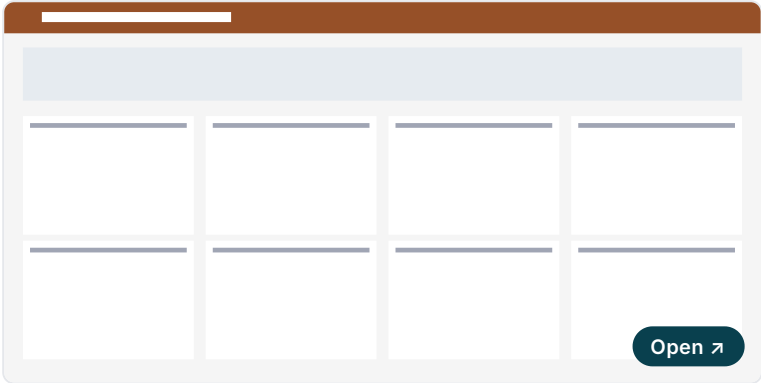
#	STEP	TEST DATA	DURATION	RESULT
026	Open the cart		3.1 s	Passed
027	Select Proceed to checkout		700 ms	Passed
028	Confirm the delivery address		1.4 s	Passed
029	Open the payment sheet		2.1 s	Passed
030	Select the payment method		2.8 s	Passed
031	Wait for the export download		600 ms	Failed
032	Enter the expiry date		-	Not run
033	Enter the security code		-	Not run

Steps 1-25 passed · full record in Testsigma

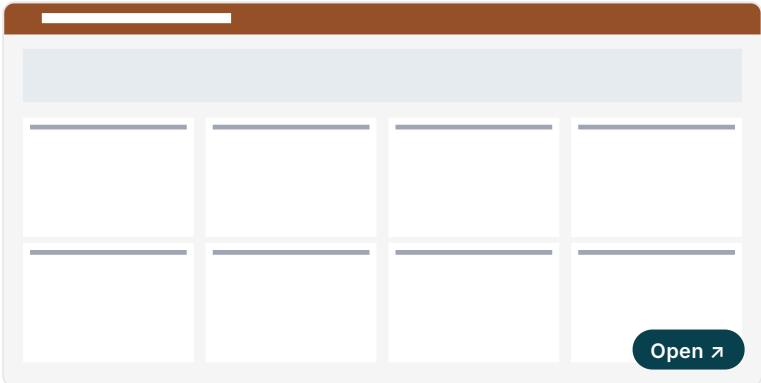
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 23 The screens before the failure, and the failed step

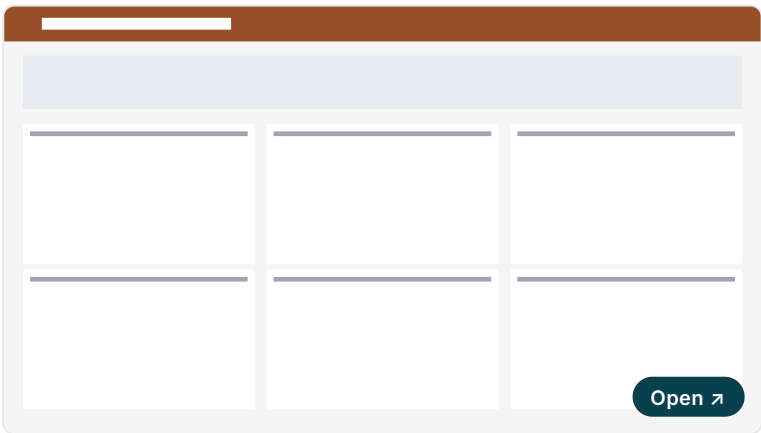
Reason	The export did not start within 30 seconds.
Failed step	Step 31 of 33 · Wait for the export download
Expected	Download starts within 30,000 ms
Actual	No download after 30,000 ms



Step 029 · Open the payment sheet



Step 030 · Select the payment method



Step 31 · the export screen at the timeout

All 33 screenshots

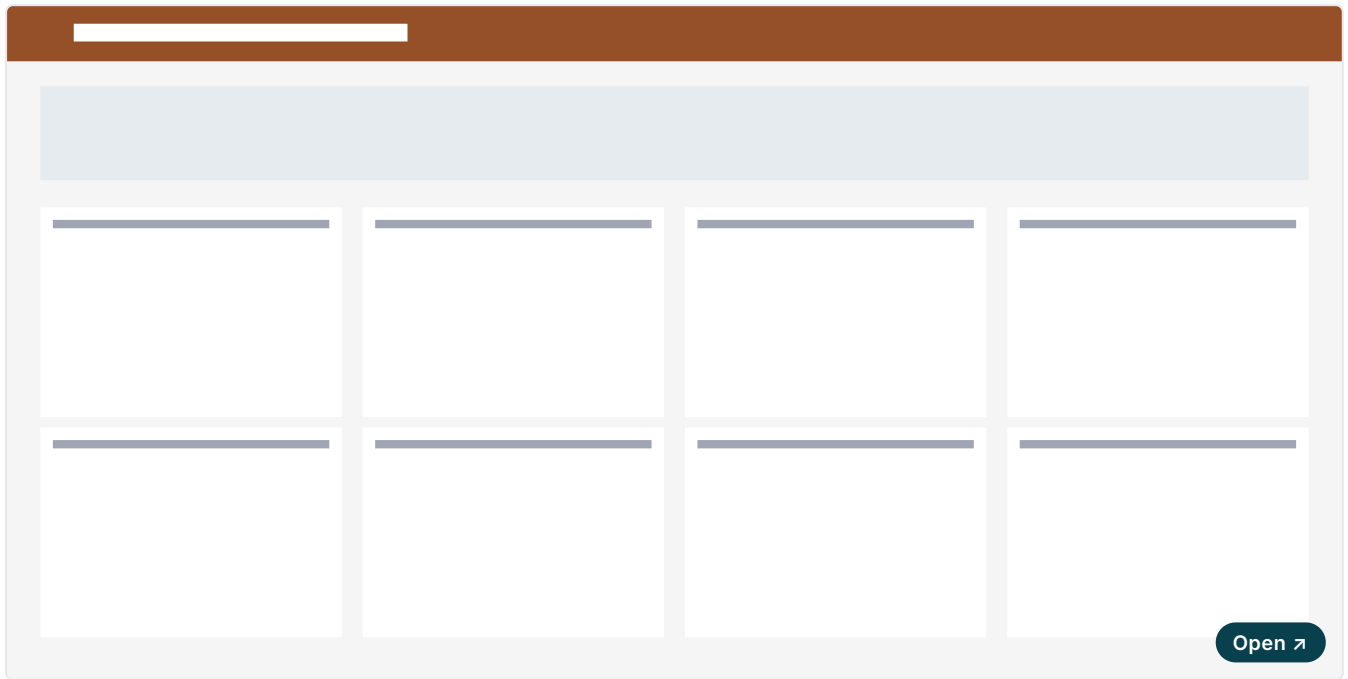
Source: Testsigma run 3120, 22 Sep 2026

TC-0986 · screenshots

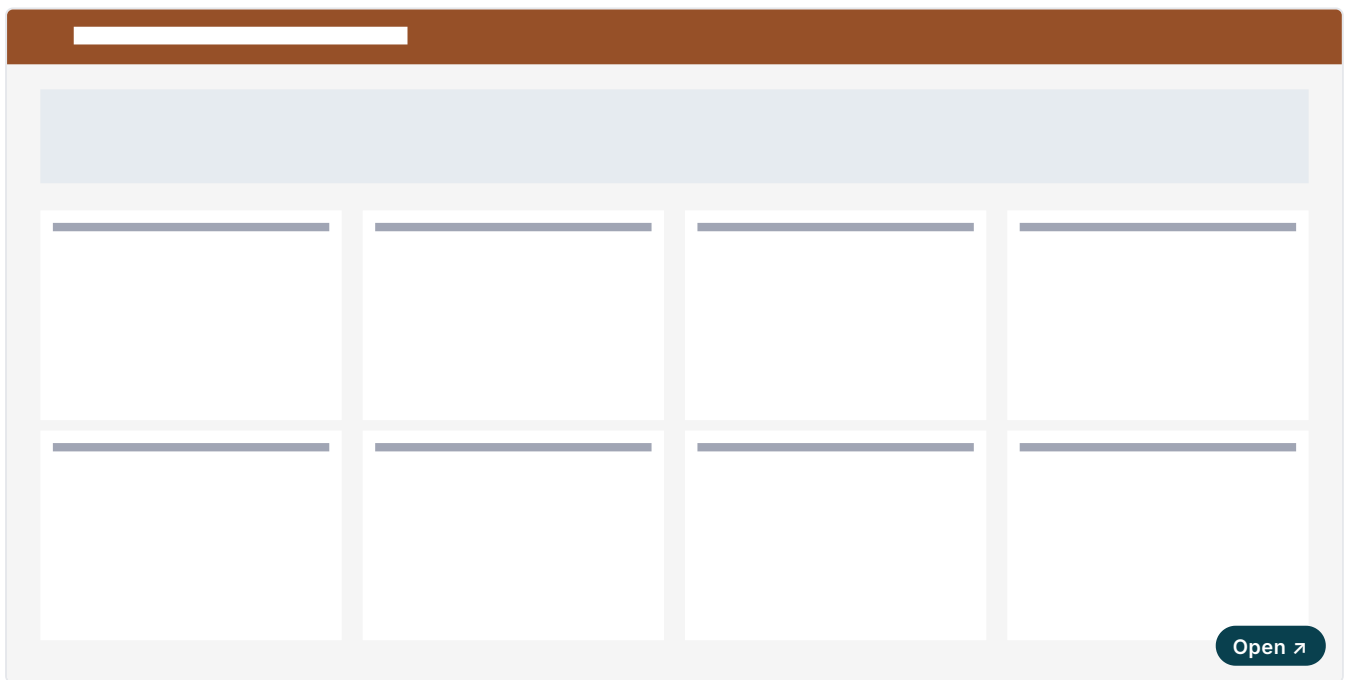
33 captures

EXHIBIT 24 TC-0986: all 33 screenshots, in step order

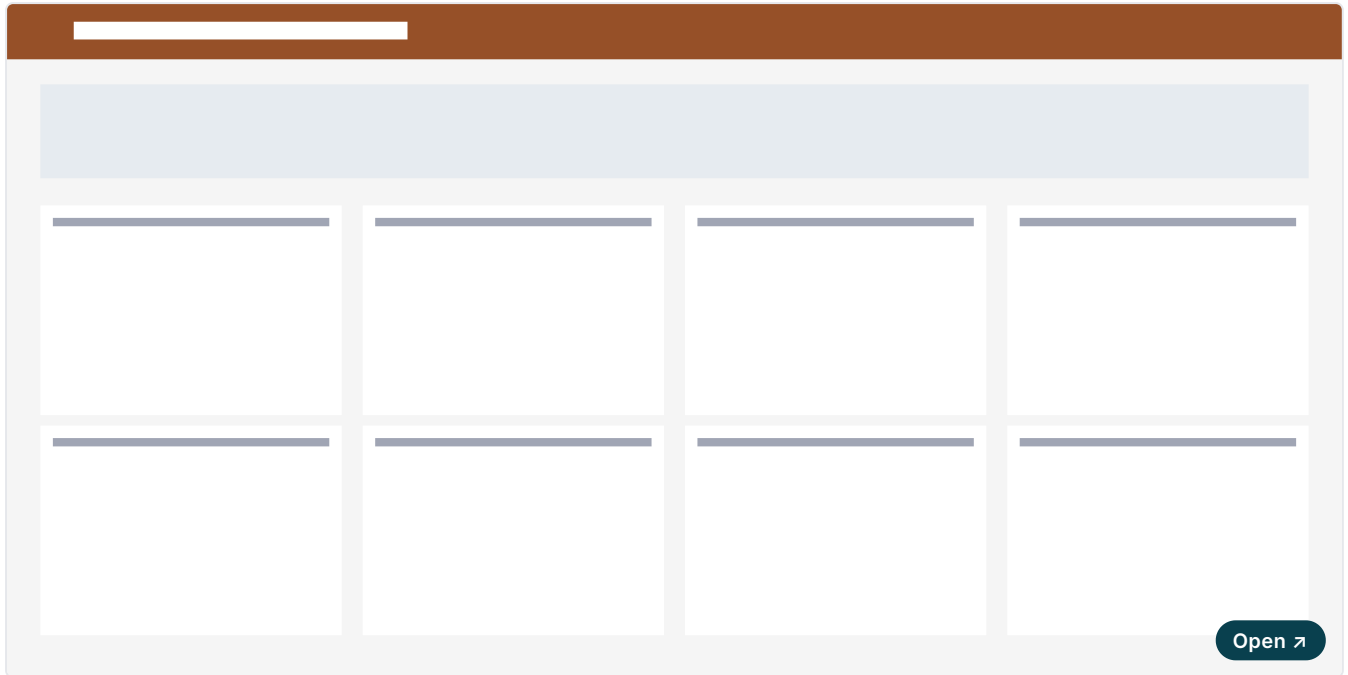
TC-0986 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



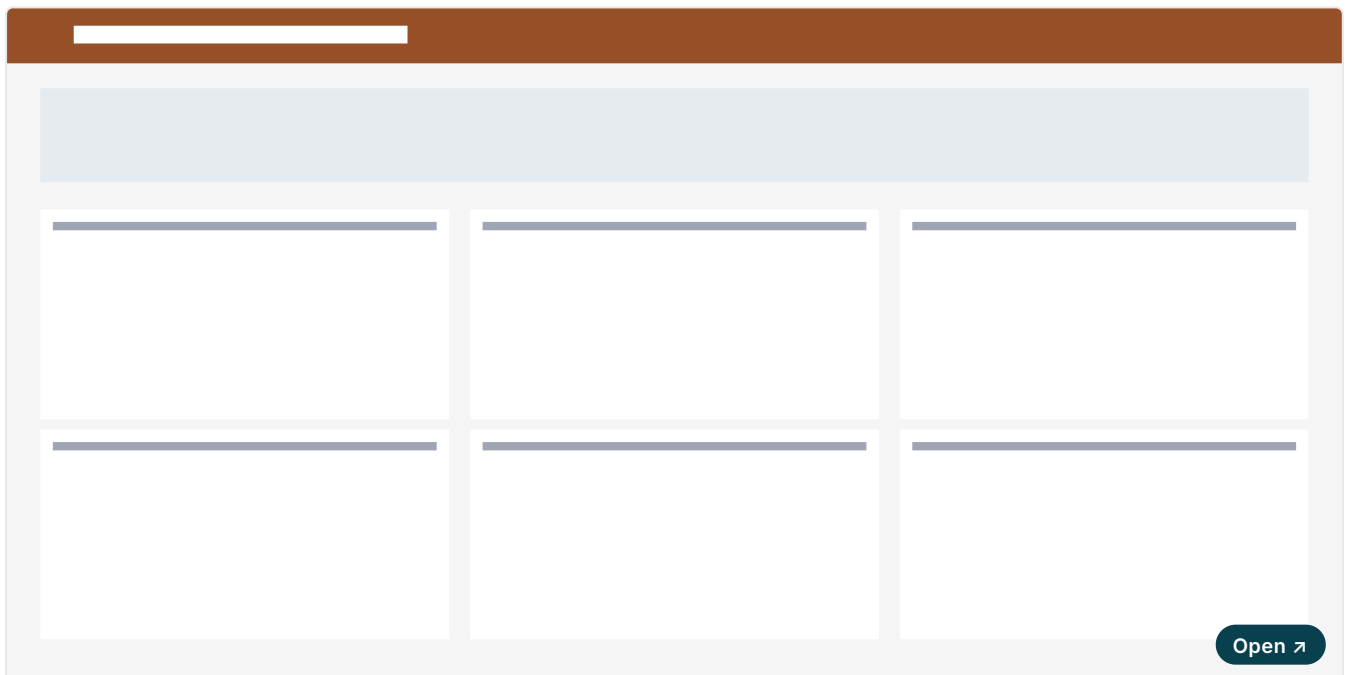
TC-0986 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



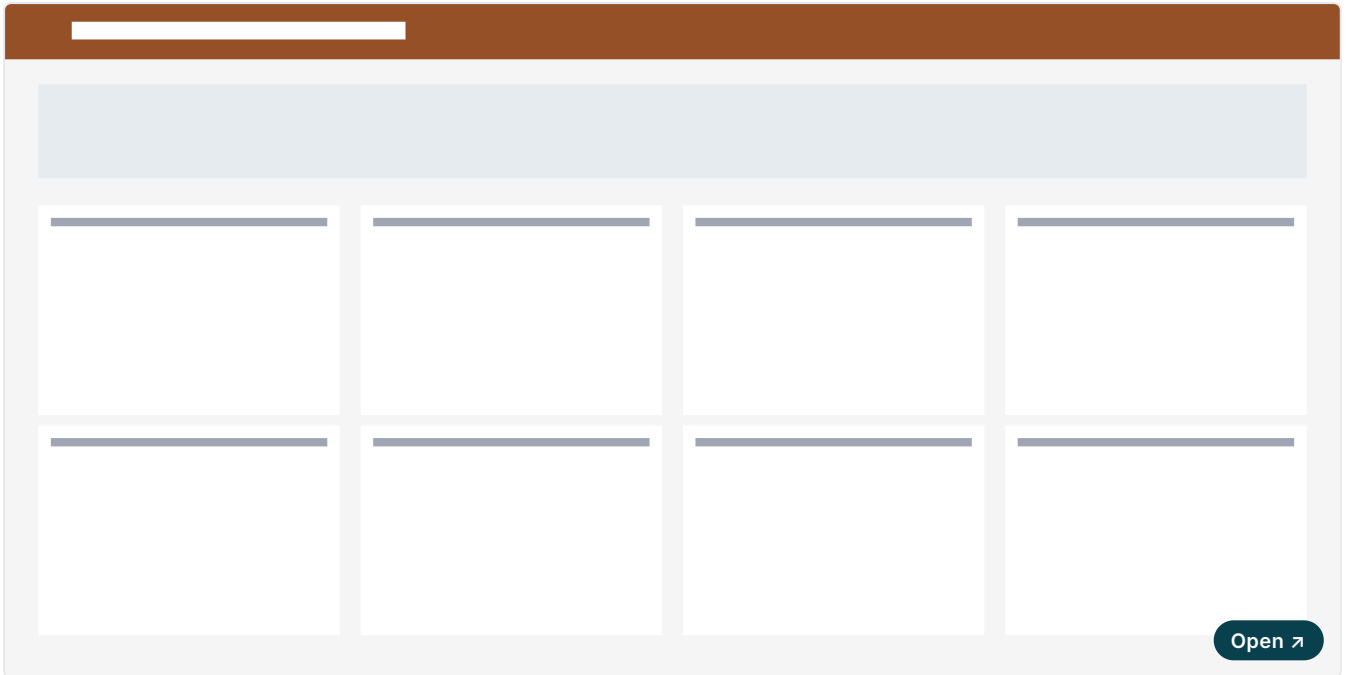
TC-0986 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



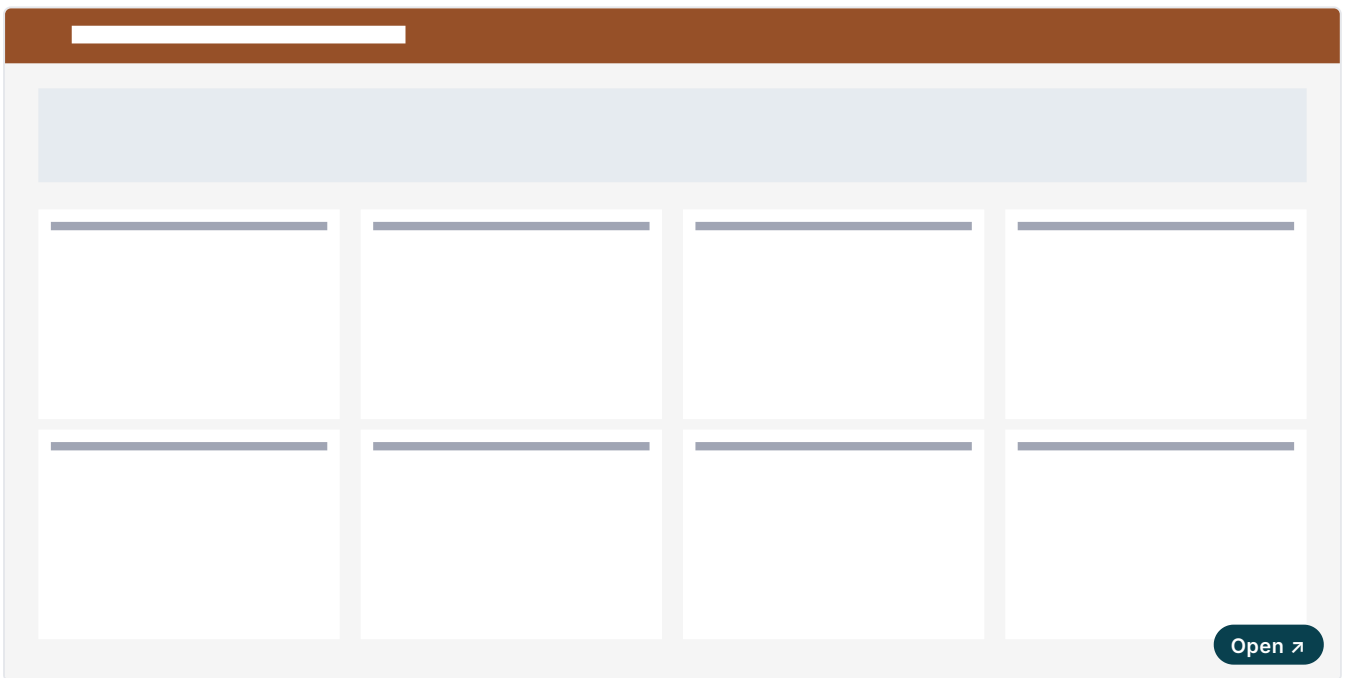
TC-0986 · STEP 004 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0986 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0986 · STEP 009 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0986 · STEP 010 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

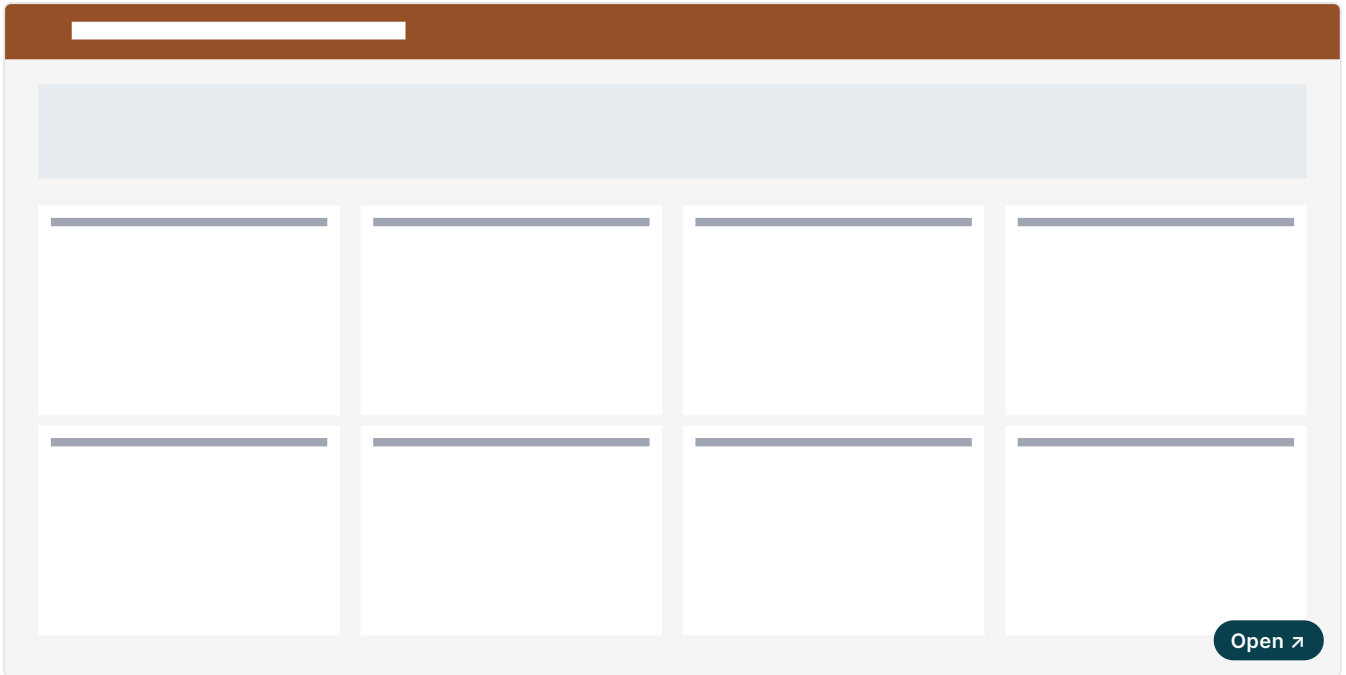
TC-0986 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

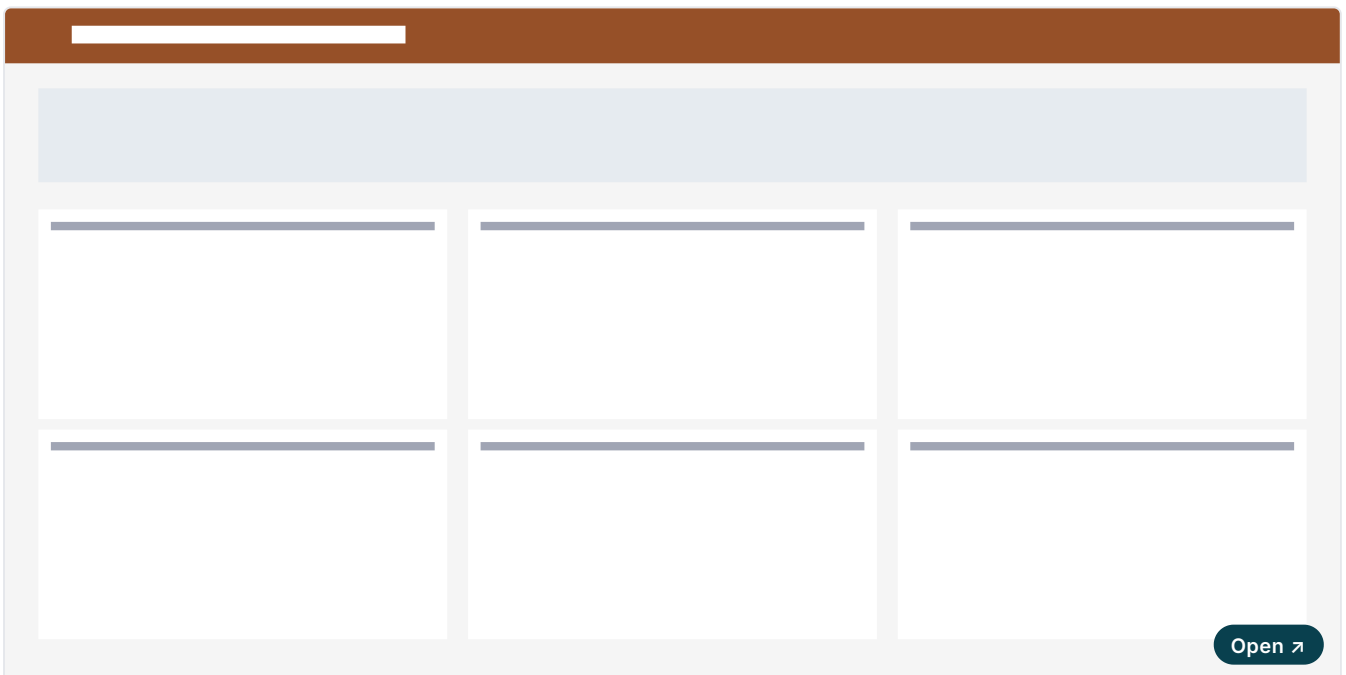
TC-0986 · STEP 012 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

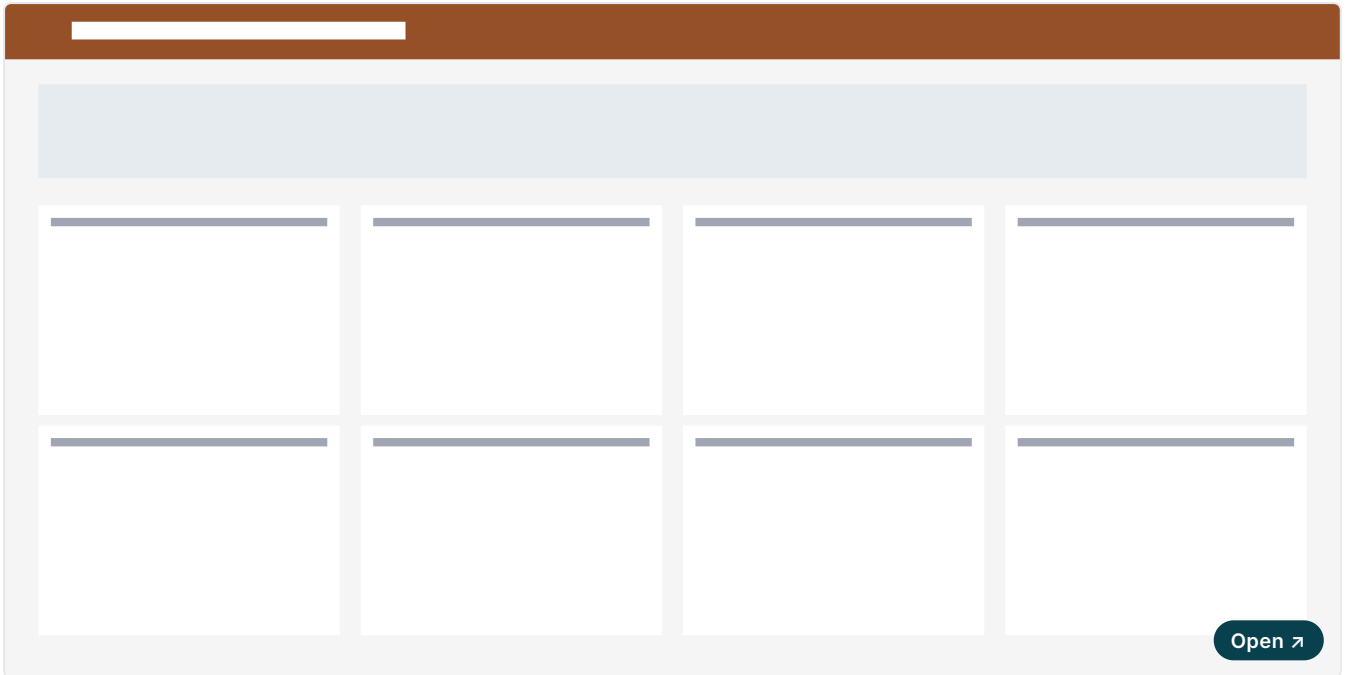
TC-0986 · STEP 013 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



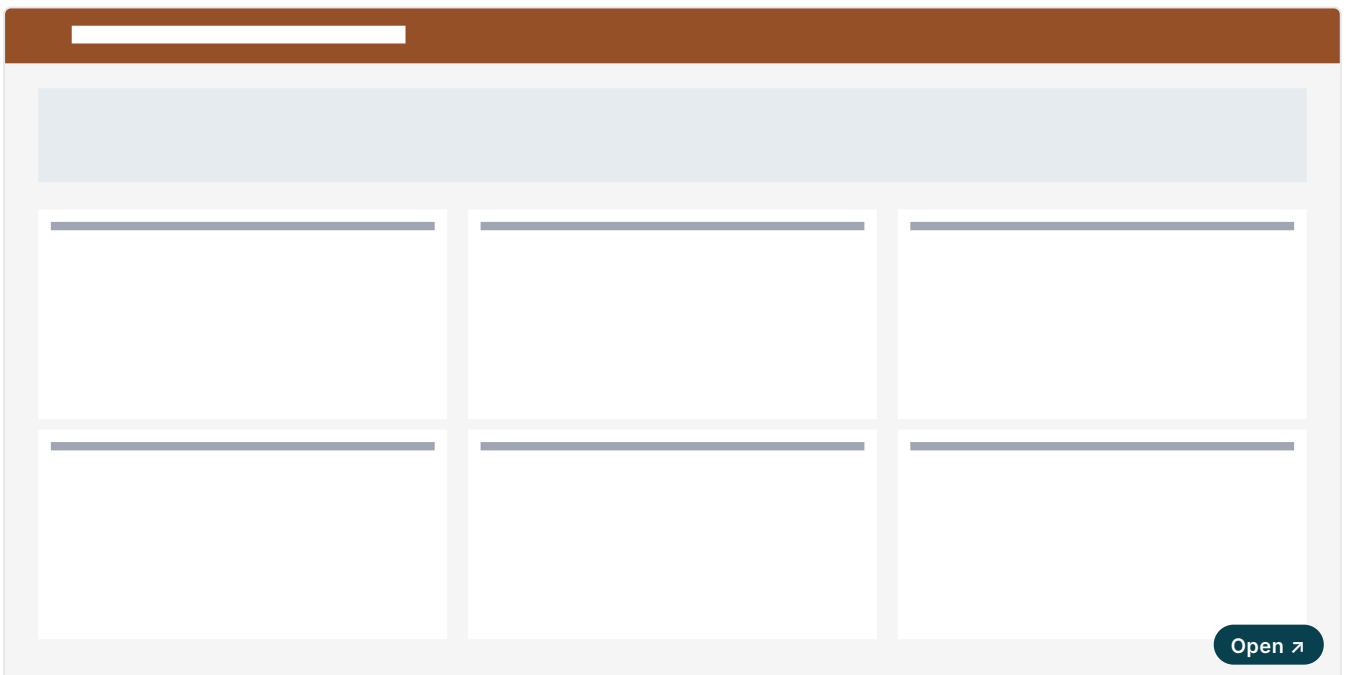
TC-0986 · STEP 014 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 015 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 016 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 017 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0986 · STEP 018 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0986 · STEP 019 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0986 · STEP 020 Enter the card number **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

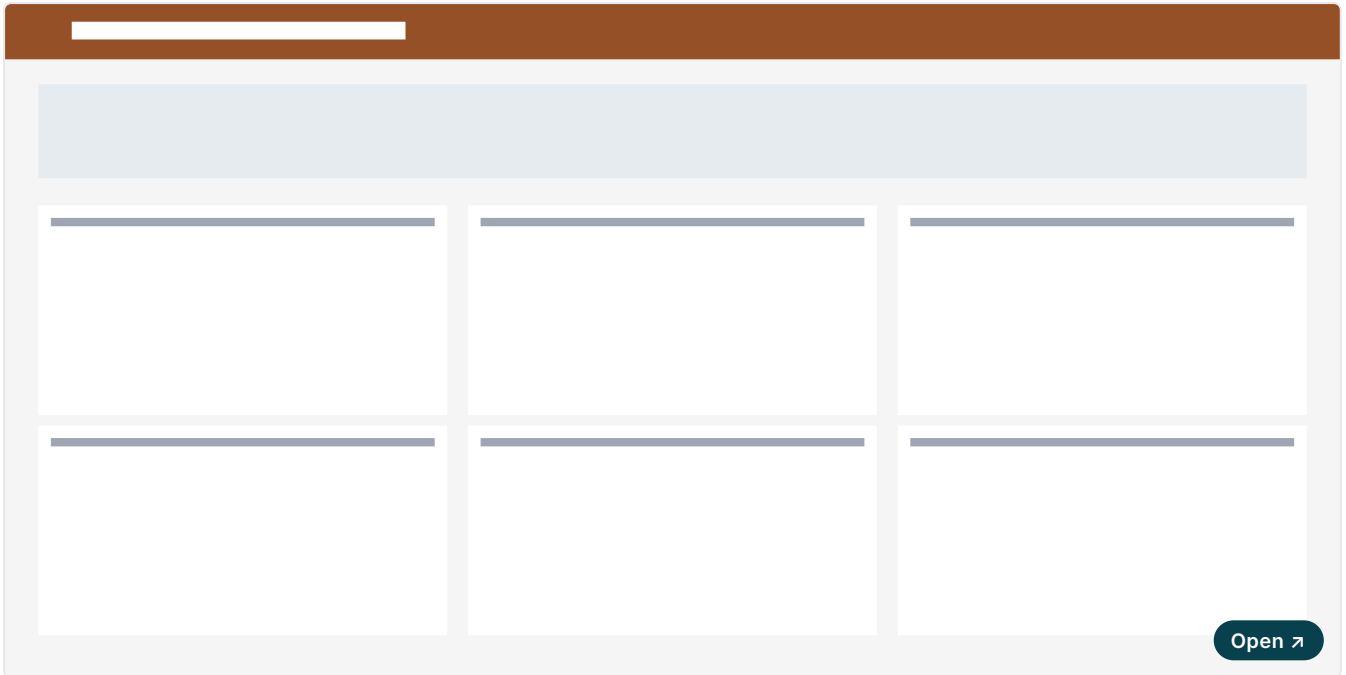
TC-0986 · STEP 021 Enter the expiry date **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

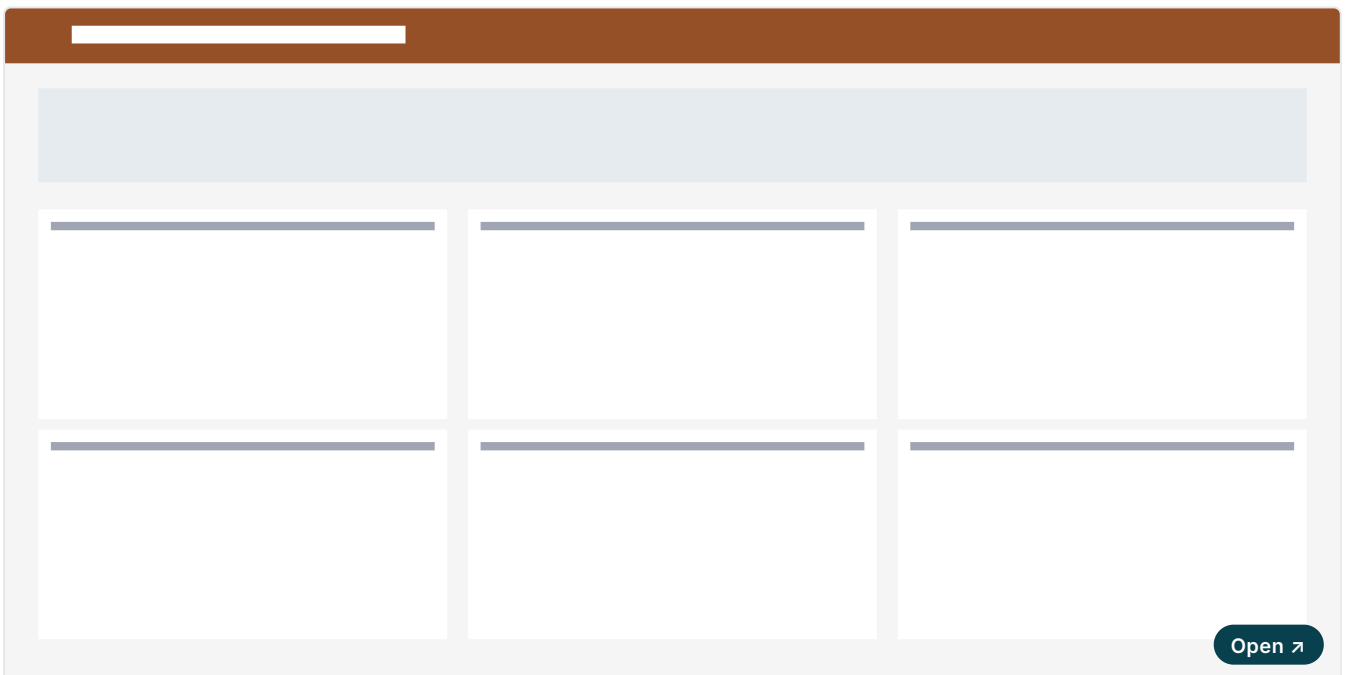
TC-0986 · STEP 022 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

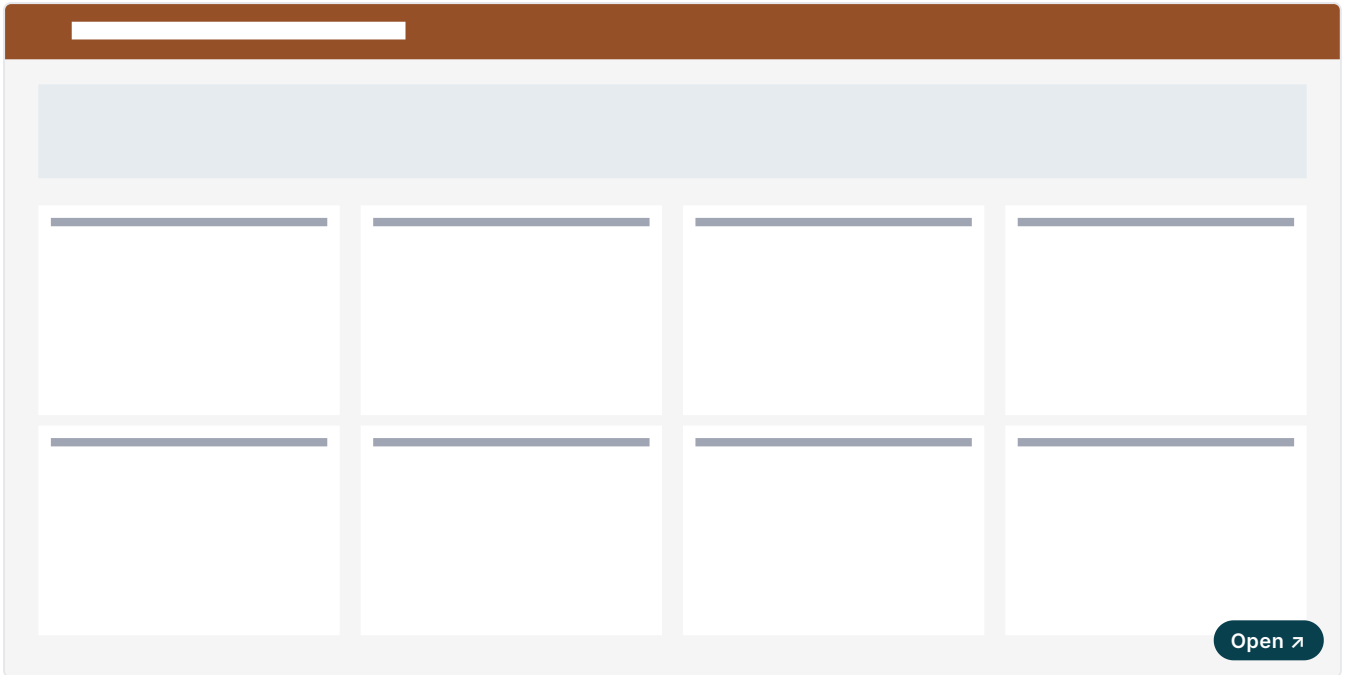
TC-0986 · STEP 023 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



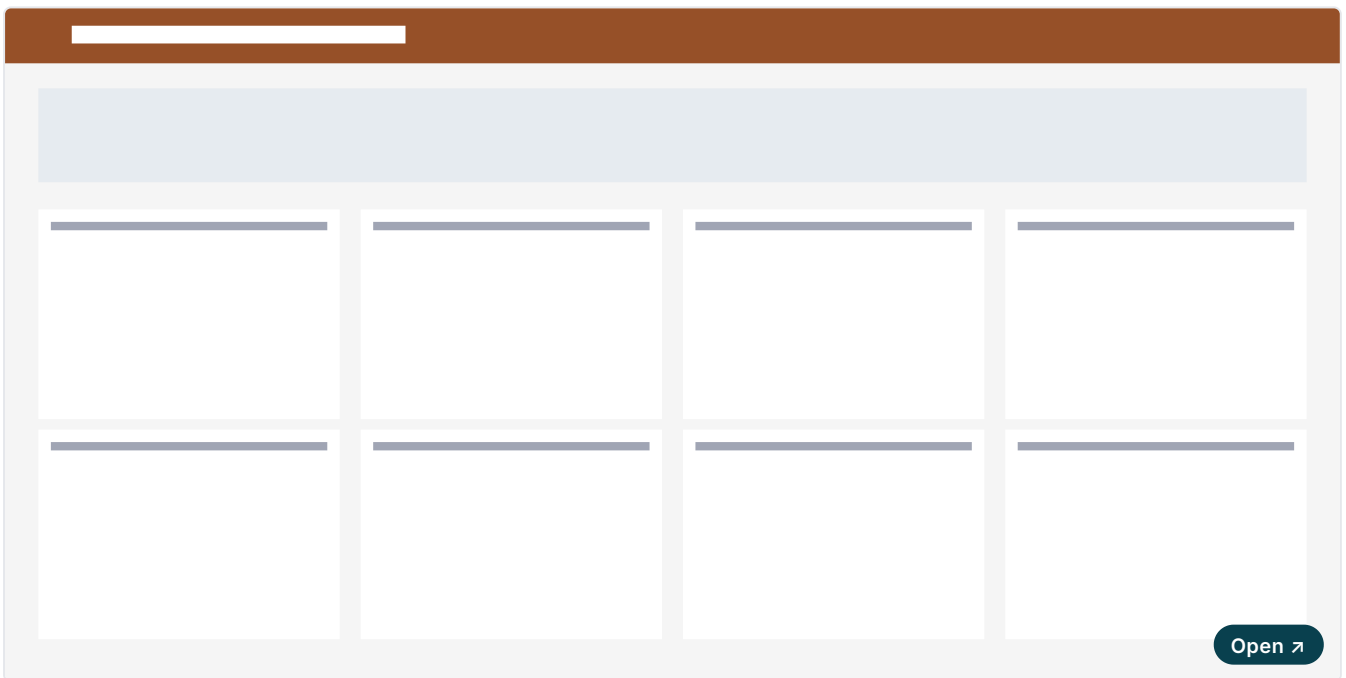
TC-0986 · STEP 024 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



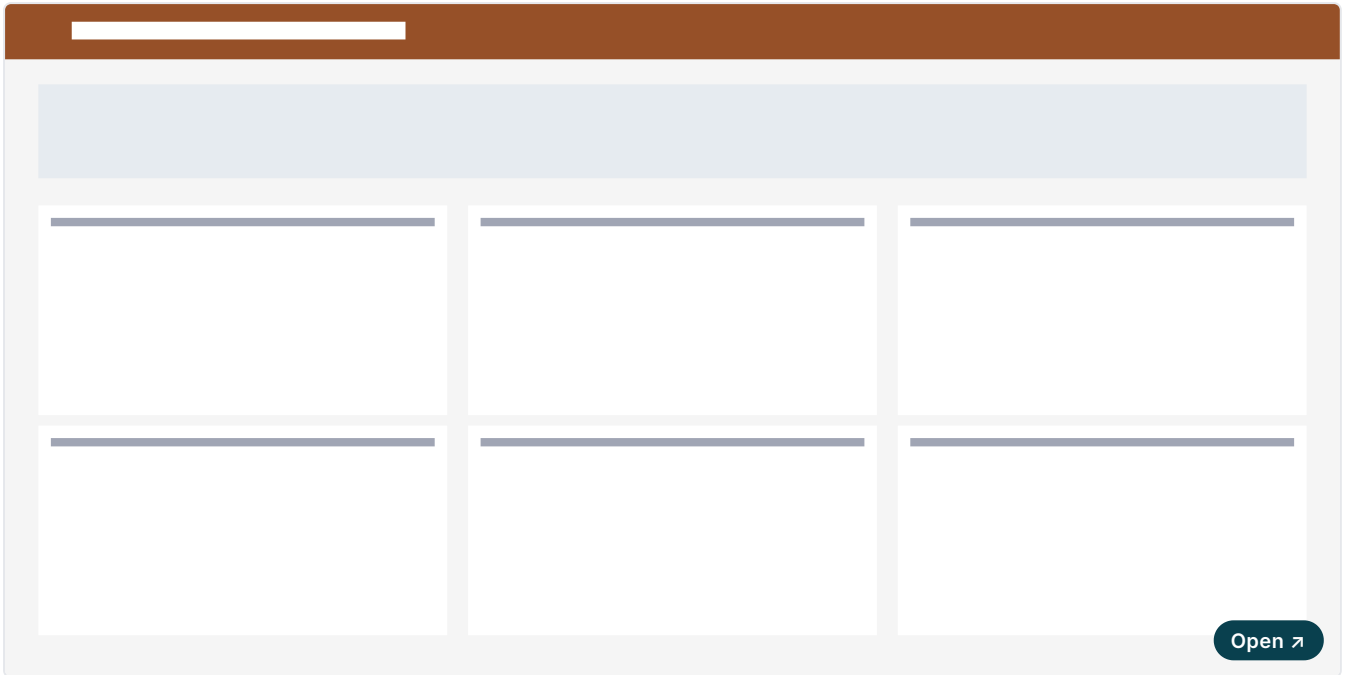
TC-0986 · STEP 025 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



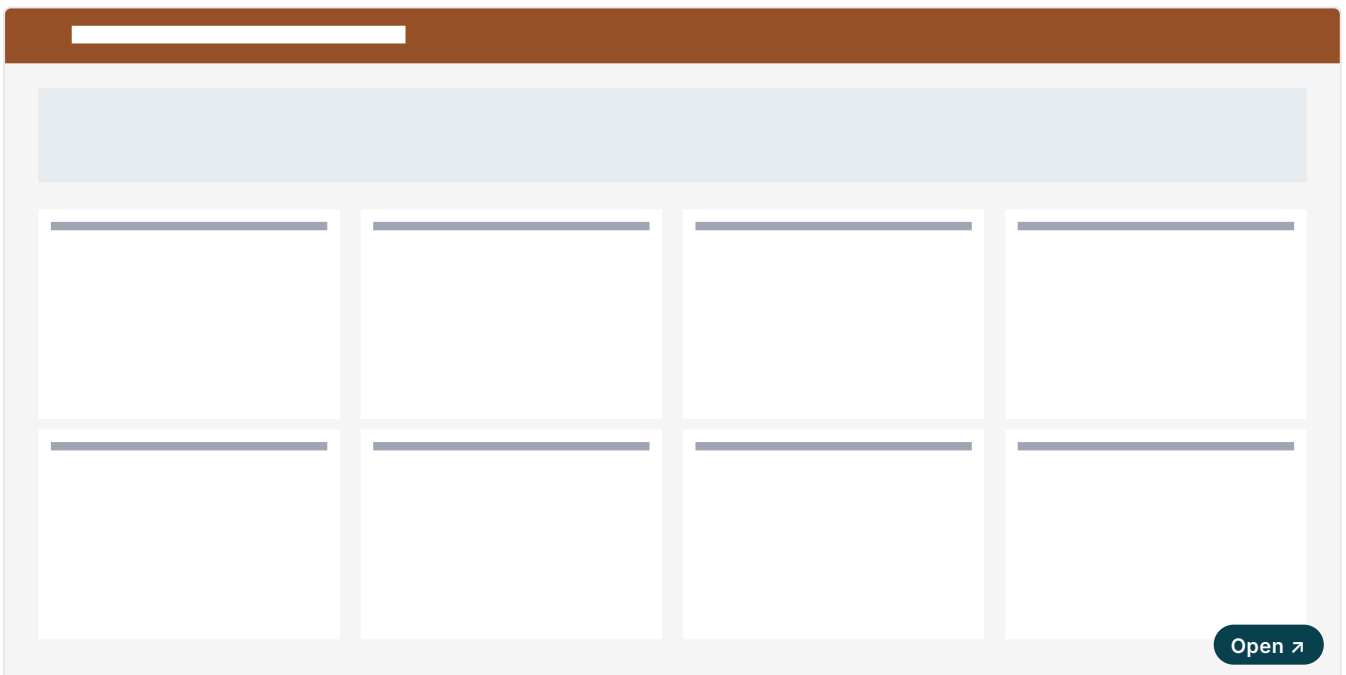
TC-0986 · STEP 026 Open the cart **Passed** · 3.1 s [Open step in Testsigma](#)



TC-0986 · STEP 027 Select Proceed to checkout **Passed** · 700 ms [Open step in Testsigma](#)



TC-0986 · STEP 028 Confirm the delivery address **Passed** · 1.4 s [Open step in Testsigma](#)



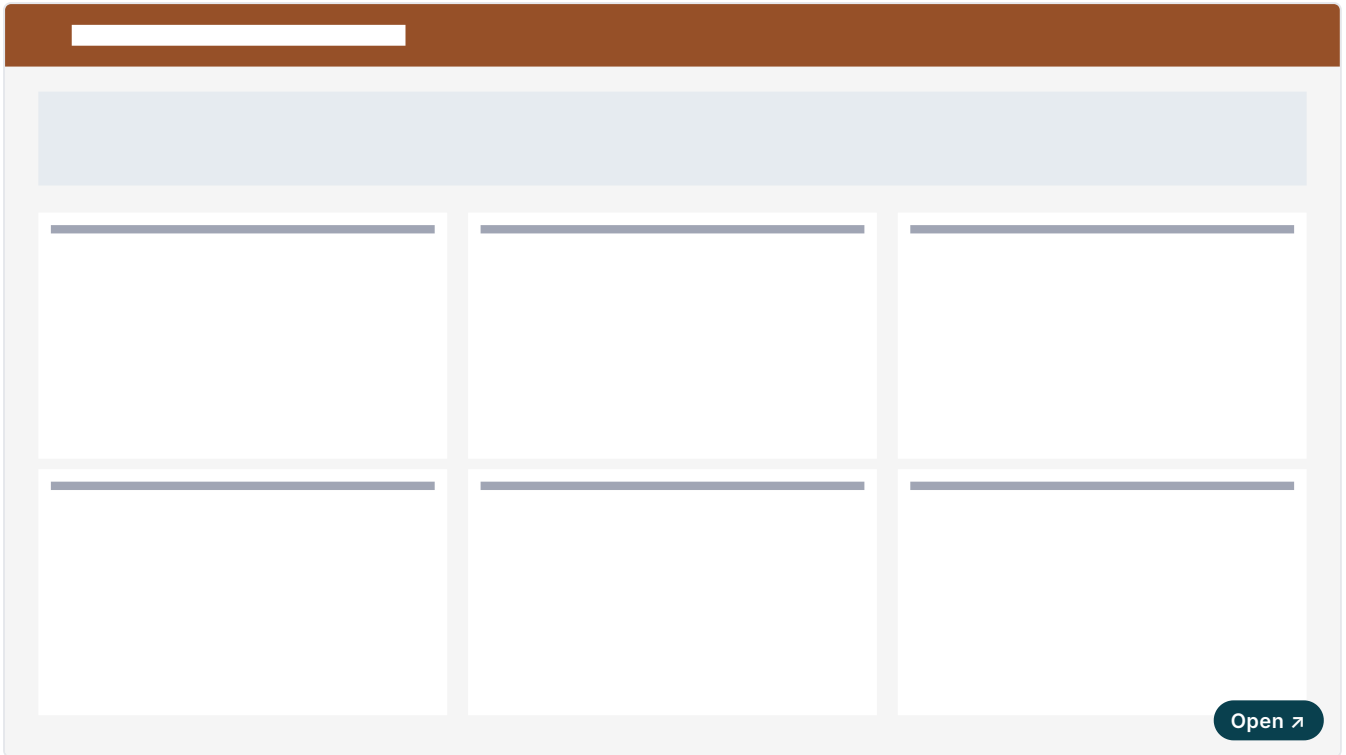
TC-0986 · STEP 029 Open the payment sheet **Passed** · 2.1 s [Open step in Testsigma](#)

Open ↗

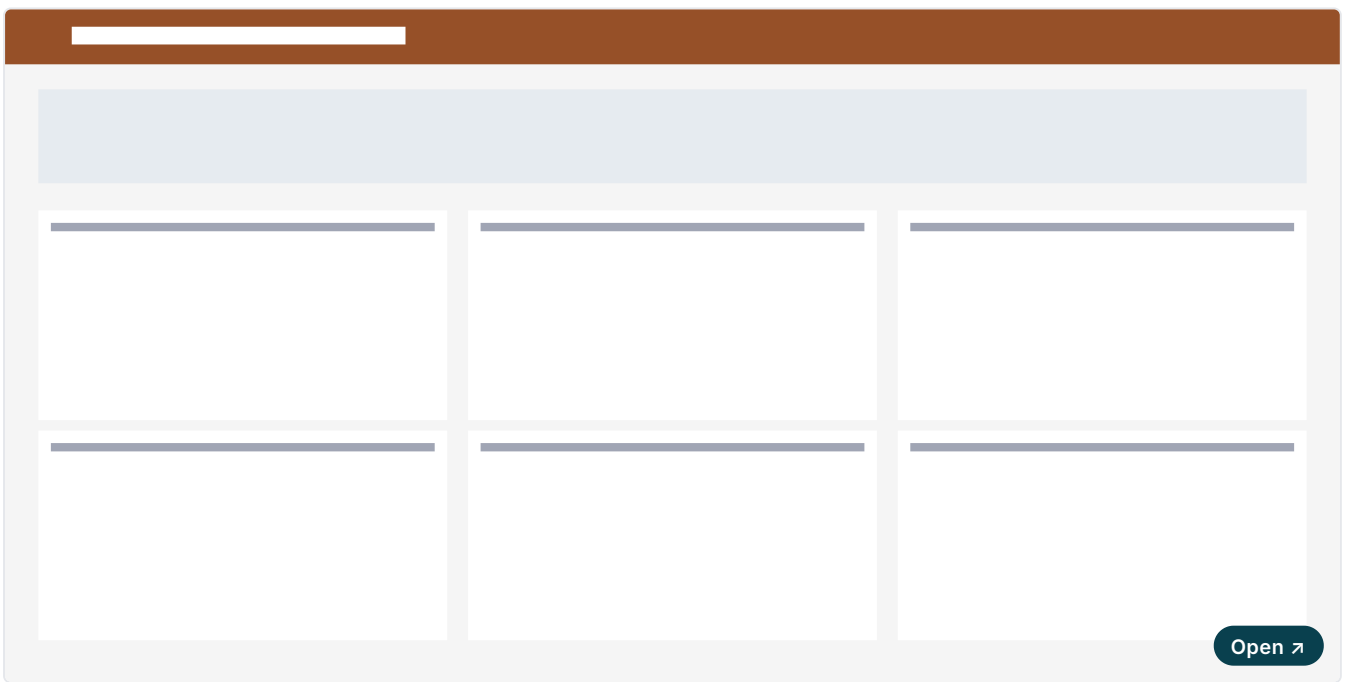
TC-0986 · STEP 030 Select the payment method **Passed** · 2.8 s [Open step in Testsigma](#)

Open ↗

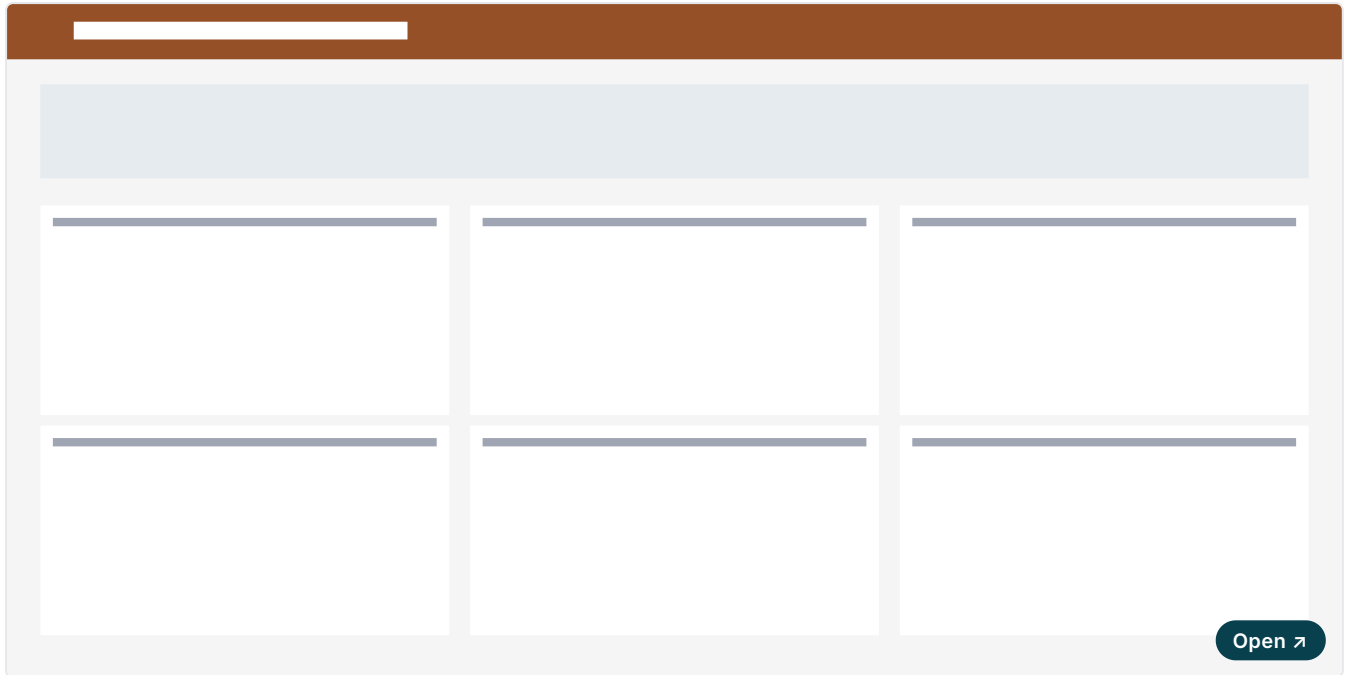
TC-0986 · STEP 031 the export screen at the timeout **Failed** · 600 ms [Open step in Testsigma](#)



TC-0986 · STEP 032 Enter the expiry date **Not run** · 0 ms [Open step in Testsigma](#)



TC-0986 · STEP 033 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

Failed test cases / [TC-0143](#) / Failure and steps

Verify search returns a newly indexed item

[Open in Testsigma](#) **FAILED**

TC-0143 · [Catalogue & search](#) · [Windows 11](#) · 22.0 s

Test data profile	Test data set	Started and ended	Created by	Reviewed by
-	Reindex	-	-	-

Reason	Search returned the previous result set after a reindex.
Failed step	Step 17 of 44 · Verify the new item appears in the results
Expected	SKU-88412 present
Actual	Previous result set returned

EXHIBIT 25 Steps 12-22 of 44, around the failure

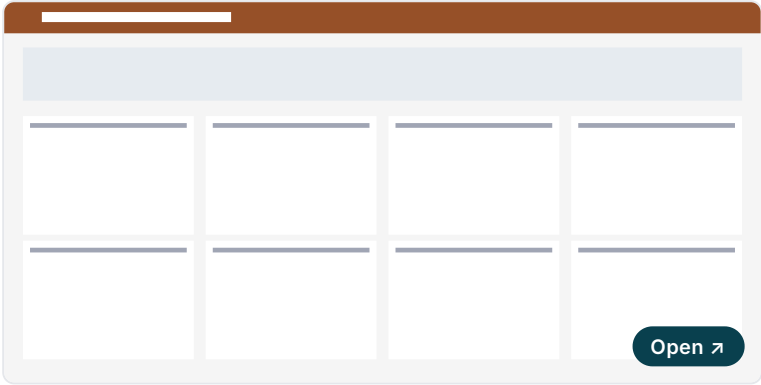
#	STEP	TEST DATA	DURATION	RESULT
012	Navigate to the checkout page		2.6 s	Passed
013	Sign in as the test customer		3.3 s	Passed
014	Add the sample item to the cart		900 ms	Passed
015	Open the cart		1.6 s	Passed
016	Select Proceed to checkout		2.3 s	Passed
017	Verify the new item appears in the results		600 ms	Failed
018	Open the payment sheet		-	Not run
019	Select the payment method		-	Not run
020	Enter the card number		-	Not run
021	Enter the expiry date		-	Not run
022	Enter the security code		-	Not run

Steps 1-11 passed · steps 23-44 not run · [full record in Testsigma](#)

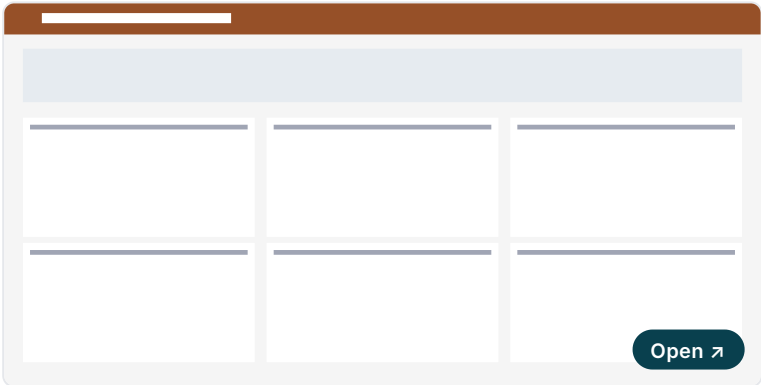
Source: Testsigma run 3120, 22 Sep 2026

EXHIBIT 26 The screens before the failure, and the failed step

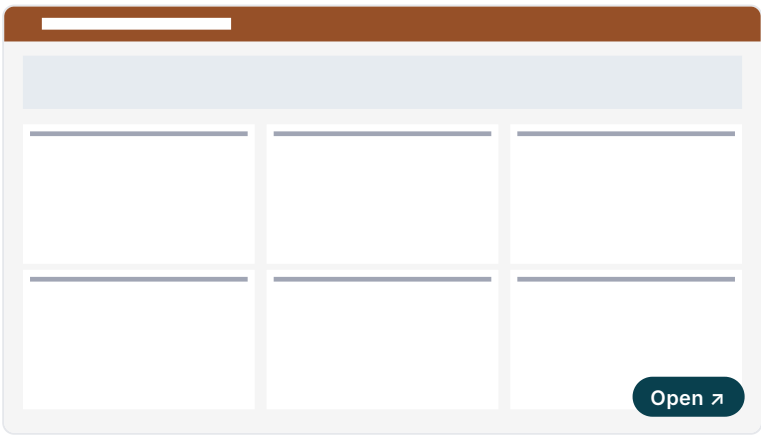
Reason	Search returned the previous result set after a reindex.
Failed step	Step 17 of 44 · Verify the new item appears in the results
Expected	SKU-88412 present
Actual	Previous result set returned



Step 015 · Open the cart



Step 016 · Select Proceed to checkout



Step 17 · results without the new item

All 44 screenshots

Source: Testsigma run 3120, 22 Sep 2026

TC-0143 · screenshots

44 captures

EXHIBIT 27 TC-0143: all 44 screenshots, in step order

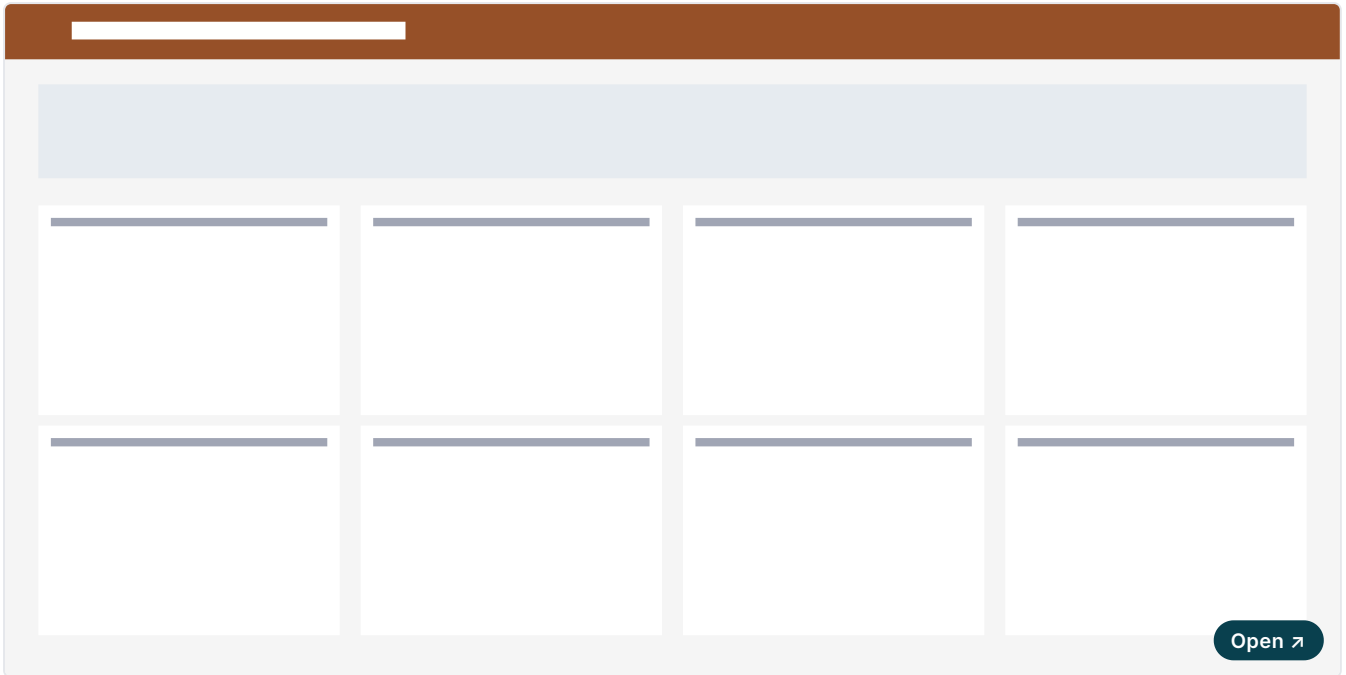
TC-0143 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot displays a web page layout. At the top is a solid brown header bar. Below it is a light blue horizontal banner. The main content area consists of a grid of eight white rectangular boxes, arranged in two rows of four. Each box has a thin dark border at the top. In the bottom right corner of the page, there is a dark blue button with the text 'Open' and an external link icon.

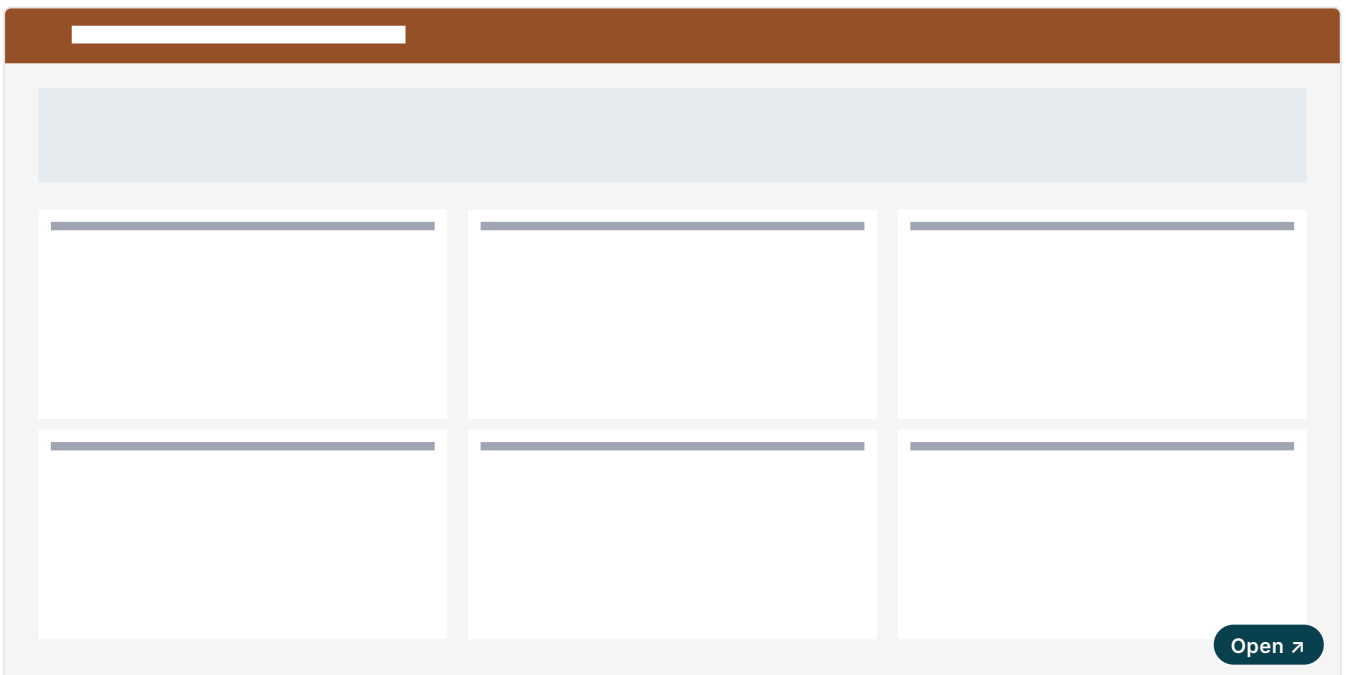
TC-0143 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot displays a web application interface. At the top, a dark blue header contains a white search bar. Below the header is a light blue banner. The main content area is divided into two rows of four white boxes, each with a dark blue header bar. The bottom right corner of the page has a dark blue button with the text 'Open' and a right arrow.

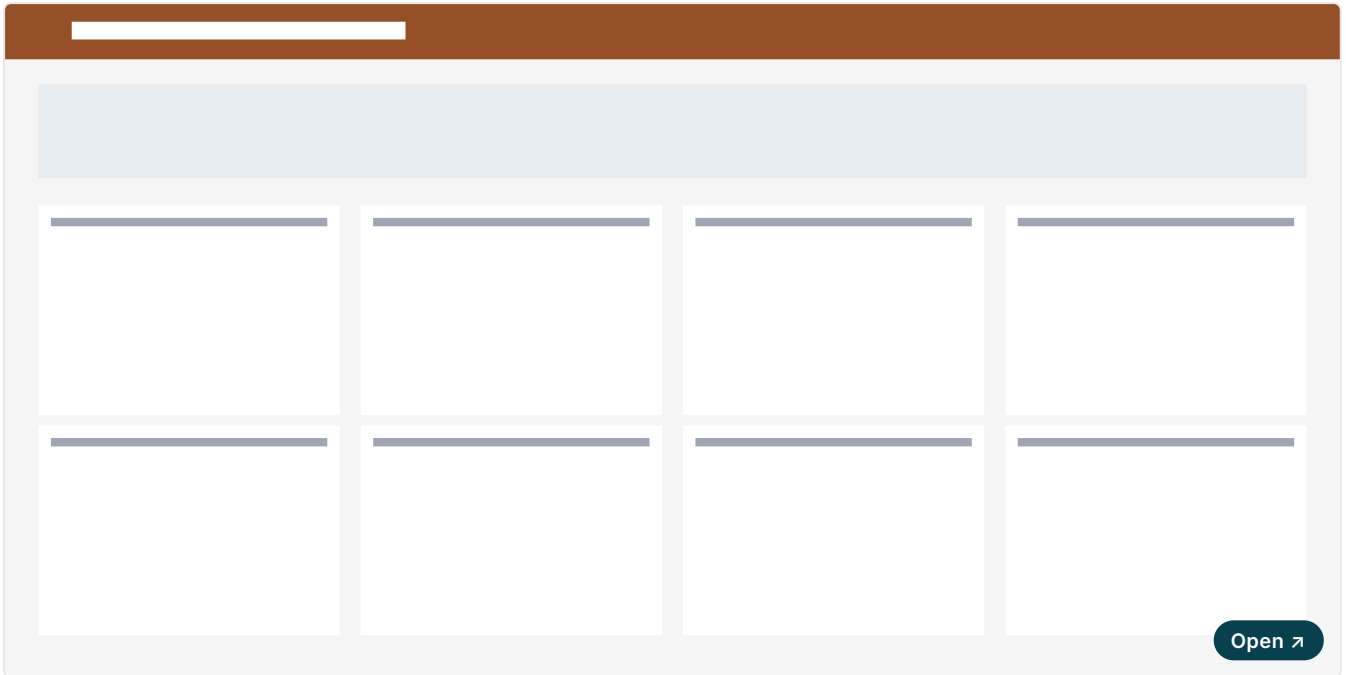
TC-0143 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



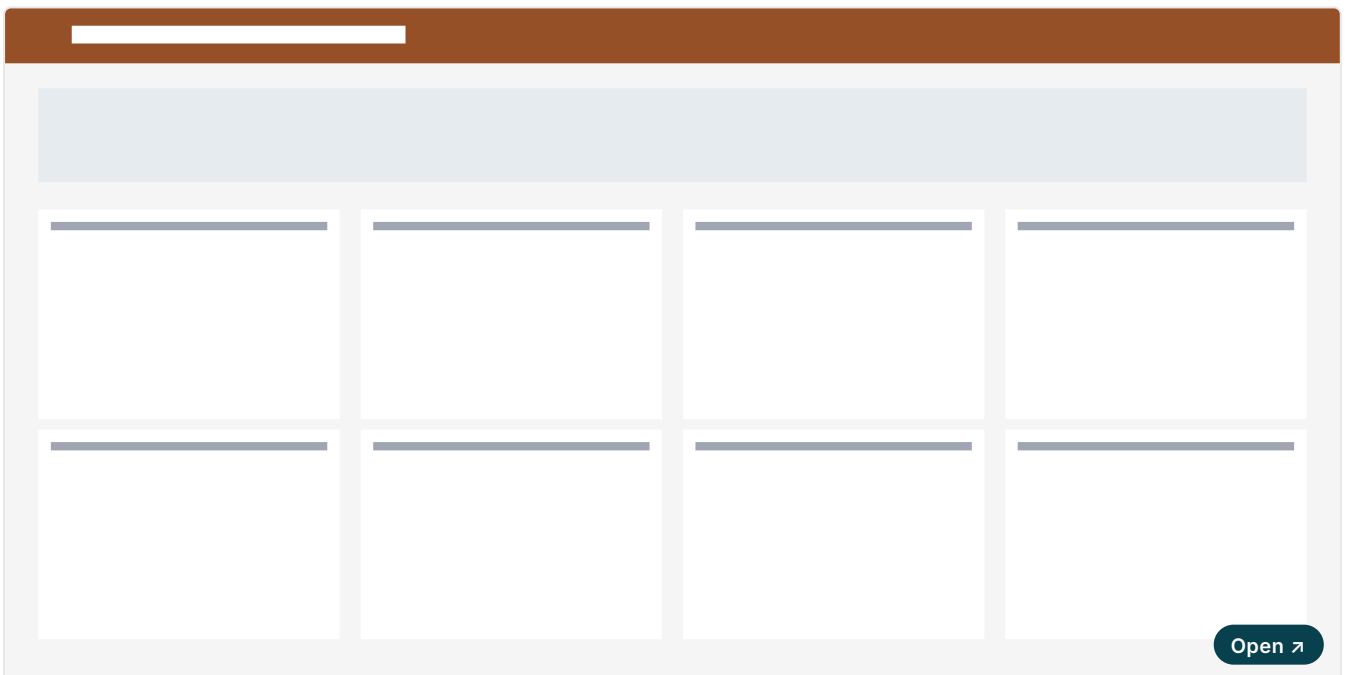
TC-0143 · STEP 004 Open the cart **Passed** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 005 Select Proceed to checkout **Passed** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 006 Confirm the delivery address **Passed** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 007 Open the payment sheet **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 008 Select the payment method **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 009 Enter the card number Passed · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 010 Enter the expiry date Passed · 0 ms [Open step in Testsigma](#)

Open ↗

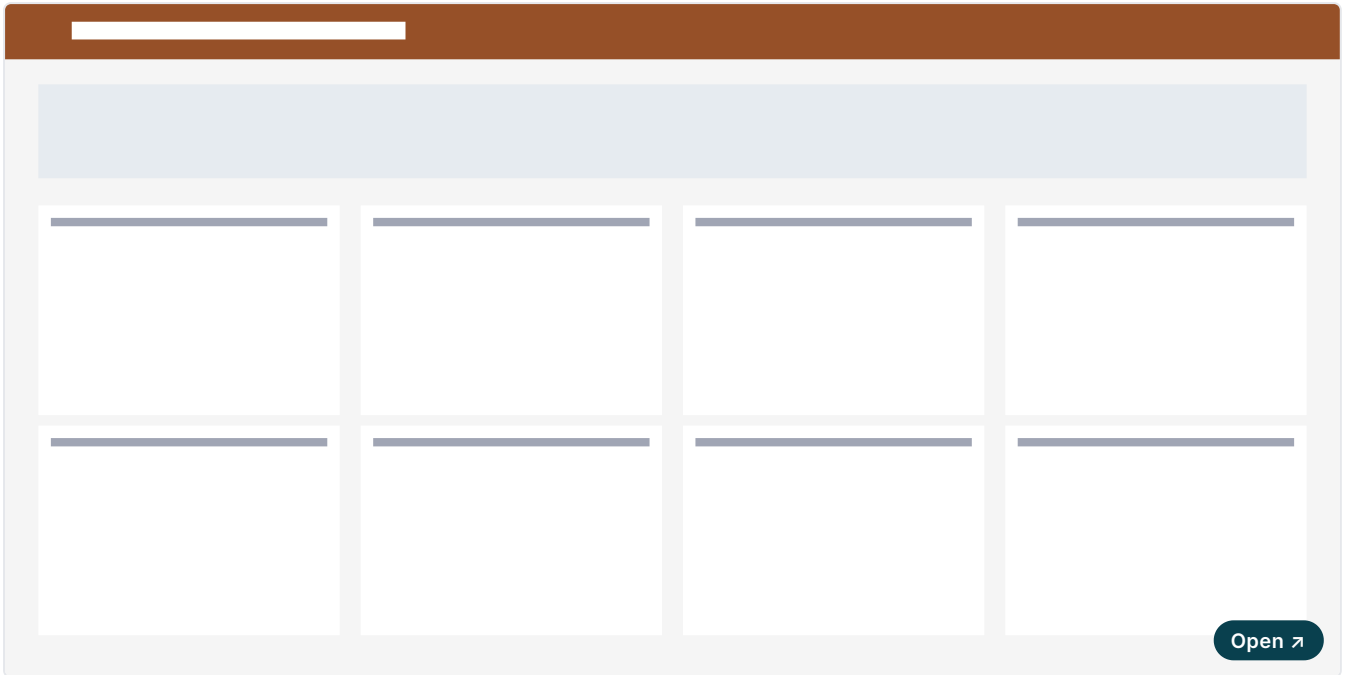
TC-0143 · STEP 011 Enter the security code **Passed** · 0 ms [Open step in Testsigma](#)

Open ↗

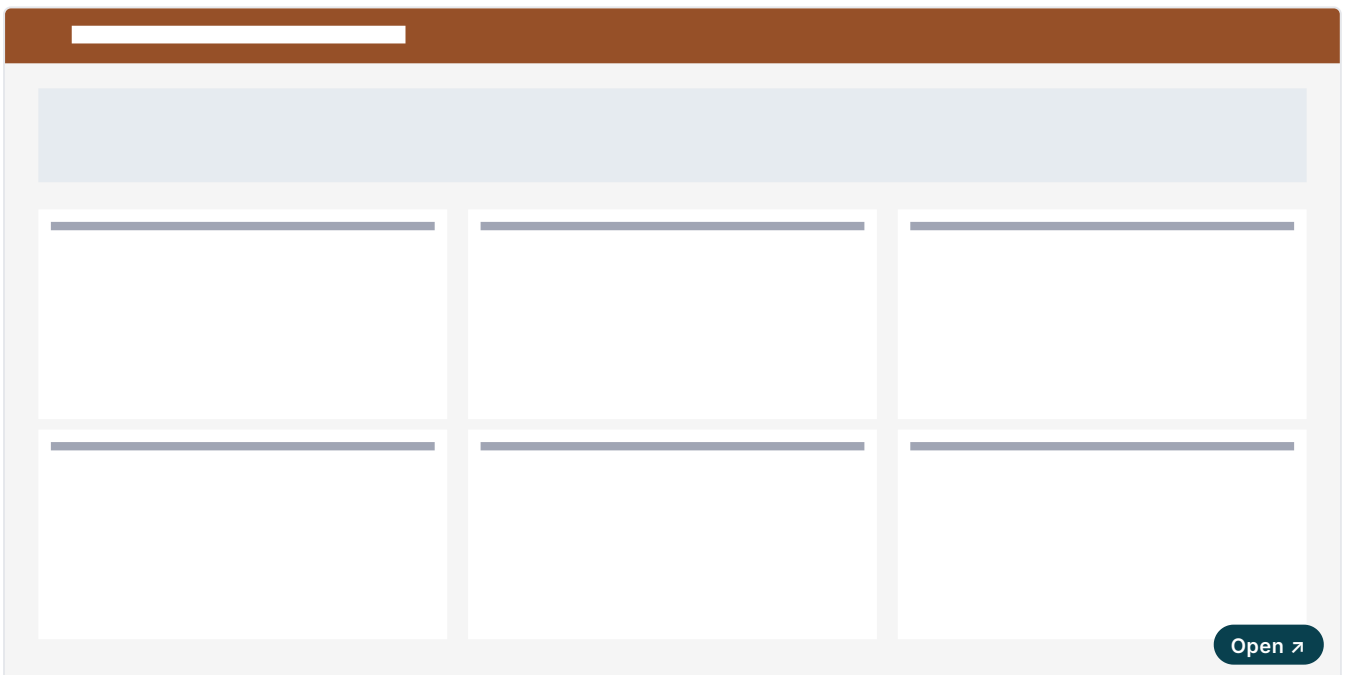
TC-0143 · STEP 012 Navigate to the checkout page **Passed** · 2.6 s [Open step in Testsigma](#)

Open ↗

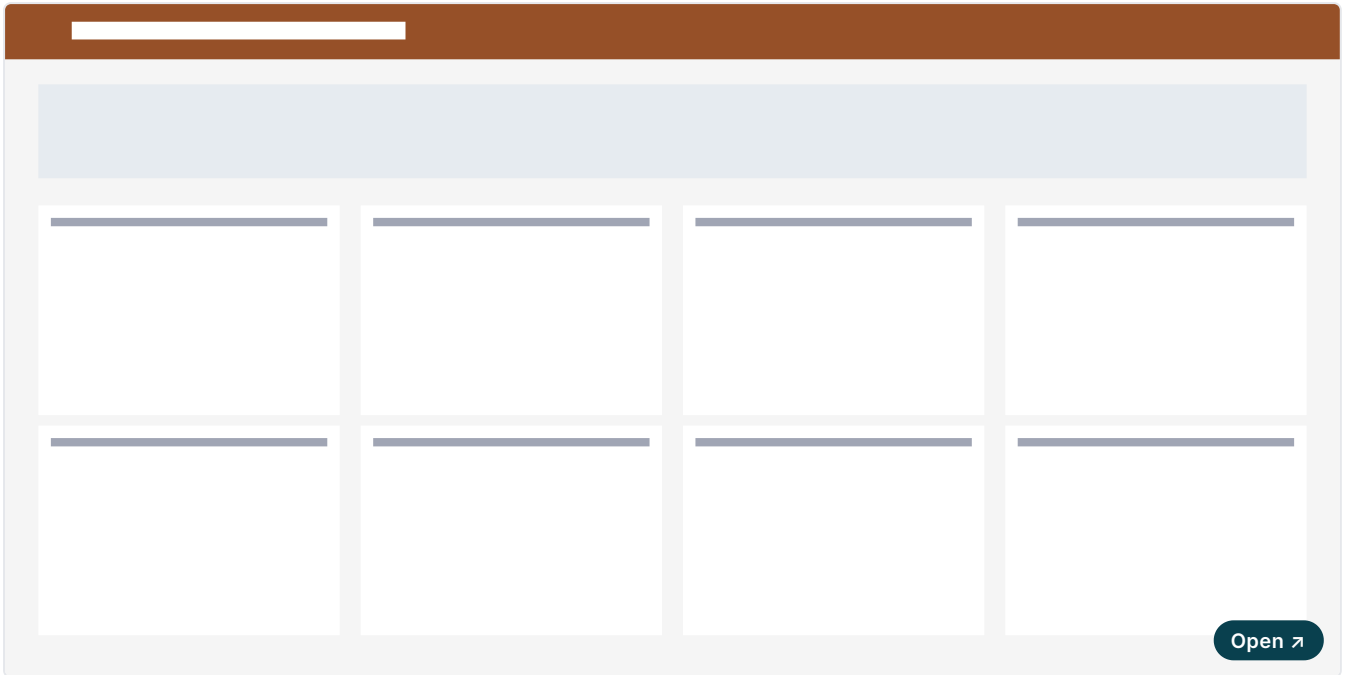
TC-0143 · STEP 013 Sign in as the test customer **Passed** · 3.3 s [Open step in Testsigma](#)



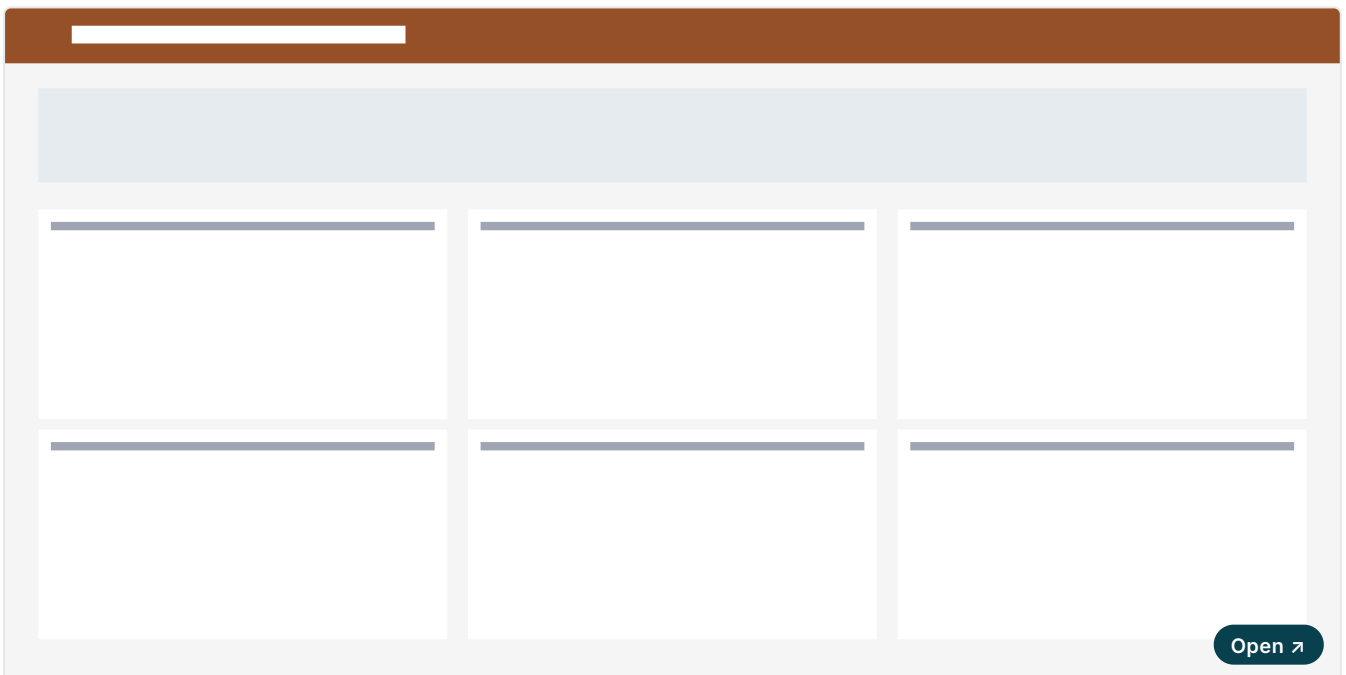
TC-0143 · STEP 014 Add the sample item to the cart **Passed** · 900 ms [Open step in Testsigma](#)



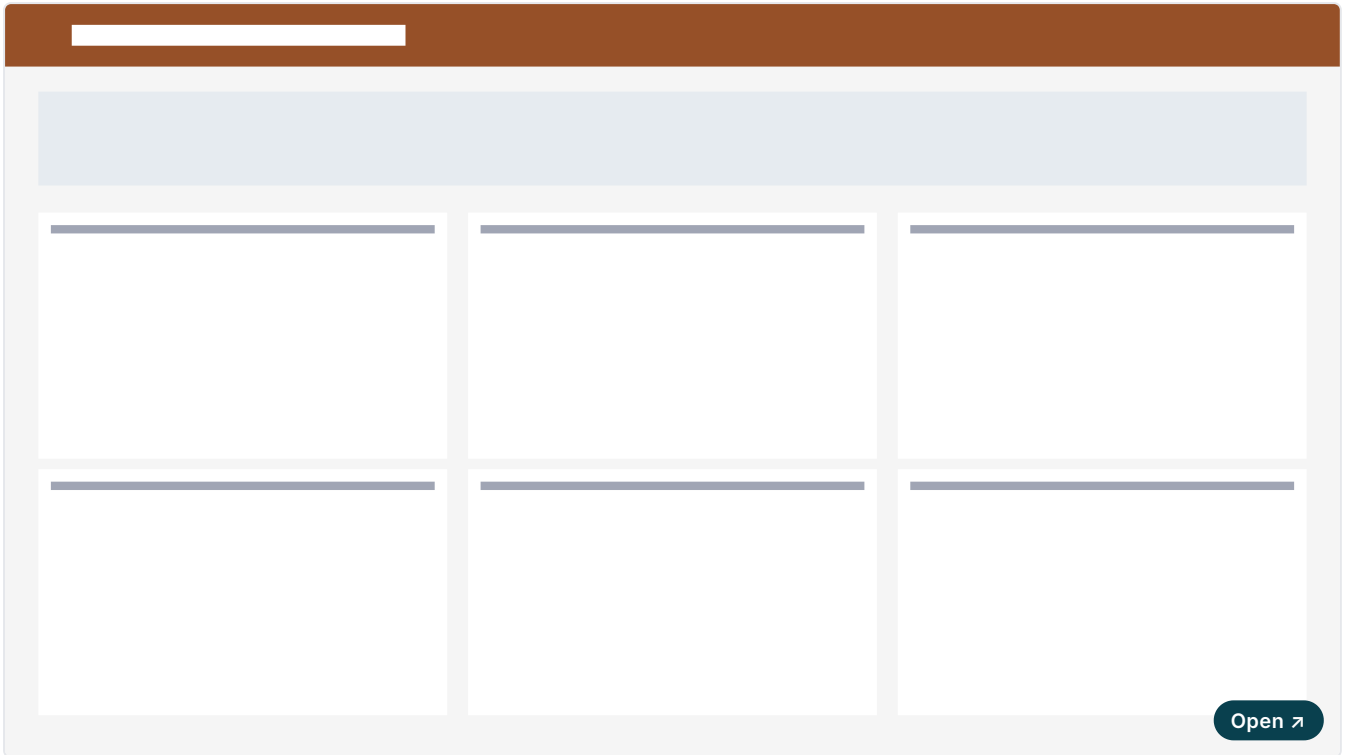
TC-0143 · STEP 015 Open the cart **Passed** · 1.6 s [Open step in Testsigma](#)



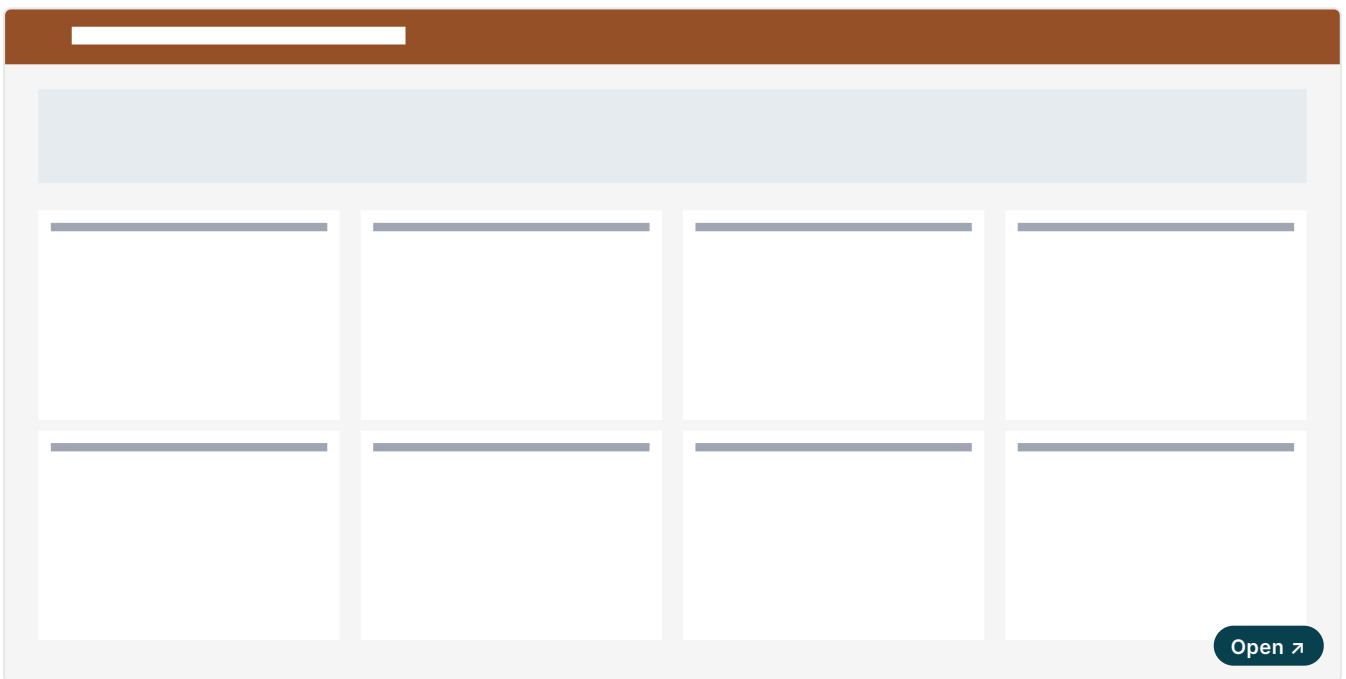
TC-0143 · STEP 016 Select Proceed to checkout **Passed** · 2.3 s [Open step in Testsigma](#)



TC-0143 · STEP 017 results without the new item **Failed** · 600 ms [Open step in Testsigma](#)



TC-0143 · STEP 018 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 019 Select the payment method Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 020 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

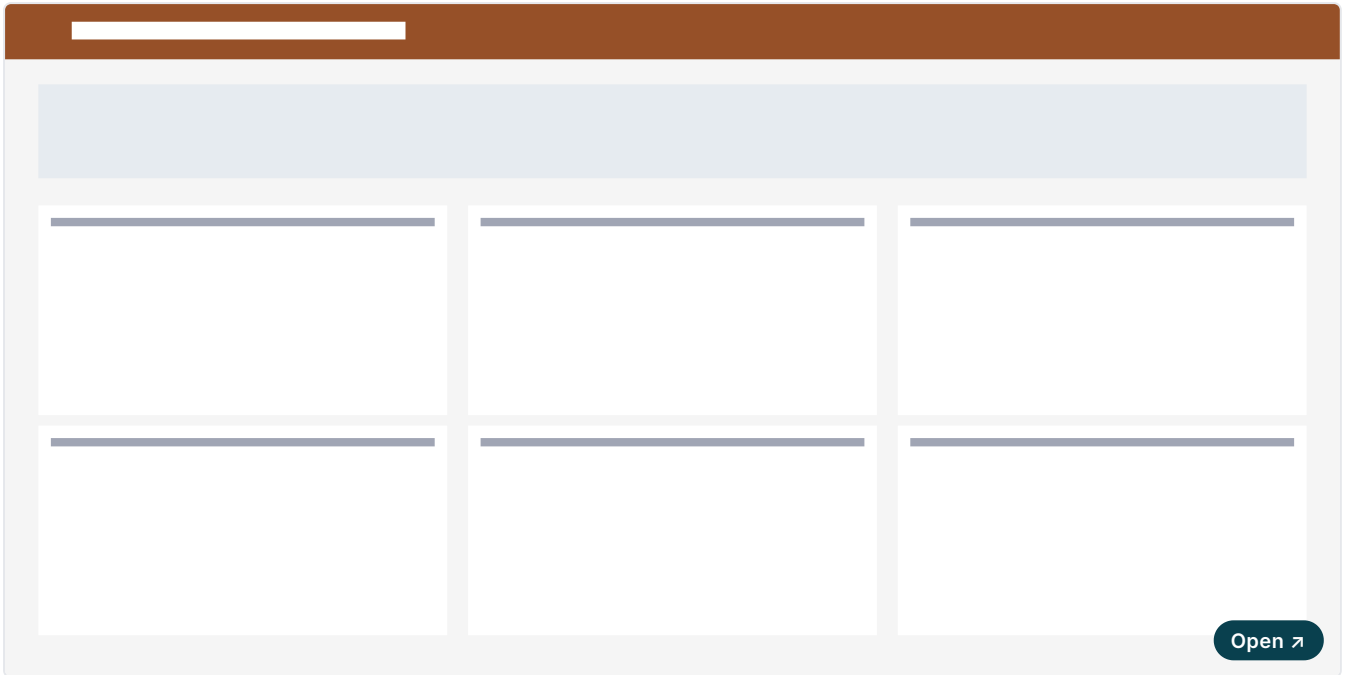
TC-0143 · STEP 021 Enter the expiry date **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

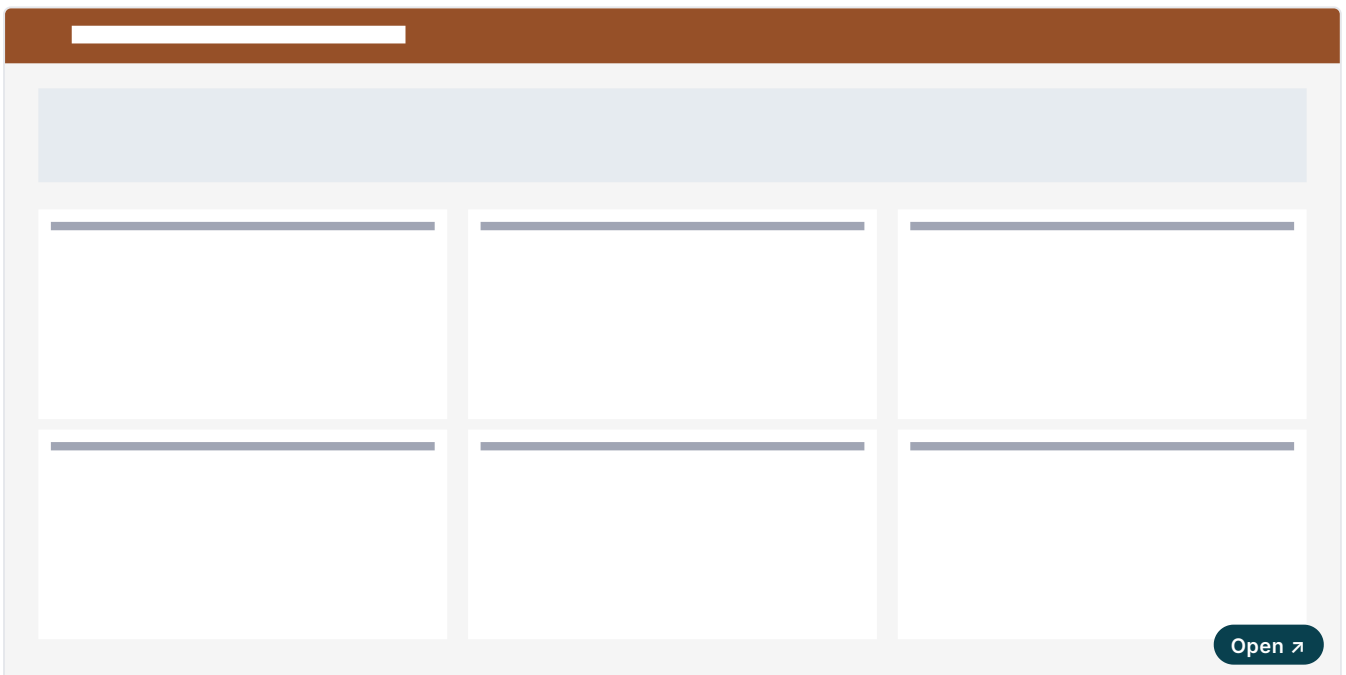
TC-0143 · STEP 022 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 023 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 024 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



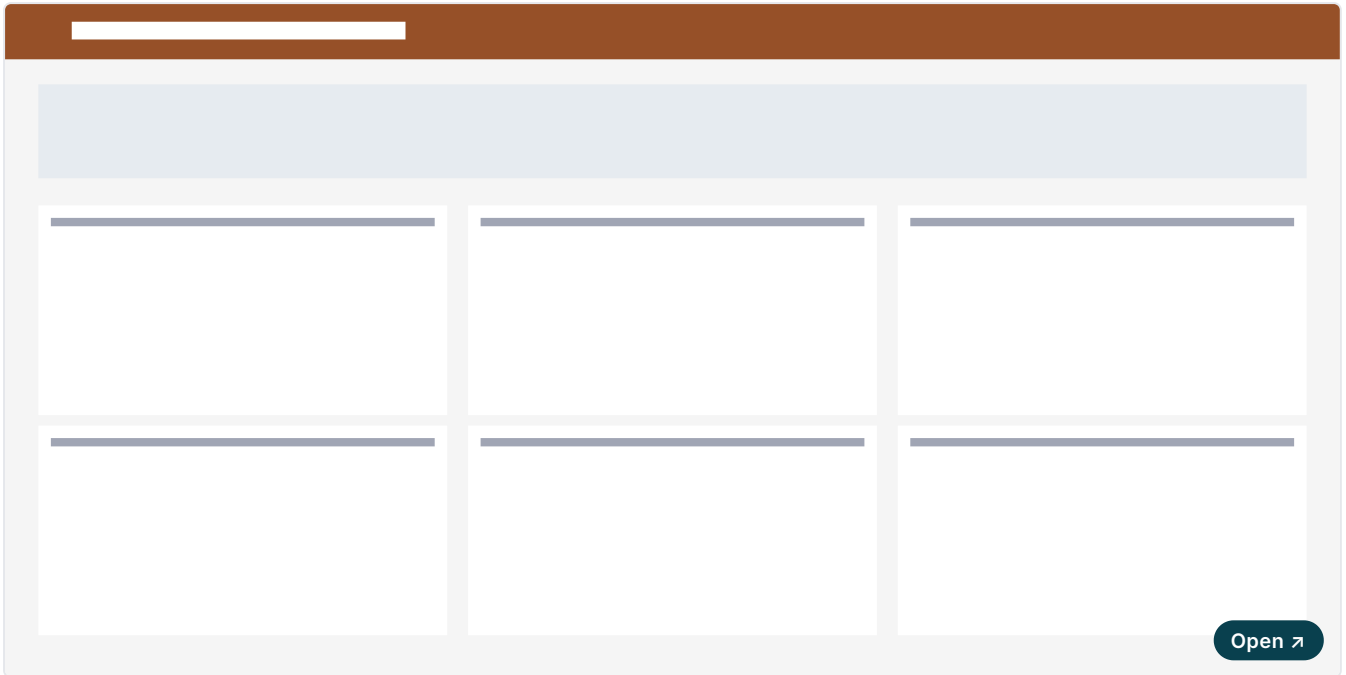
TC-0143 · STEP 025 Add the sample item to the cart Not run · 0 ms [Open step in Testsigma](#)

Open ↗

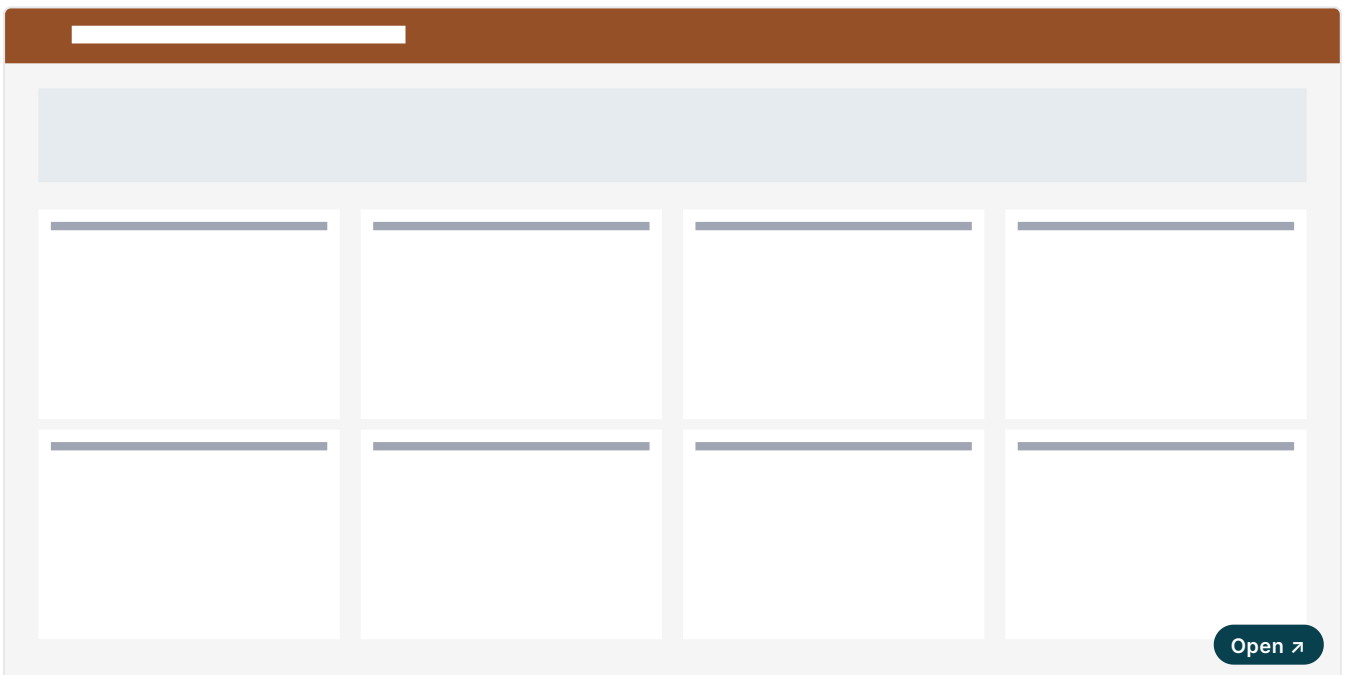
TC-0143 · STEP 026 Open the cart Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 027 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 028 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 029 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 030 Select the payment method **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 031 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 032 Enter the expiry date Not run · 0 ms [Open step in Testsigma](#)

Open ↗

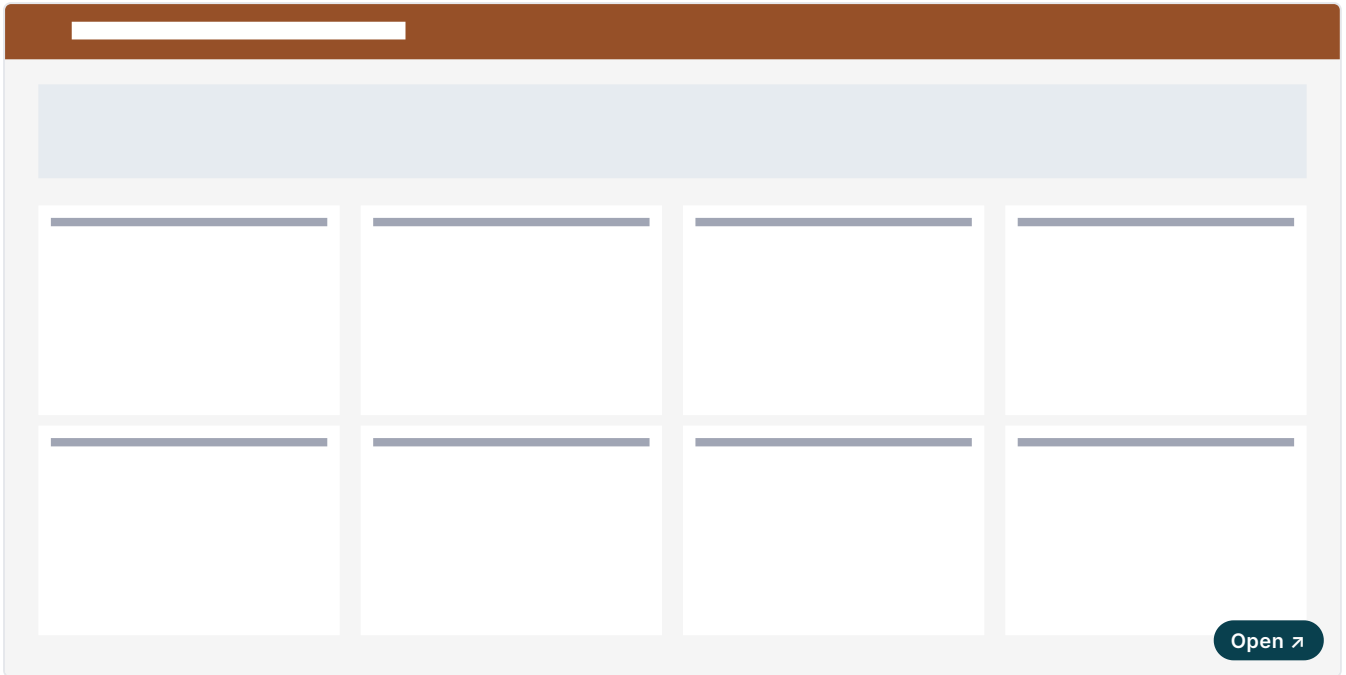
TC-0143 · STEP 033 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

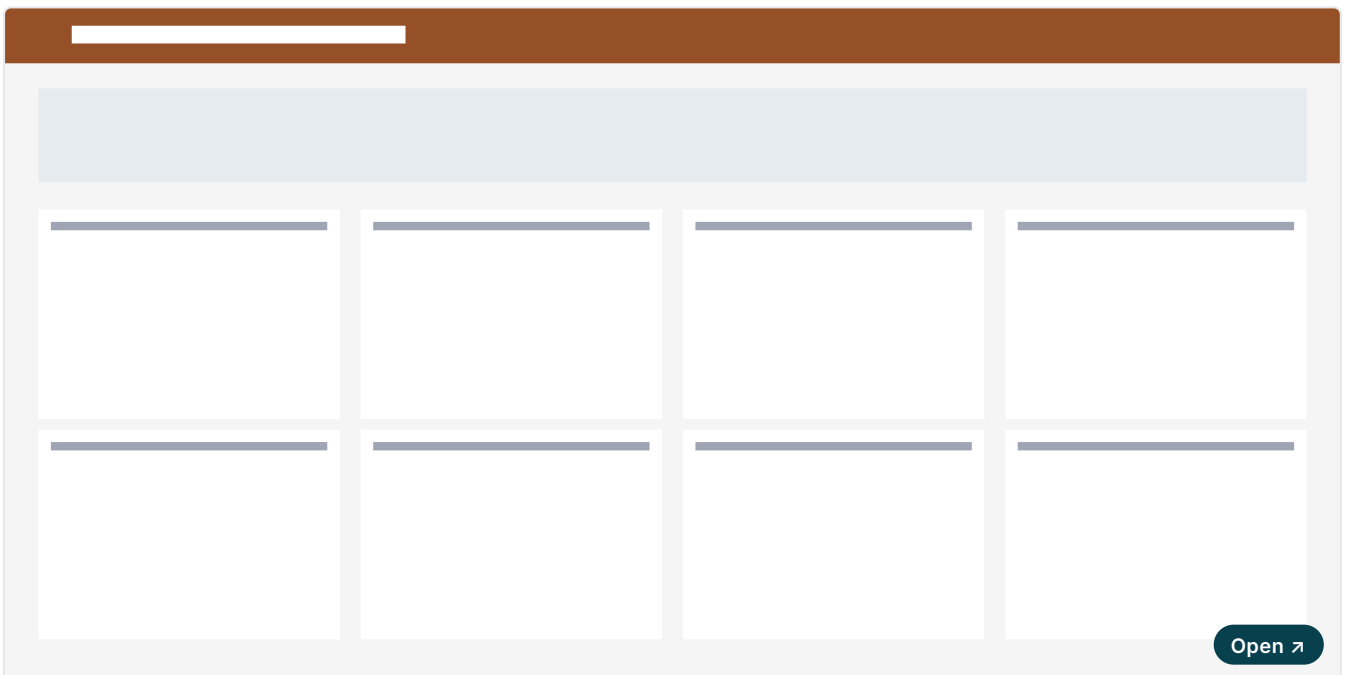
TC-0143 · STEP 034 Navigate to the checkout page **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

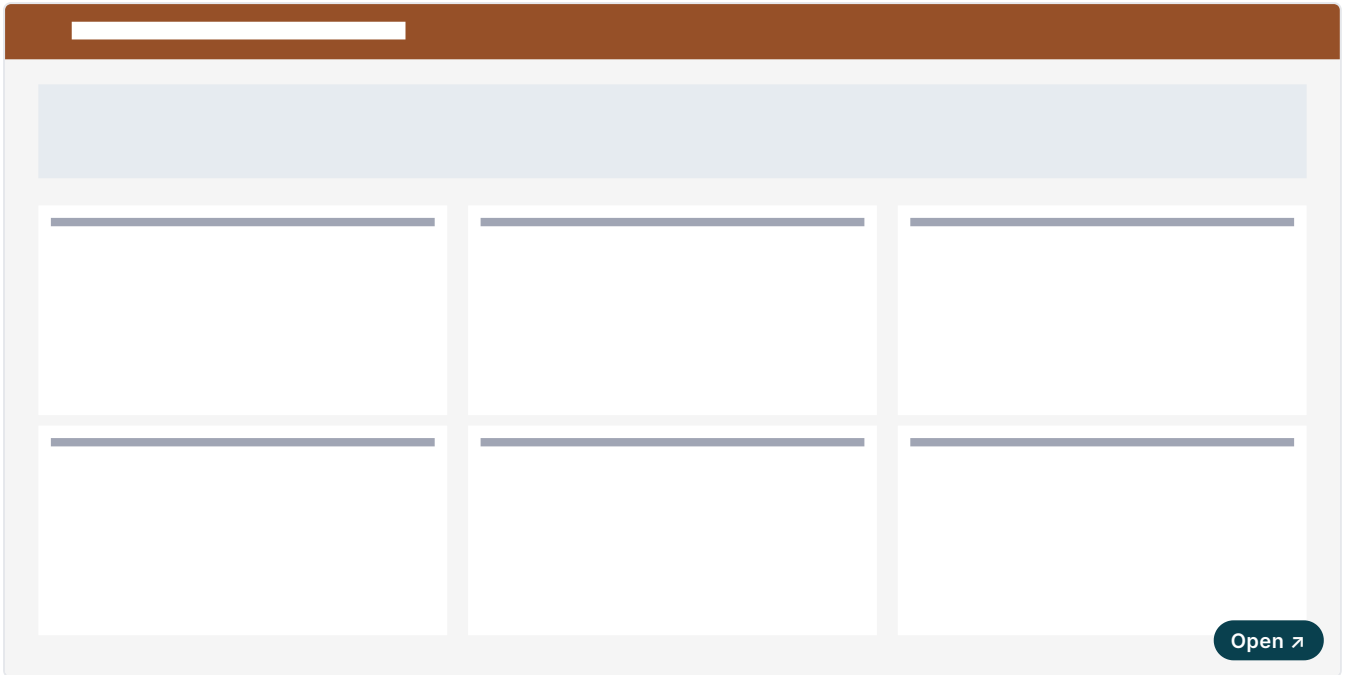
TC-0143 · STEP 035 Sign in as the test customer **Not run** · 0 ms [Open step in Testsigma](#)



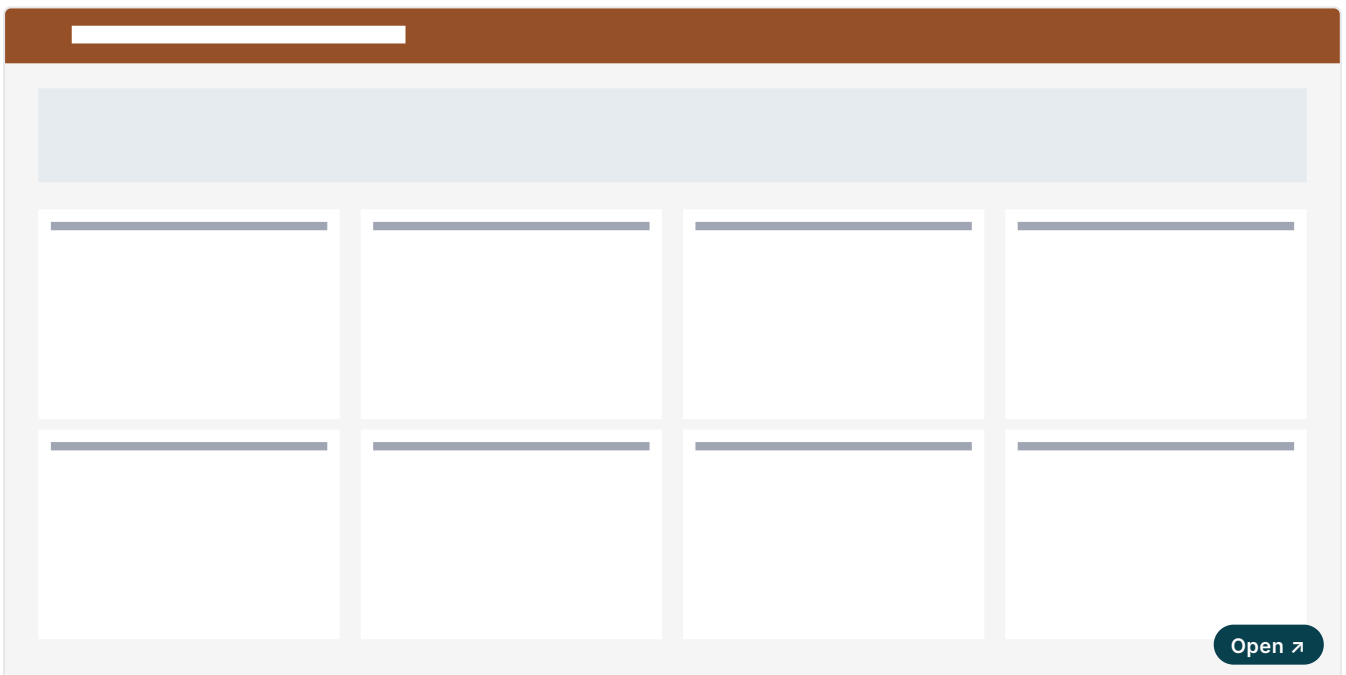
TC-0143 · STEP 036 Add the sample item to the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 037 Open the cart **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 038 Select Proceed to checkout **Not run** · 0 ms [Open step in Testsigma](#)



TC-0143 · STEP 039 Confirm the delivery address **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 040 Open the payment sheet **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 041 Select the payment method Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 042 Enter the card number Not run · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 043 Enter the expiry date **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

TC-0143 · STEP 044 Enter the security code **Not run** · 0 ms [Open step in Testsigma](#)

Open ↗

Source: Testsigma run 3120, 22 Sep 2026

Passed test cases

Passed test cases

6 passed

EXHIBIT 28 Passed test cases by suite

SUITE	RESULT
Payments	3 of 8 passed
Cart & checkout	2 of 7 passed
Catalogue & search	1 of 2 passed

Source: Testsigma run 3120, 22 Sep 2026

Passed test cases / Payments

Payments

3 of 8 passed

EXHIBIT 29 Passed test cases in Payments

TEST	TEST CASE	MACHINE DEVICE	DURATIO N	CREATED BY	REVIEWED BY	EVIDENCE	RESULT
TC-1001	Verify payment succeeds for a valid Visa card Visa — international	Windows 11	12.6 s	-	-	3 screenshots	Passed
TC-1002	Verify payment succeeds for a valid Visa card Visa — 3-D Secure	Windows 11	15.1 s	-	-	3 screenshots	Passed
TC-1003	Verify a stored card can be reused Stored card	macOS 15	9.8 s	-	-	2 screenshots	Passed

Source: Testsigma run 3120, 22 Sep 2026

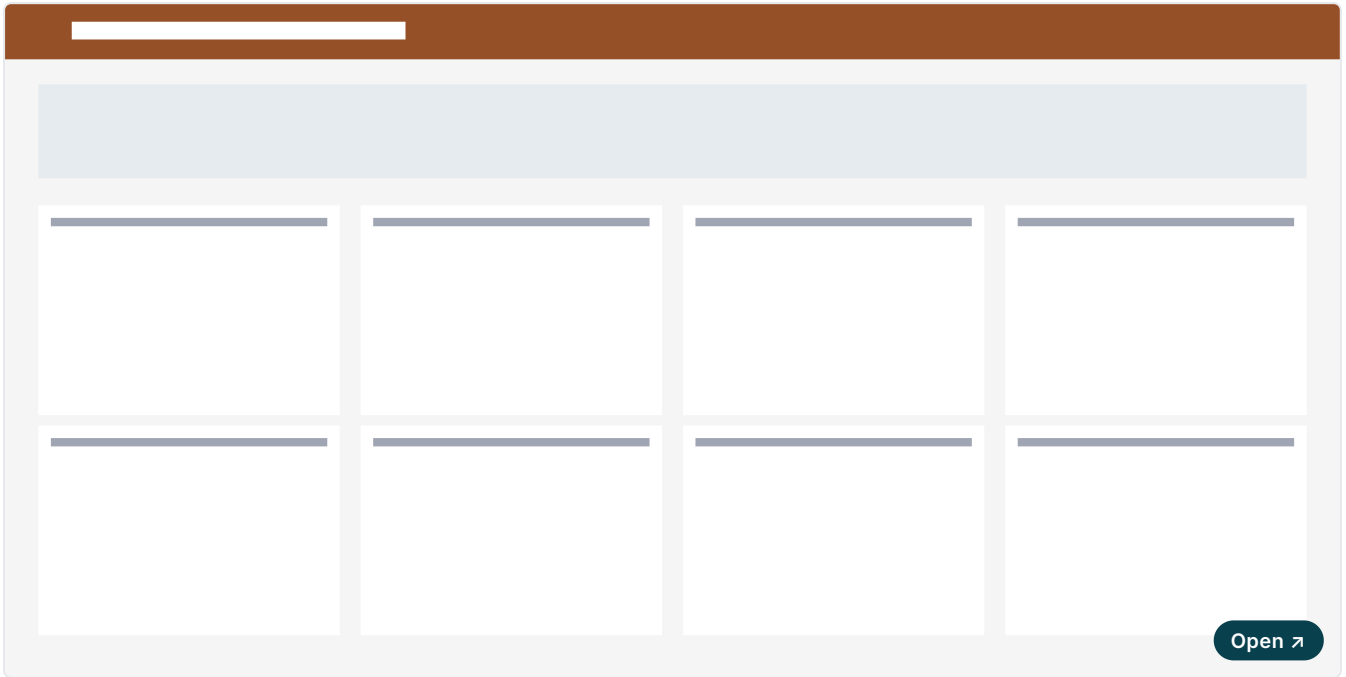
Passed test cases / Payments / TC-1001 / Screenshots

TC-1001 · screenshots

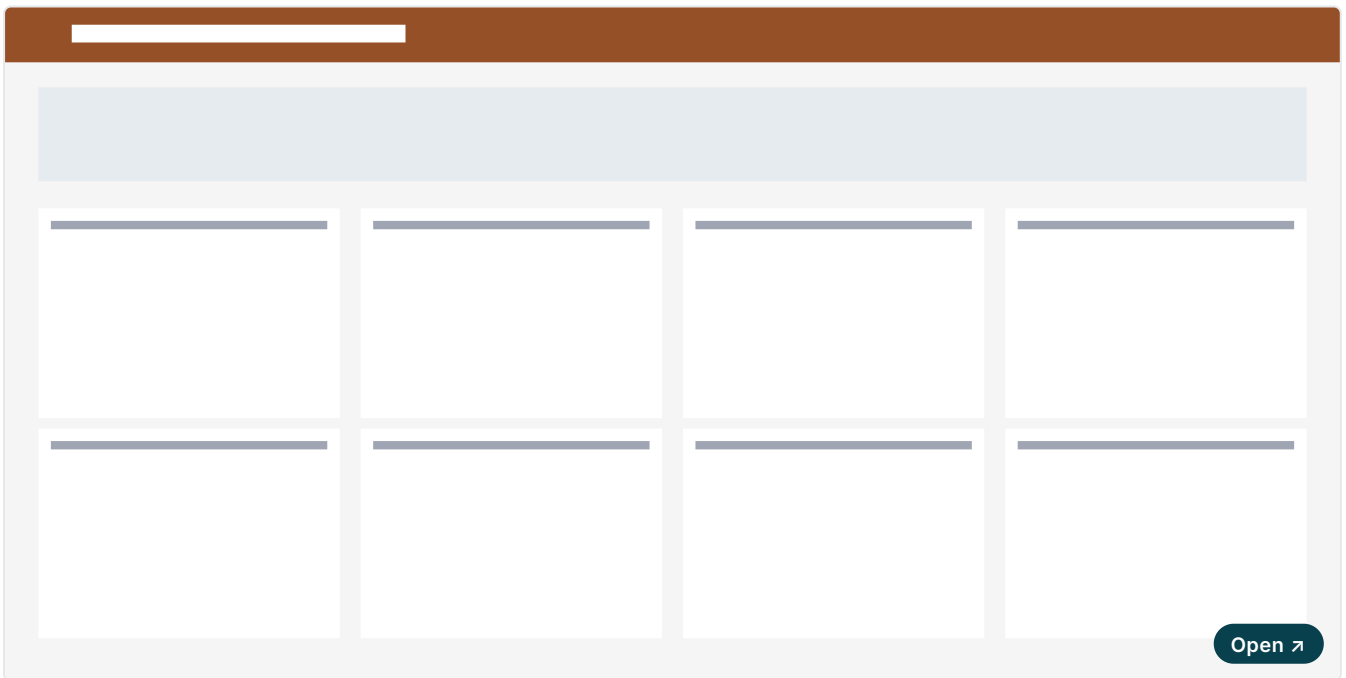
3 captures

EXHIBIT 30 TC-1001: all 3 screenshots, in step order

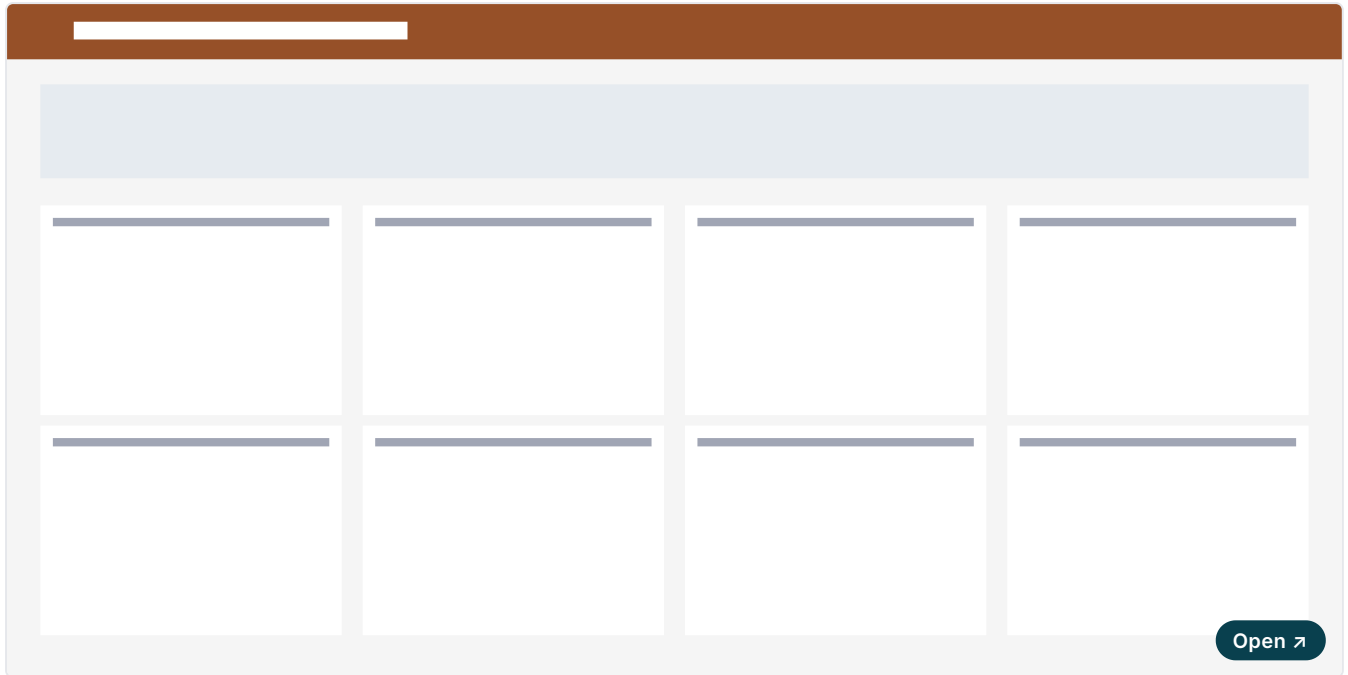
TC-1001 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)



TC-1001 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)



TC-1001 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

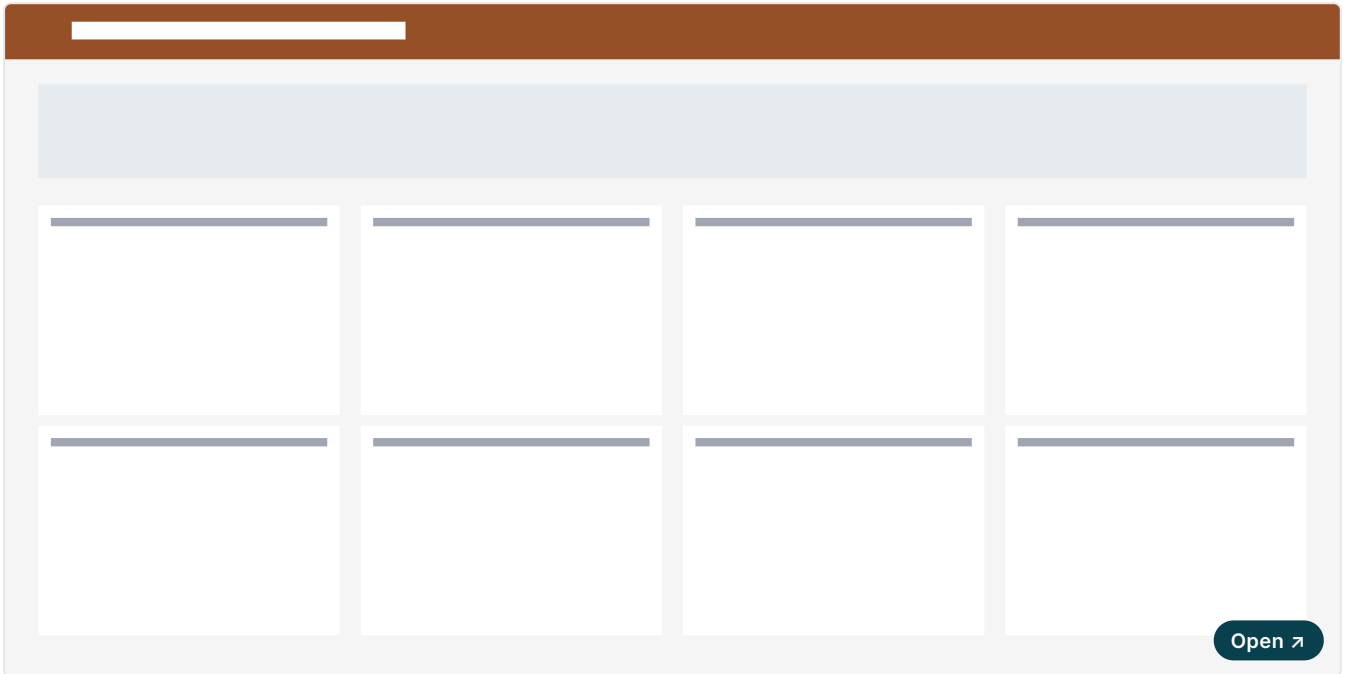
[Passed test cases](#) / [Payments](#) / [TC-1002](#) / [Screenshots](#)

TC-1002 · screenshots

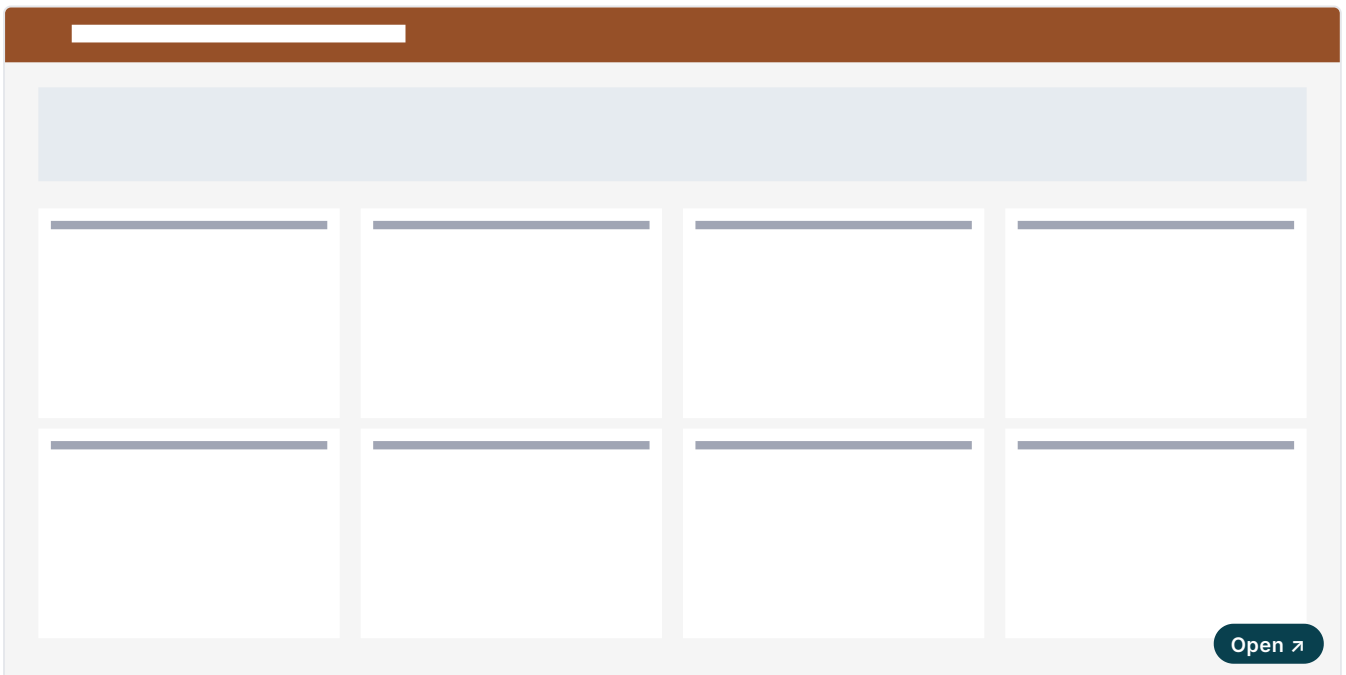
3 captures

EXHIBIT 31 TC-1002: all 3 screenshots, in step order

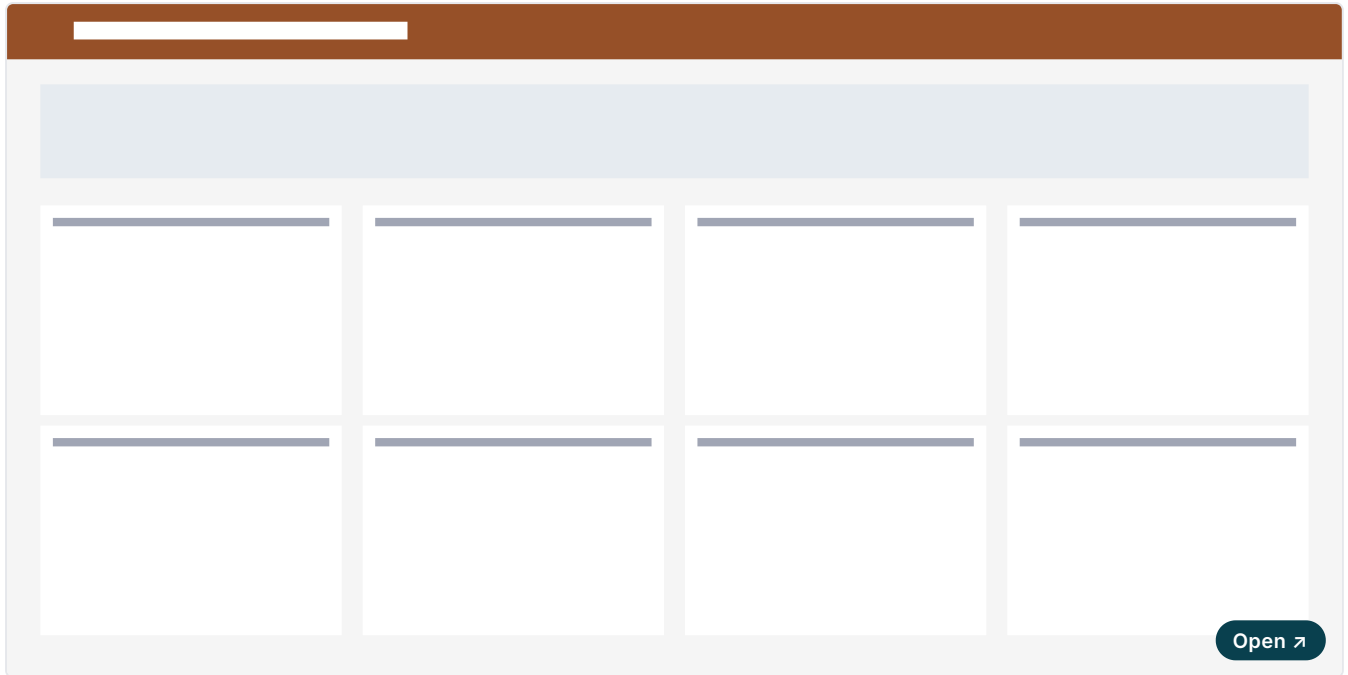
TC-1002 · STEP 001 Navigate to the checkout page Passed · 0 ms [Open step in Testsigma](#)



TC-1002 · STEP 002 Sign in as the test customer Passed · 0 ms [Open step in Testsigma](#)



TC-1002 · STEP 003 Add the sample item to the cart **Passed** · 0 ms [Open step in Testsigma](#)



Source: Testsigma run 3120, 22 Sep 2026

[Passed test cases](#) / [Payments](#) / [TC-1003](#) / [Screenshots](#)

TC-1003 · screenshots

2 captures

EXHIBIT 32 TC-1003: all 2 screenshots, in step order

TC-1003 · STEP 001				
Navigate to the checkout page				
Passed · 0 ms				
Open step in Testsigma				
				Open ↗

TC-1003 · STEP 002				
Sign in as the test customer				
Passed · 0 ms				
Open step in Testsigma				
				Open ↗

Source: Testsigma run 3120, 22 Sep 2026

Passed test cases / [Cart & checkout](#)

Cart & checkout

2 of 7 passed

EXHIBIT 33 Passed test cases in Cart & checkout

TEST	TEST CASE	MACHINE DEVICE	DURATIO N	CREATED BY	REVIEWED BY	EVIDENCE	RESULT
TC-1101	Verify an item can be added to the basket Single item	Windows 11	7.2 s	-	-	2 screenshots	Passed
TC-1102	Verify the basket quantity can be changed Quantity	Windows 11	8.4 s	-	-	2 screenshots	Passed

Source: Testsigma run 3120, 22 Sep 2026

Passed test cases / [Cart & checkout](#) / [TC-1101](#) / [Screenshots](#)

TC-1101 · screenshots

2 captures

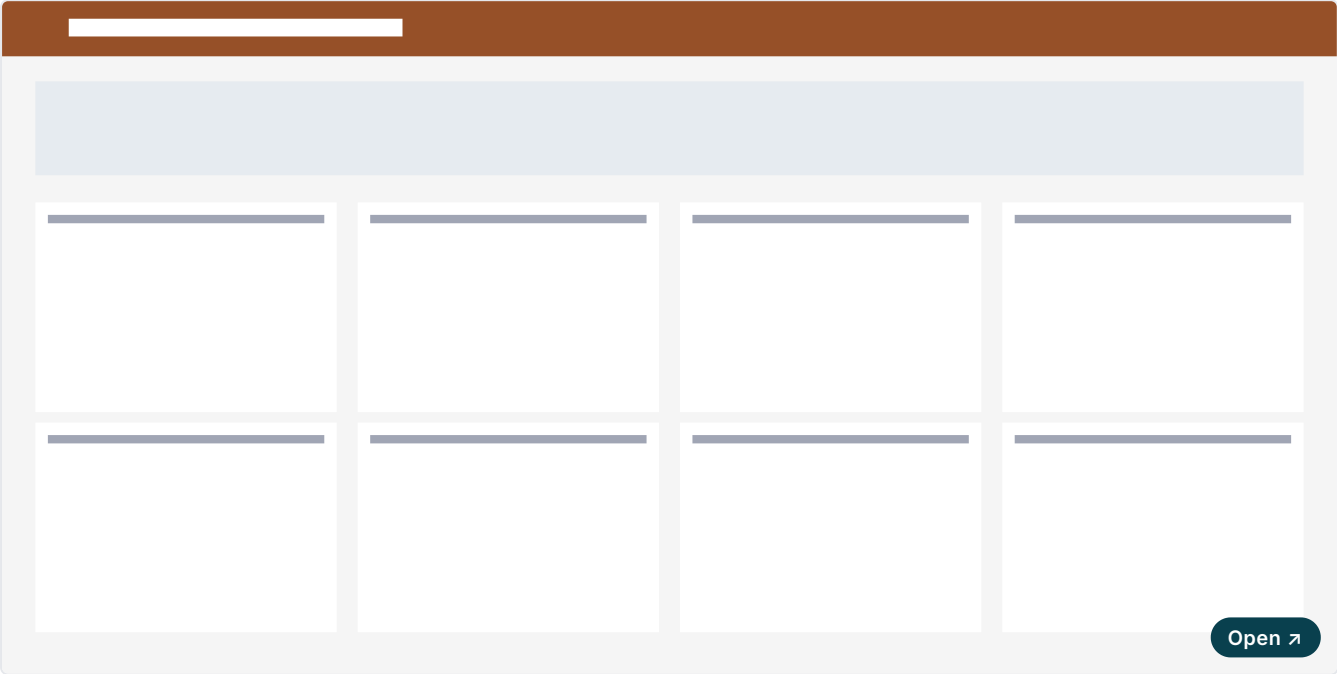
EXHIBIT 34 TC-1101: all 2 screenshots, in step order

TC-1101 · STEP 001

Navigate to the checkout page

Passed · 0 ms

[Open step in Testsigma](#)



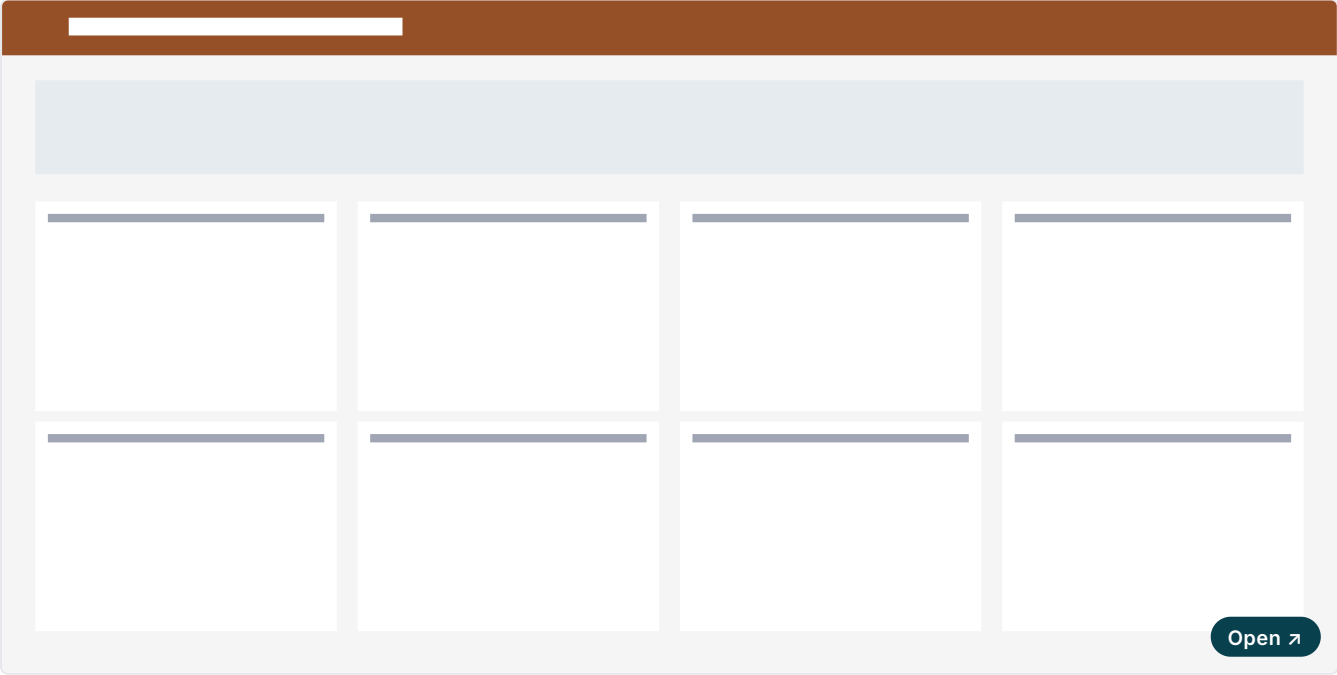
A screenshot of a checkout page. It features a brown header bar with a white search bar. Below the header is a light blue horizontal bar. The main content area contains a 2x4 grid of white boxes, each with a thin grey border and a horizontal line at the top. In the bottom right corner of the grid area, there is a dark teal button with the text "Open ↗".

TC-1101 · STEP 002

Sign in as the test customer

Passed · 0 ms

[Open step in Testsigma](#)



A screenshot of a checkout page, identical to the one above. It features a brown header bar with a white search bar. Below the header is a light blue horizontal bar. The main content area contains a 2x4 grid of white boxes, each with a thin grey border and a horizontal line at the top. In the bottom right corner of the grid area, there is a dark teal button with the text "Open ↗".

Source: Testsigma run 3120, 22 Sep 2026

Passed test cases / Cart & checkout / TC-1102 / Screenshots

TC-1102 · screenshots

2 captures

EXHIBIT 35 TC-1102: all 2 screenshots, in step order

TC-1102 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot shows a checkout page layout. At the top is a dark blue header bar with a white rectangular placeholder. Below the header is a light blue horizontal bar. The main content area is a 2x4 grid of white boxes, each with a dark blue horizontal line at the top. The bottom right corner of the screenshot contains a dark blue button with the text "Open" and an external link icon.

The screenshot shows a Testsigma test step interface. At the top, the step title is "Sign in as the test customer", followed by the status "Passed" in green and the duration "0 ms". A link "Open step in Testsigma" is visible. The main area contains a large light blue rectangular placeholder. Below this, there is a 2x4 grid of eight white rectangular placeholders, each with a thin dark border. In the bottom right corner, there is a dark blue button with the text "Open" and an external link icon.

Source: Testsigma run 3120, 22 Sep 2026

Catalogue & search

1 of 2 passed

EXHIBIT 36 Passed test cases in Catalogue & search

TEST	TEST CASE	MACHINE DEVICE	DURATIO N	CREATED BY	REVIEWED BY	EVIDENCE	RESULT
TC-1201	Verify search returns matching items Keyword	Windows 11	6.1 s	-	-	2 screenshots	Passed

Source: Testsigma run 3120, 22 Sep 2026

TC-1201 · screenshots

2 captures

EXHIBIT 37 TC-1201: all 2 screenshots, in step order

TC-1201 · STEP 001 Navigate to the checkout page **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot shows a checkout page layout. At the top, there is a dark blue header bar. Below it is a light blue banner. The main content area features a 2x4 grid of product cards. Each card has a placeholder image at the top, followed by a title, a price, and a 'Add to cart' button. The bottom right corner of the screenshot contains a dark blue button with the text 'Open' and an external link icon.

TC-1201 · STEP 002 Sign in as the test customer **Passed** · 0 ms [Open step in Testsigma](#)

The screenshot displays the Testsigma interface for a specific test step. At the top, a header bar contains the test case identifier 'TC-1201', the step number 'STEP 002', the action 'Sign in as the test customer', the status 'Passed' in green, the duration '0 ms', and a link 'Open step in Testsigma'. Below the header is a large, light blue rectangular area. Underneath this is a grid of eight white rectangular boxes arranged in two rows and four columns. Each box has a thin grey border and a horizontal line at the top, indicating they are placeholders for test steps. In the bottom right corner of the grid, there is a dark blue button with the text 'Open' and an external link icon.

Source: Testsigma run 3120, 22 Sep 2026

Skipped and not run

Skipped and not run

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EXHIBIT 38 **Skipped and not-run test cases**

TEST	TEST CASE	SUITE	STATUS	REASON
TC-0434	Verify a promo code is applied at checkout	Cart & checkout	SKIPPED	Skipped because the prerequisite test TC-0411 failed.
TC-0743	Verify payment falls back to card when the wallet is unavailable	Payments	SKIPPED	Skipped because the wallet sandbox is not enabled on Staging.
TC-1288	Verify the scheduled sales export is delivered	Reporting & exports	SKIPPED	Skipped because scheduled delivery is not enabled on Staging.
TC-0748	Verify the receipt total after a partial refund	Payments	NOT RUN	Not run because the execution was stopped before this case started.
TC-1290	Verify the daily sales report generates	Reporting & exports	NOT RUN	Not run because the execution was stopped before this case started.
TC-0101	Verify the shipping address can be updated	Account & sign-in	NOT RUN	Not run because the execution was stopped before this case started.
TC-0104	Verify the session timeout warning appears	Account & sign-in	NOT RUN	Not run because the execution was stopped before this case started.

Source: Testsigma run 3120, 22 Sep 2026

End of report

Execution link <https://tms.example.com/ui/td/runs/3120>

Exported 7 Oct 2026, 15:30 UTC

Support support@testsigma.com